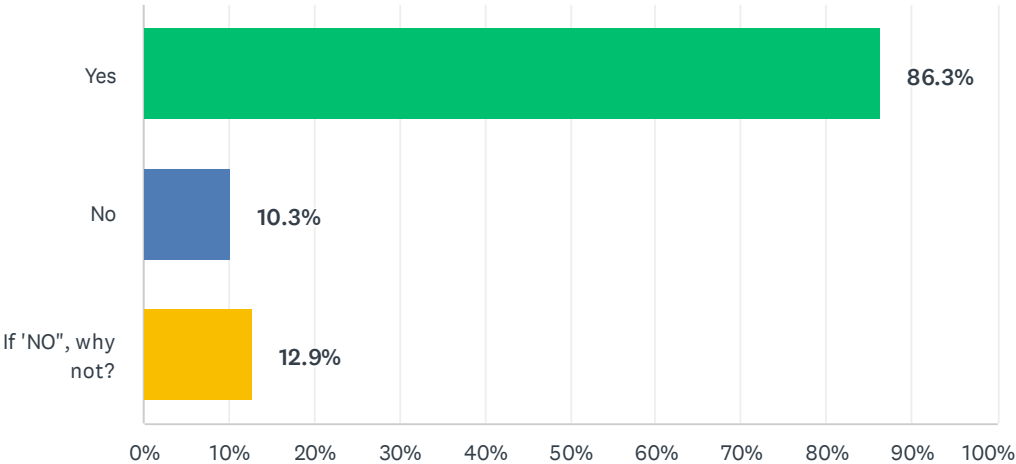


Q3 Have you enrolled in courses at SCC for the Fall 2022 semester?

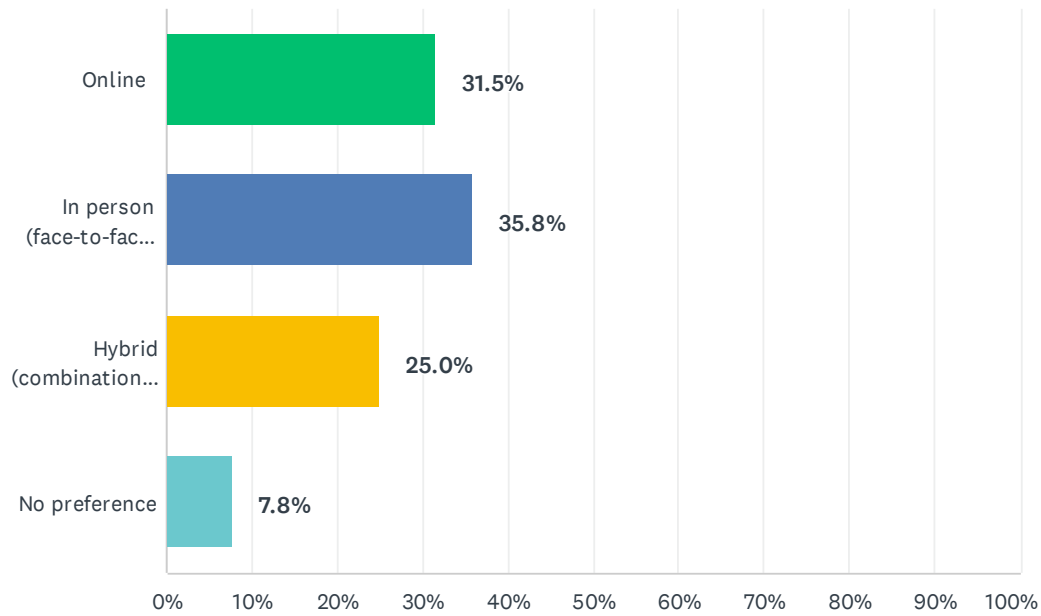
Answered: 233 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	86.3% 201
No	10.3% 24
If 'NO', why not?	12.9% 30
Total Respondents: 233	

Q4 What instructional method do you prefer for the fall 2022 semester?

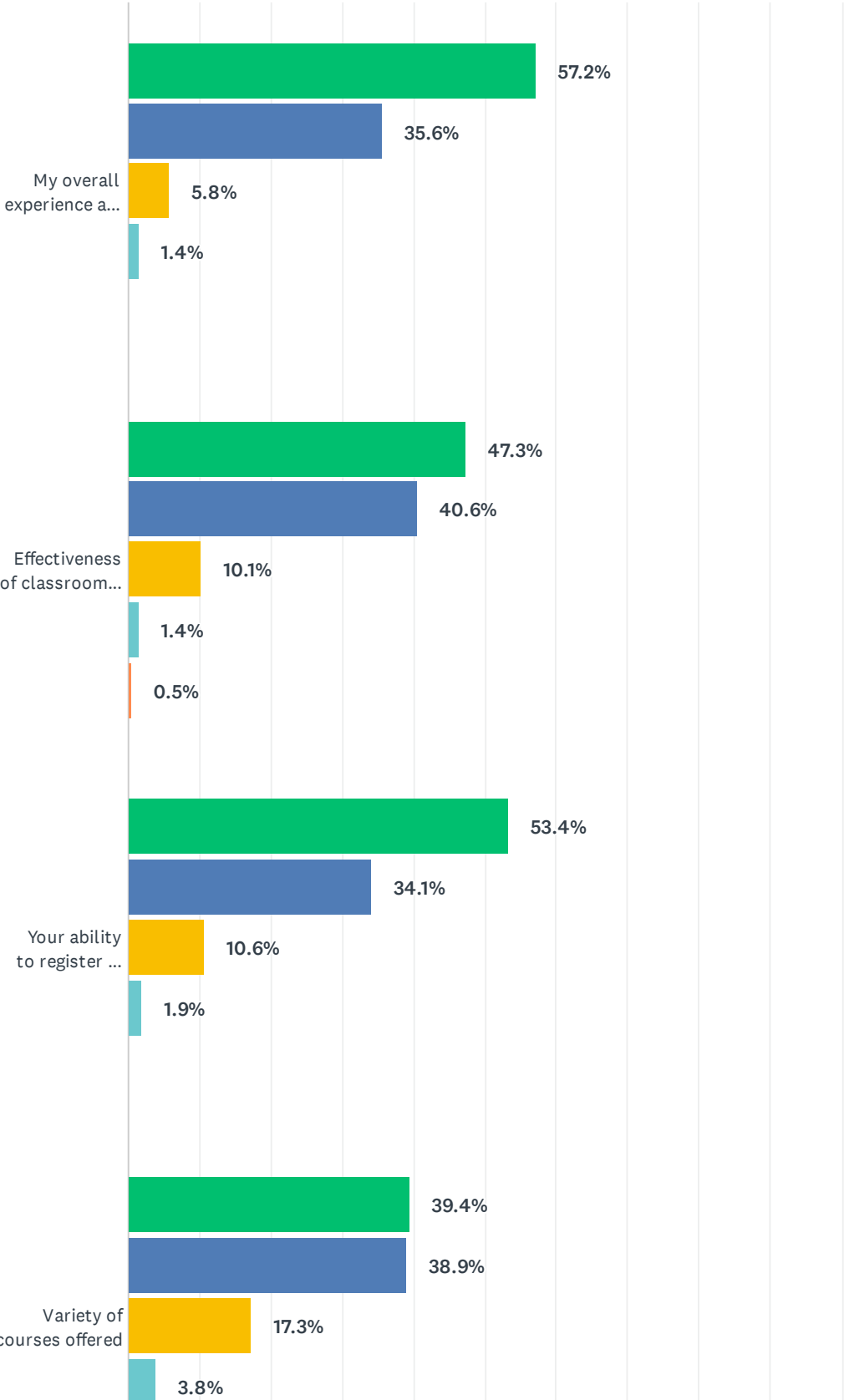
Answered: 232 Skipped: 1



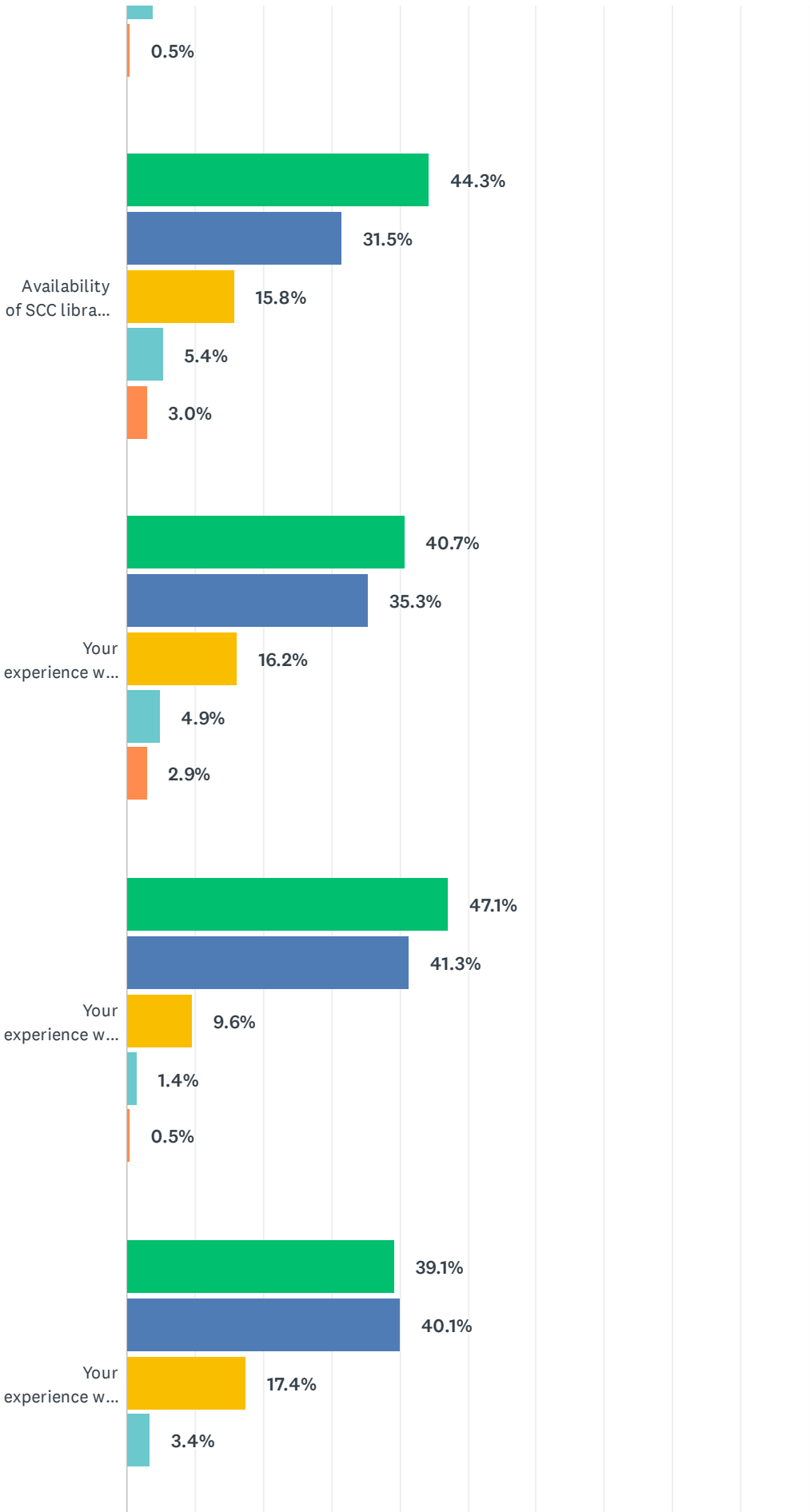
ANSWER CHOICES	RESPONSES	
Online	31.5%	73
In person (face-to-face instruction)	35.8%	83
Hybrid (combination of face-to-face instruction with online learning)	25.0%	58
No preference	7.8%	18
TOTAL		232

Q7 Based on your experiences and satisfaction, please rate the following:

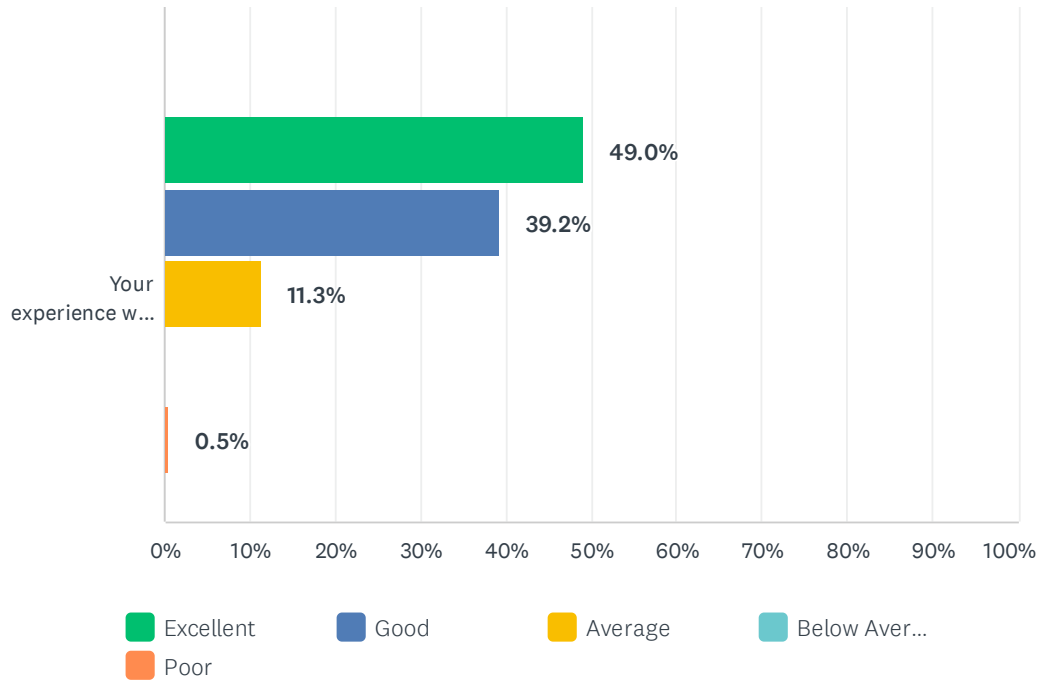
Answered: 208 Skipped: 25



SCC Student Satisfaction Survey, 2022



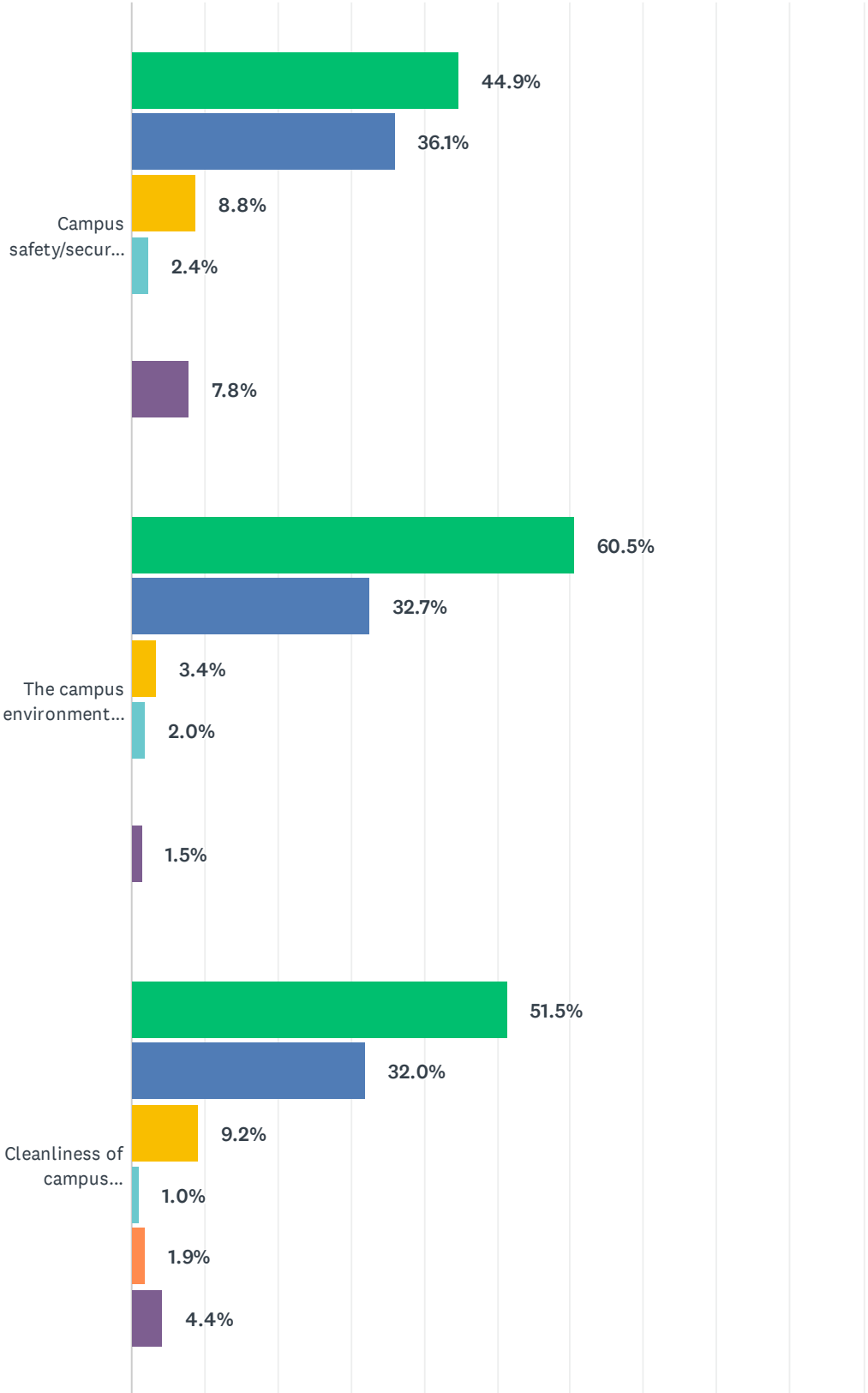
SCC Student Satisfaction Survey, 2022



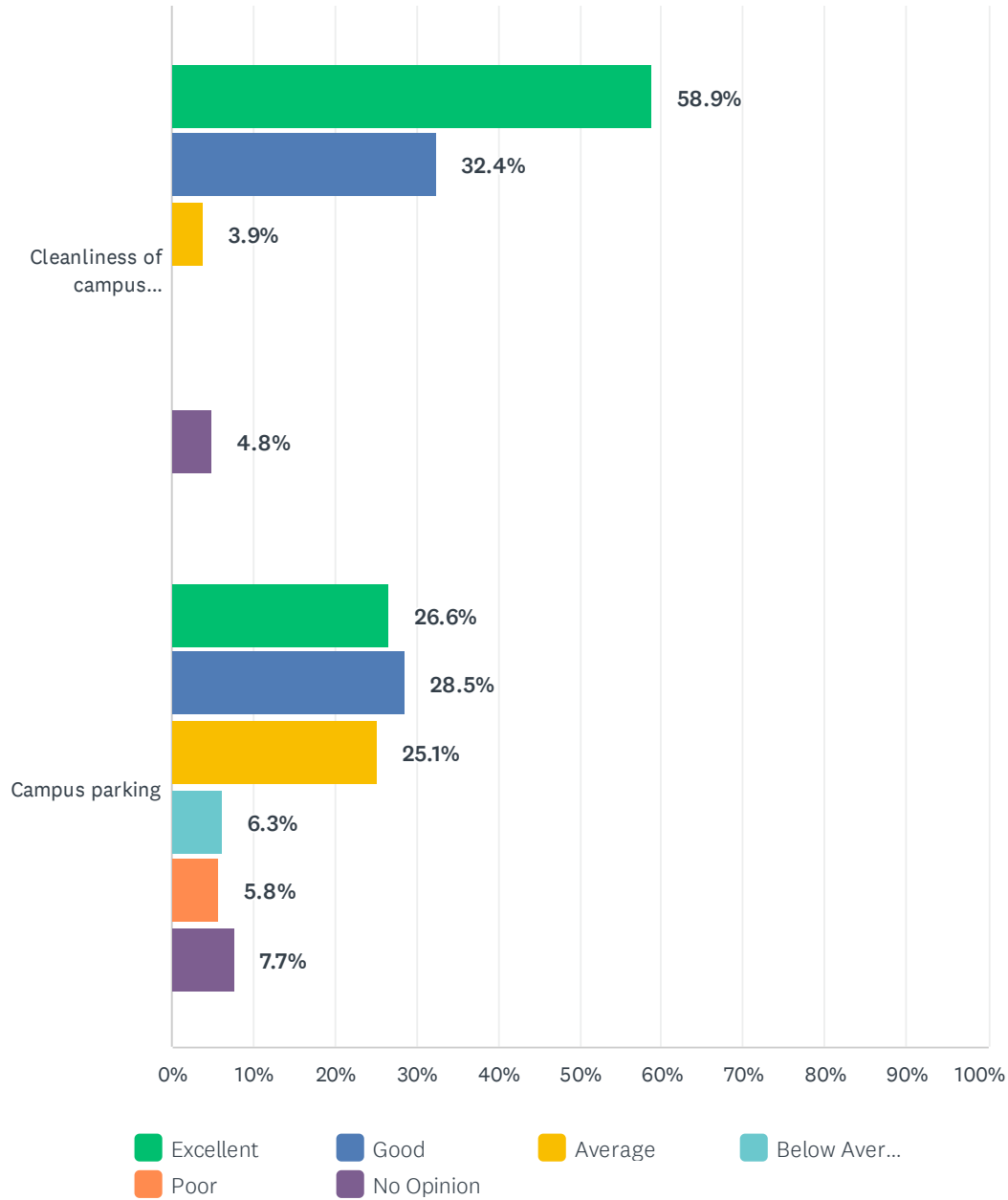
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	TOTAL	WEIGHTED AVERAGE
My overall experience at SCC	57.2% 119	35.6% 74	5.8% 12	1.4% 3	0.0% 0	208	4.49
Effectiveness of classroom learning experiences	47.3% 98	40.6% 84	10.1% 21	1.4% 3	0.5% 1	207	4.33
Your ability to register for classes	53.4% 111	34.1% 71	10.6% 22	1.9% 4	0.0% 0	208	4.39
Variety of courses offered	39.4% 82	38.9% 81	17.3% 36	3.8% 8	0.5% 1	208	4.13
Availability of SCC library (library hours)	44.3% 90	31.5% 64	15.8% 32	5.4% 11	3.0% 6	203	4.09
Your experience with SCC counselors	40.7% 83	35.3% 72	16.2% 33	4.9% 10	2.9% 6	204	4.06
Your experience with SCC instructors	47.1% 98	41.3% 86	9.6% 20	1.4% 3	0.5% 1	208	4.33
Your experience with other students at SCC	39.1% 81	40.1% 83	17.4% 36	3.4% 7	0.0% 0	207	4.15
Your experience with staff at SCC	49.0% 100	39.2% 80	11.3% 23	0.0% 0	0.5% 1	204	4.36

Q8 Based on your experiences and satisfaction, please rate college safety/security and facilities:

Answered: 207 Skipped: 26



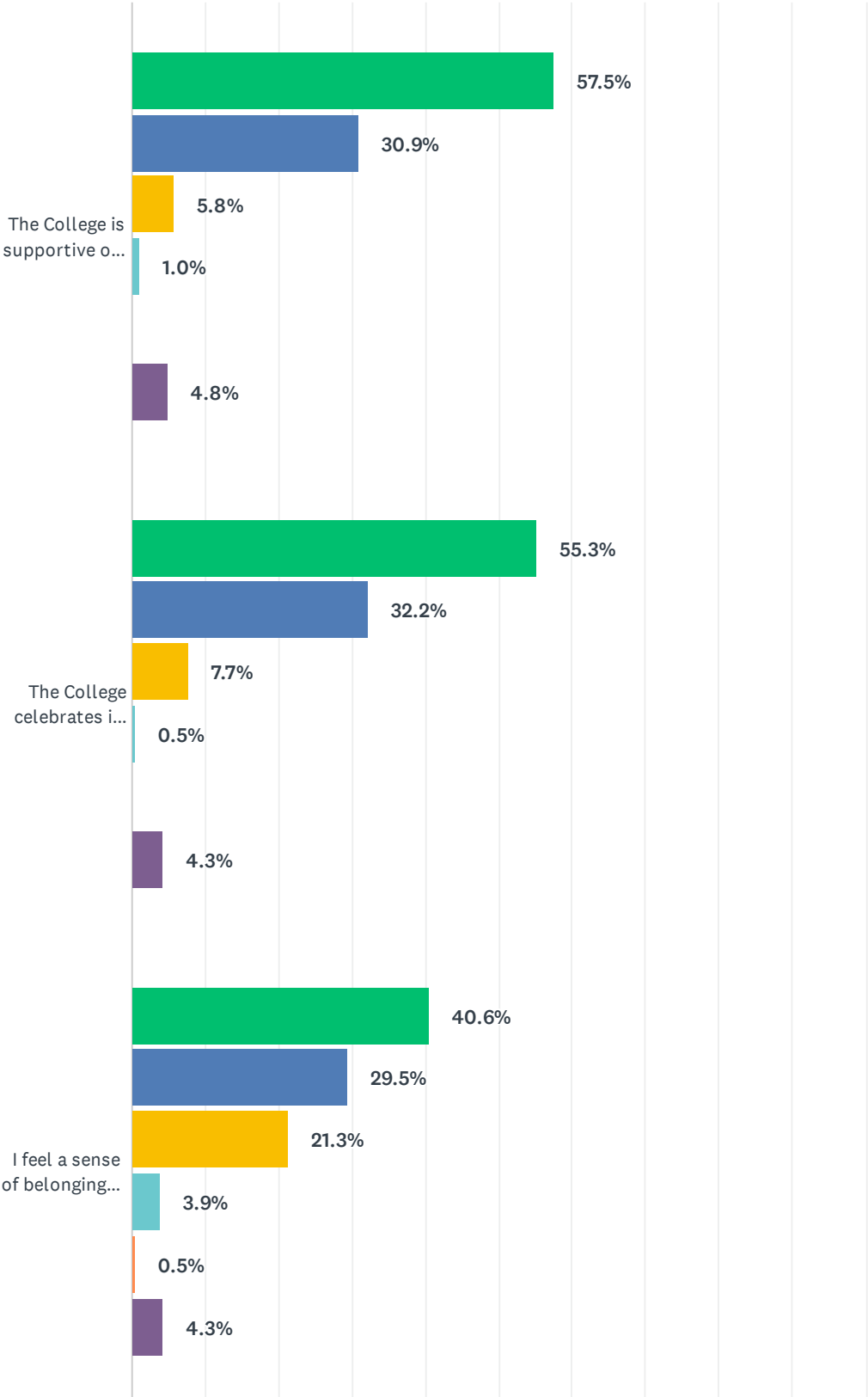
SCC Student Satisfaction Survey, 2022



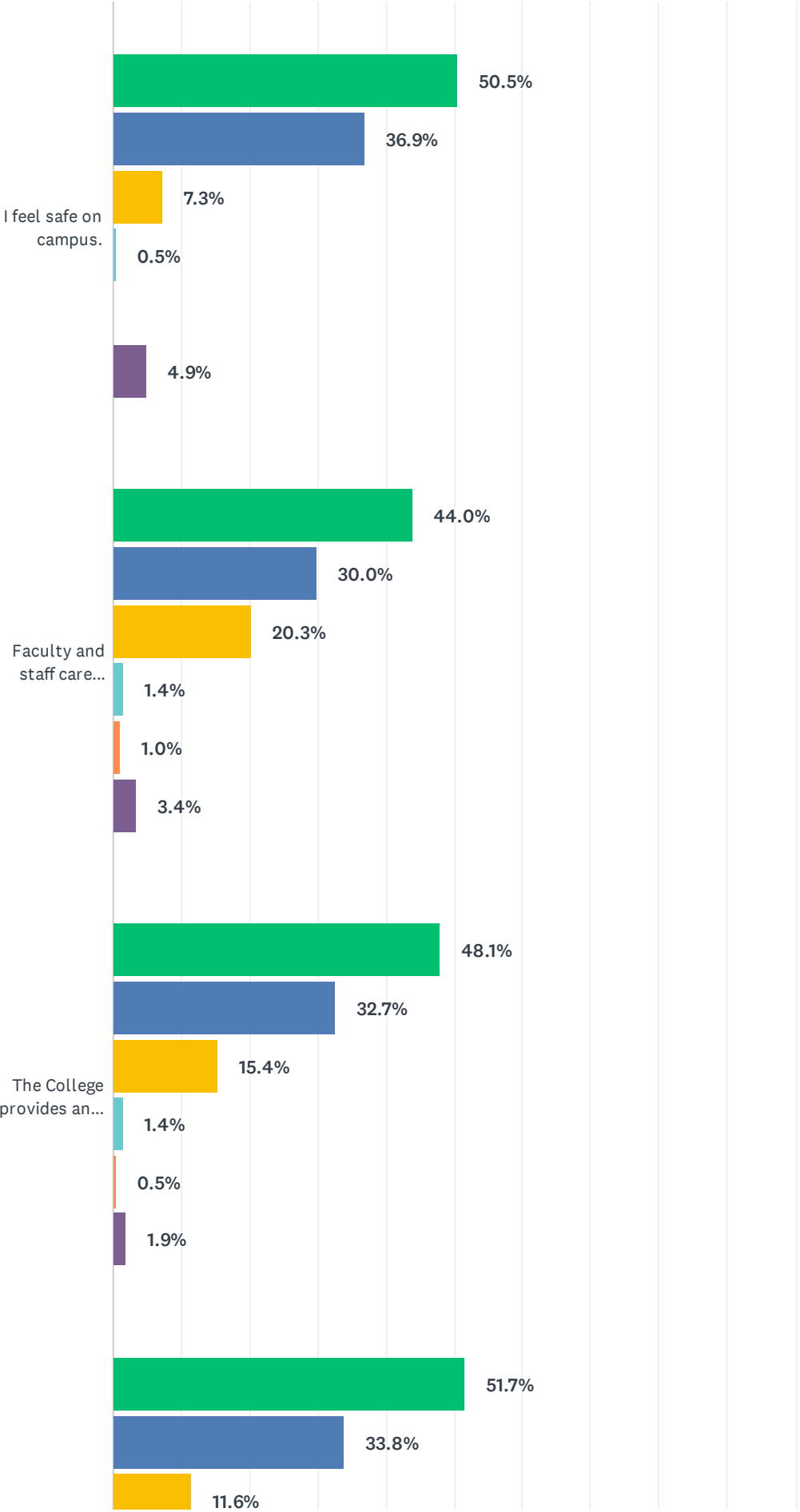
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	NO OPINION	TOTAL	WEIGHTED AVERAGE
Campus safety/security presence	44.9% 92	36.1% 74	8.8% 18	2.4% 5	0.0% 0	7.8% 16	205	4.00
The campus environment (appearance/maintenance of facilities and grounds)	60.5% 124	32.7% 67	3.4% 7	2.0% 4	0.0% 0	1.5% 3	205	4.47
Cleanliness of campus restrooms	51.5% 106	32.0% 66	9.2% 19	1.0% 2	1.9% 4	4.4% 9	206	4.17
Cleanliness of campus classrooms	58.9% 122	32.4% 67	3.9% 8	0.0% 0	0.0% 0	4.8% 10	207	4.36
Campus parking	26.6% 55	28.5% 59	25.1% 52	6.3% 13	5.8% 12	7.7% 16	207	3.41

Q9 Please rate the degree to which you agree with the following statements:

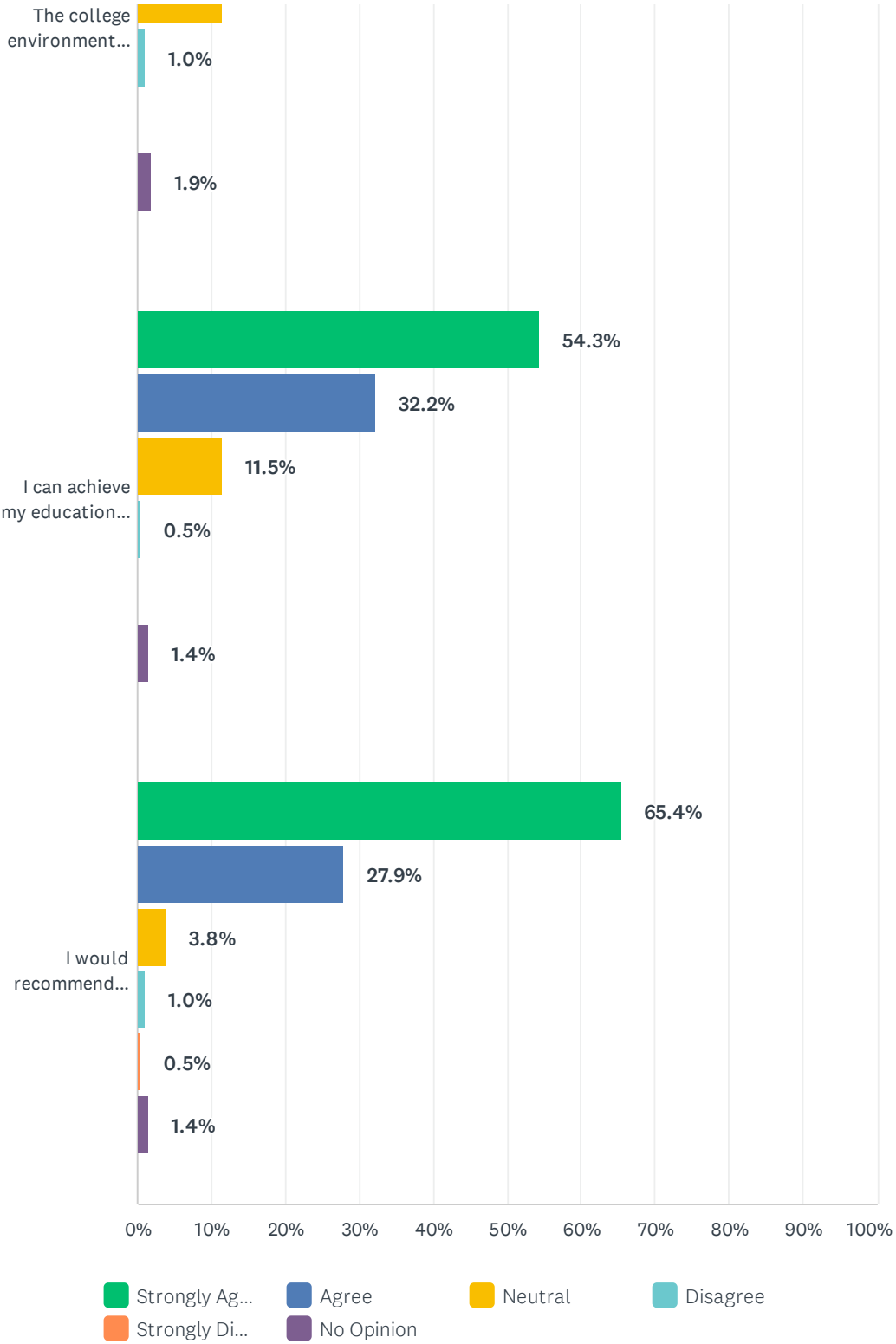
Answered: 208 Skipped: 25



SCC Student Satisfaction Survey, 2022



SCC Student Satisfaction Survey, 2022

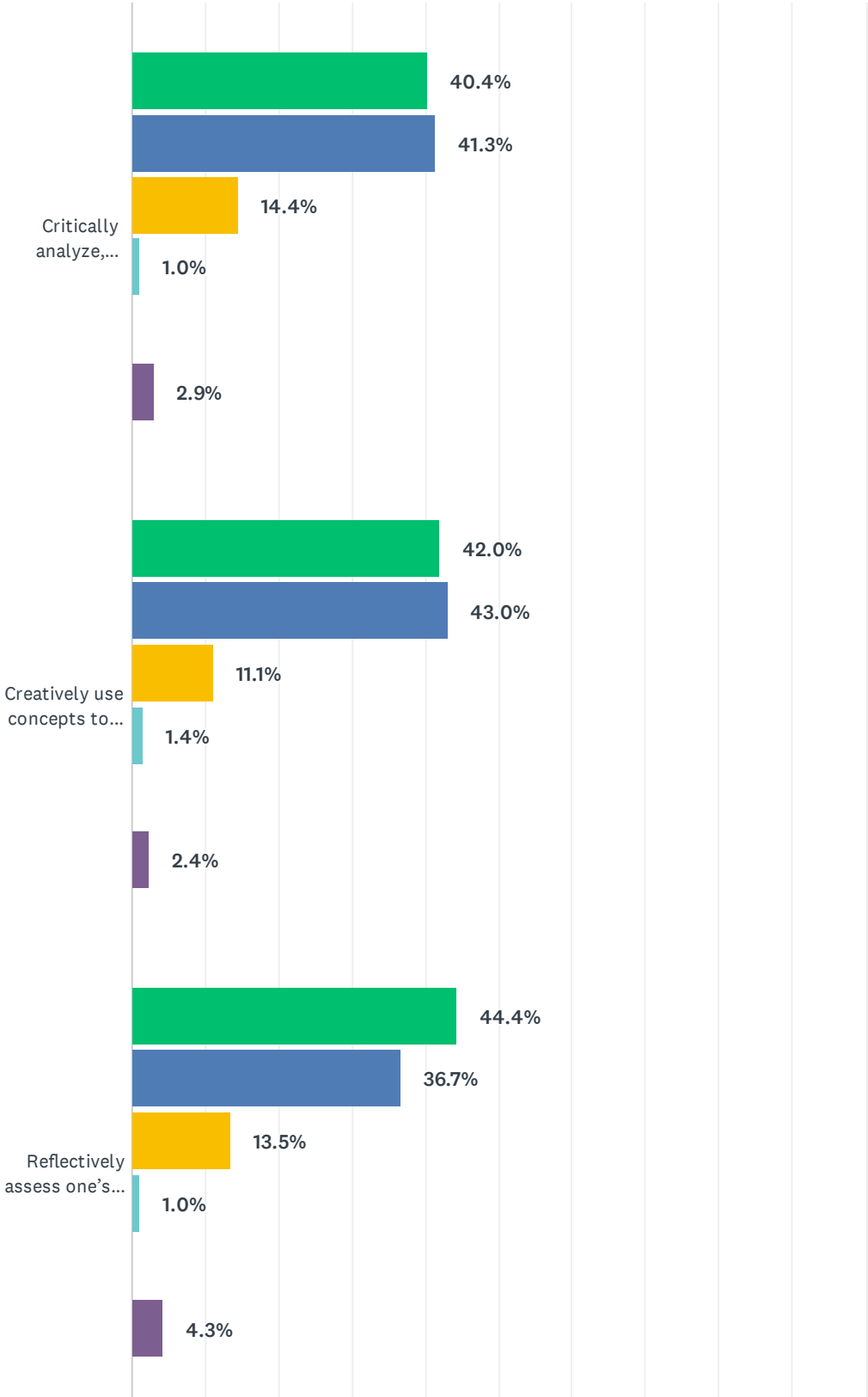


SCC Student Satisfaction Survey, 2022

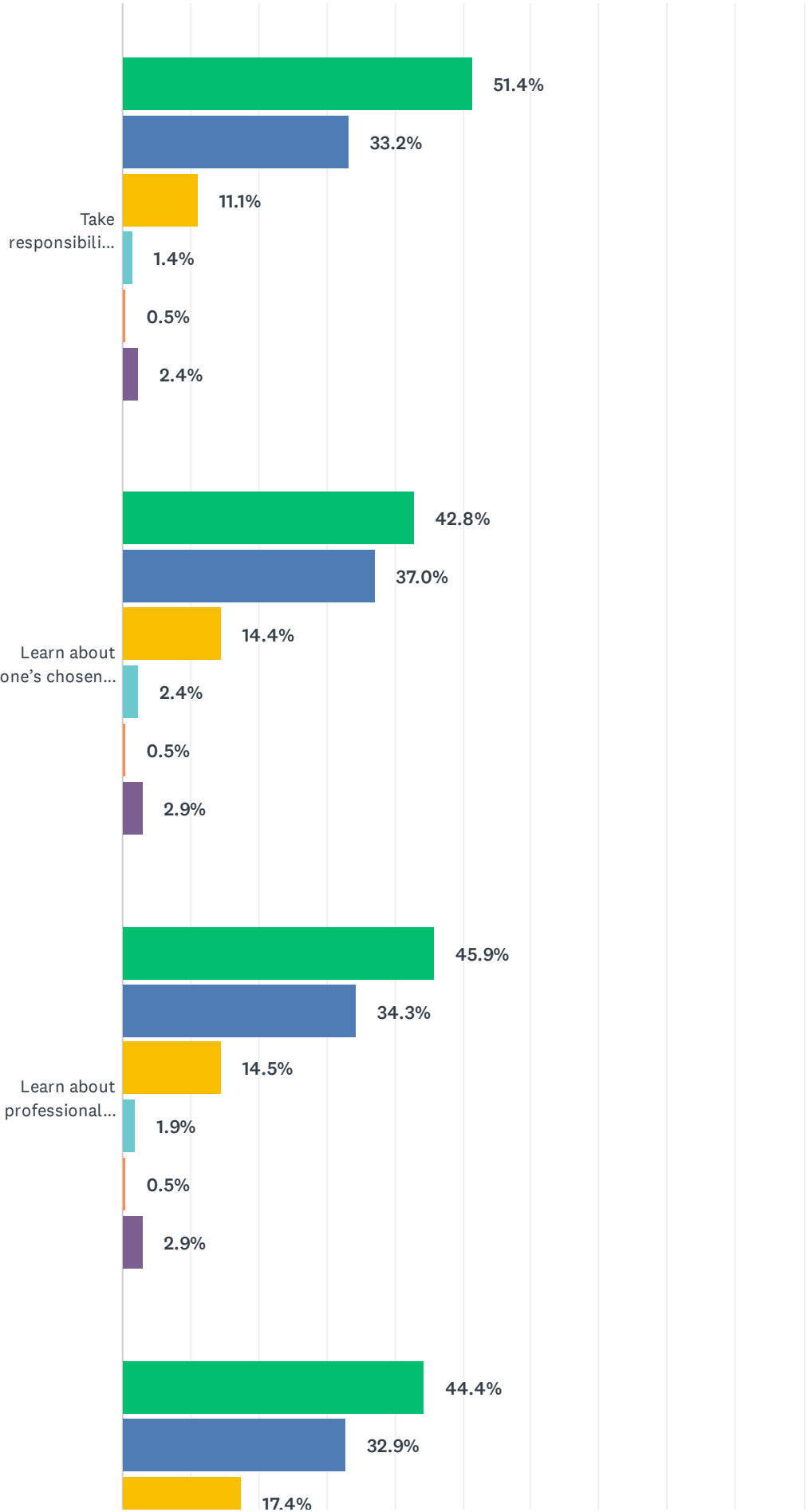
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	NO OPINION	TOTAL	WEIGHTED AVERAGE
The College is supportive of all students regardless of ethnicity, gender, religious beliefs, lifestyle, background, or sexuality.	57.5% 119	30.9% 64	5.8% 12	1.0% 2	0.0% 0	4.8% 10	207	4.30
The College celebrates its community of diverse cultures.	55.3% 115	32.2% 67	7.7% 16	0.5% 1	0.0% 0	4.3% 9	208	4.29
I feel a sense of belonging to this campus.	40.6% 84	29.5% 61	21.3% 44	3.9% 8	0.5% 1	4.3% 9	207	3.93
I feel safe on campus.	50.5% 104	36.9% 76	7.3% 15	0.5% 1	0.0% 0	4.9% 10	206	4.23
Faculty and staff care about me as an individual.	44.0% 91	30.0% 62	20.3% 42	1.4% 3	1.0% 2	3.4% 7	207	4.04
The College provides an environment that encourages my personal growth.	48.1% 100	32.7% 68	15.4% 32	1.4% 3	0.5% 1	1.9% 4	208	4.21
The college environment promotes mutual respect between students and faculty.	51.7% 107	33.8% 70	11.6% 24	1.0% 2	0.0% 0	1.9% 4	207	4.30
I can achieve my educational goal at this college.	54.3% 113	32.2% 67	11.5% 24	0.5% 1	0.0% 0	1.4% 3	208	4.36
I would recommend Santiago Canyon College to a friend or family member.	65.4% 136	27.9% 58	3.8% 8	1.0% 2	0.5% 1	1.4% 3	208	4.52

Q11 Please rate the quality of preparation your SCC education has given you to be able to:

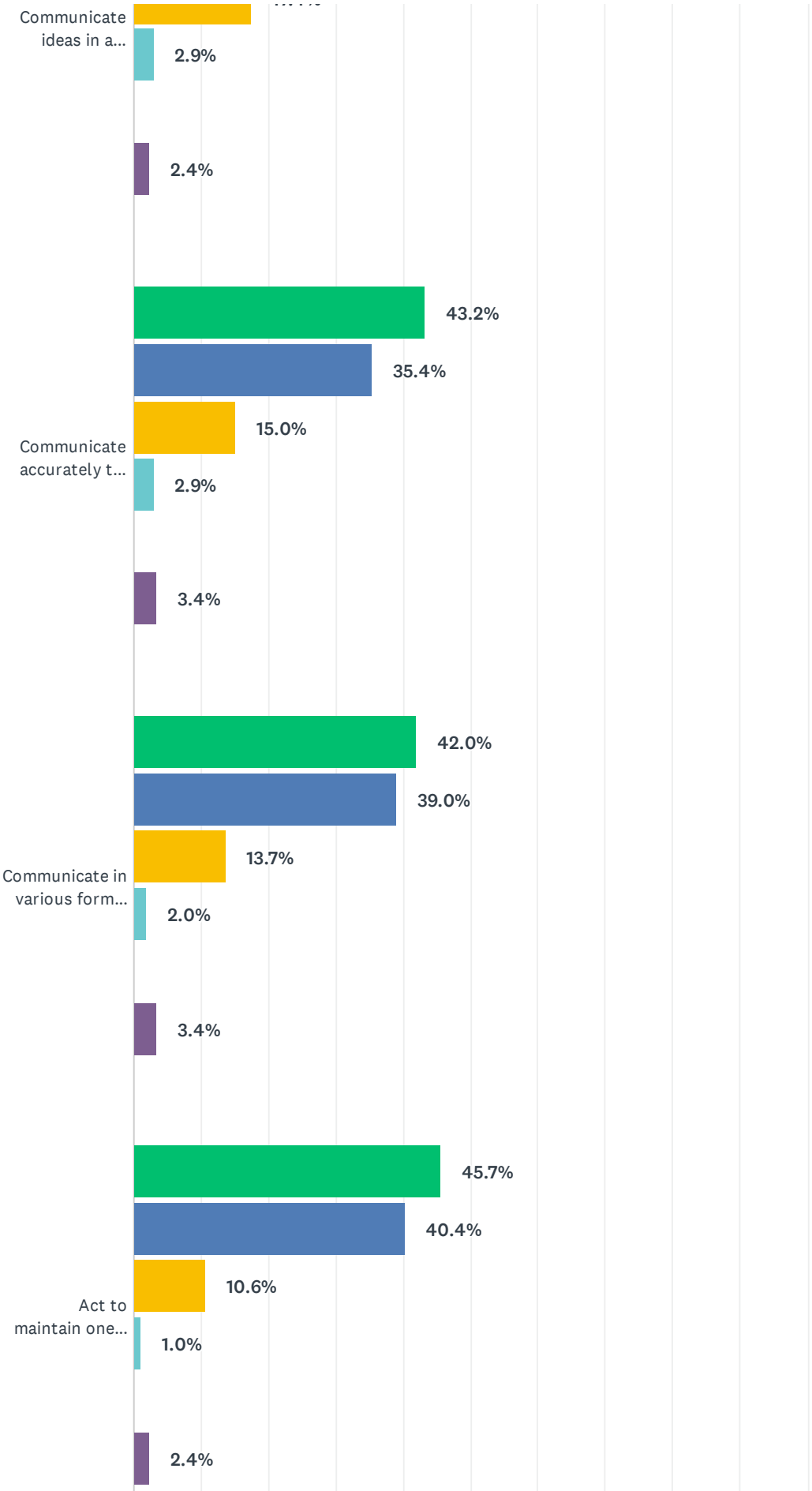
Answered: 208 Skipped: 25



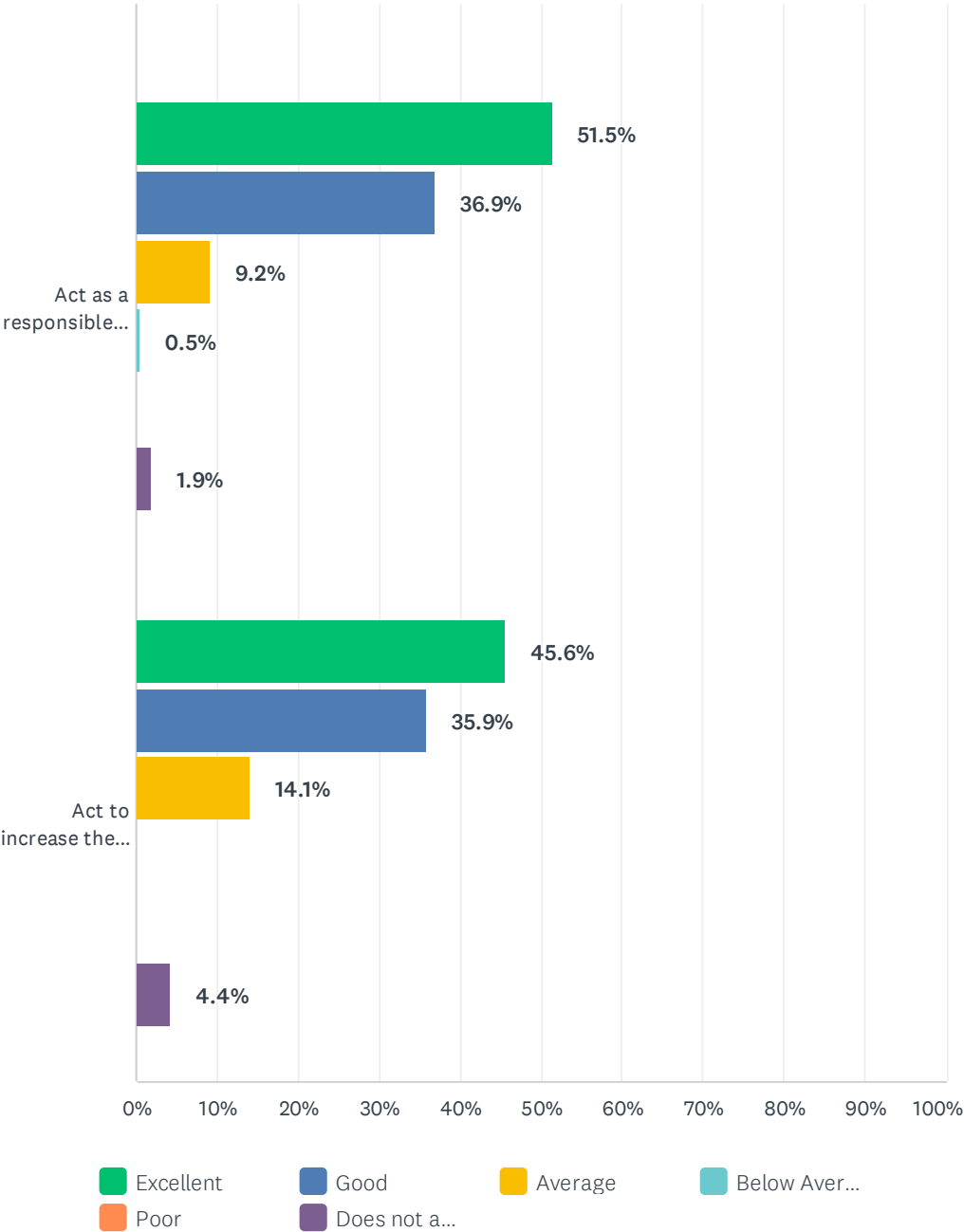
SCC Student Satisfaction Survey, 2022



SCC Student Satisfaction Survey, 2022



SCC Student Satisfaction Survey, 2022



SCC Student Satisfaction Survey, 2022

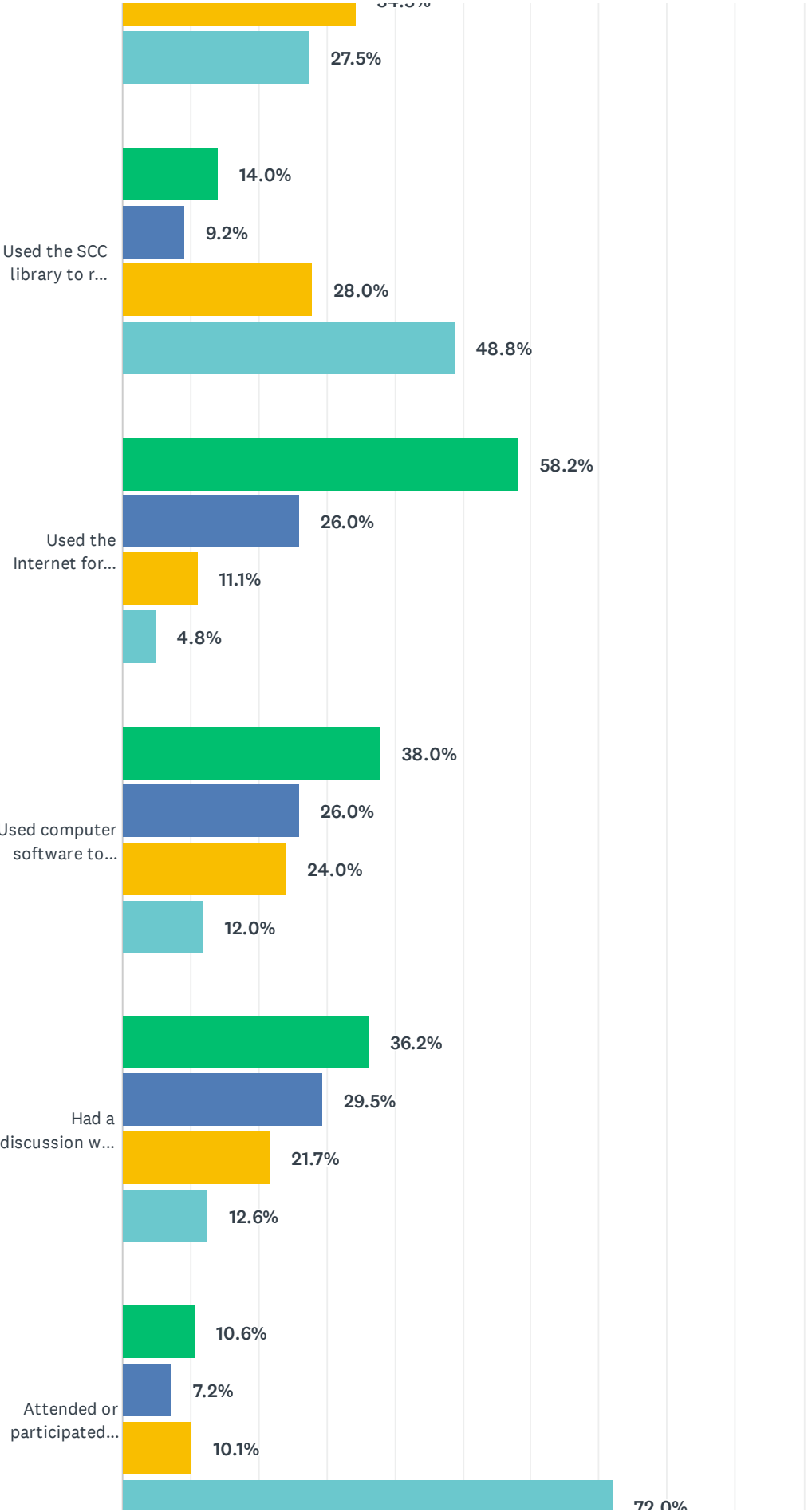
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	DOES NOT APPLY	TOTAL	WEIGHTED AVERAGE
Critically analyze, evaluate, organize and use quantitative and qualitative data to solve problems and develop logical models, hypotheses and beliefs	40.4% 84	41.3% 86	14.4% 30	1.0% 2	0.0% 0	2.9% 6	208	4.25
Creatively use concepts to make learning relevant	42.0% 87	43.0% 89	11.1% 23	1.4% 3	0.0% 0	2.4% 5	207	4.29
Reflectively assess one's values, assumptions, and attitudes	44.4% 92	36.7% 76	13.5% 28	1.0% 2	0.0% 0	4.3% 9	207	4.30
Take responsibility for one's own learning and well-being	51.4% 107	33.2% 69	11.1% 23	1.4% 3	0.5% 1	2.4% 5	208	4.37
Learn about one's chosen academic major, while creating connections across disciplines	42.8% 89	37.0% 77	14.4% 30	2.4% 5	0.5% 1	2.9% 6	208	4.23
Learn about professional conduct, including workplace and community ethics, conflict management, and teamwork	45.9% 95	34.3% 71	14.5% 30	1.9% 4	0.5% 1	2.9% 6	207	4.27
Communicate ideas in a clear and articulate manner	44.4% 92	32.9% 68	17.4% 36	2.9% 6	0.0% 0	2.4% 5	207	4.22
Communicate accurately to diverse audiences	43.2% 89	35.4% 73	15.0% 31	2.9% 6	0.0% 0	3.4% 7	206	4.23
Communicate in various formats using diverse technology	42.0% 86	39.0% 80	13.7% 28	2.0% 4	0.0% 0	3.4% 7	205	4.25
Act to maintain one's dignity and self-respect	45.7% 95	40.4% 84	10.6% 22	1.0% 2	0.0% 0	2.4% 5	208	4.34
Act as a responsible community member who treats others with respect, civility, empathy, honesty and dignity	51.5% 106	36.9% 76	9.2% 19	0.5% 1	0.0% 0	1.9% 4	206	4.42
Act to increase the wellbeing of the global community by maintaining cultural literacy, lifelong learning, ethical consideration of each other, and the environment we all share	45.6% 94	35.9% 74	14.1% 29	0.0% 0	0.0% 0	4.4% 9	206	4.33

Q12 IN THE PAST 12 MONTHS, how often have you done the following?

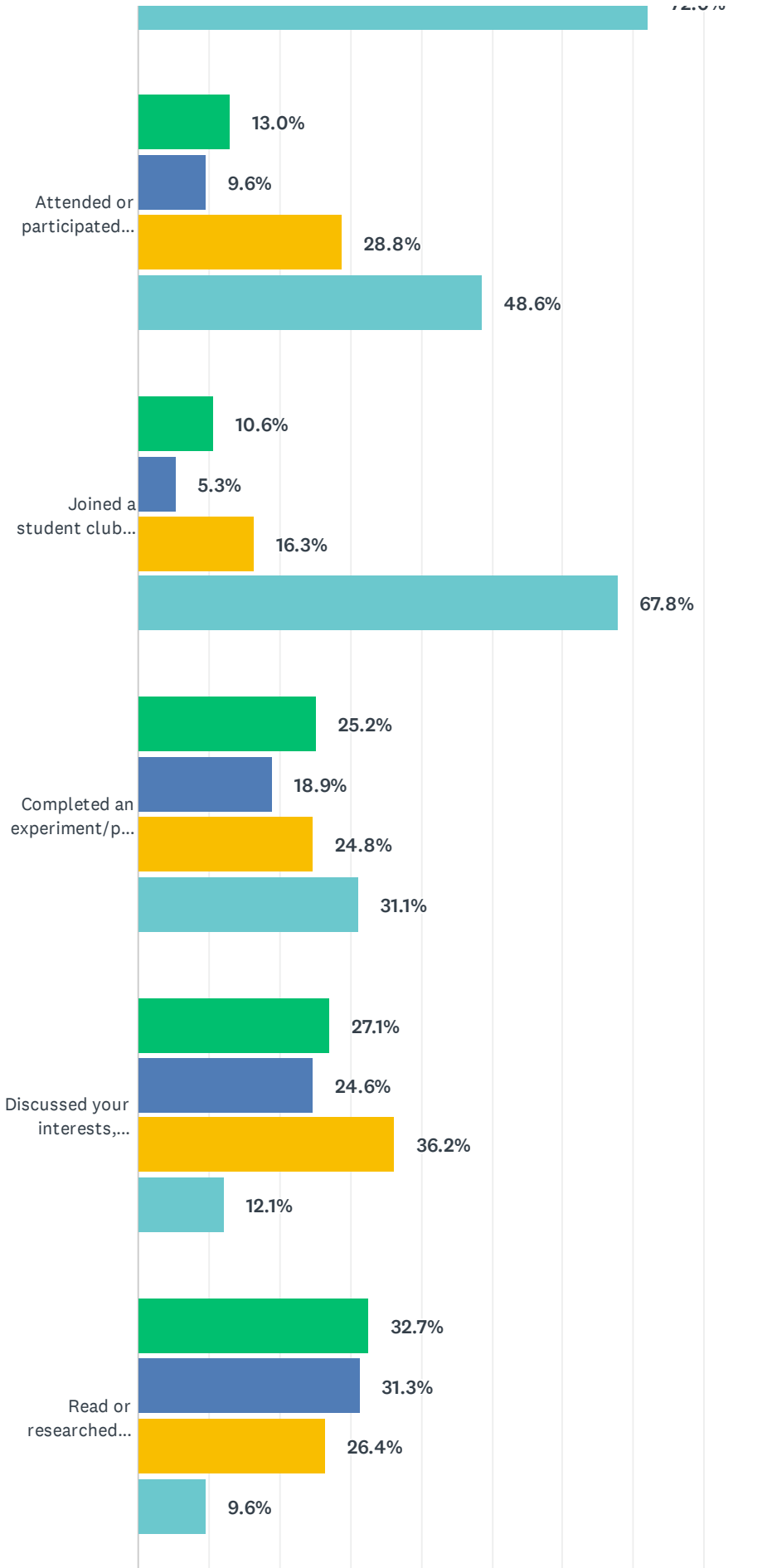
Answered: 208 Skipped: 25



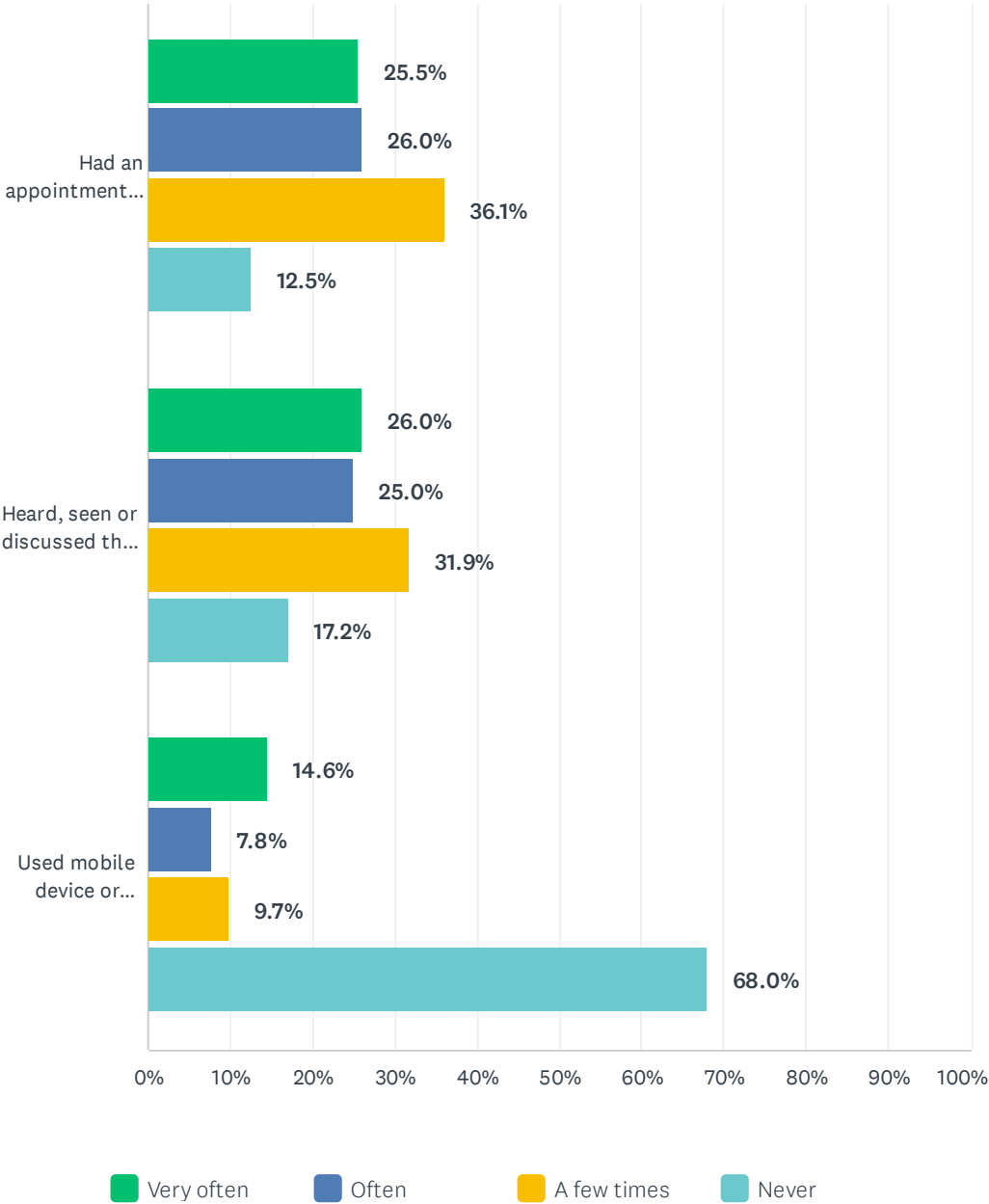
SCC Student Satisfaction Survey, 2022



SCC Student Satisfaction Survey, 2022



SCC Student Satisfaction Survey, 2022

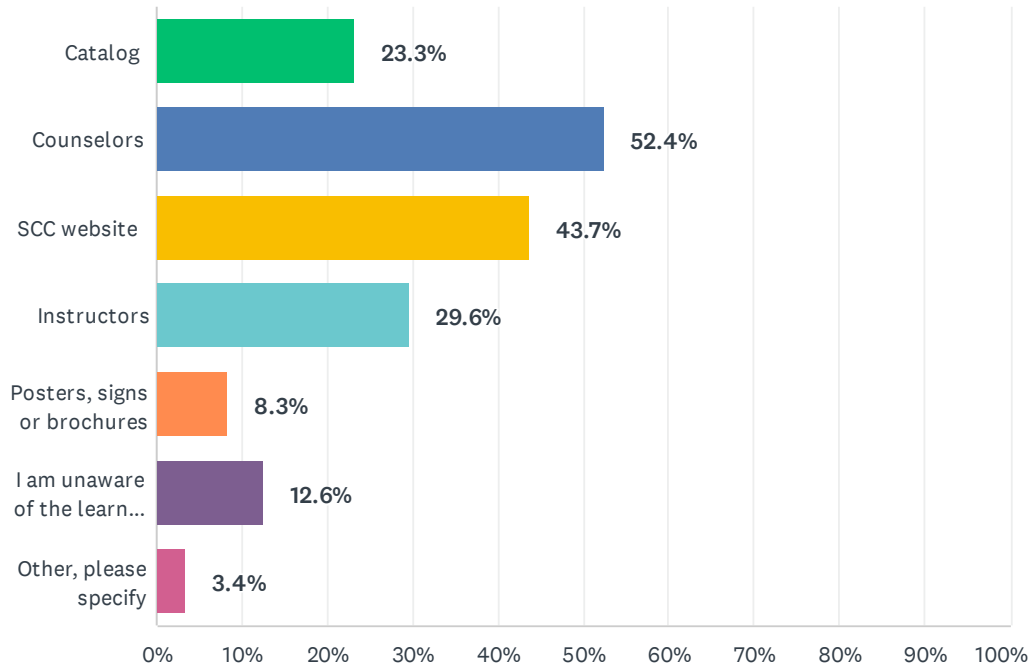


SCC Student Satisfaction Survey, 2022

	VERY OFTEN	OFTEN	A FEW TIMES	NEVER	TOTAL	WEIGHTED AVERAGE
Participated in class discussions	55.8% 115	29.1% 60	14.1% 29	1.0% 2	206	2.40
Worked on a paper/project using ideas from different information sources	47.1% 98	36.1% 75	15.4% 32	1.4% 3	208	2.29
Collaborated with other students in a class project	32.9% 68	32.9% 68	25.1% 52	9.2% 19	207	1.89
Investigated topics introduced in class, outside of class	36.7% 76	30.0% 62	24.6% 51	8.7% 18	207	1.95
Used SCC library resources for a research paper or project	21.3% 44	16.9% 35	34.3% 71	27.5% 57	207	1.32
Used the SCC library to read materials not assigned by a class	14.0% 29	9.2% 19	28.0% 58	48.8% 101	207	0.88
Used the Internet for information resources for a class assignment	58.2% 121	26.0% 54	11.1% 23	4.8% 10	208	2.38
Used computer software to create charts/graphics/presentations for a project	38.0% 79	26.0% 54	24.0% 50	12.0% 25	208	1.90
Had a discussion with students whose ethnic, religious, political, or cultural background was different from your own	36.2% 75	29.5% 61	21.7% 45	12.6% 26	207	1.89
Attended or participated in a sports event on campus	10.6% 22	7.2% 15	10.1% 21	72.0% 149	207	0.57
Attended or participated in student activities or sponsored events such as cultural programs, speakers, open forums or concerts	13.0% 27	9.6% 20	28.8% 60	48.6% 101	208	0.87
Joined a student club, organization or government	10.6% 22	5.3% 11	16.3% 34	67.8% 141	208	0.59
Completed an experiment/project using scientific method(s)	25.2% 52	18.9% 39	24.8% 51	31.1% 64	206	1.38
Discussed your interests, abilities and plans with a counselor/advisor	27.1% 56	24.6% 51	36.2% 75	12.1% 25	207	1.67
Read or researched information about a university or a career you're interested in	32.7% 68	31.3% 65	26.4% 55	9.6% 20	208	1.87
Had an appointment with a counselor to discuss classes, requirements or develop an educational plan	25.5% 53	26.0% 54	36.1% 75	12.5% 26	208	1.64
Heard, seen or discussed the Student Learning Outcomes for your courses and/or programs	26.0% 53	25.0% 51	31.9% 65	17.2% 35	204	1.60
Used mobile device or student ID to access an OCTA bus	14.6% 30	7.8% 16	9.7% 20	68.0% 140	206	0.69

Q13 How did you find out about the Learning Outcomes for your specific degree or certificate? (Select all that apply)

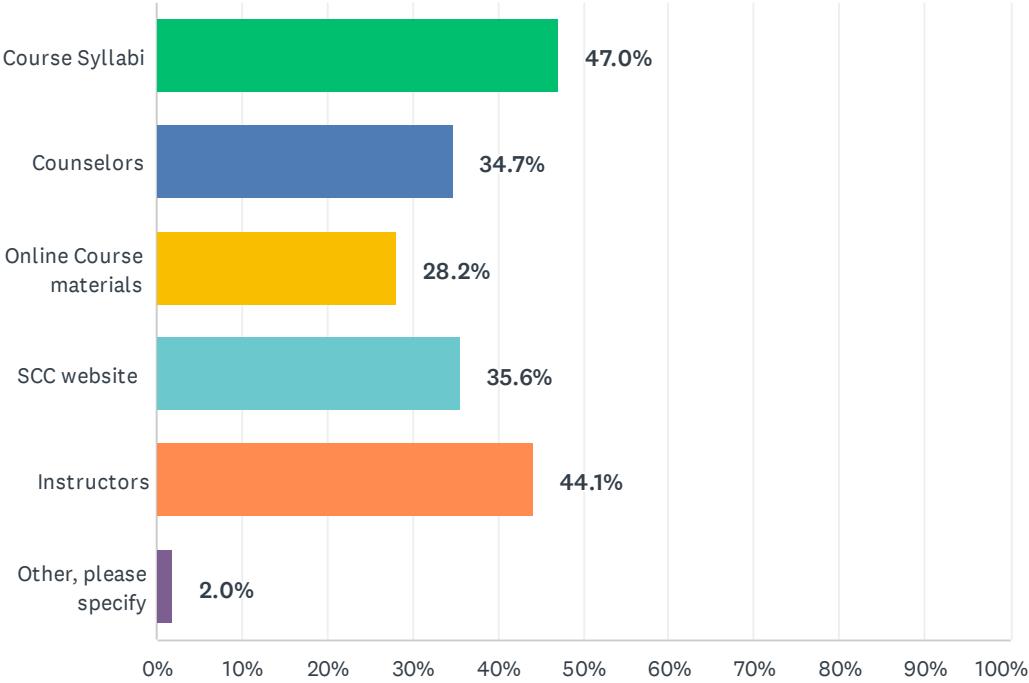
Answered: 206 Skipped: 27



ANSWER CHOICES	RESPONSES	
Catalog	23.3%	48
Counselors	52.4%	108
SCC website	43.7%	90
Instructors	29.6%	61
Posters, signs or brochures	8.3%	17
I am unaware of the learning outcomes for my program	12.6%	26
Other, please specify	3.4%	7
Total Respondents: 206		

Q14 How did you find out about the Learning Outcomes for your courses? (Select all that apply)

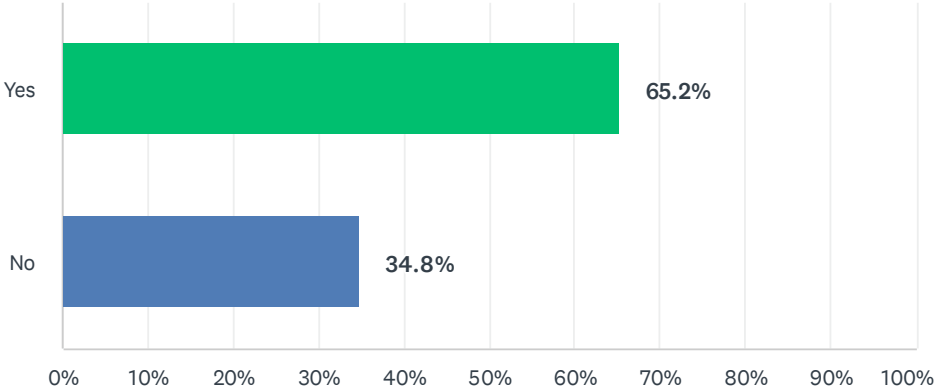
Answered: 202 Skipped: 31



ANSWER CHOICES	RESPONSES	
Course Syllabi	47.0%	95
Counselors	34.7%	70
Online Course materials	28.2%	57
SCC website	35.6%	72
Instructors	44.1%	89
Other, please specify	2.0%	4
Total Respondents: 202		

Q15 Are you aware of the SCC's Institutional Student Learning Outcomes (To Learn, To Communicate, To Act, To Think)?

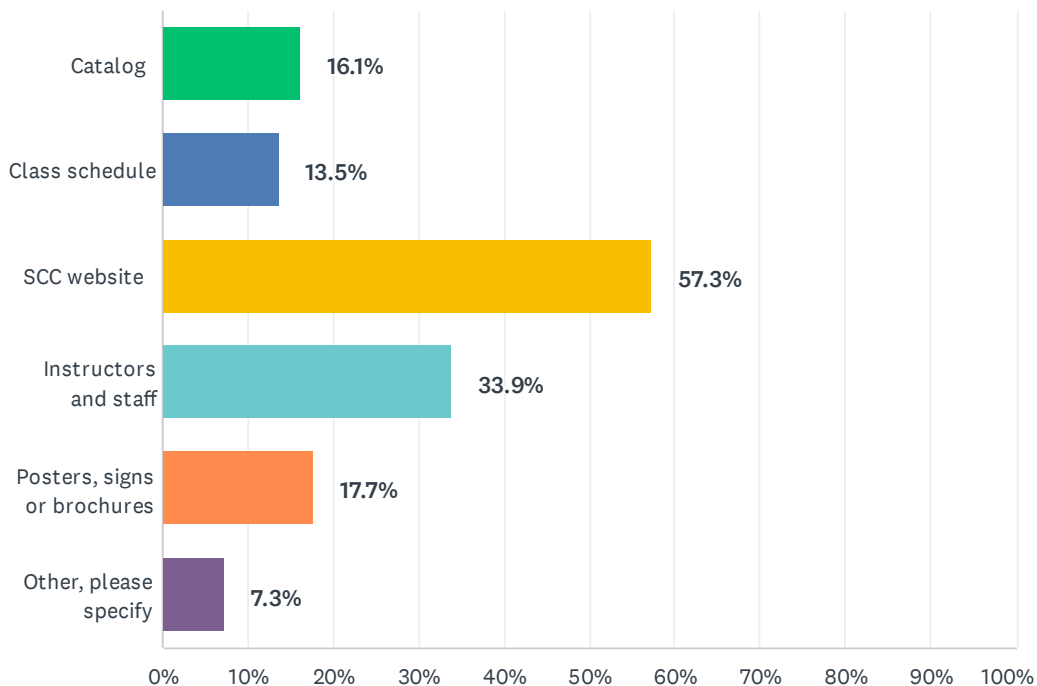
Answered: 207 Skipped: 26



ANSWER CHOICES	RESPONSES	
Yes	65.2%	135
No	34.8%	72
TOTAL		207

Q16 How did you find out about SCC's Institutional Student Learning Outcomes? (Select all that apply)

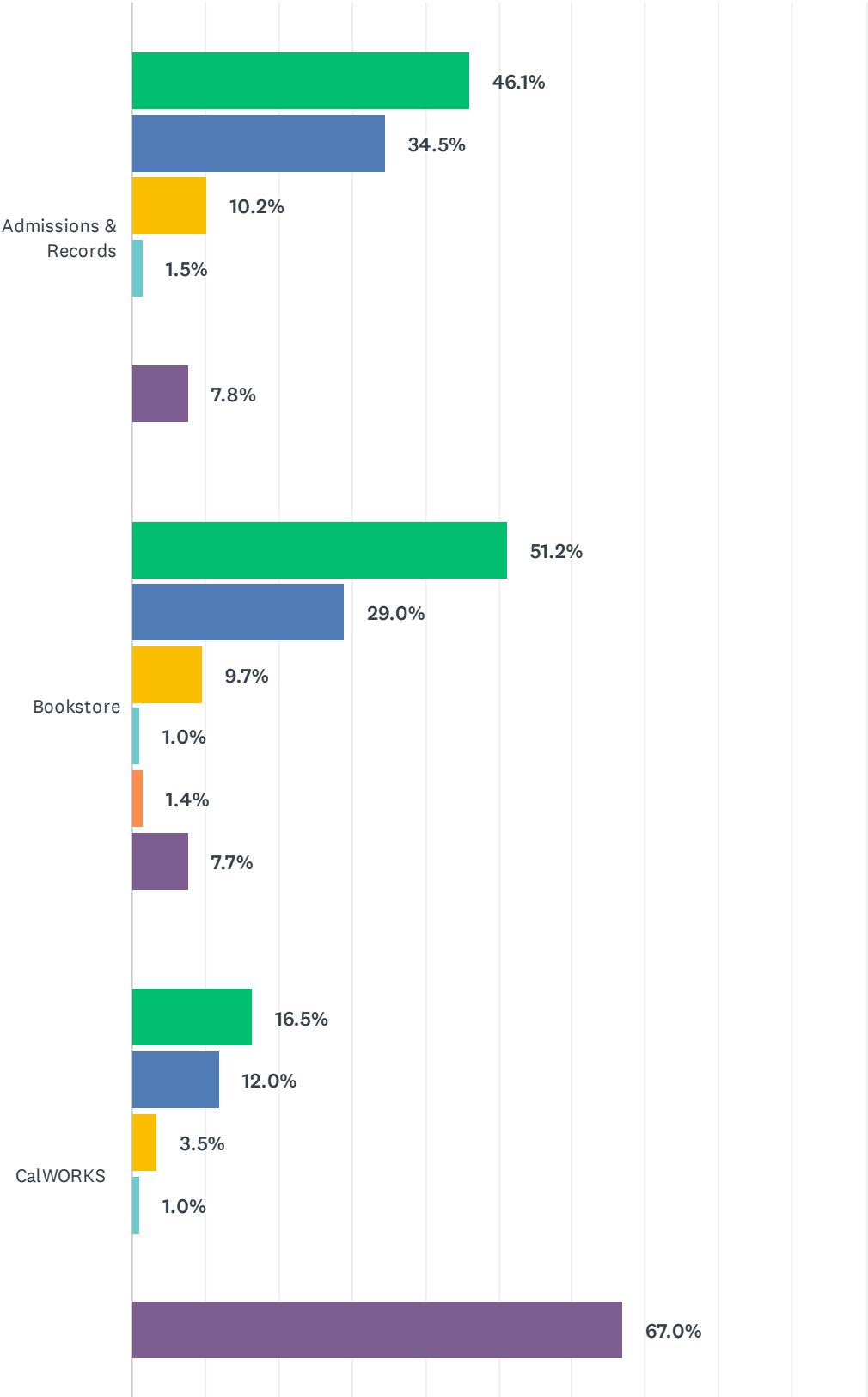
Answered: 192 Skipped: 41



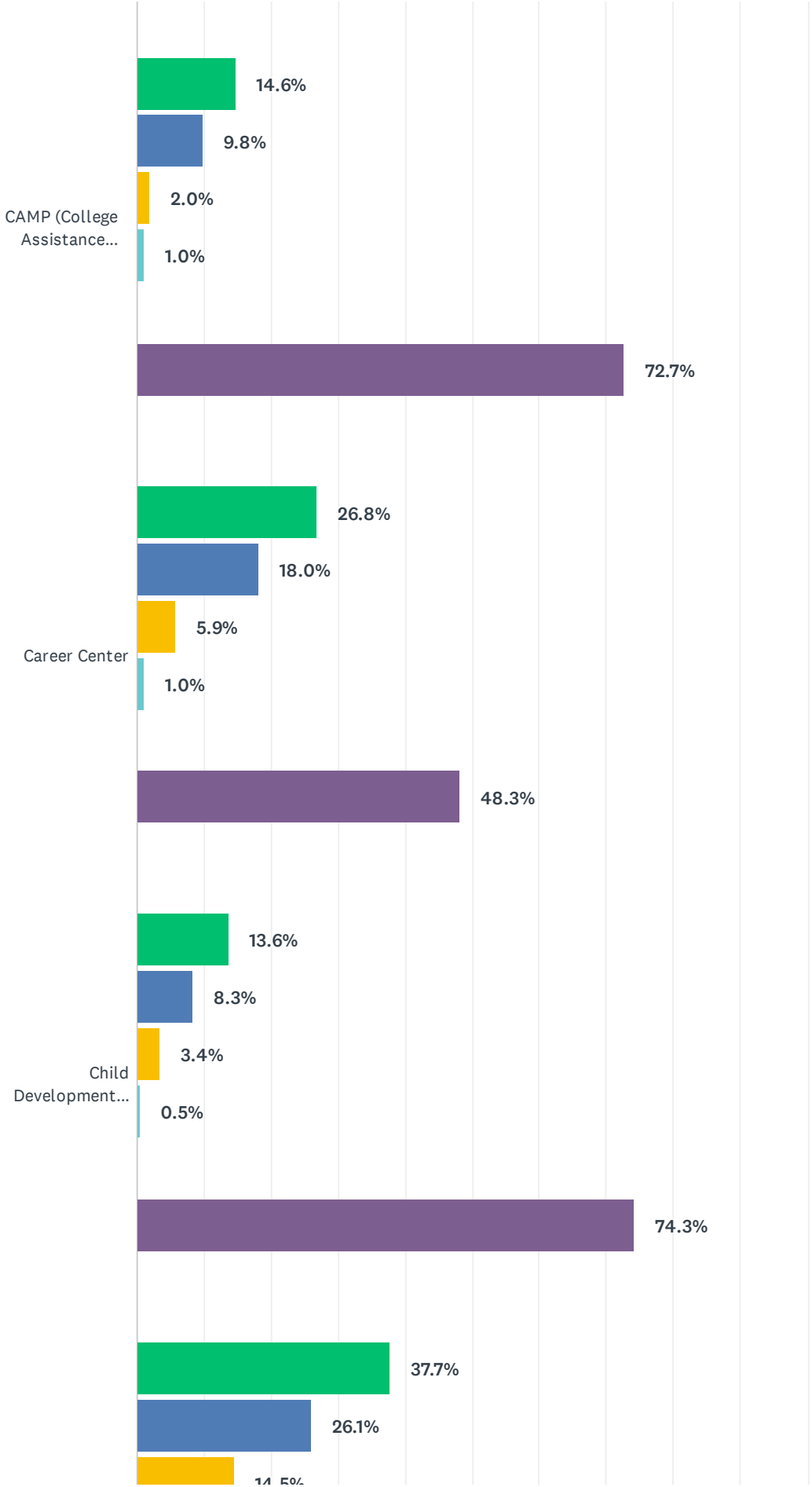
ANSWER CHOICES	RESPONSES	
Catalog	16.1%	31
Class schedule	13.5%	26
SCC website	57.3%	110
Instructors and staff	33.9%	65
Posters, signs or brochures	17.7%	34
Other, please specify	7.3%	14
Total Respondents: 192		

Q17 Please rate the quality of services and programs that you have used at Santiago Canyon College:

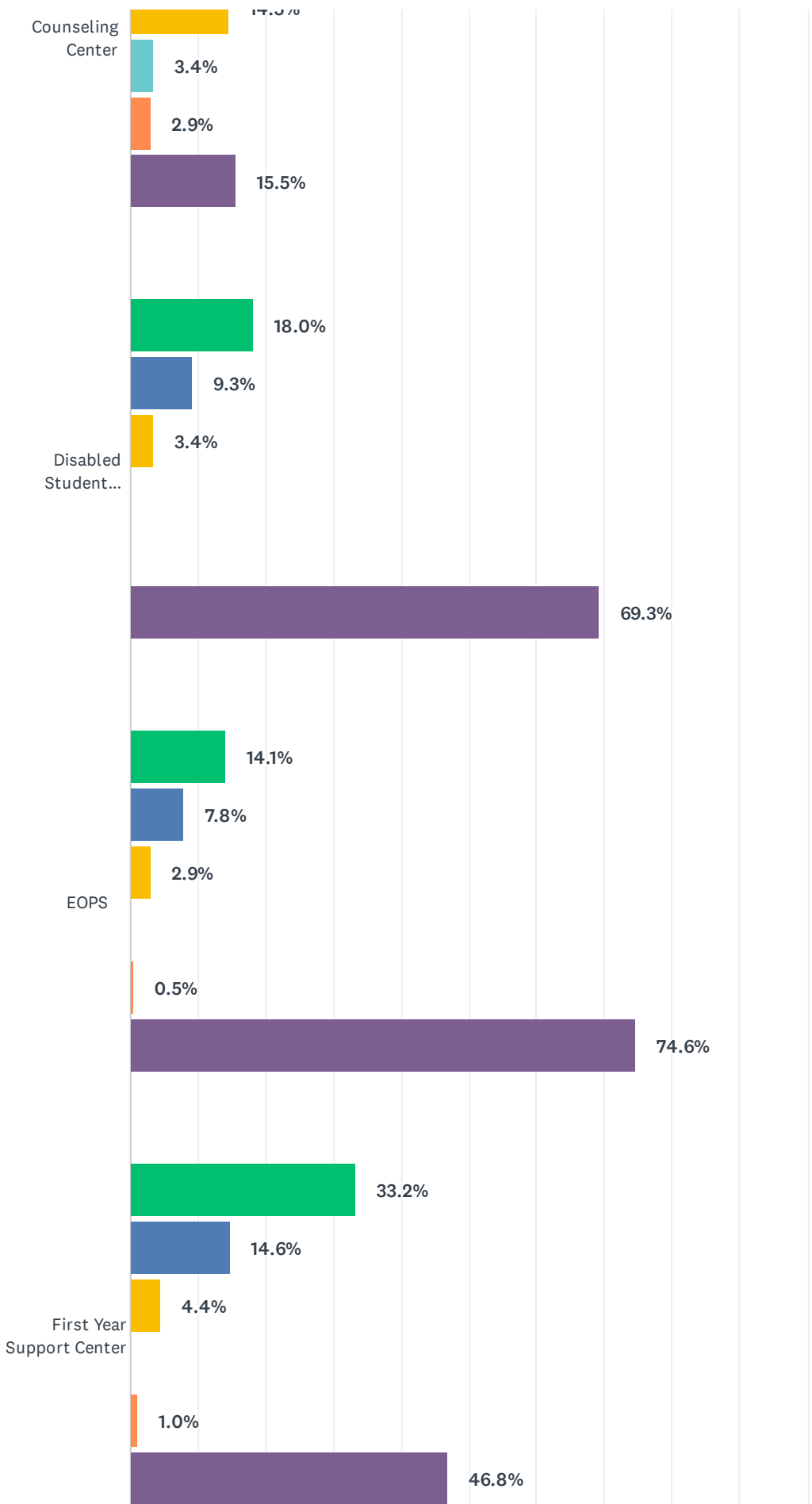
Answered: 207 Skipped: 26



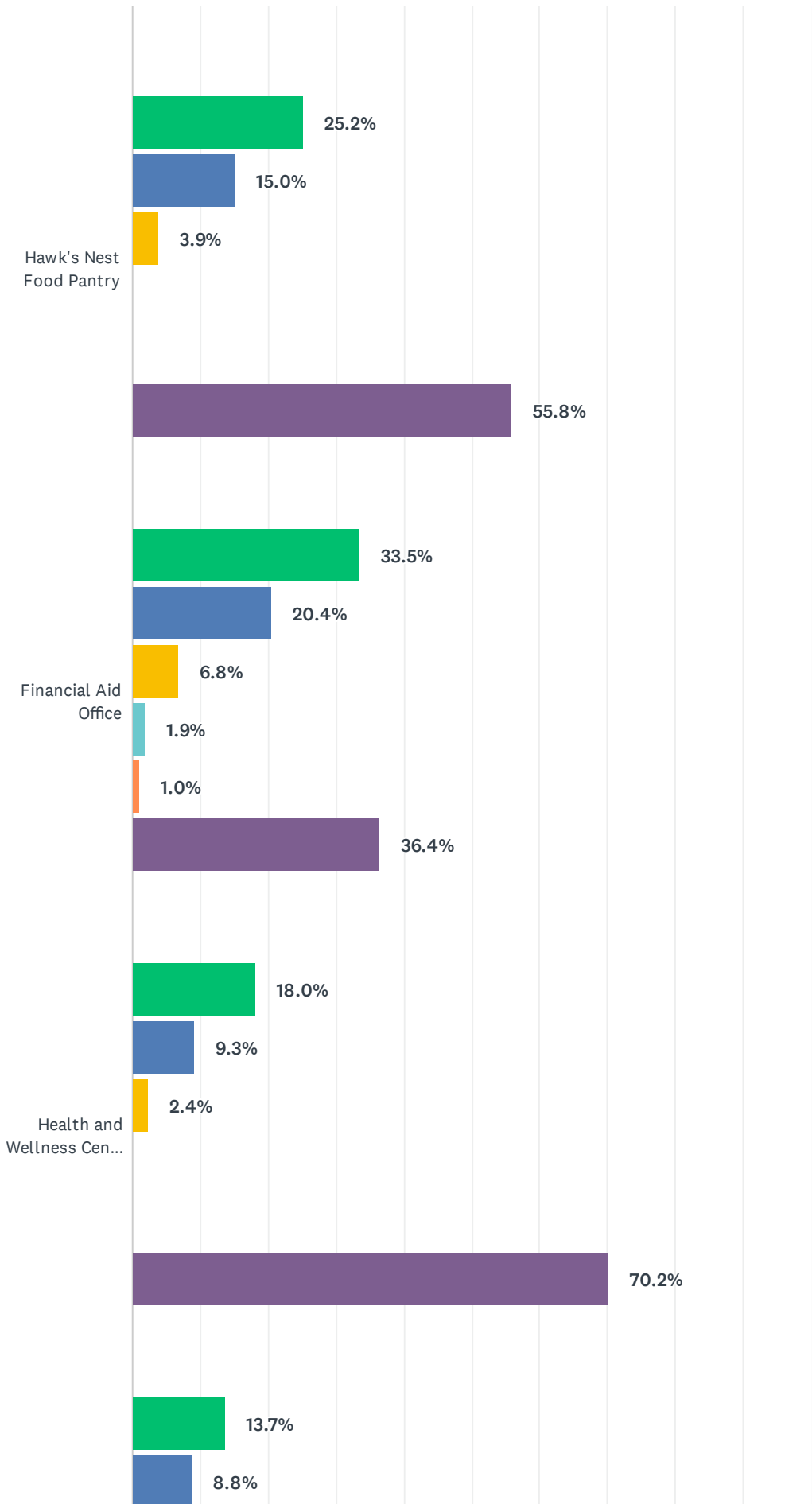
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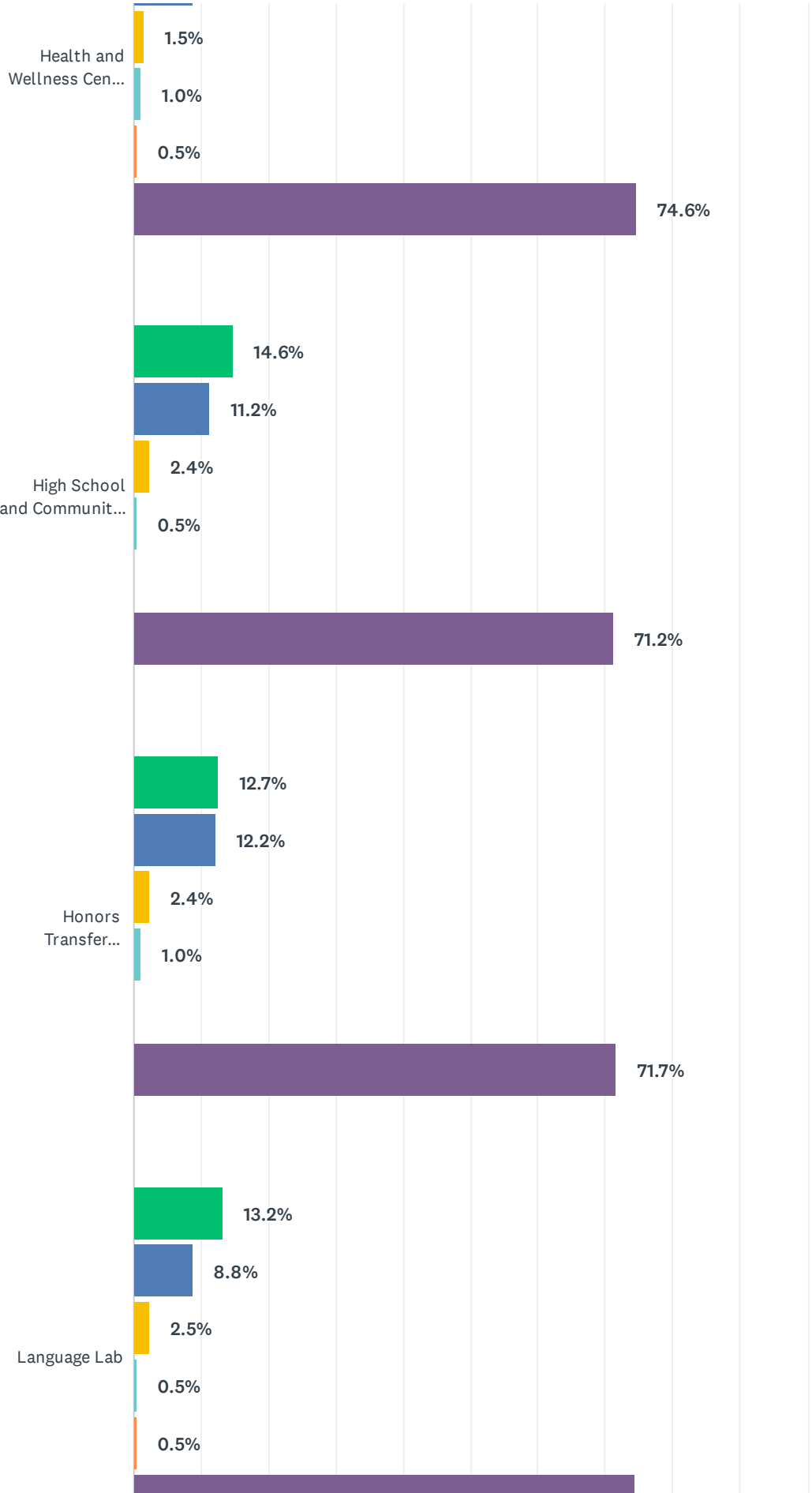
SCC Student Satisfaction Survey, 2022



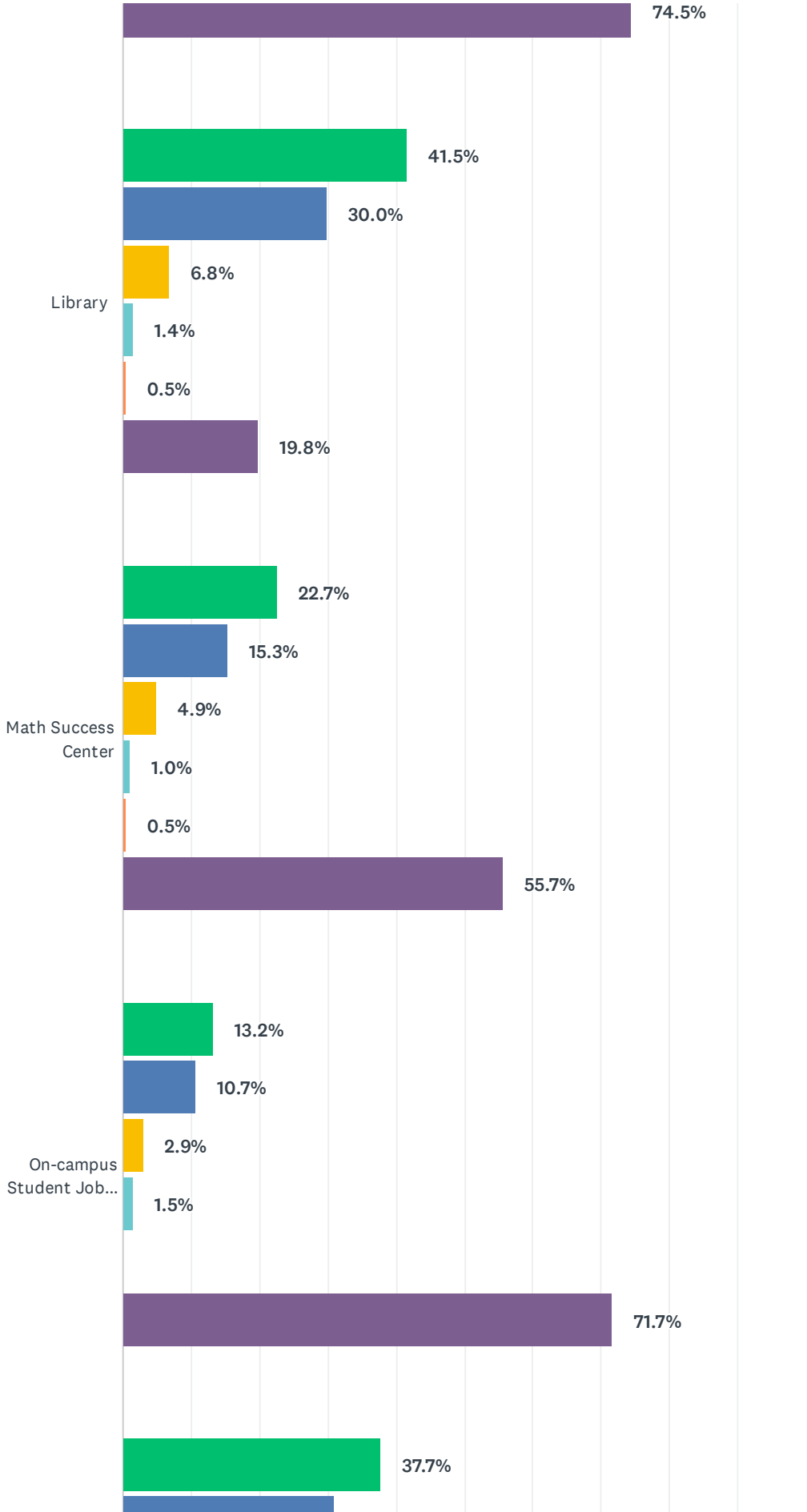
SCC Student Satisfaction Survey, 2022



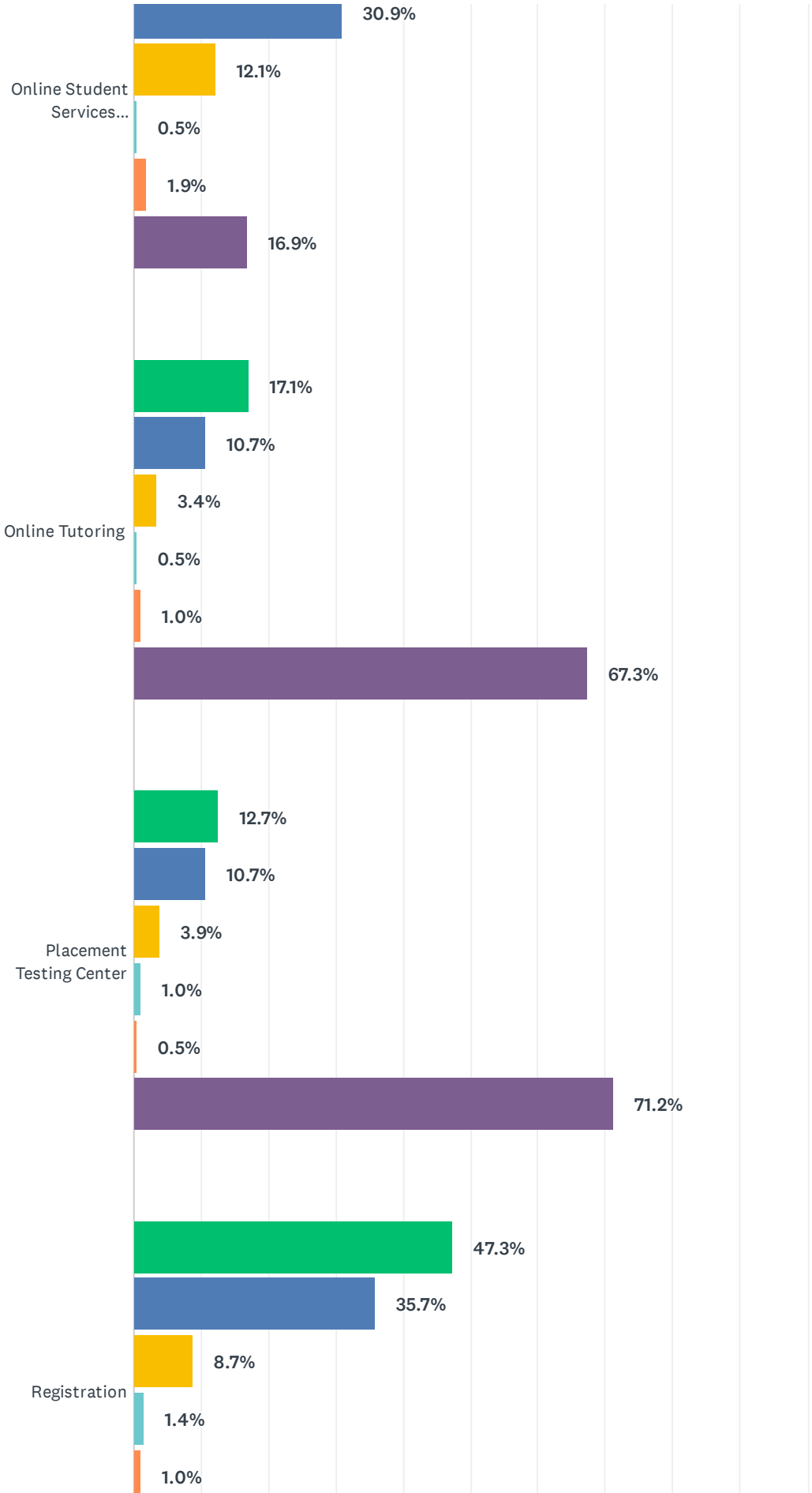
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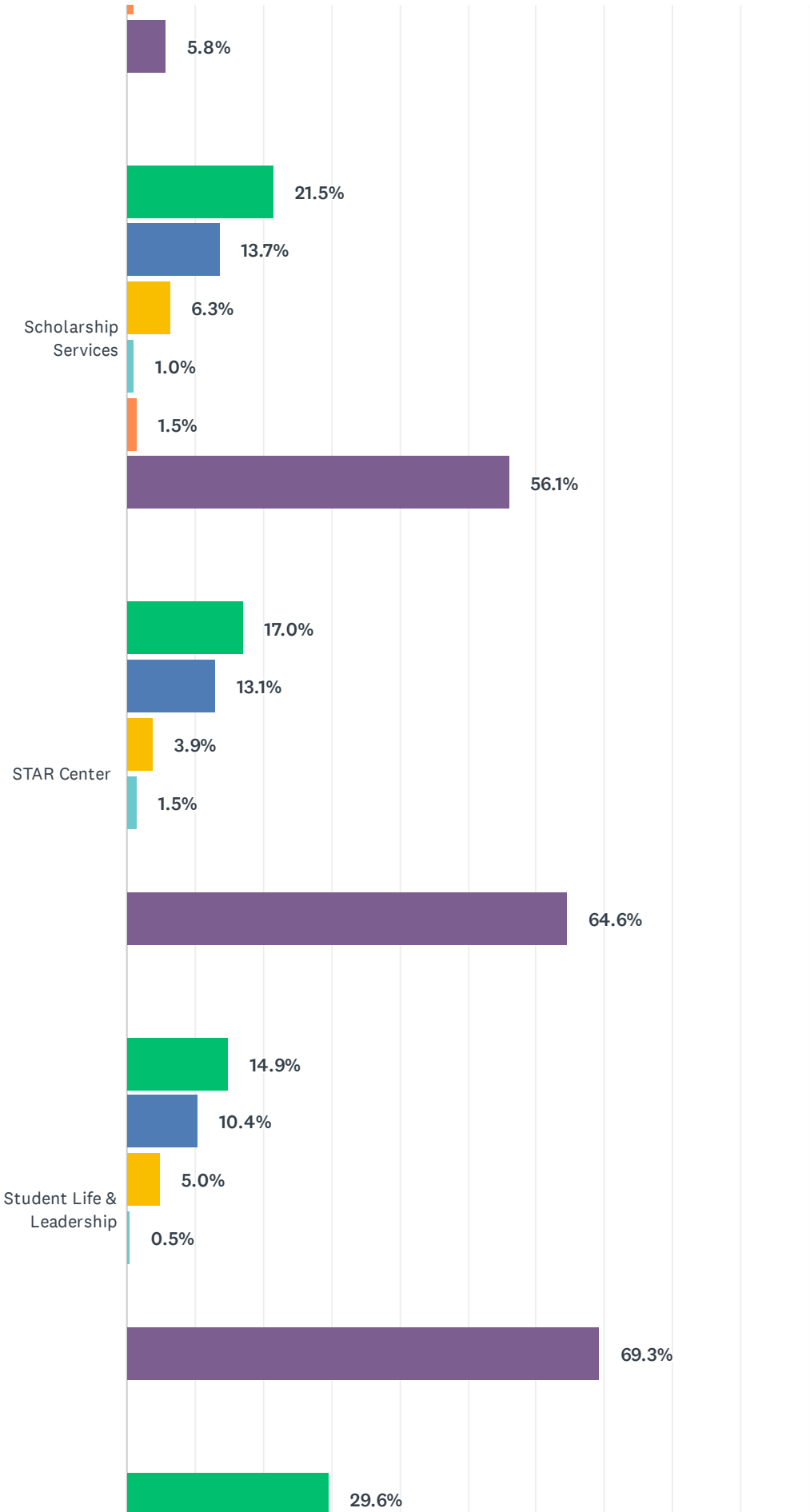
SCC Student Satisfaction Survey, 2022



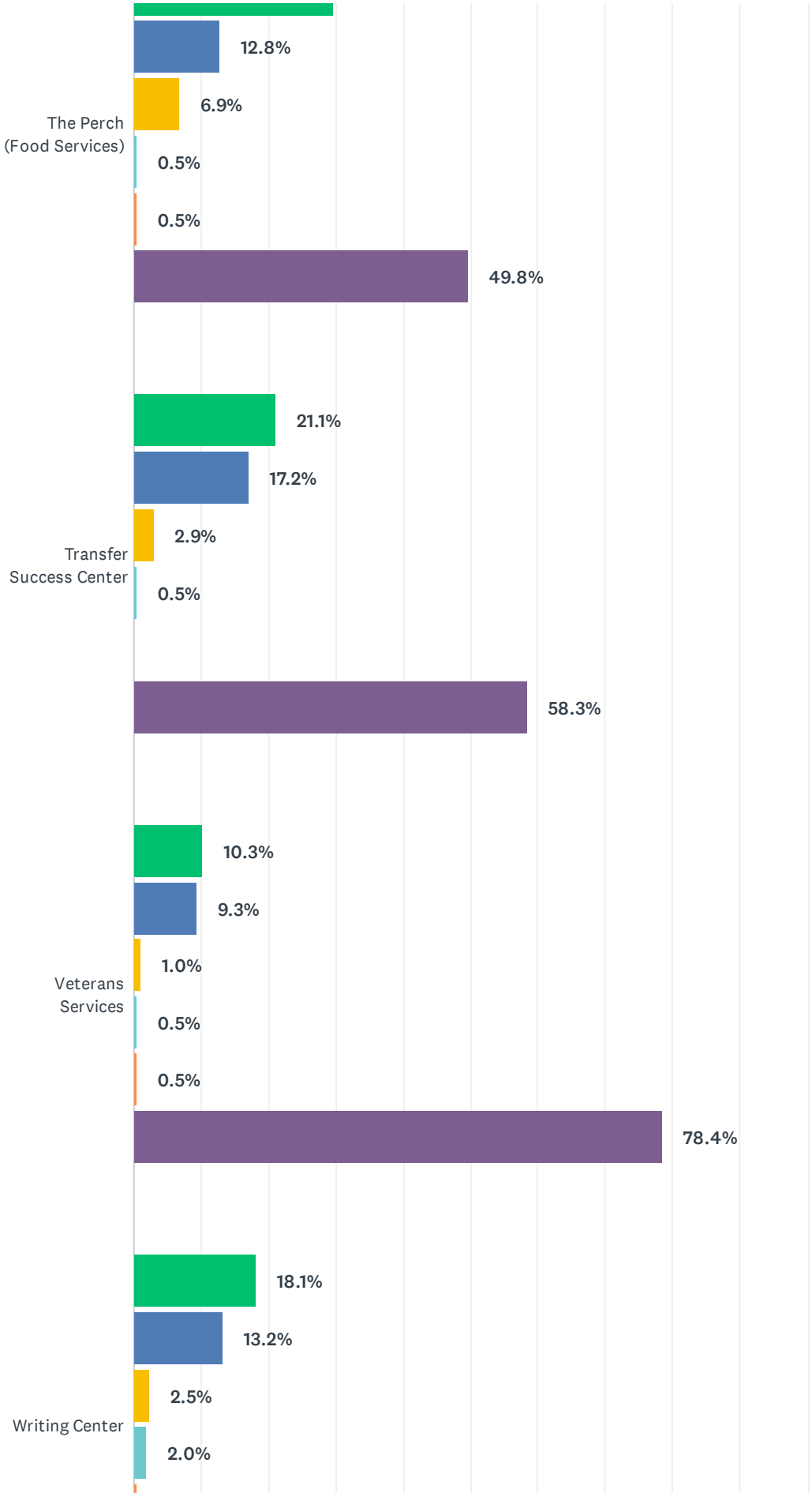
SCC Student Satisfaction Survey, 2022



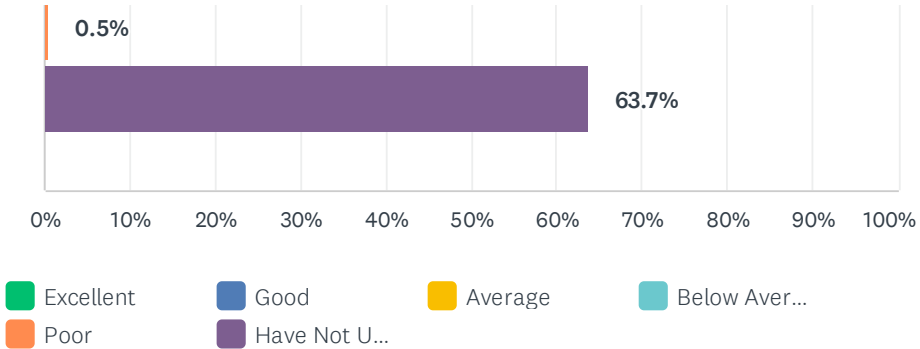
SCC Student Satisfaction Survey, 2022



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SCC Student Satisfaction Survey, 2022



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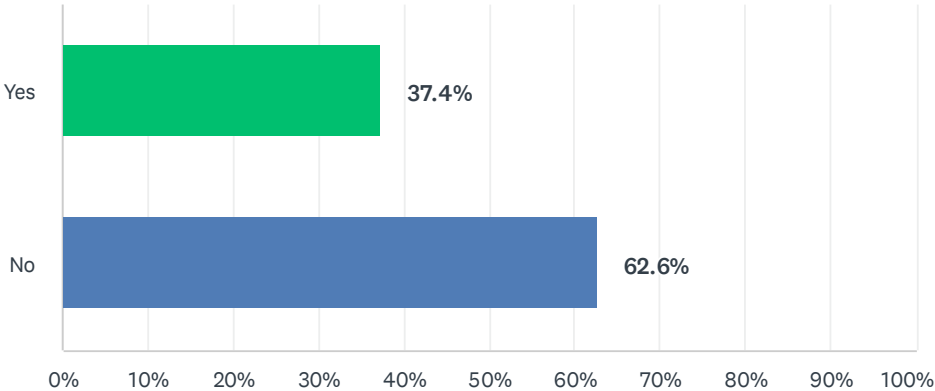
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
Admissions & Records	46.1% 95	34.5% 71	10.2% 21	1.5% 3	0.0% 0	7.8% 16	206	4.36
Bookstore	51.2% 106	29.0% 60	9.7% 20	1.0% 2	1.4% 3	7.7% 16	207	4.38
CalWORKS	16.5% 33	12.0% 24	3.5% 7	1.0% 2	0.0% 0	67.0% 134	200	4.33
CAMP (College Assistance Migrant Program)	14.6% 30	9.8% 20	2.0% 4	1.0% 2	0.0% 0	72.7% 149	205	4.39
Career Center	26.8% 55	18.0% 37	5.9% 12	1.0% 2	0.0% 0	48.3% 99	205	4.37
Child Development Center	13.6% 28	8.3% 17	3.4% 7	0.5% 1	0.0% 0	74.3% 153	206	4.36
Counseling Center	37.7% 78	26.1% 54	14.5% 30	3.4% 7	2.9% 6	15.5% 32	207	4.09
Disabled Student Programs & Services	18.0% 37	9.3% 19	3.4% 7	0.0% 0	0.0% 0	69.3% 142	205	4.48
EOPS	14.1% 29	7.8% 16	2.9% 6	0.0% 0	0.5% 1	74.6% 153	205	4.38
First Year Support Center	33.2% 68	14.6% 30	4.4% 9	0.0% 0	1.0% 2	46.8% 96	205	4.49
Hawk's Nest Food Pantry	25.2% 52	15.0% 31	3.9% 8	0.0% 0	0.0% 0	55.8% 115	206	4.48
Financial Aid Office	33.5% 69	20.4% 42	6.8% 14	1.9% 4	1.0% 2	36.4% 75	206	4.31
Health and Wellness Center - Medical	18.0% 37	9.3% 19	2.4% 5	0.0% 0	0.0% 0	70.2% 144	205	4.52
Health and Wellness Center - Psychological Counseling	13.7% 28	8.8% 18	1.5% 3	1.0% 2	0.5% 1	74.6% 153	205	4.35
High School and Community Outreach	14.6% 30	11.2% 23	2.4% 5	0.5% 1	0.0% 0	71.2% 146	205	4.39
Honors Transfer Program	12.7% 26	12.2% 25	2.4% 5	1.0% 2	0.0% 0	71.7% 147	205	4.29
Language Lab	13.2% 27	8.8% 18	2.5% 5	0.5% 1	0.5% 1	74.5% 152	204	4.33
Library	41.5% 86	30.0% 62	6.8% 14	1.4% 3	0.5% 1	19.8% 41	207	4.38
Math Success Center	22.7% 46	15.3% 31	4.9% 10	1.0% 2	0.5% 1	55.7% 113	203	4.32
On-campus Student Job Placement	13.2% 27	10.7% 22	2.9% 6	1.5% 3	0.0% 0	71.7% 147	205	4.26
Online Student Services (Financial Aid awards, parking fees, cashier services, adding and/or dropping classes)	37.7% 78	30.9% 64	12.1% 25	0.5% 1	1.9% 4	16.9% 35	207	4.23
Online Tutoring	17.1% 35	10.7% 22	3.4% 7	0.5% 1	1.0% 2	67.3% 138	205	4.30

SCC Student Satisfaction Survey, 2022

Placement Testing Center	12.7% 26	10.7% 22	3.9% 8	1.0% 2	0.5% 1	71.2% 146	205	4.19
Registration	47.3% 98	35.7% 74	8.7% 18	1.4% 3	1.0% 2	5.8% 12	207	4.35
Scholarship Services	21.5% 44	13.7% 28	6.3% 13	1.0% 2	1.5% 3	56.1% 115	205	4.20
STAR Center	17.0% 35	13.1% 27	3.9% 8	1.5% 3	0.0% 0	64.6% 133	206	4.29
Student Life & Leadership	14.9% 30	10.4% 21	5.0% 10	0.5% 1	0.0% 0	69.3% 140	202	4.29
The Perch (Food Services)	29.6% 60	12.8% 26	6.9% 14	0.5% 1	0.5% 1	49.8% 101	203	4.40
Transfer Success Center	21.1% 43	17.2% 35	2.9% 6	0.5% 1	0.0% 0	58.3% 119	204	4.41
Veterans Services	10.3% 21	9.3% 19	1.0% 2	0.5% 1	0.5% 1	78.4% 160	204	4.32
Writing Center	18.1% 37	13.2% 27	2.5% 5	2.0% 4	0.5% 1	63.7% 130	204	4.28

Q18 Are you aware of the noncredit program on campus that offers tuition free short-term, entry-level employment preparation programs, such as Nursing Assistant, Customer Service Representative, Multi-Media Artists & Animators, and classes that lead toward the attainment of an adult high school diploma?

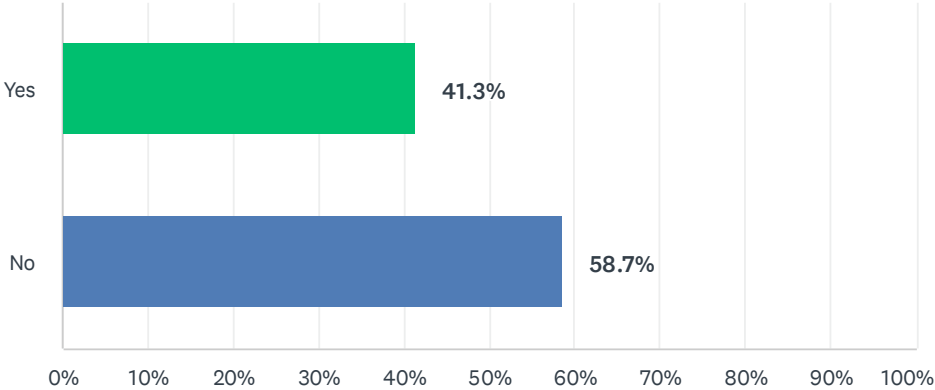
Answered: 206 Skipped: 27



ANSWER CHOICES	RESPONSES	
Yes	37.4%	77
No	62.6%	129
TOTAL		206

Q19 Are you aware of SCC's Community Services program that provides additional options for educational opportunities to the community?

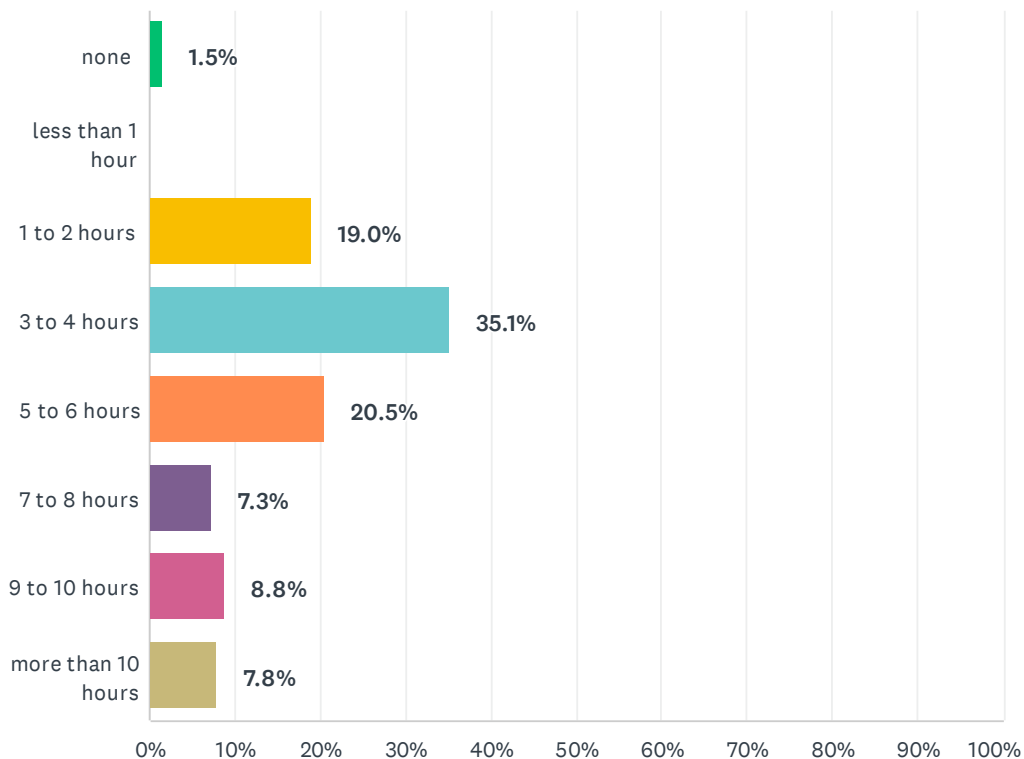
Answered: 206 Skipped: 27



ANSWER CHOICES	RESPONSES	
Yes	41.3%	85
No	58.7%	121
TOTAL		206

Q20 On average, how many hours a week do you spend studying or preparing outside of class for a typical 3-unit class?

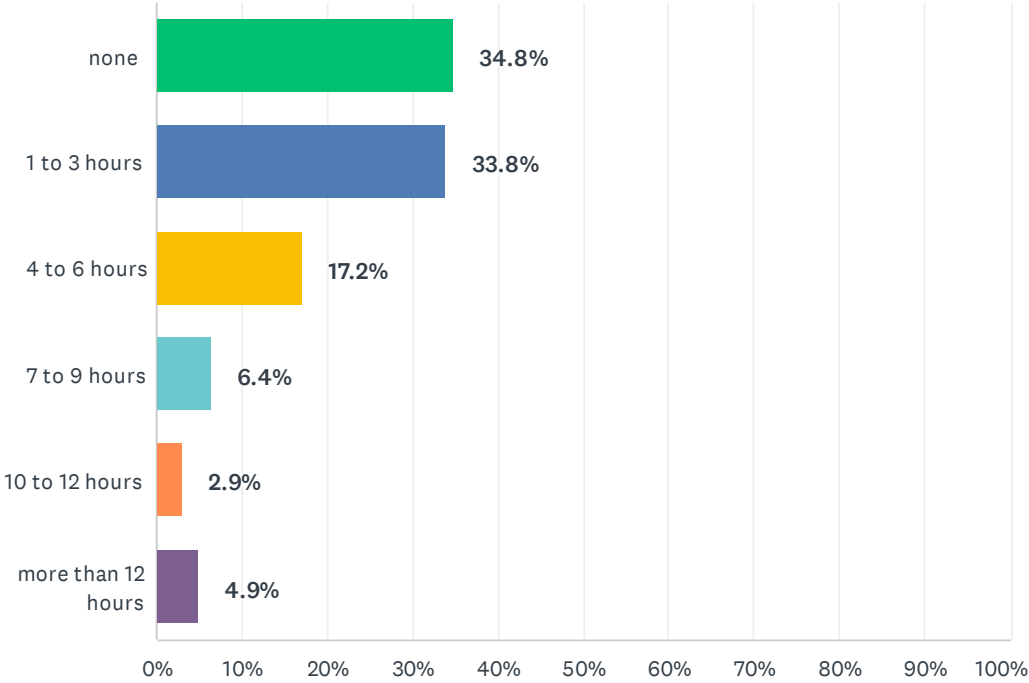
Answered: 205 Skipped: 28



ANSWER CHOICES	RESPONSES	
none	1.5%	3
less than 1 hour	0.0%	0
1 to 2 hours	19.0%	39
3 to 4 hours	35.1%	72
5 to 6 hours	20.5%	42
7 to 8 hours	7.3%	15
9 to 10 hours	8.8%	18
more than 10 hours	7.8%	16
TOTAL		205

Q21 On average, how many hours a week do you spend on campus other than attending classes?

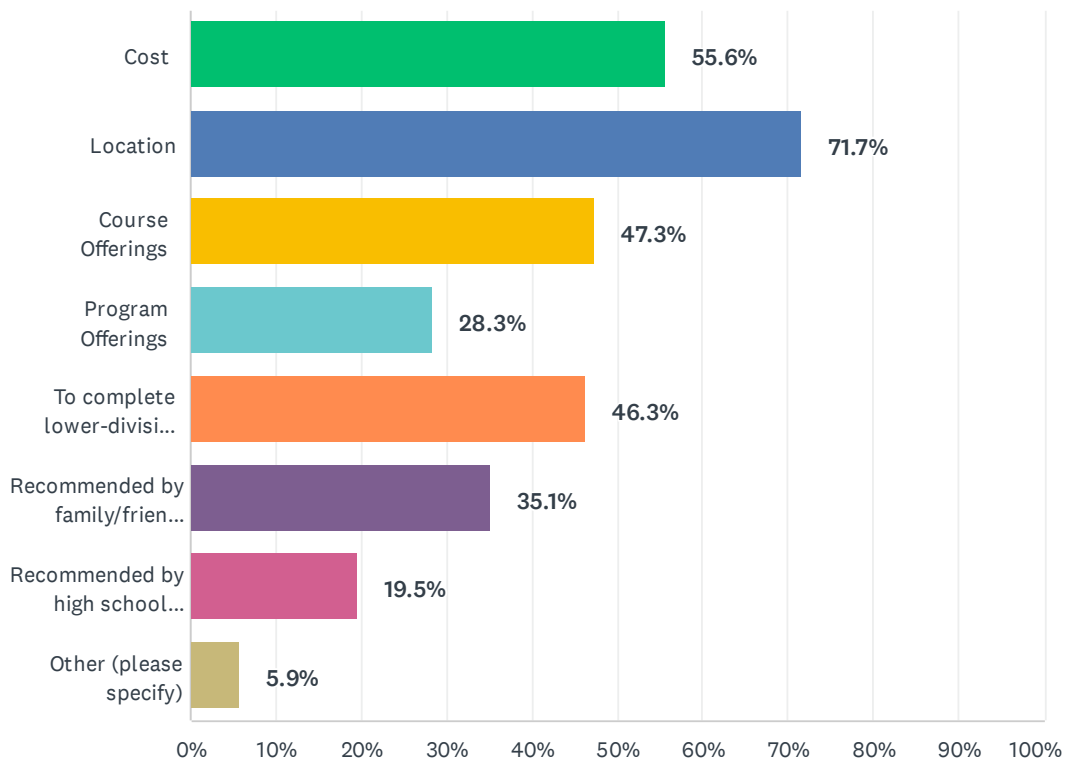
Answered: 204 Skipped: 29



ANSWER CHOICES	RESPONSES	
none	34.8%	71
1 to 3 hours	33.8%	69
4 to 6 hours	17.2%	35
7 to 9 hours	6.4%	13
10 to 12 hours	2.9%	6
more than 12 hours	4.9%	10
TOTAL		204

Q22 Why did you choose to enroll at Santiago Canyon College? (Select all that apply)

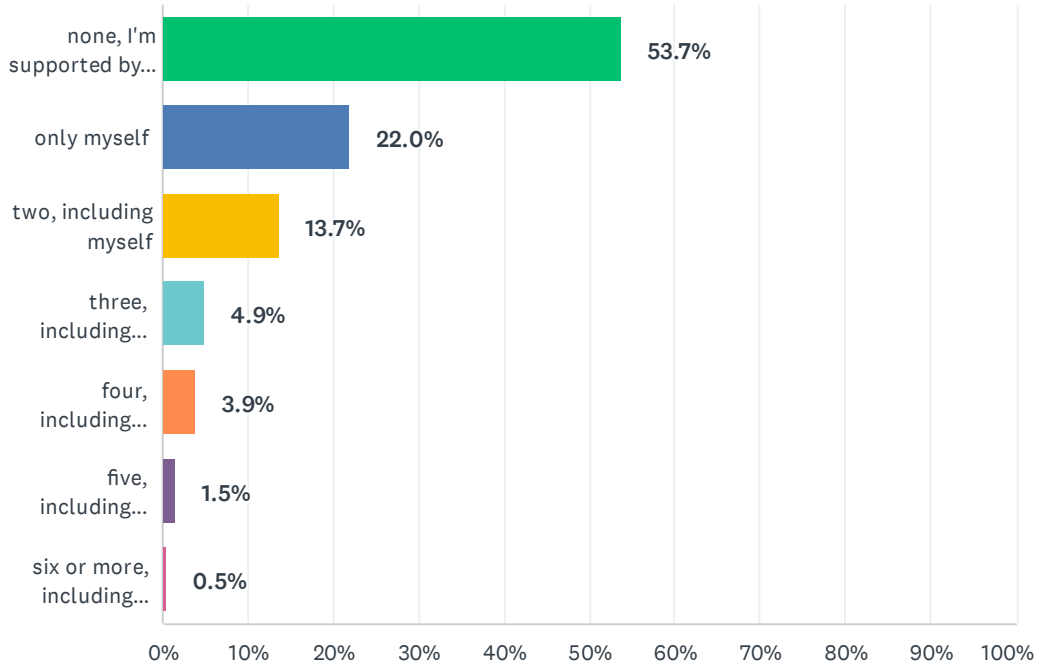
Answered: 205 Skipped: 28



ANSWER CHOICES	RESPONSES	
Cost	55.6%	114
Location	71.7%	147
Course Offerings	47.3%	97
Program Offerings	28.3%	58
To complete lower-division requirements for transfer	46.3%	95
Recommended by family/friend(s)	35.1%	72
Recommended by high school counselor/teacher	19.5%	40
Other (please specify)	5.9%	12
Total Respondents: 205		

Q23 How many people did you support (provide more than half of their housing, food, and expenses in 2021? (include yourself in the count)

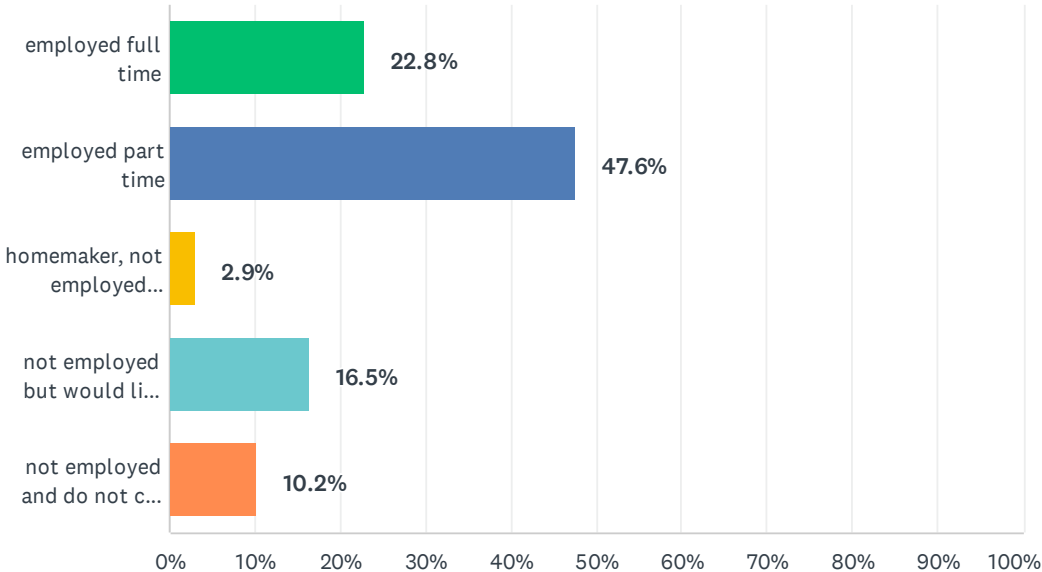
Answered: 205 Skipped: 28



ANSWER CHOICES	RESPONSES	
none, I'm supported by family/spouse	53.7%	110
only myself	22.0%	45
two, including myself	13.7%	28
three, including myself	4.9%	10
four, including myself	3.9%	8
five, including myself	1.5%	3
six or more, including myself	0.5%	1
TOTAL		205

Q24 What is your employment status at this time?

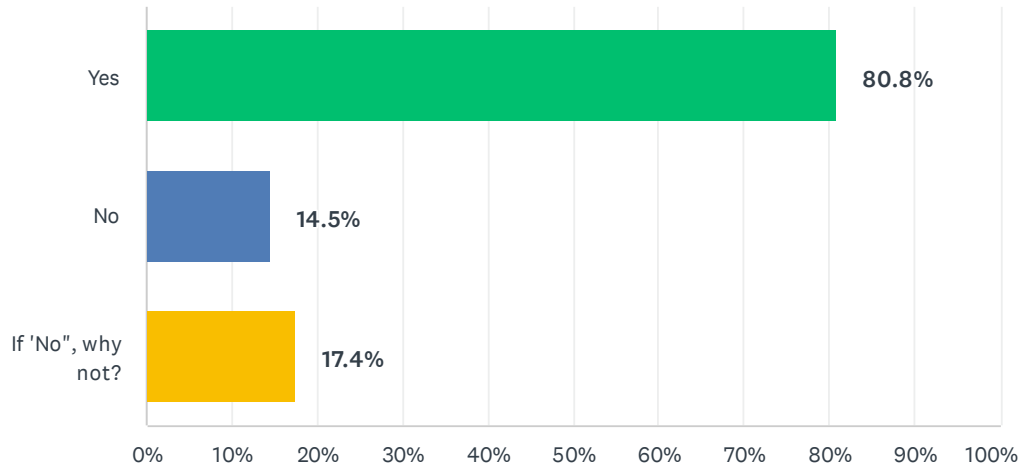
Answered: 206 Skipped: 27



ANSWER CHOICES	RESPONSES	
employed full time	22.8%	47
employed part time	47.6%	98
homemaker, not employed outside of the home	2.9%	6
not employed but would like to work	16.5%	34
not employed and do not care to work at this time	10.2%	21
TOTAL		206

Q3 Do you plan to attend SCC in the fall semester?

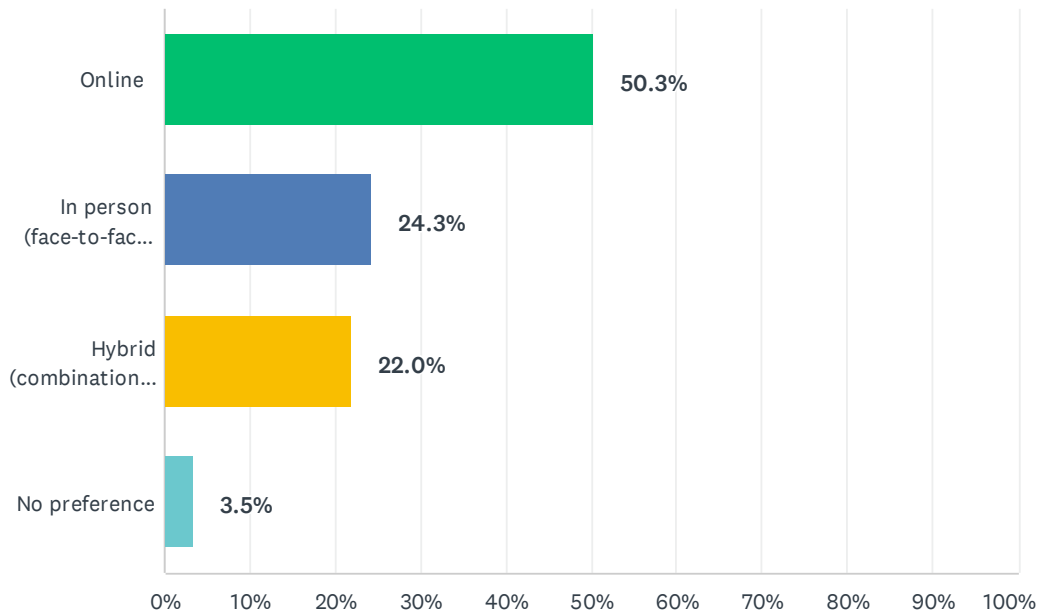
Answered: 172 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	80.8%	139
No	14.5%	25
If 'No", why not?	17.4%	30
Total Respondents: 172		

Q4 What instructional method do you prefer for the fall 2021 semester?

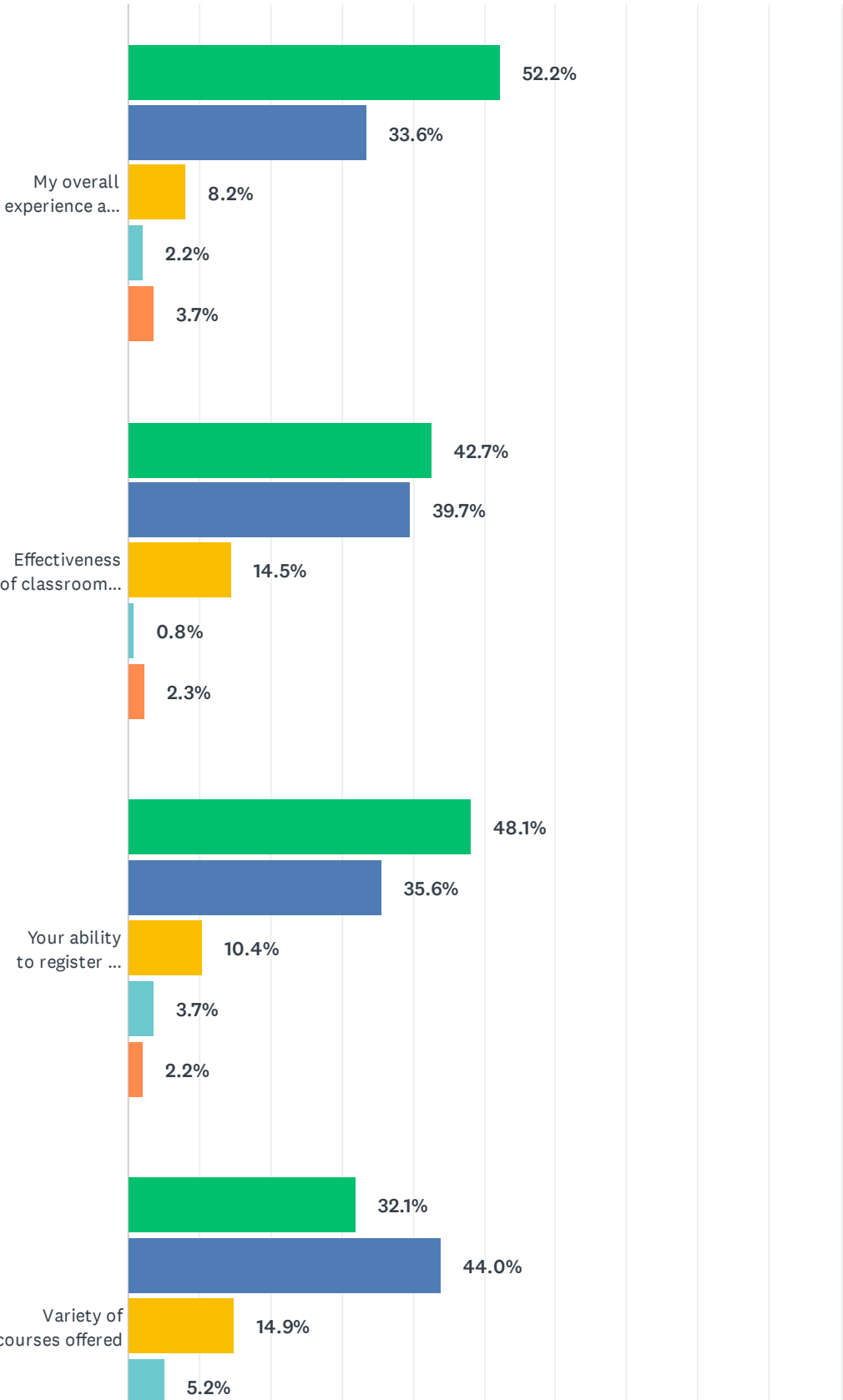
Answered: 173 Skipped: 3



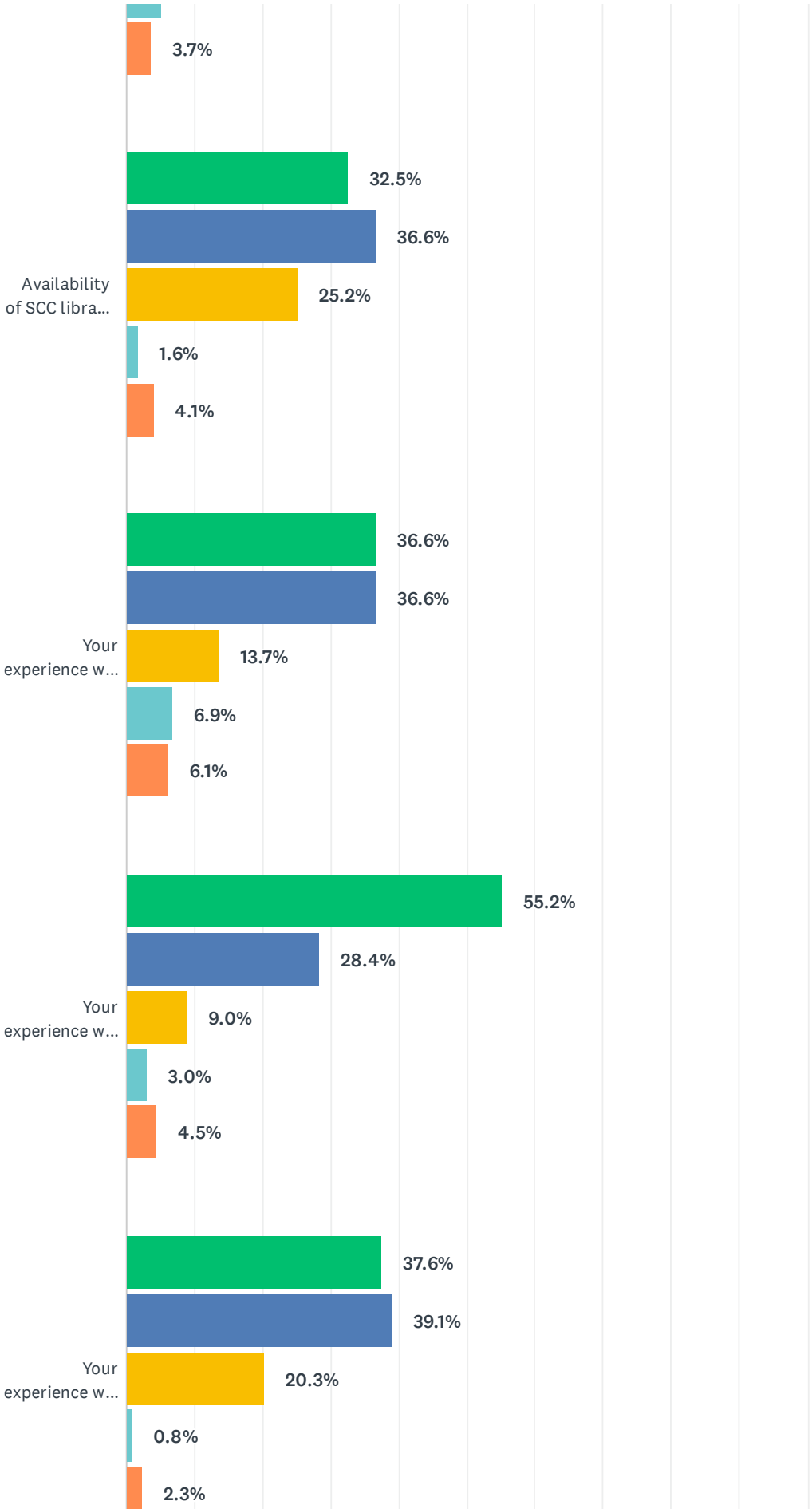
ANSWER CHOICES	RESPONSES	
Online	50.3%	87
In person (face-to-face instruction)	24.3%	42
Hybrid (combination of face-to-face instruction with online learning)	22.0%	38
No preference	3.5%	6
TOTAL		173

Q7 Based on your experiences and satisfaction, please rate the following:

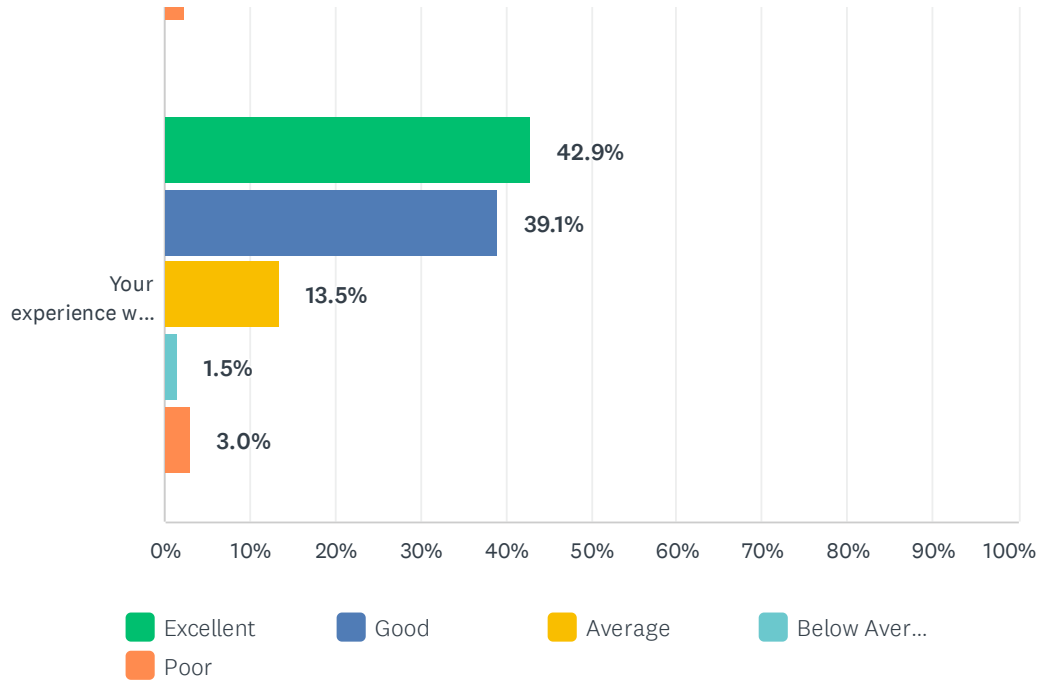
Answered: 135 Skipped: 41



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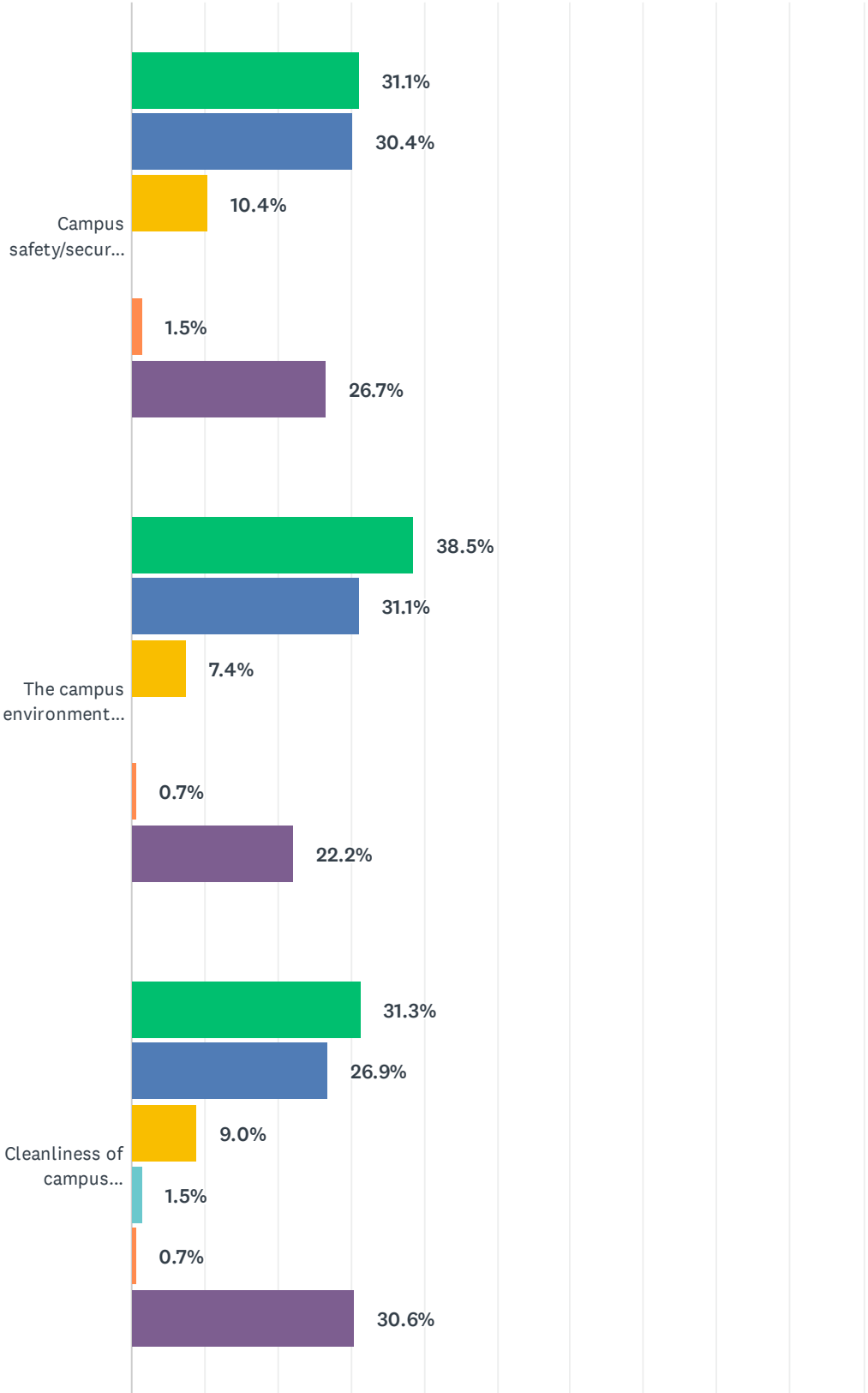
SCC Student Satisfaction Survey, 2021



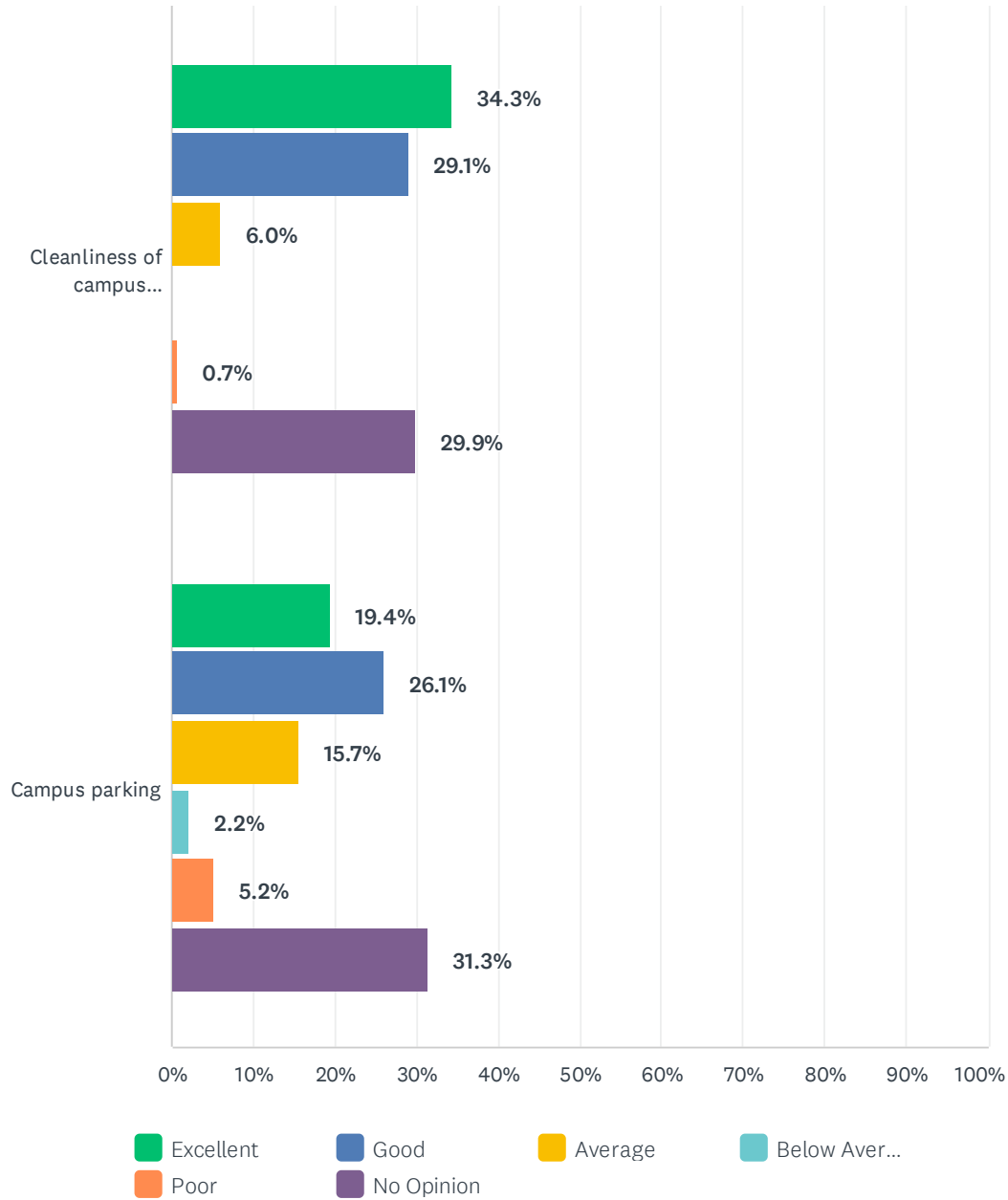
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	TOTAL	WEIGHTED AVERAGE
My overall experience at SCC	52.2% 70	33.6% 45	8.2% 11	2.2% 3	3.7% 5	134	4.28
Effectiveness of classroom learning experiences	42.7% 56	39.7% 52	14.5% 19	0.8% 1	2.3% 3	131	4.20
Your ability to register for classes	48.1% 65	35.6% 48	10.4% 14	3.7% 5	2.2% 3	135	4.24
Variety of courses offered	32.1% 43	44.0% 59	14.9% 20	5.2% 7	3.7% 5	134	3.96
Availability of SCC library (library hours)	32.5% 40	36.6% 45	25.2% 31	1.6% 2	4.1% 5	123	3.92
Your experience with SCC counselors	36.6% 48	36.6% 48	13.7% 18	6.9% 9	6.1% 8	131	3.91
Your experience with SCC instructors	55.2% 74	28.4% 38	9.0% 12	3.0% 4	4.5% 6	134	4.27
Your experience with other students at SCC	37.6% 50	39.1% 52	20.3% 27	0.8% 1	2.3% 3	133	4.09
Your experience with staff at SCC	42.9% 57	39.1% 52	13.5% 18	1.5% 2	3.0% 4	133	4.17

Q8 Based on your experiences and satisfaction, please rate college safety/security and facilities:

Answered: 135 Skipped: 41



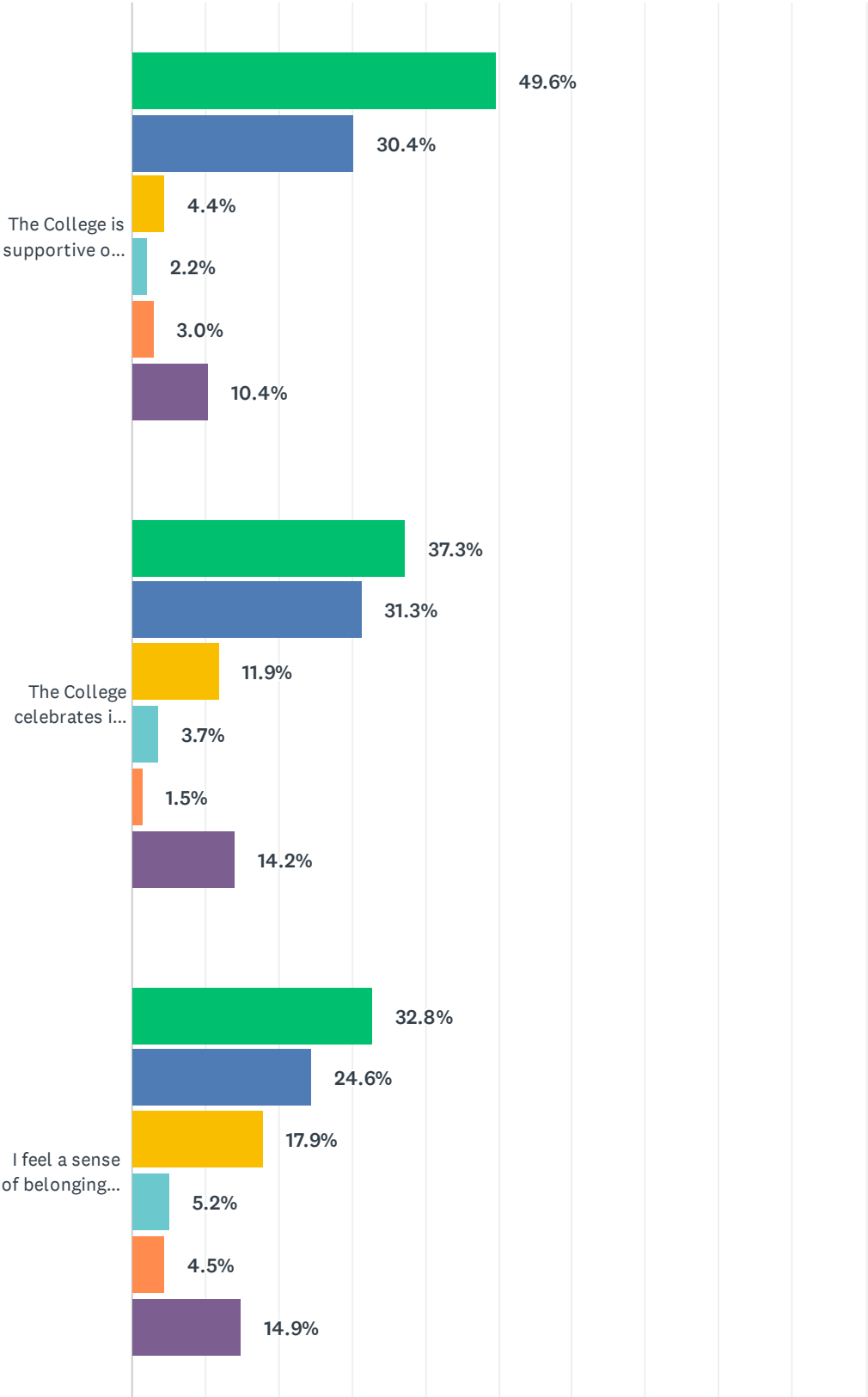
SCC Student Satisfaction Survey, 2021



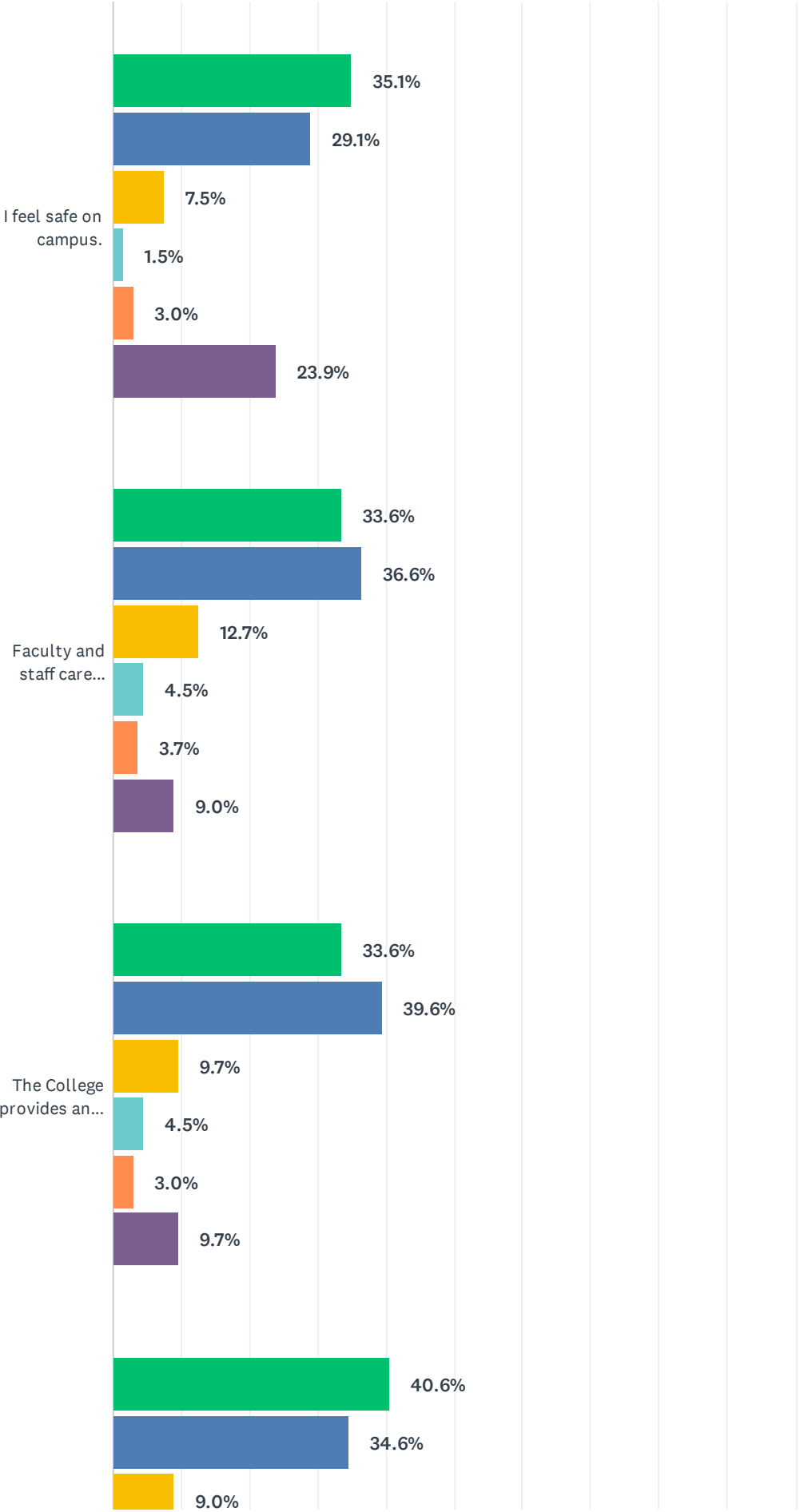
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	NO OPINION	TOTAL	WEIGHTED AVERAGE
Campus safety/security presence	31.1% 42	30.4% 41	10.4% 14	0.0% 0	1.5% 2	26.7% 36	135	3.10
The campus environment (appearance/maintenance of facilities and grounds)	38.5% 52	31.1% 42	7.4% 10	0.0% 0	0.7% 1	22.2% 30	135	3.40
Cleanliness of campus restrooms	31.3% 42	26.9% 36	9.0% 12	1.5% 2	0.7% 1	30.6% 41	134	2.95
Cleanliness of campus classrooms	34.3% 46	29.1% 39	6.0% 8	0.0% 0	0.7% 1	29.9% 40	134	3.07
Campus parking	19.4% 26	26.1% 35	15.7% 21	2.2% 3	5.2% 7	31.3% 42	134	2.58

Q9 Please rate the degree to which you agree with the following statements:

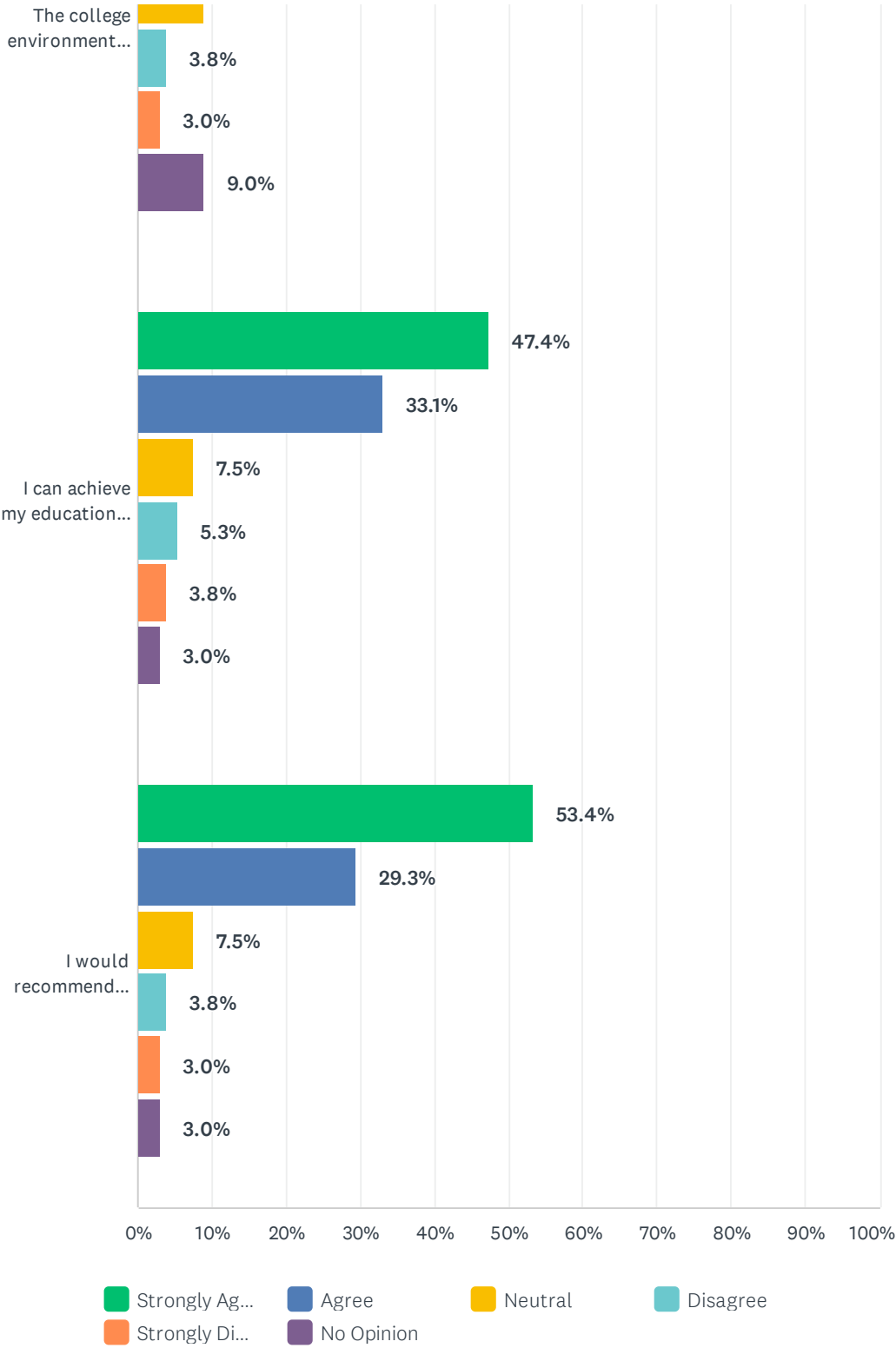
Answered: 135 Skipped: 41



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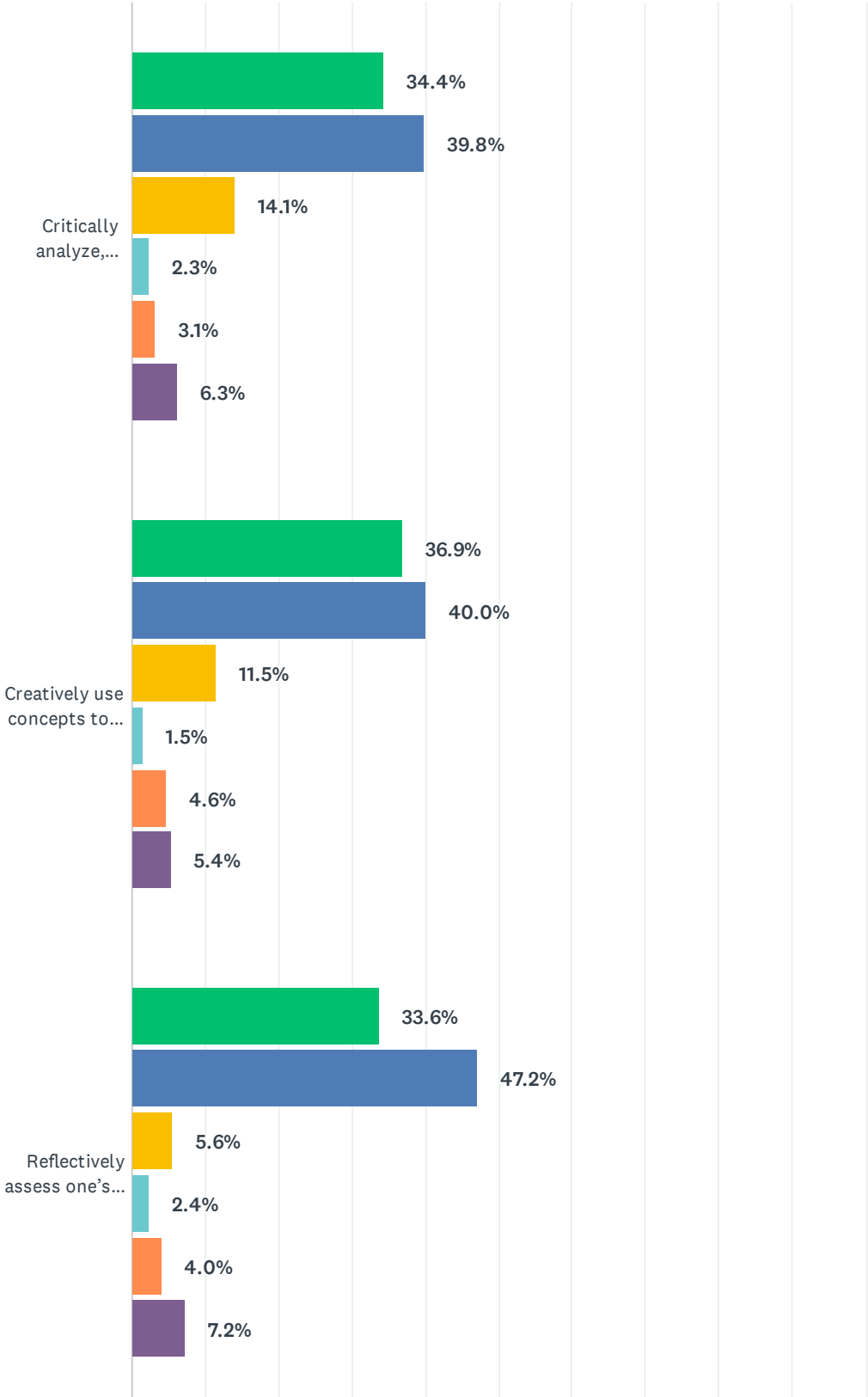


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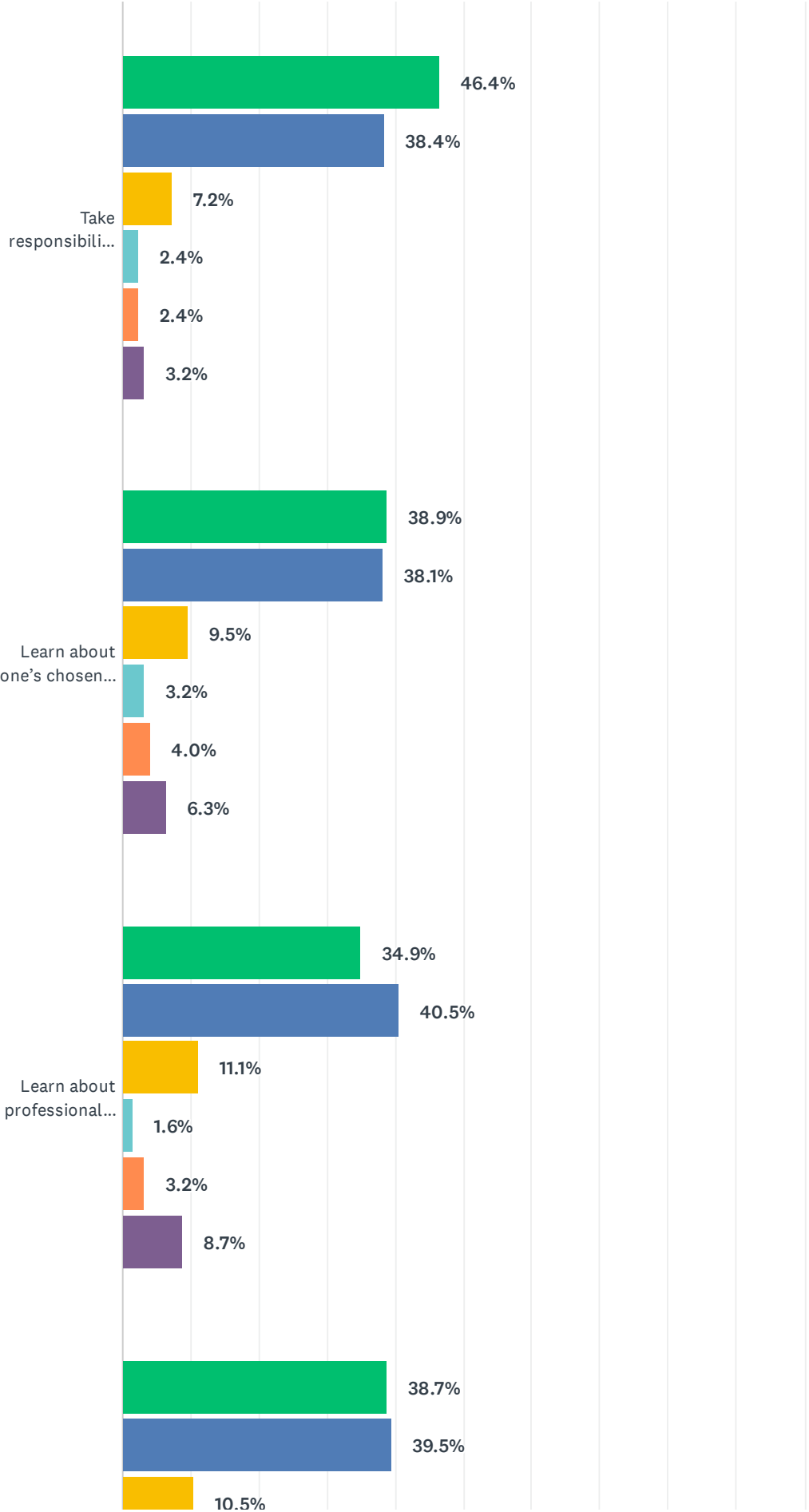
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	NO OPINION	TOTAL	WEIGHTED AVERAGE
The College is supportive of all students regardless of ethnicity, gender, religious beliefs, lifestyle, background, or sexuality.	49.6% 67	30.4% 41	4.4% 6	2.2% 3	3.0% 4	10.4% 14	135	3.90
The College celebrates its community of diverse cultures.	37.3% 50	31.3% 42	11.9% 16	3.7% 5	1.5% 2	14.2% 19	134	3.57
I feel a sense of belonging to this campus.	32.8% 44	24.6% 33	17.9% 24	5.2% 7	4.5% 6	14.9% 20	134	3.31
I feel safe on campus.	35.1% 47	29.1% 39	7.5% 10	1.5% 2	3.0% 4	23.9% 32	134	3.20
Faculty and staff care about me as an individual.	33.6% 45	36.6% 49	12.7% 17	4.5% 6	3.7% 5	9.0% 12	134	3.65
The College provides an environment that encourages my personal growth.	33.6% 45	39.6% 53	9.7% 13	4.5% 6	3.0% 4	9.7% 13	134	3.67
The college environment promotes mutual respect between students and faculty.	40.6% 54	34.6% 46	9.0% 12	3.8% 5	3.0% 4	9.0% 12	133	3.79
I can achieve my educational goal at this college.	47.4% 63	33.1% 44	7.5% 10	5.3% 7	3.8% 5	3.0% 4	133	4.06
I would recommend Santiago Canyon College to a friend or family member.	53.4% 71	29.3% 39	7.5% 10	3.8% 5	3.0% 4	3.0% 4	133	4.17

Q11 Please rate the quality of preparation your SCC education has given you to be able to:

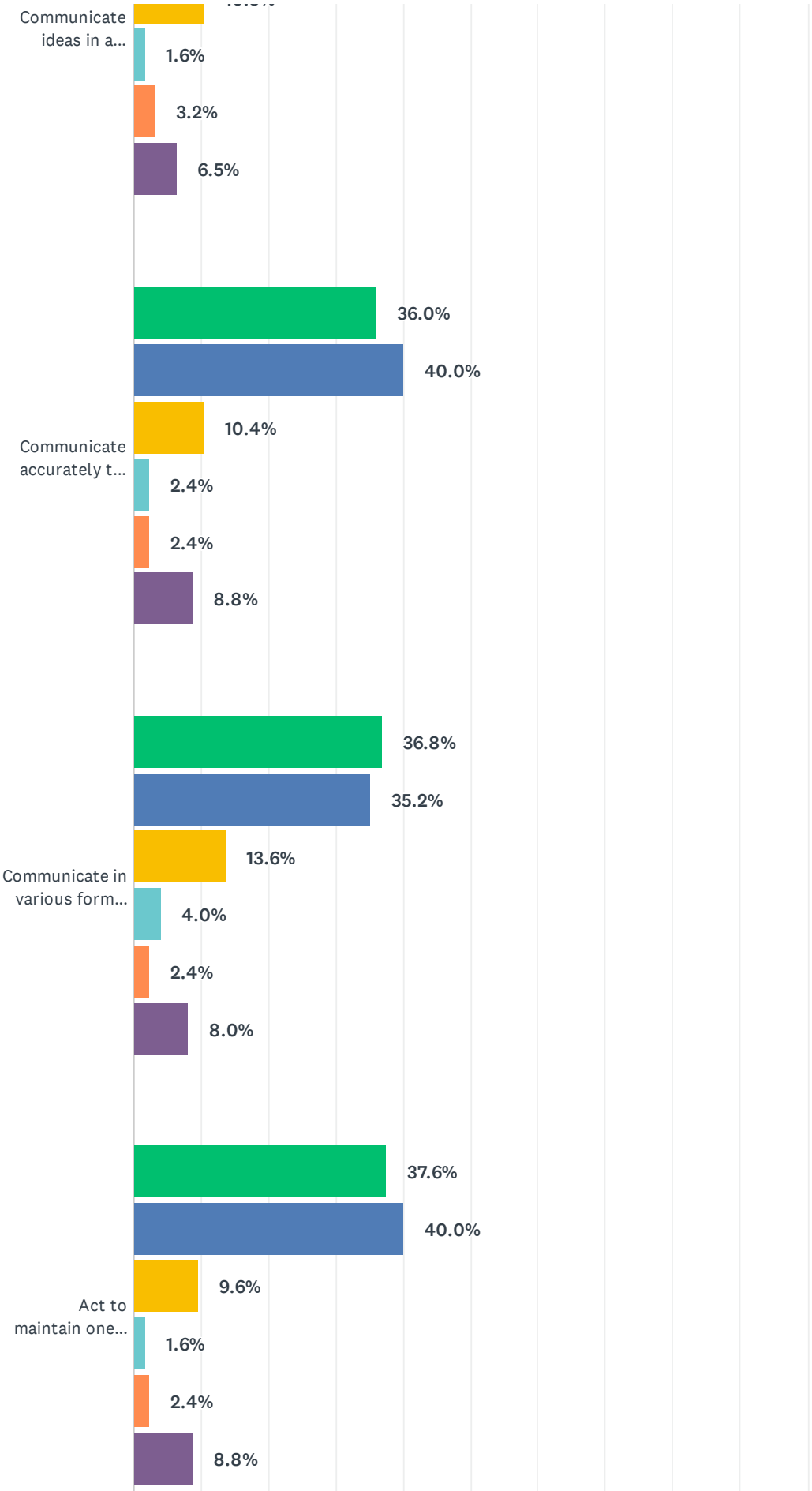
Answered: 130 Skipped: 46



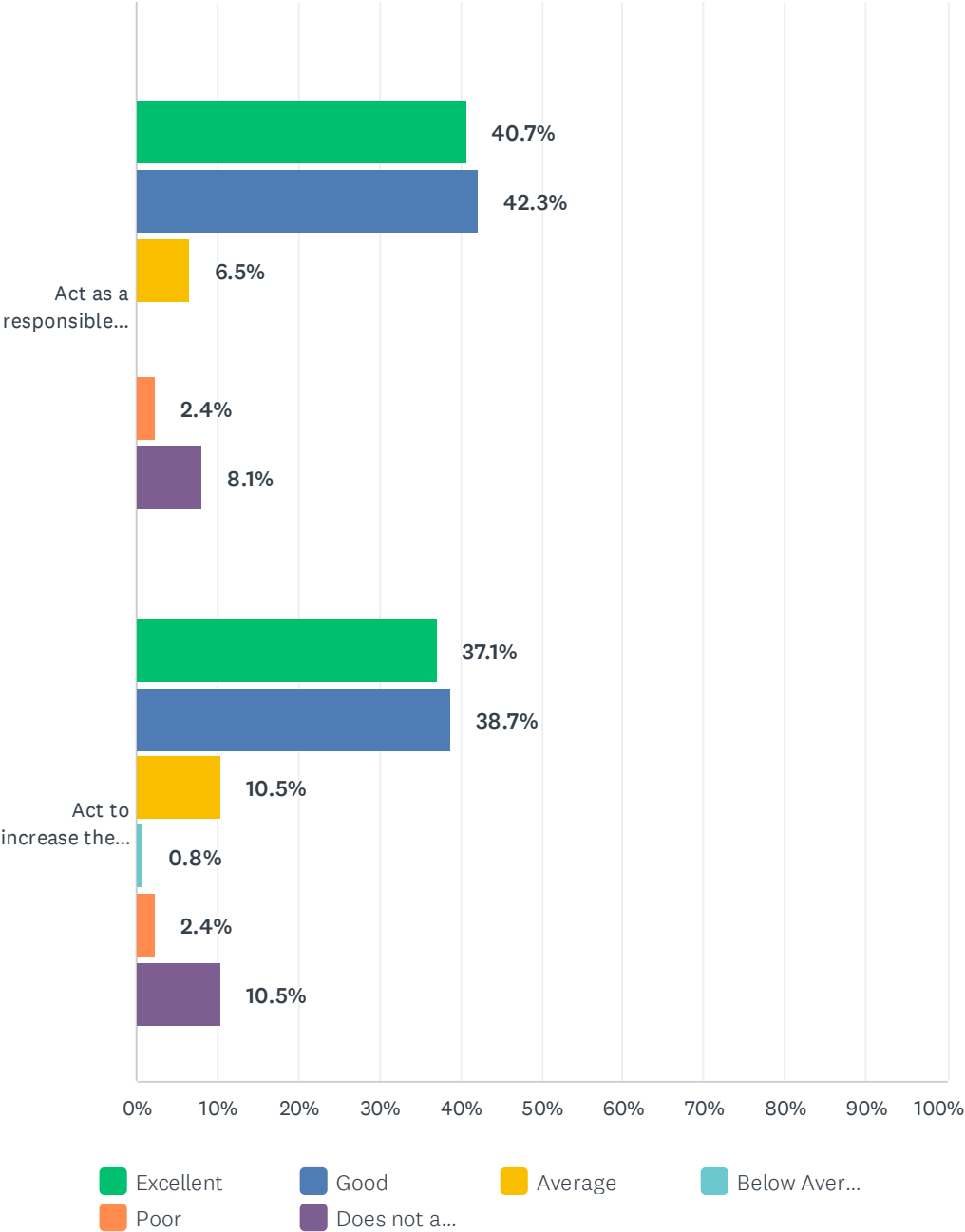
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SCC Student Satisfaction Survey, 2021

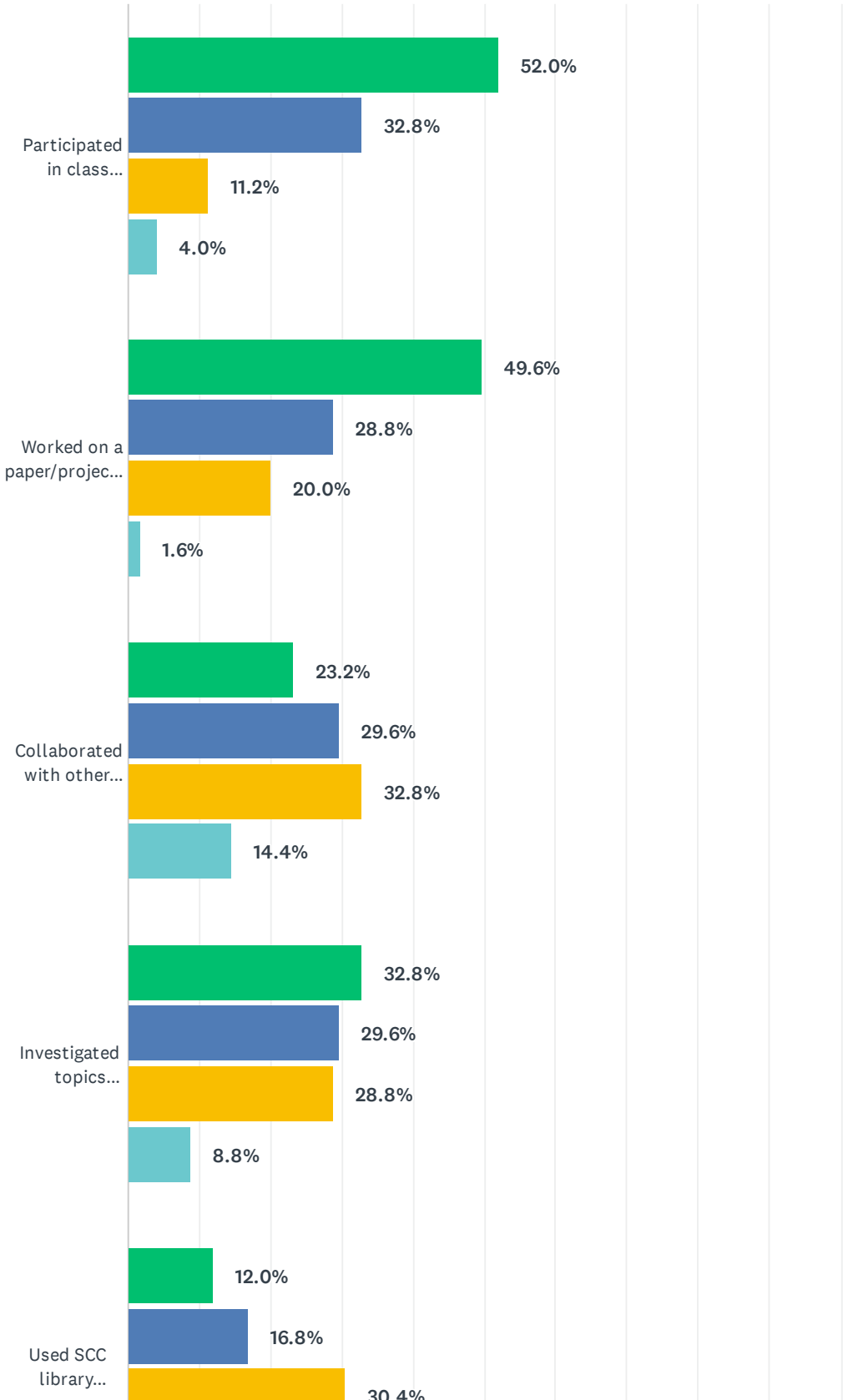


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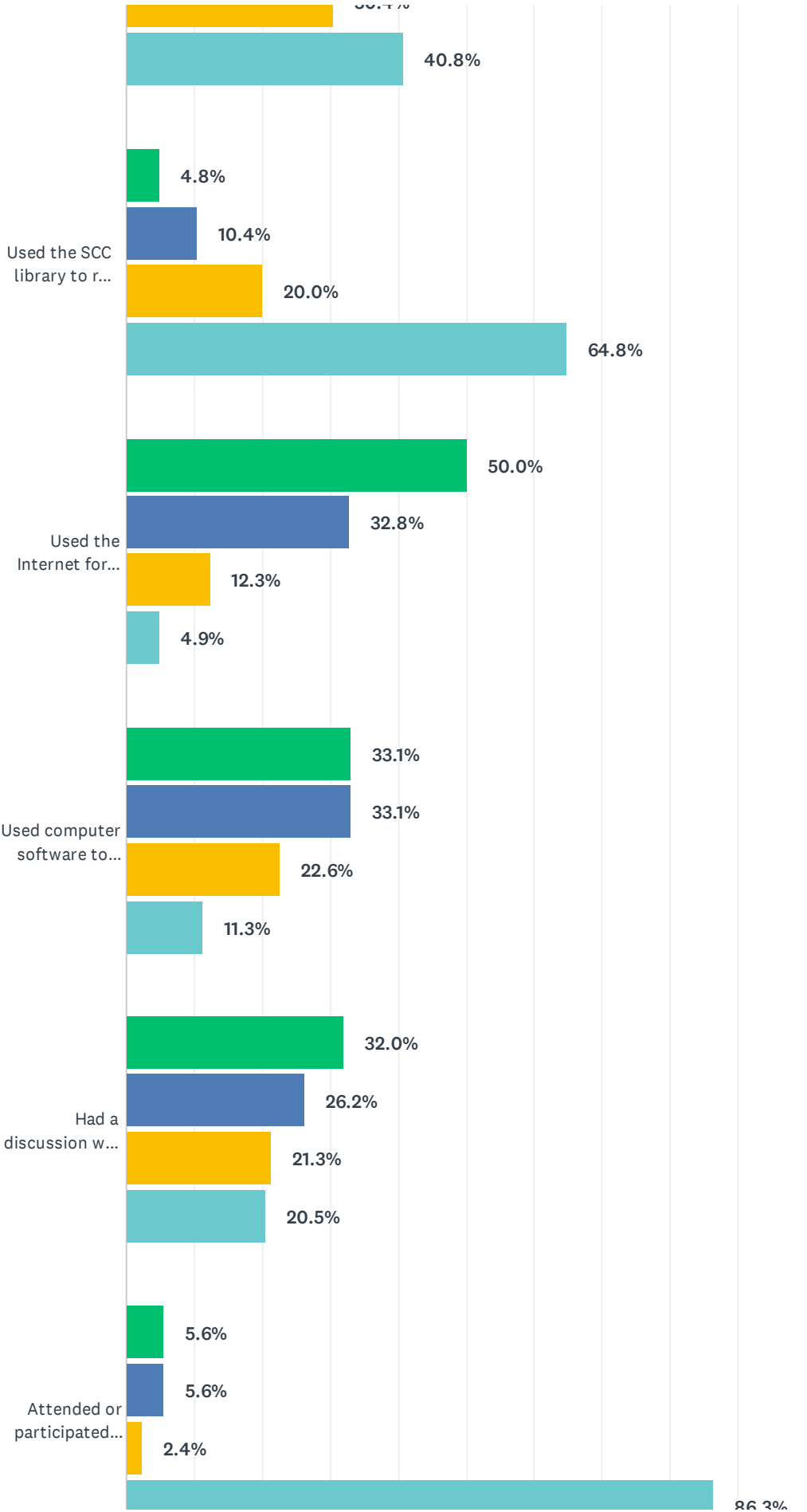
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	DOES NOT APPLY	TOTAL	WEIGHTED AVERAGE
Critically analyze, evaluate, organize and use quantitative and qualitative data to solve problems and develop logical models, hypotheses and beliefs	34.4% 44	39.8% 51	14.1% 18	2.3% 3	3.1% 4	6.3% 8	128	4.07
Creatively use concepts to make learning relevant	36.9% 48	40.0% 52	11.5% 15	1.5% 2	4.6% 6	5.4% 7	130	4.09
Reflectively assess one's values, assumptions, and attitudes	33.6% 42	47.2% 59	5.6% 7	2.4% 3	4.0% 5	7.2% 9	125	4.12
Take responsibility for one's own learning and well-being	46.4% 58	38.4% 48	7.2% 9	2.4% 3	2.4% 3	3.2% 4	125	4.28
Learn about one's chosen academic major, while creating connections across disciplines	38.9% 49	38.1% 48	9.5% 12	3.2% 4	4.0% 5	6.3% 8	126	4.12
Learn about professional conduct, including workplace and community ethics, conflict management, and teamwork	34.9% 44	40.5% 51	11.1% 14	1.6% 2	3.2% 4	8.7% 11	126	4.12
Communicate ideas in a clear and articulate manner	38.7% 48	39.5% 49	10.5% 13	1.6% 2	3.2% 4	6.5% 8	124	4.16
Communicate accurately to diverse audiences	36.0% 45	40.0% 50	10.4% 13	2.4% 3	2.4% 3	8.8% 11	125	4.15
Communicate in various formats using diverse technology	36.8% 46	35.2% 44	13.6% 17	4.0% 5	2.4% 3	8.0% 10	125	4.09
Act to maintain one's dignity and self-respect	37.6% 47	40.0% 50	9.6% 12	1.6% 2	2.4% 3	8.8% 11	125	4.19
Act as a responsible community member who treats others with respect, civility, empathy, honesty and dignity	40.7% 50	42.3% 52	6.5% 8	0.0% 0	2.4% 3	8.1% 10	123	4.29
Act to increase the wellbeing of the global community by maintaining cultural literacy, lifelong learning, ethical consideration of each other, and the environment we all share	37.1% 46	38.7% 48	10.5% 13	0.8% 1	2.4% 3	10.5% 13	124	4.20

Q12 IN THE PAST 12 MONTHS, how often have you done the following?

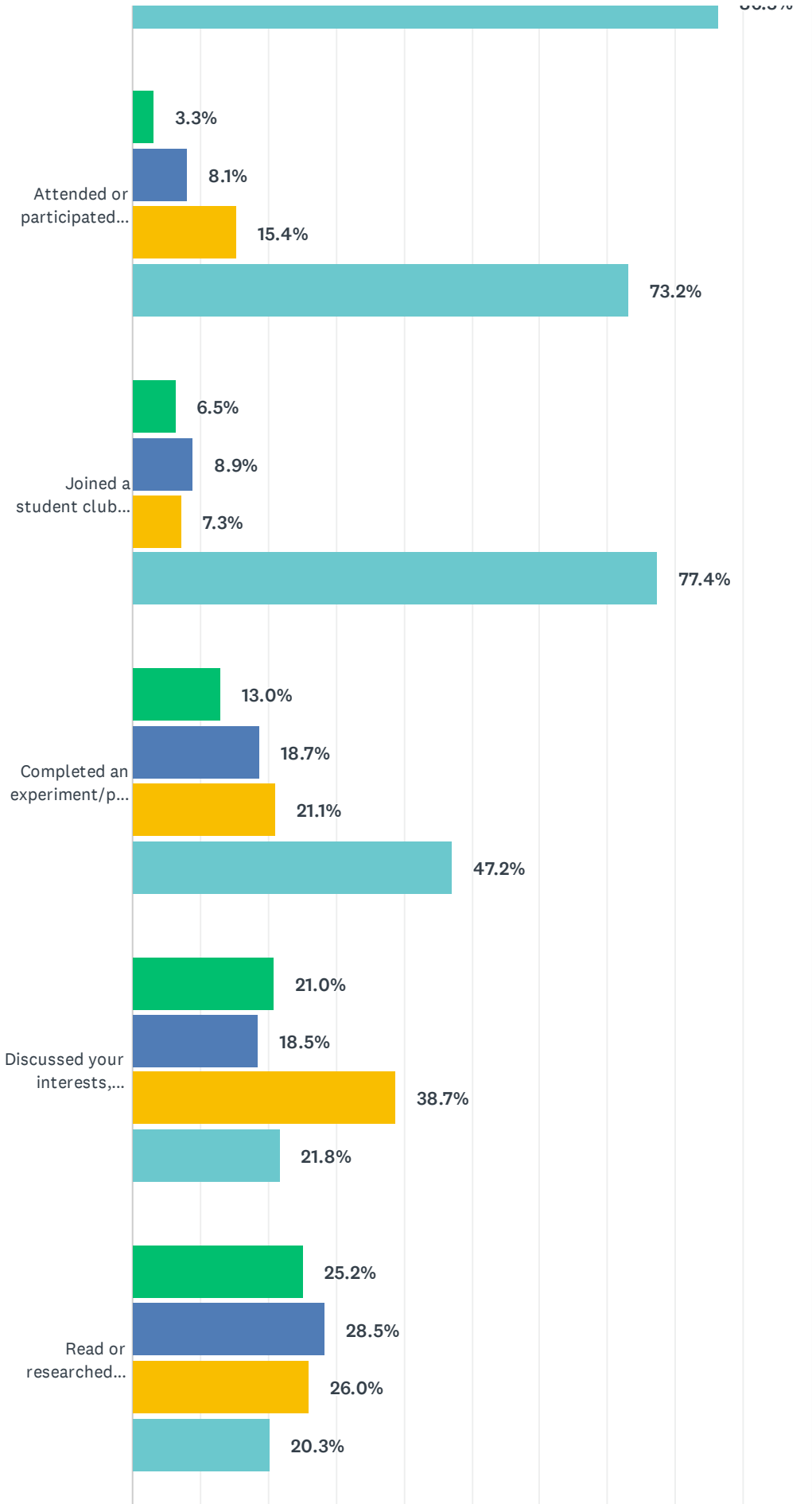
Answered: 125 Skipped: 51



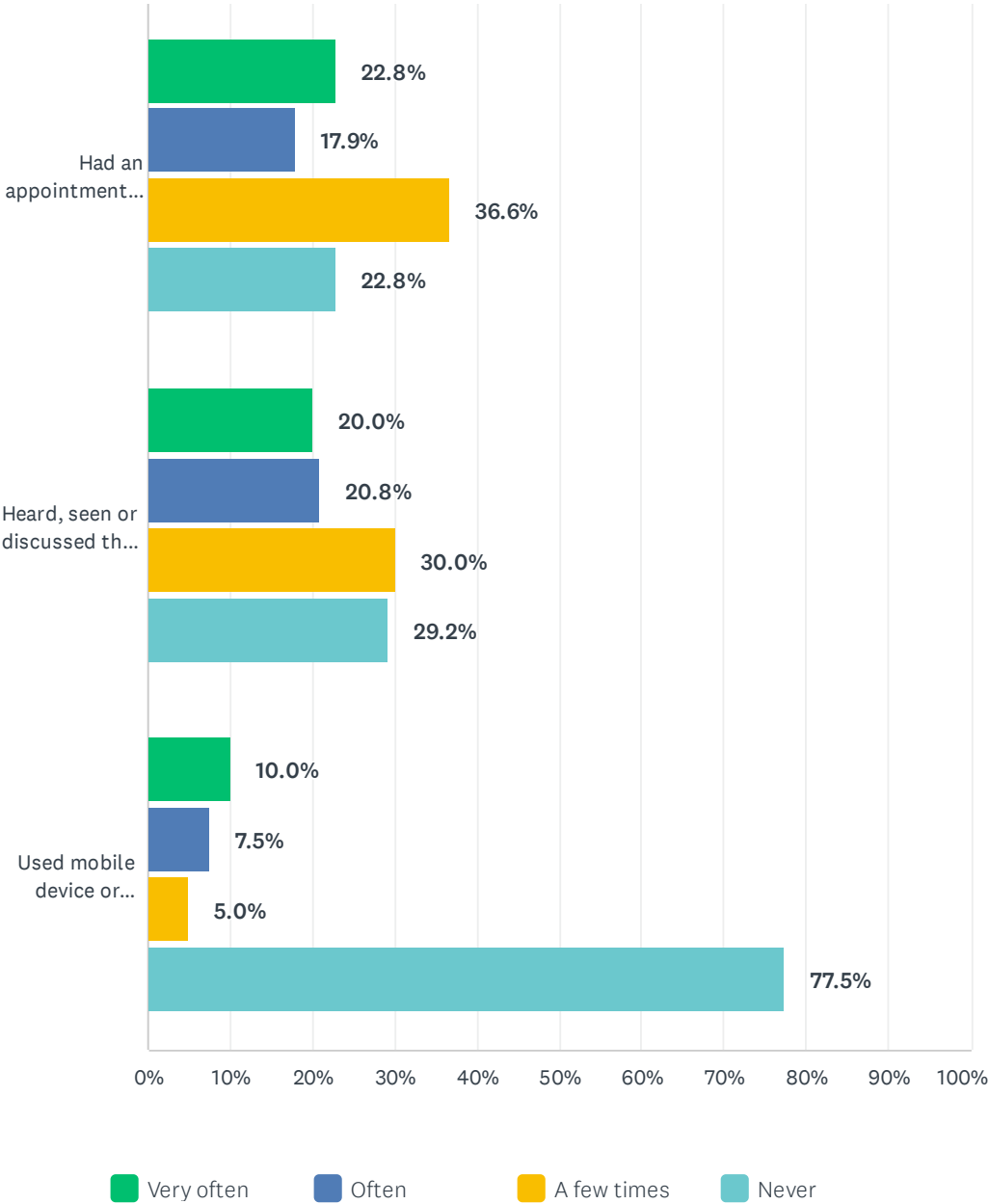
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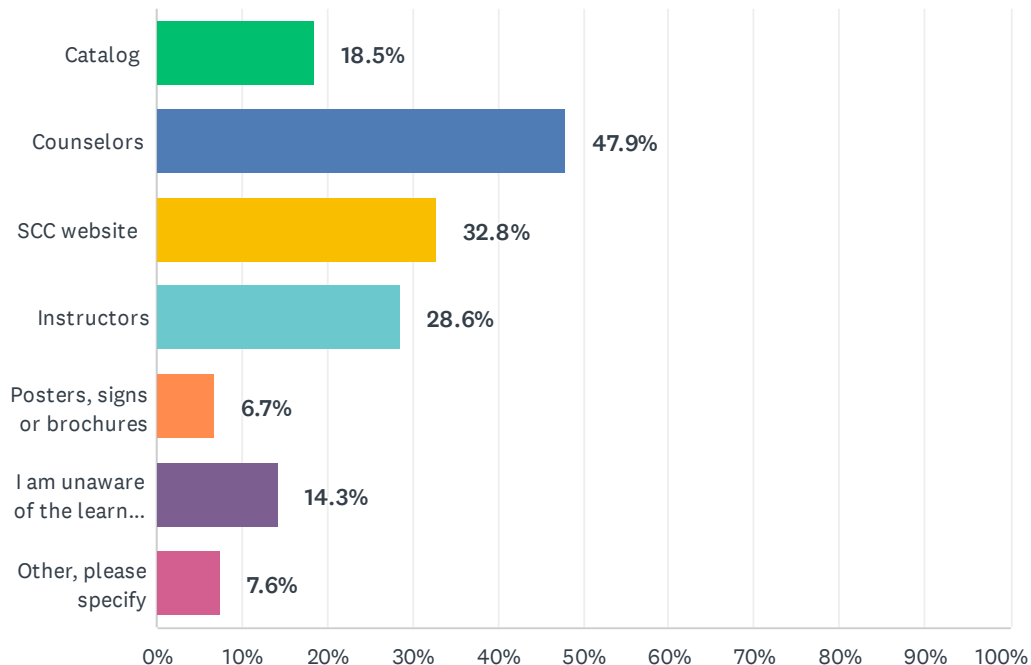


SCC Student Satisfaction Survey, 2021

	VERY OFTEN	OFTEN	A FEW TIMES	NEVER	TOTAL	WEIGHTED AVERAGE
Participated in class discussions	52.0% 65	32.8% 41	11.2% 14	4.0% 5	125	2.33
Worked on a paper/project using ideas from different information sources	49.6% 62	28.8% 36	20.0% 25	1.6% 2	125	2.26
Collaborated with other students in a class project	23.2% 29	29.6% 37	32.8% 41	14.4% 18	125	1.62
Investigated topics introduced in class, outside of class	32.8% 41	29.6% 37	28.8% 36	8.8% 11	125	1.86
Used SCC library resources for a research paper or project	12.0% 15	16.8% 21	30.4% 38	40.8% 51	125	1.00
Used the SCC library to read materials not assigned by a class	4.8% 6	10.4% 13	20.0% 25	64.8% 81	125	0.55
Used the Internet for information resources for a class assignment	50.0% 61	32.8% 40	12.3% 15	4.9% 6	122	2.28
Used computer software to create charts/graphics/presentations for a project	33.1% 41	33.1% 41	22.6% 28	11.3% 14	124	1.88
Had a discussion with students whose ethnic, religious, political, or cultural background was different from your own	32.0% 39	26.2% 32	21.3% 26	20.5% 25	122	1.70
Attended or participated in a sports event on campus	5.6% 7	5.6% 7	2.4% 3	86.3% 107	124	0.31
Attended or participated in student activities or sponsored events such as cultural programs, speakers, open forums or concerts	3.3% 4	8.1% 10	15.4% 19	73.2% 90	123	0.41
Joined a student club, organization or government	6.5% 8	8.9% 11	7.3% 9	77.4% 96	124	0.44
Completed an experiment/project using scientific method(s)	13.0% 16	18.7% 23	21.1% 26	47.2% 58	123	0.98
Discussed your interests, abilities and plans with a counselor/advisor	21.0% 26	18.5% 23	38.7% 48	21.8% 27	124	1.39
Read or researched information about a university or a career you're interested in	25.2% 31	28.5% 35	26.0% 32	20.3% 25	123	1.59
Had an appointment with a counselor to discuss classes, requirements or develop an educational plan	22.8% 28	17.9% 22	36.6% 45	22.8% 28	123	1.41
Heard, seen or discussed the Student Learning Outcomes for your courses and/or programs	20.0% 24	20.8% 25	30.0% 36	29.2% 35	120	1.32
Used mobile device or student ID to access an OCTA bus	10.0% 12	7.5% 9	5.0% 6	77.5% 93	120	0.50

Q13 How did you find out about the Learning Outcomes for your specific degree or certificate? (Select all that apply)

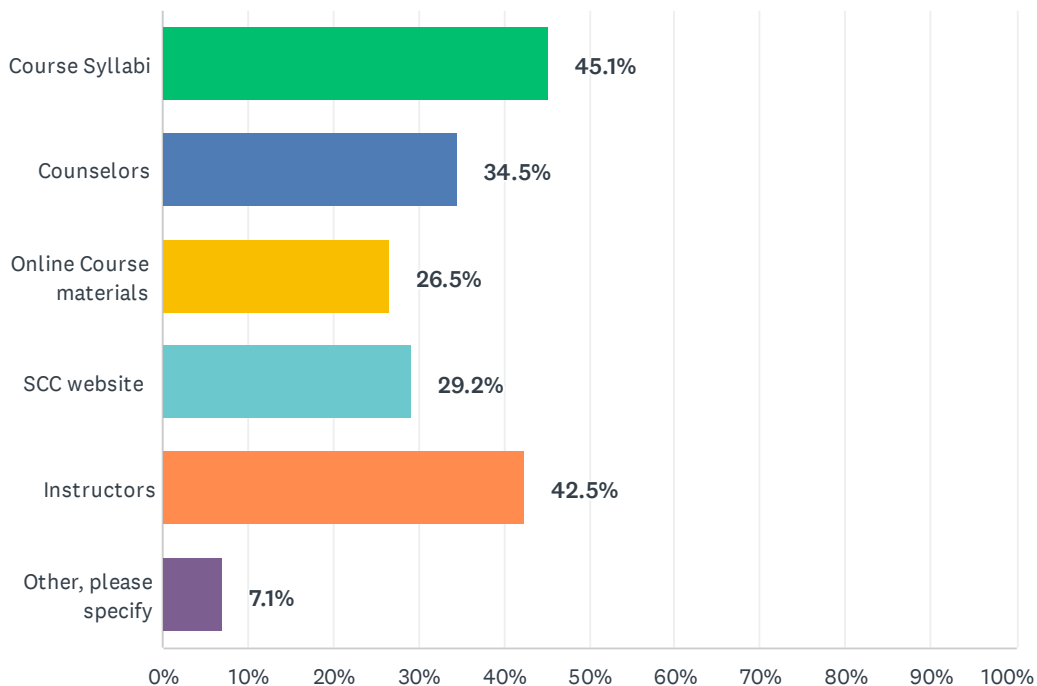
Answered: 119 Skipped: 57



ANSWER CHOICES	RESPONSES	
Catalog	18.5%	22
Counselors	47.9%	57
SCC website	32.8%	39
Instructors	28.6%	34
Posters, signs or brochures	6.7%	8
I am unaware of the learning outcomes for my program	14.3%	17
Other, please specify	7.6%	9
Total Respondents: 119		

Q14 How did you find out about the Learning Outcomes for your courses? (Select all that apply)

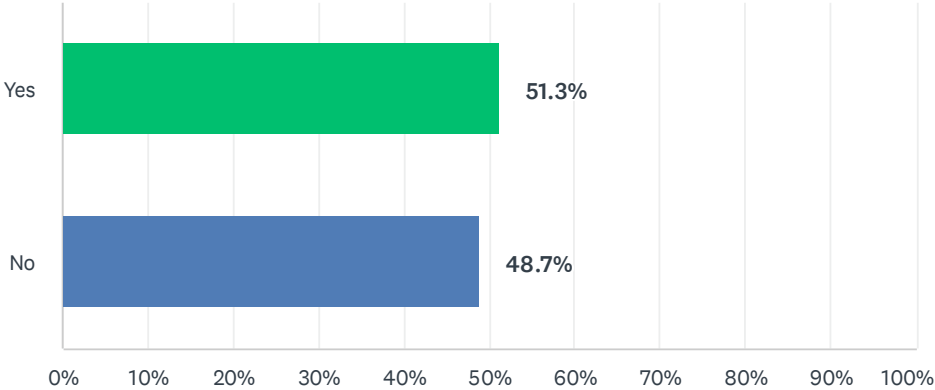
Answered: 113 Skipped: 63



ANSWER CHOICES	RESPONSES	
Course Syllabi	45.1%	51
Counselors	34.5%	39
Online Course materials	26.5%	30
SCC website	29.2%	33
Instructors	42.5%	48
Other, please specify	7.1%	8
Total Respondents: 113		

Q15 Are you aware of the SCC's Institutional Student Learning Outcomes (To Learn, To Communicate, To Act, To Think)?

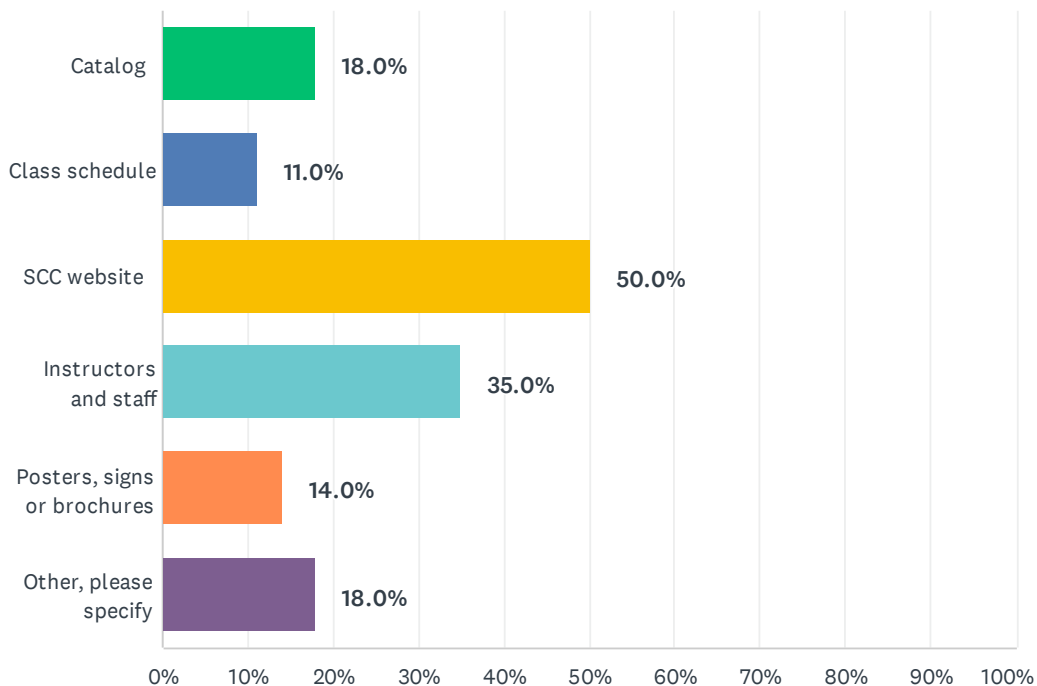
Answered: 119 Skipped: 57



ANSWER CHOICES	RESPONSES	
Yes	51.3%	61
No	48.7%	58
TOTAL		119

Q16 How did you find out about SCC's Institutional Student Learning Outcomes? (Select all that apply)

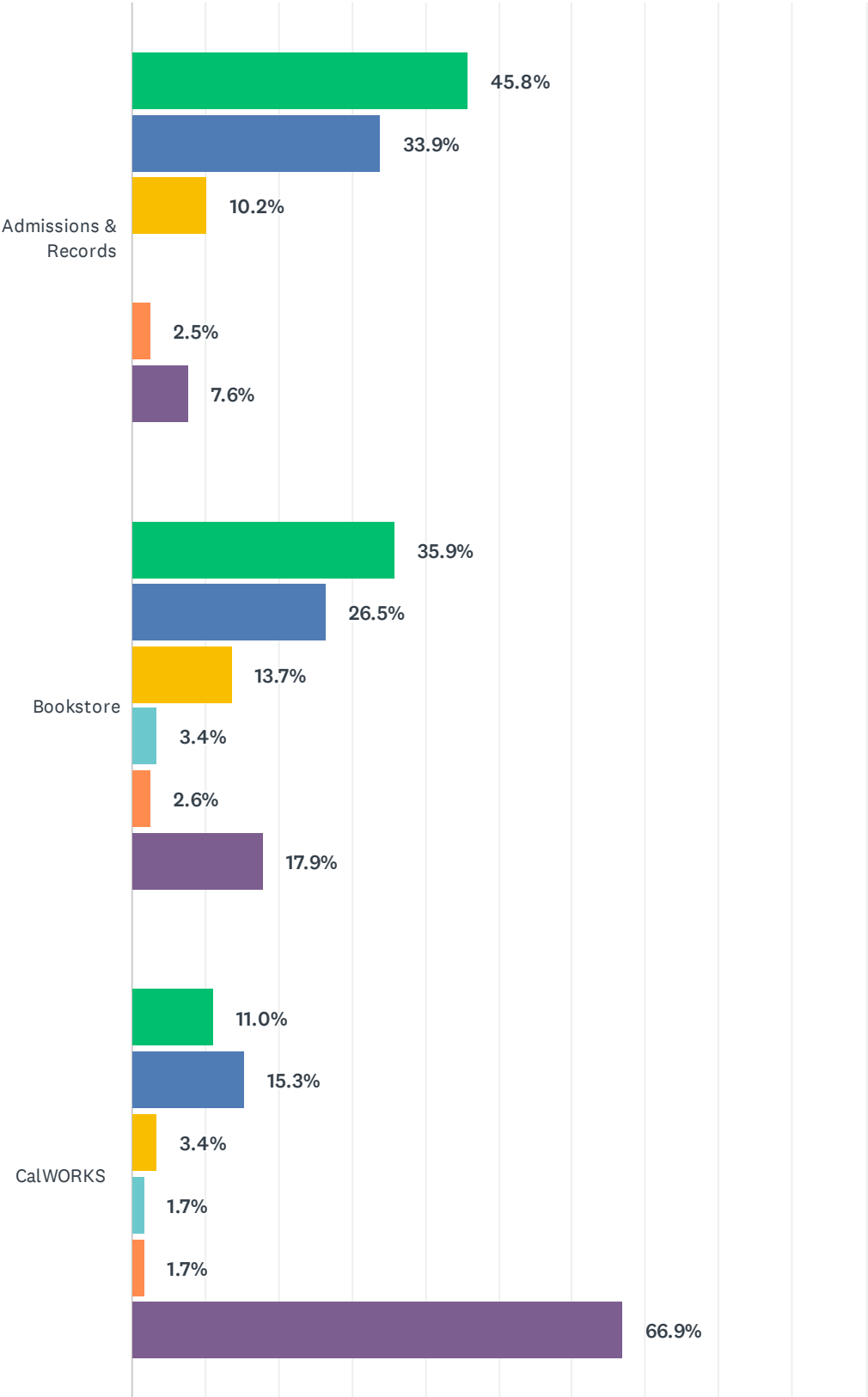
Answered: 100 Skipped: 76



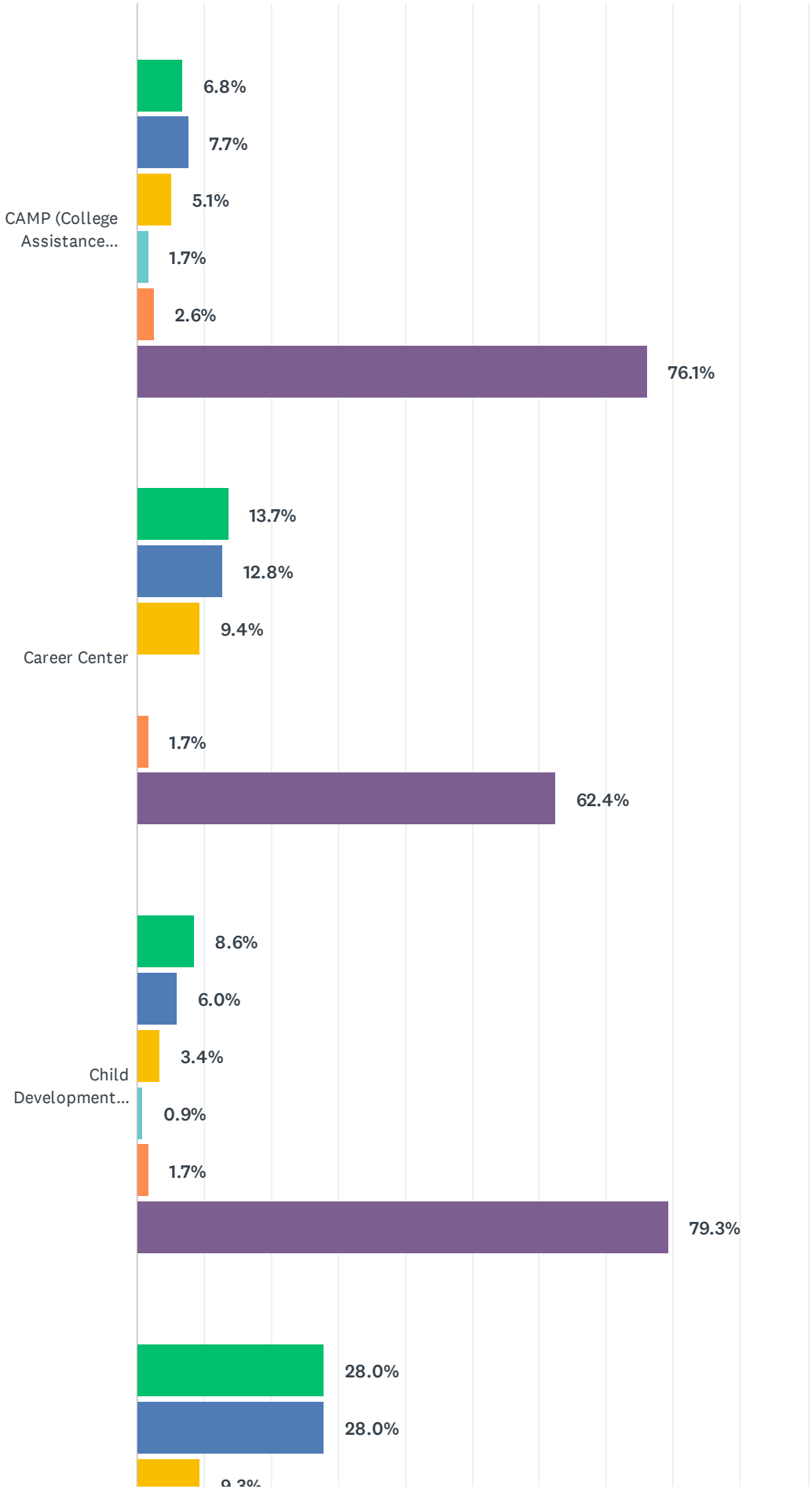
ANSWER CHOICES	RESPONSES	
Catalog	18.0%	18
Class schedule	11.0%	11
SCC website	50.0%	50
Instructors and staff	35.0%	35
Posters, signs or brochures	14.0%	14
Other, please specify	18.0%	18
Total Respondents: 100		

Q17 Please rate the quality of services and programs that you have used at Santiago Canyon College:

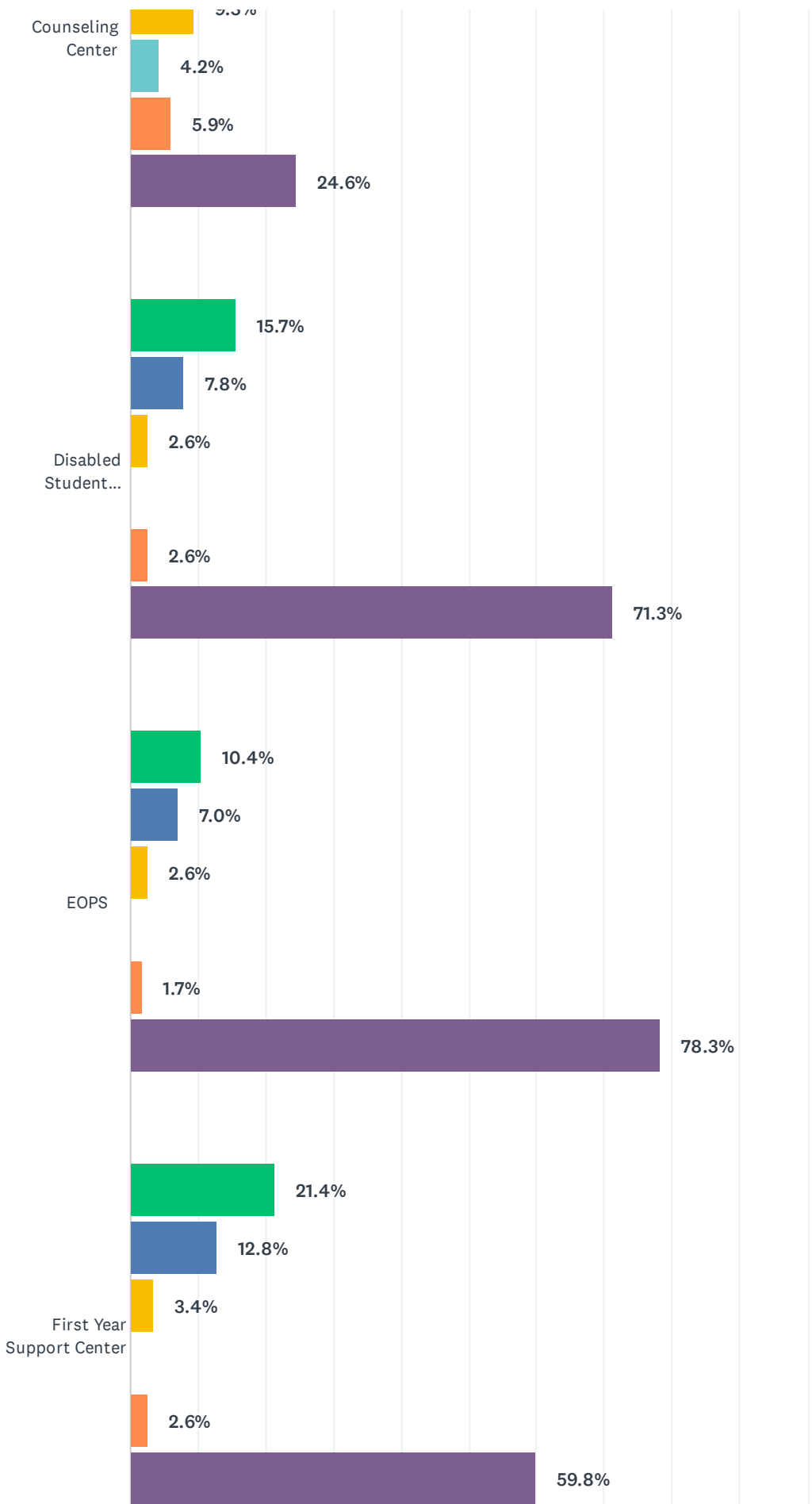
Answered: 119 Skipped: 57



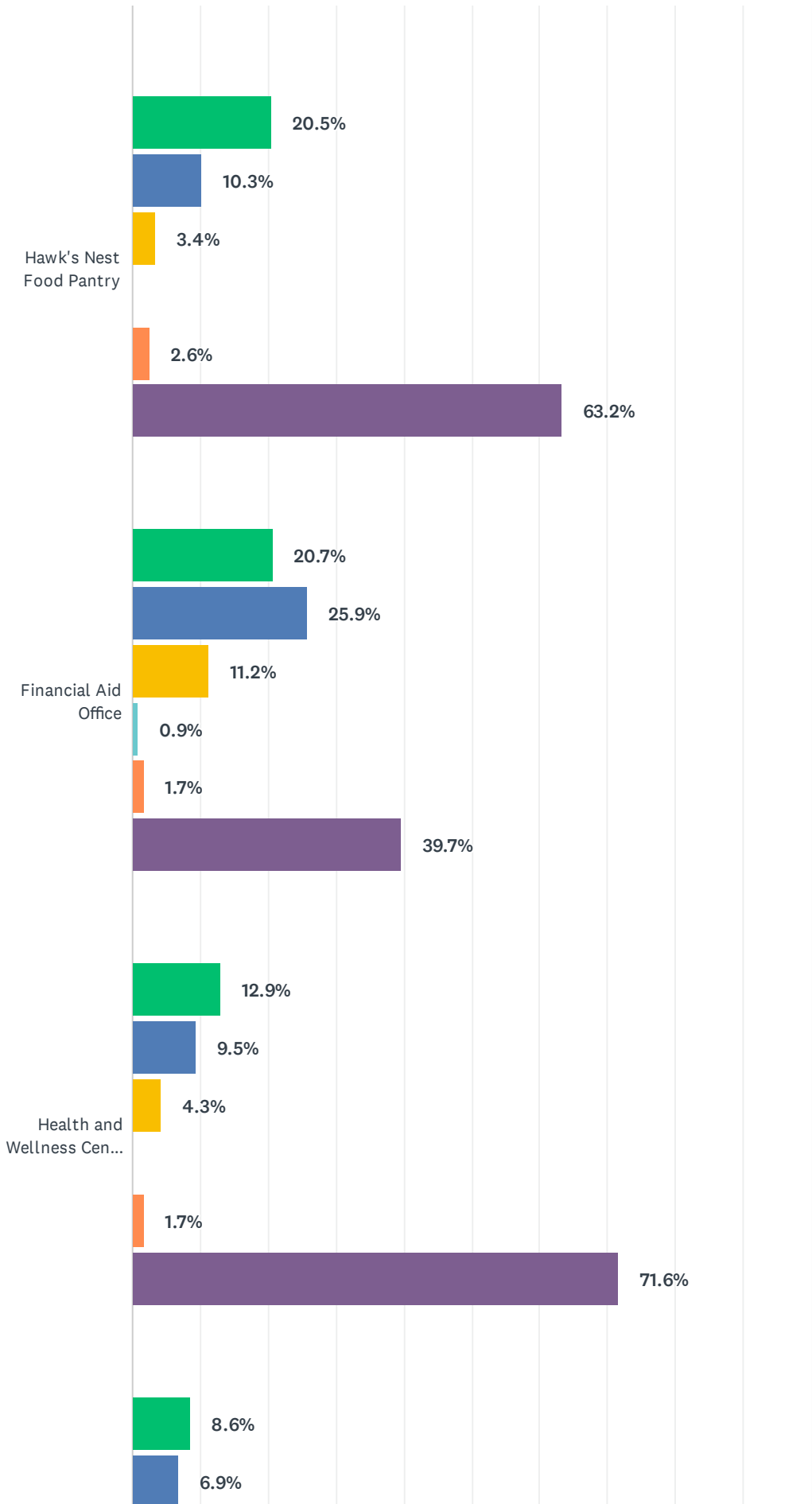
SCC Student Satisfaction Survey, 2021



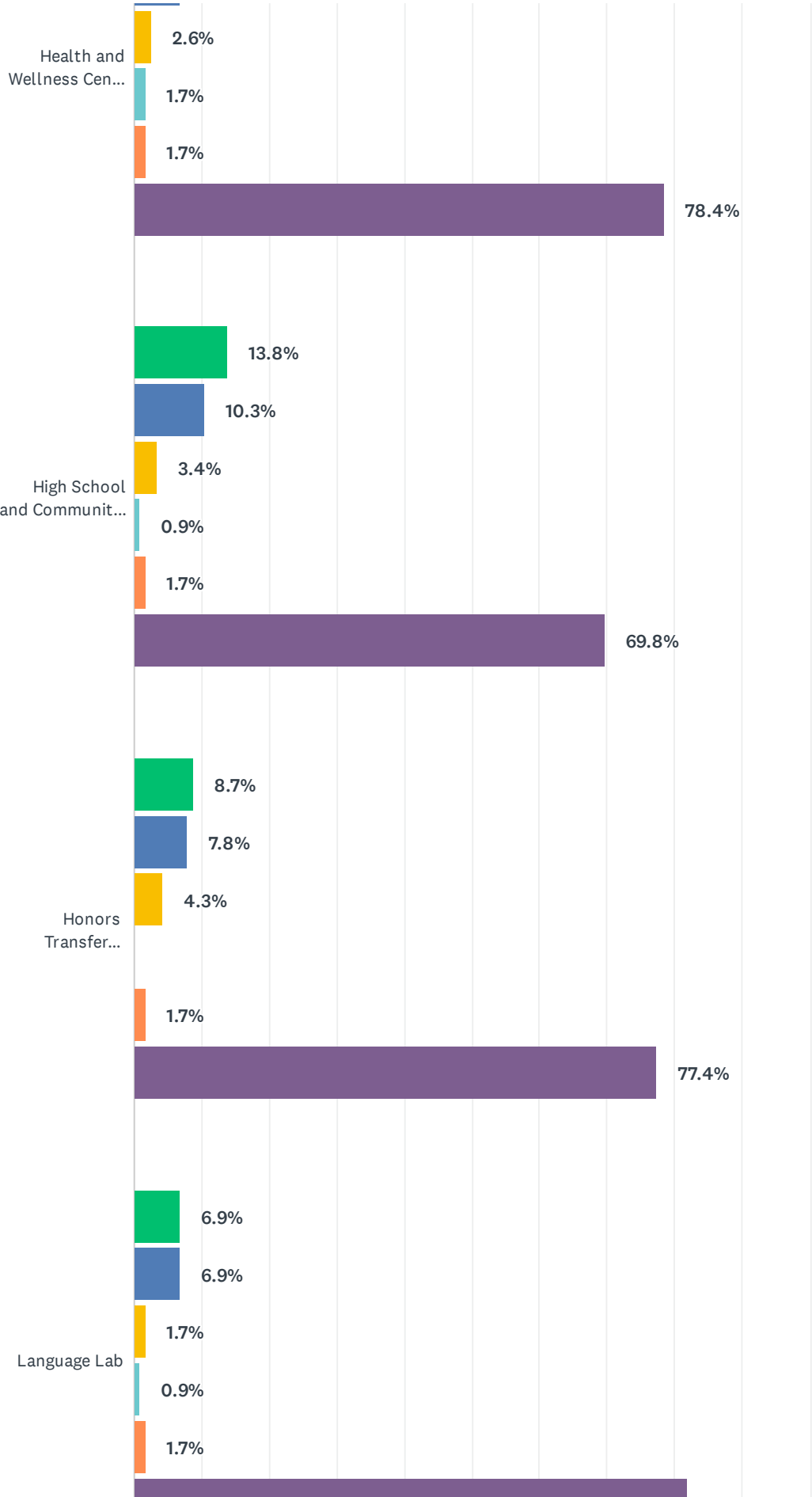
SCC Student Satisfaction Survey, 2021



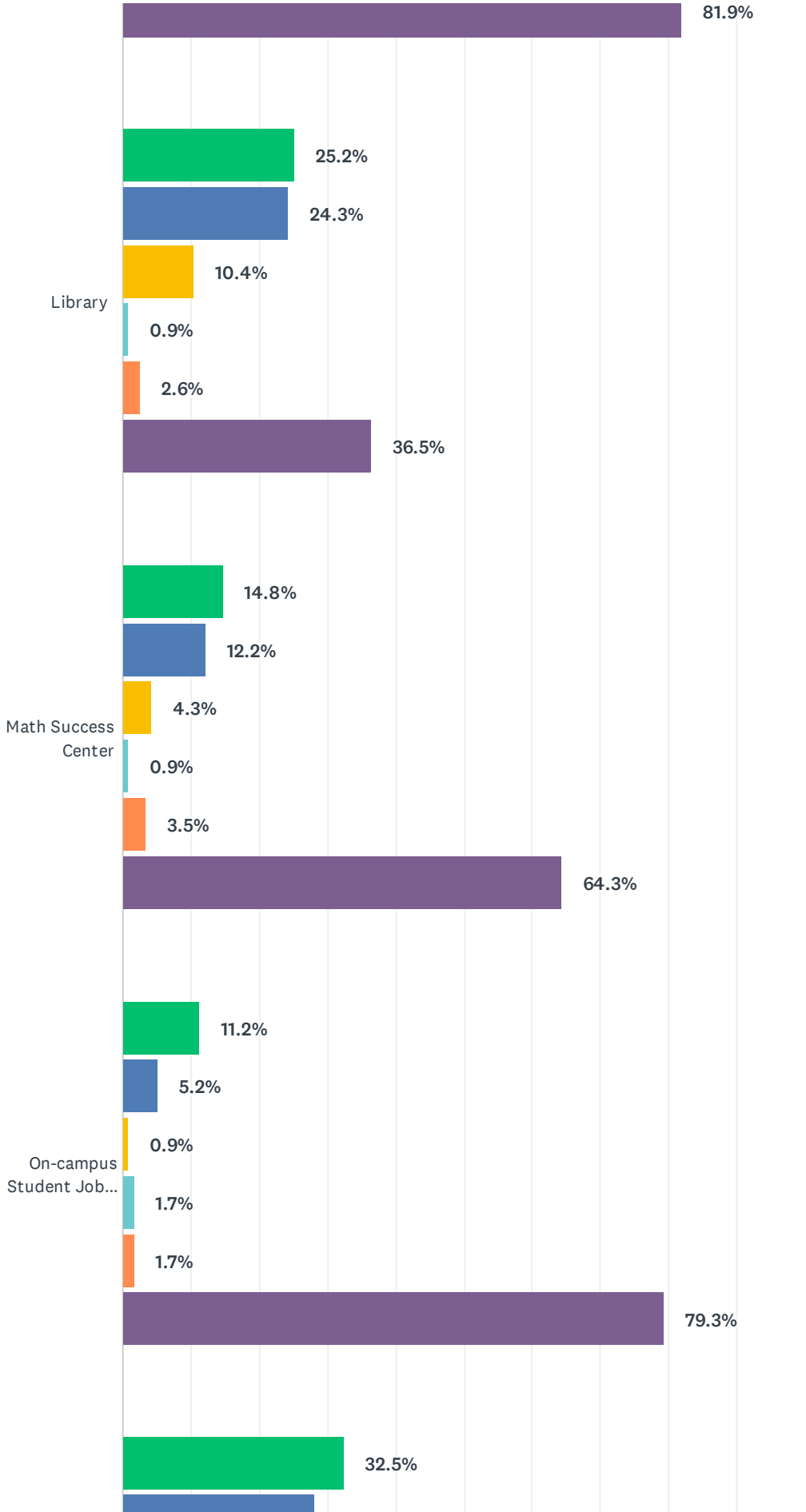
SCC Student Satisfaction Survey, 2021



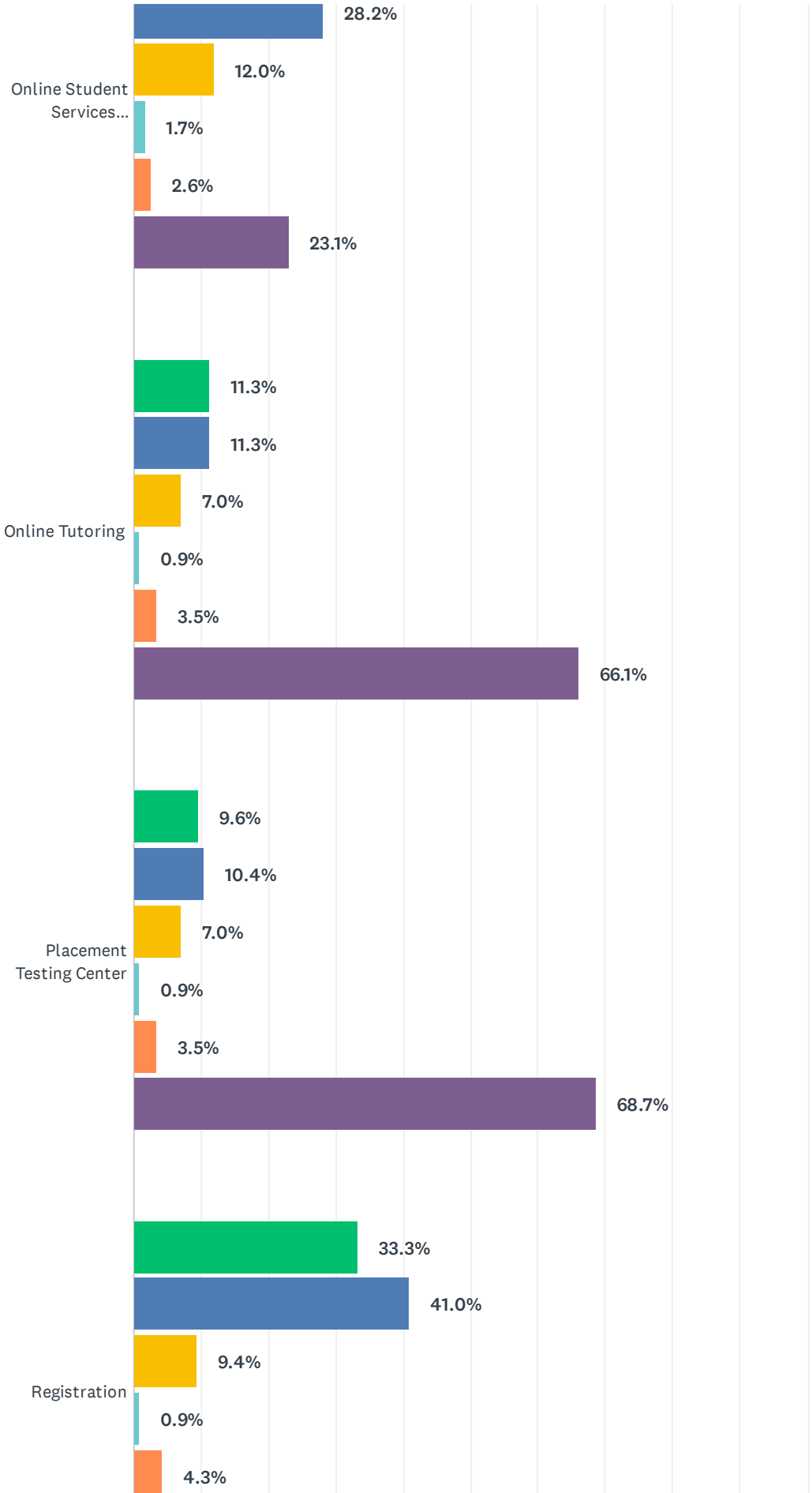
SCC Student Satisfaction Survey, 2021



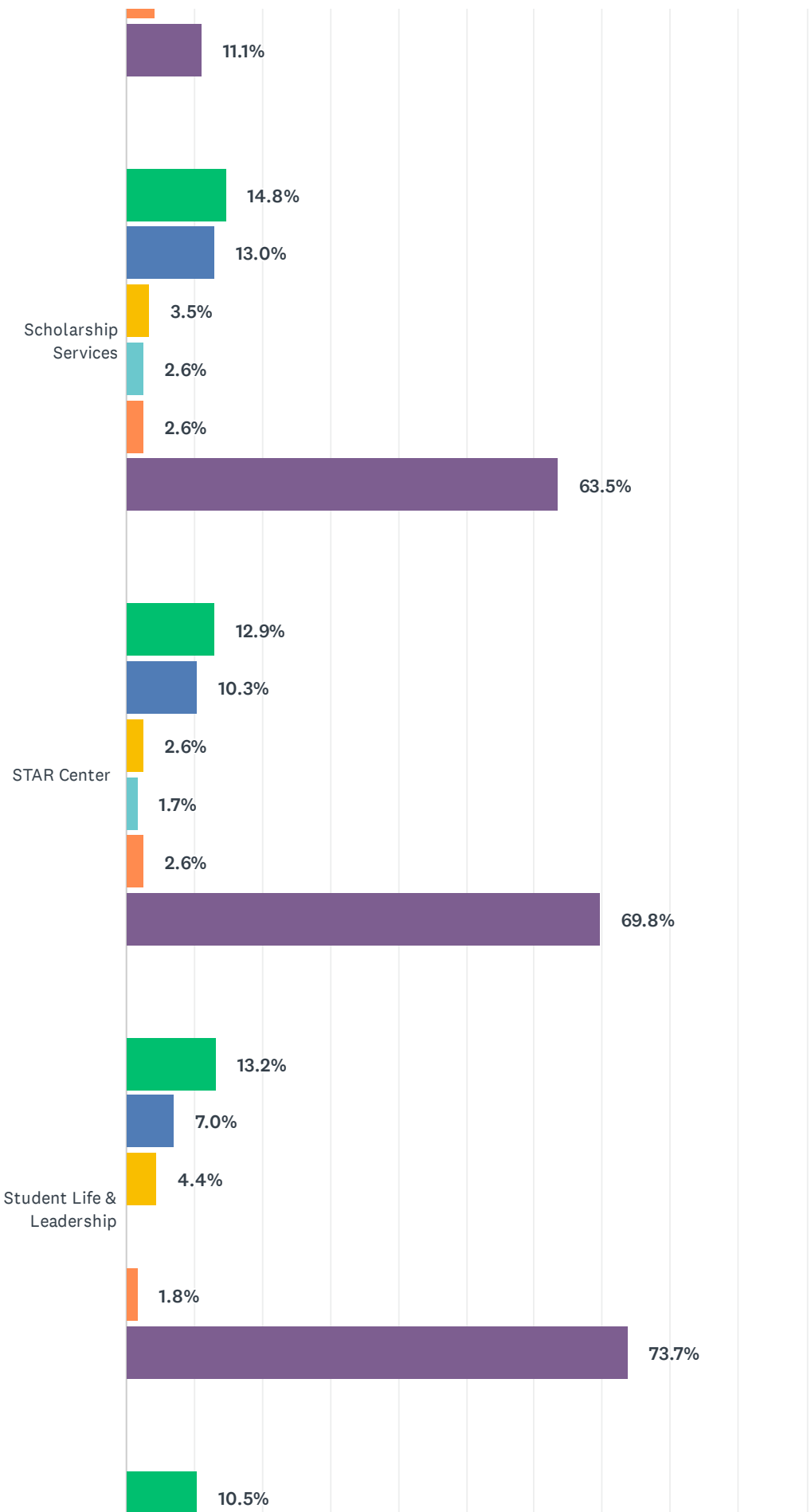
SCC Student Satisfaction Survey, 2021



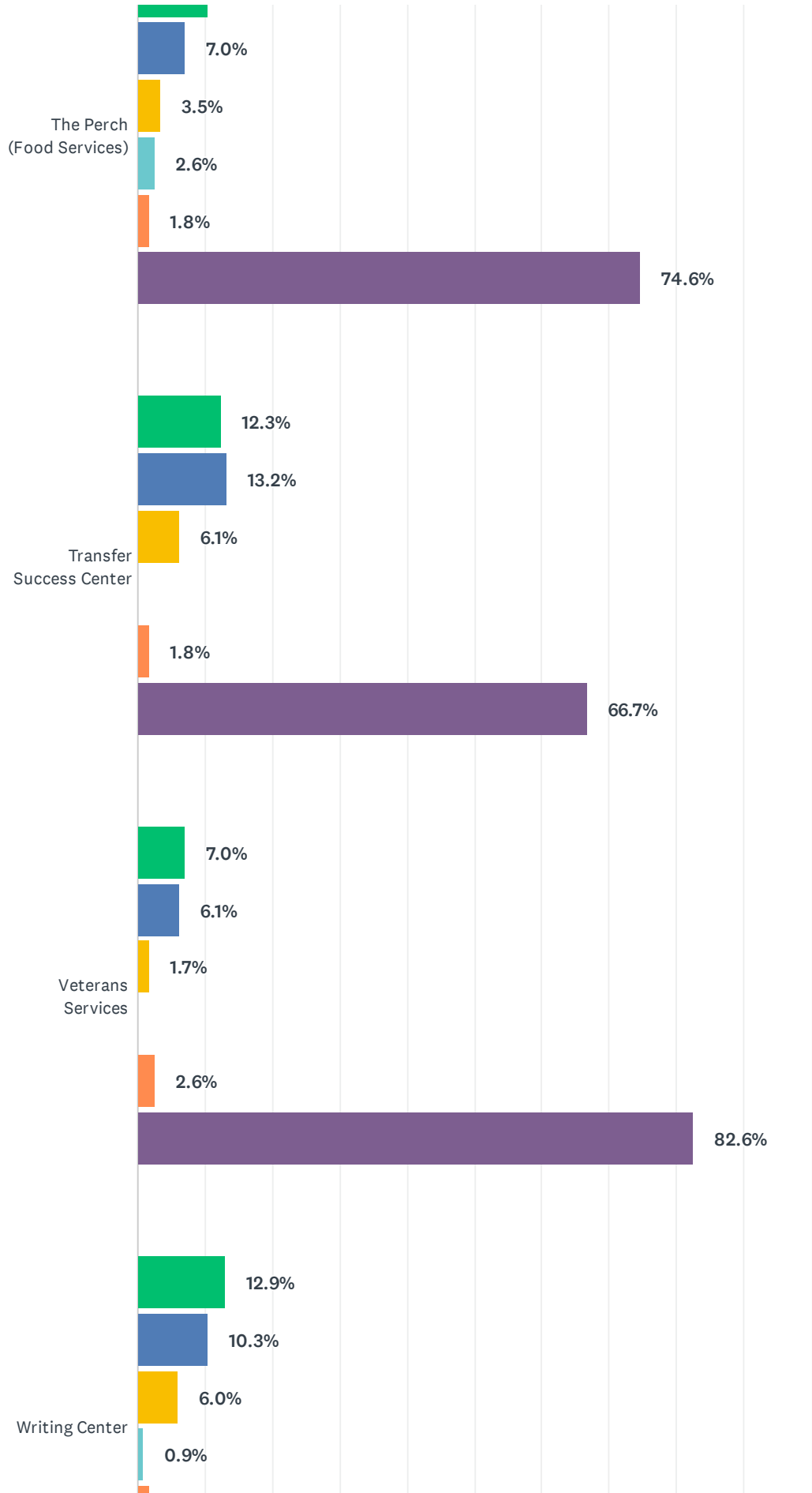
SCC Student Satisfaction Survey, 2021



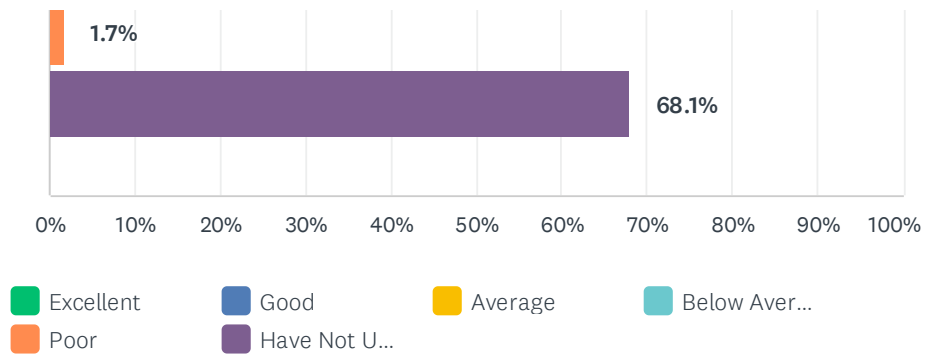
SCC Student Satisfaction Survey, 2021



SCC Student Satisfaction Survey, 2021



SCC Student Satisfaction Survey, 2021



SCC Student Satisfaction Survey, 2021

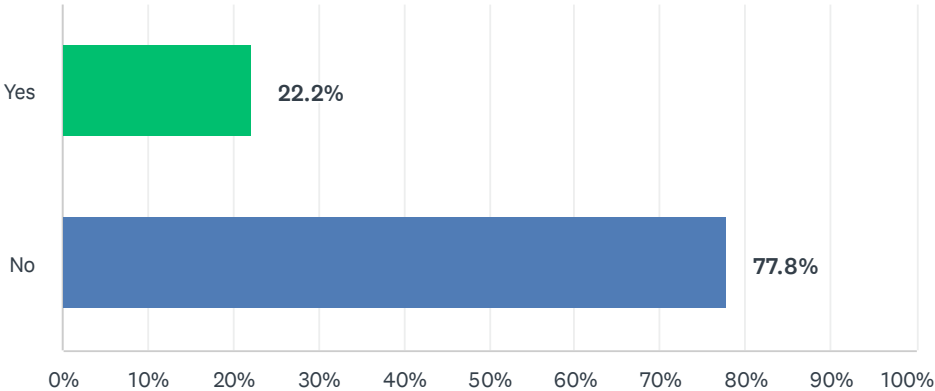
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
Admissions & Records	45.8% 54	33.9% 40	10.2% 12	0.0% 0	2.5% 3	7.6% 9	118	4.30
Bookstore	35.9% 42	26.5% 31	13.7% 16	3.4% 4	2.6% 3	17.9% 21	117	4.09
CalWORKS	11.0% 13	15.3% 18	3.4% 4	1.7% 2	1.7% 2	66.9% 79	118	3.97
CAMP (College Assistance Migrant Program)	6.8% 8	7.7% 9	5.1% 6	1.7% 2	2.6% 3	76.1% 89	117	3.61
Career Center	13.7% 16	12.8% 15	9.4% 11	0.0% 0	1.7% 2	62.4% 73	117	3.98
Child Development Center	8.6% 10	6.0% 7	3.4% 4	0.9% 1	1.7% 2	79.3% 92	116	3.92
Counseling Center	28.0% 33	28.0% 33	9.3% 11	4.2% 5	5.9% 7	24.6% 29	118	3.90
Disabled Student Programs & Services	15.7% 18	7.8% 9	2.6% 3	0.0% 0	2.6% 3	71.3% 82	115	4.18
EOPS	10.4% 12	7.0% 8	2.6% 3	0.0% 0	1.7% 2	78.3% 90	115	4.12
First Year Support Center	21.4% 25	12.8% 15	3.4% 4	0.0% 0	2.6% 3	59.8% 70	117	4.26
Hawk's Nest Food Pantry	20.5% 24	10.3% 12	3.4% 4	0.0% 0	2.6% 3	63.2% 74	117	4.26
Financial Aid Office	20.7% 24	25.9% 30	11.2% 13	0.9% 1	1.7% 2	39.7% 46	116	4.04
Health and Wellness Center - Medical	12.9% 15	9.5% 11	4.3% 5	0.0% 0	1.7% 2	71.6% 83	116	4.12
Health and Wellness Center - Psychological Counseling	8.6% 10	6.9% 8	2.6% 3	1.7% 2	1.7% 2	78.4% 91	116	3.88
High School and Community Outreach	13.8% 16	10.3% 12	3.4% 4	0.9% 1	1.7% 2	69.8% 81	116	4.11
Honors Transfer Program	8.7% 10	7.8% 9	4.3% 5	0.0% 0	1.7% 2	77.4% 89	115	3.96
Language Lab	6.9% 8	6.9% 8	1.7% 2	0.9% 1	1.7% 2	81.9% 95	116	3.90
Library	25.2% 29	24.3% 28	10.4% 12	0.9% 1	2.6% 3	36.5% 42	115	4.08
Math Success Center	14.8% 17	12.2% 14	4.3% 5	0.9% 1	3.5% 4	64.3% 74	115	3.95
On-campus Student Job Placement	11.2% 13	5.2% 6	0.9% 1	1.7% 2	1.7% 2	79.3% 92	116	4.08
Online Student Services (Financial Aid awards, parking fees, cashier services, adding and/or dropping classes)	32.5% 38	28.2% 33	12.0% 14	1.7% 2	2.6% 3	23.1% 27	117	4.12
Online Tutoring	11.3% 13	11.3% 13	7.0% 8	0.9% 1	3.5% 4	66.1% 76	115	3.77

SCC Student Satisfaction Survey, 2021

Placement Testing Center	9.6% 11	10.4% 12	7.0% 8	0.9% 1	3.5% 4	68.7% 79	115	3.69
Registration	33.3% 39	41.0% 48	9.4% 11	0.9% 1	4.3% 5	11.1% 13	117	4.11
Scholarship Services	14.8% 17	13.0% 15	3.5% 4	2.6% 3	2.6% 3	63.5% 73	115	3.95
STAR Center	12.9% 15	10.3% 12	2.6% 3	1.7% 2	2.6% 3	69.8% 81	116	3.97
Student Life & Leadership	13.2% 15	7.0% 8	4.4% 5	0.0% 0	1.8% 2	73.7% 84	114	4.13
The Perch (Food Services)	10.5% 12	7.0% 8	3.5% 4	2.6% 3	1.8% 2	74.6% 85	114	3.86
Transfer Success Center	12.3% 14	13.2% 15	6.1% 7	0.0% 0	1.8% 2	66.7% 76	114	4.03
Veterans Services	7.0% 8	6.1% 7	1.7% 2	0.0% 0	2.6% 3	82.6% 95	115	3.85
Writing Center	12.9% 15	10.3% 12	6.0% 7	0.9% 1	1.7% 2	68.1% 79	116	4.00

Q18 Are you aware of the noncredit program on campus that offers tuition free short-term, entry-level employment preparation programs, such as Nursing Assistant, Customer Service Representative, Multi-Media Artists & Animators, and classes that lead toward the attainment of an adult high school diploma?

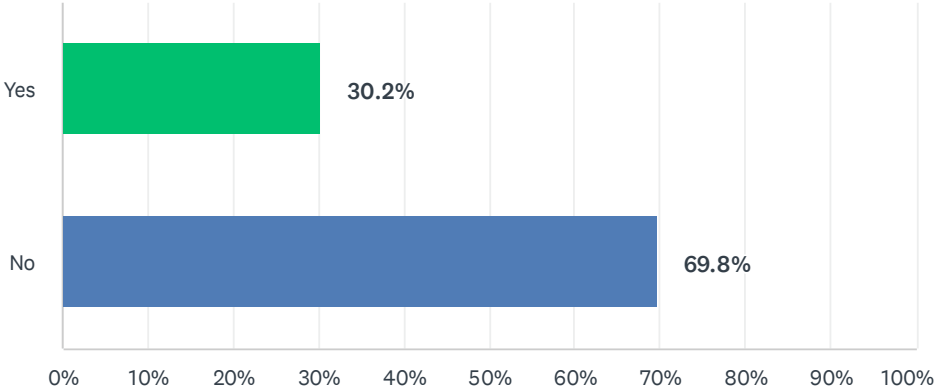
Answered: 117 Skipped: 59



ANSWER CHOICES	RESPONSES	
Yes	22.2%	26
No	77.8%	91
TOTAL		117

Q19 Are you aware of SCC's Community Services program that provides additional options for educational opportunities to the community?

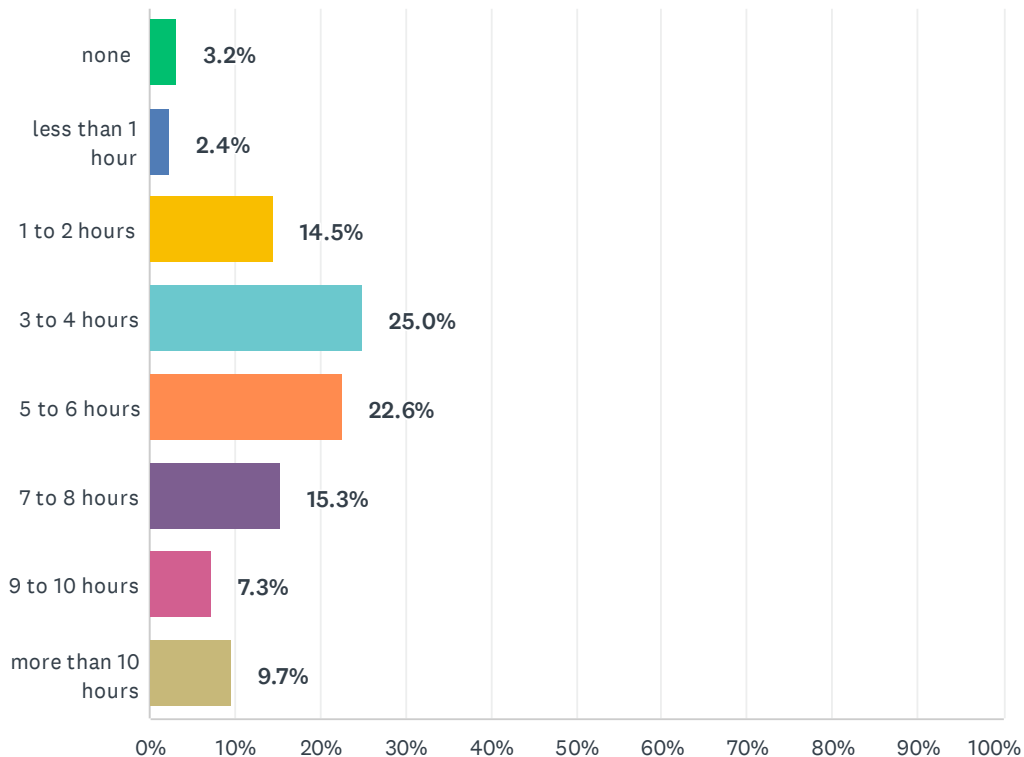
Answered: 116 Skipped: 60



ANSWER CHOICES	RESPONSES	
Yes	30.2%	35
No	69.8%	81
TOTAL		116

Q20 On average, how many hours a week do you spend studying or preparing outside of class for a typical 3-unit class?

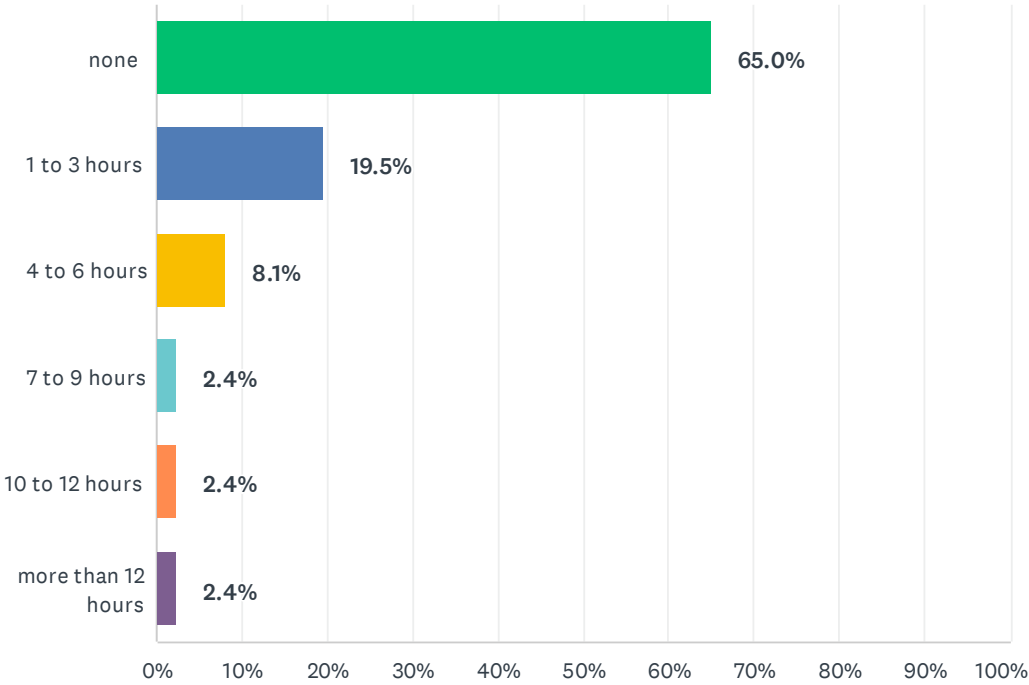
Answered: 124 Skipped: 52



ANSWER CHOICES	RESPONSES
none	3.2% 4
less than 1 hour	2.4% 3
1 to 2 hours	14.5% 18
3 to 4 hours	25.0% 31
5 to 6 hours	22.6% 28
7 to 8 hours	15.3% 19
9 to 10 hours	7.3% 9
more than 10 hours	9.7% 12
TOTAL	124

Q21 On average, how many hours a week do you spend on campus other than attending classes?

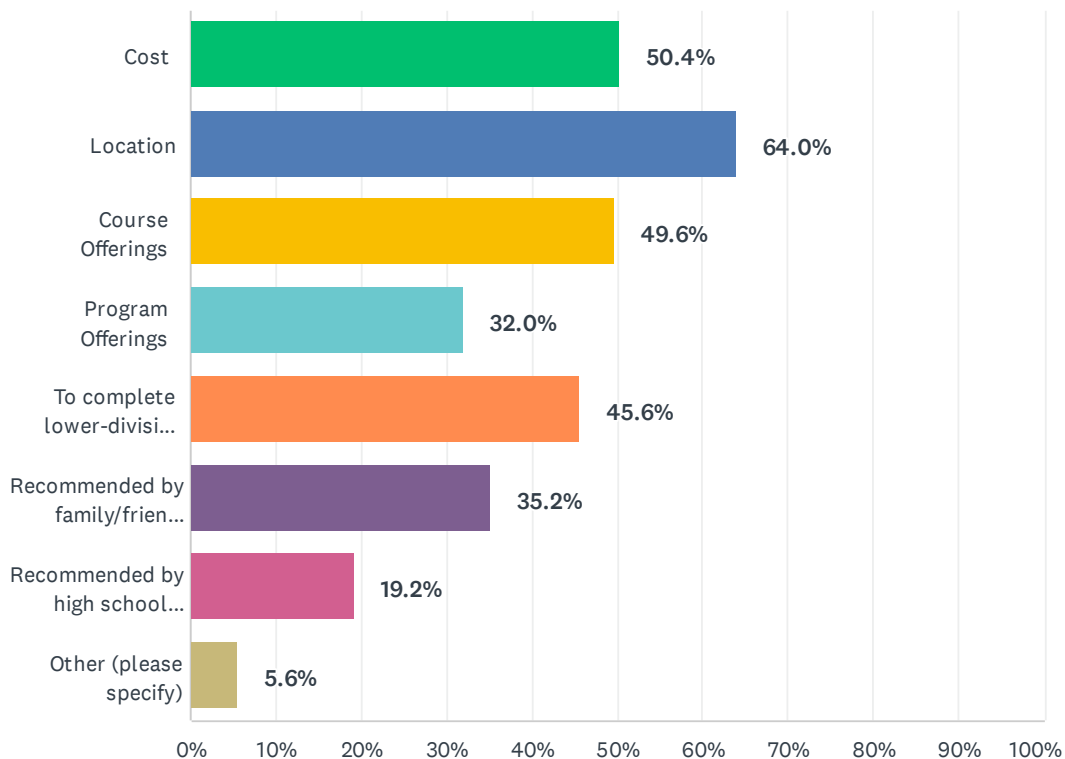
Answered: 123 Skipped: 53



ANSWER CHOICES	RESPONSES	
none	65.0%	80
1 to 3 hours	19.5%	24
4 to 6 hours	8.1%	10
7 to 9 hours	2.4%	3
10 to 12 hours	2.4%	3
more than 12 hours	2.4%	3
TOTAL		123

Q22 Why did you choose to enroll at Santiago Canyon College? (Select all that apply)

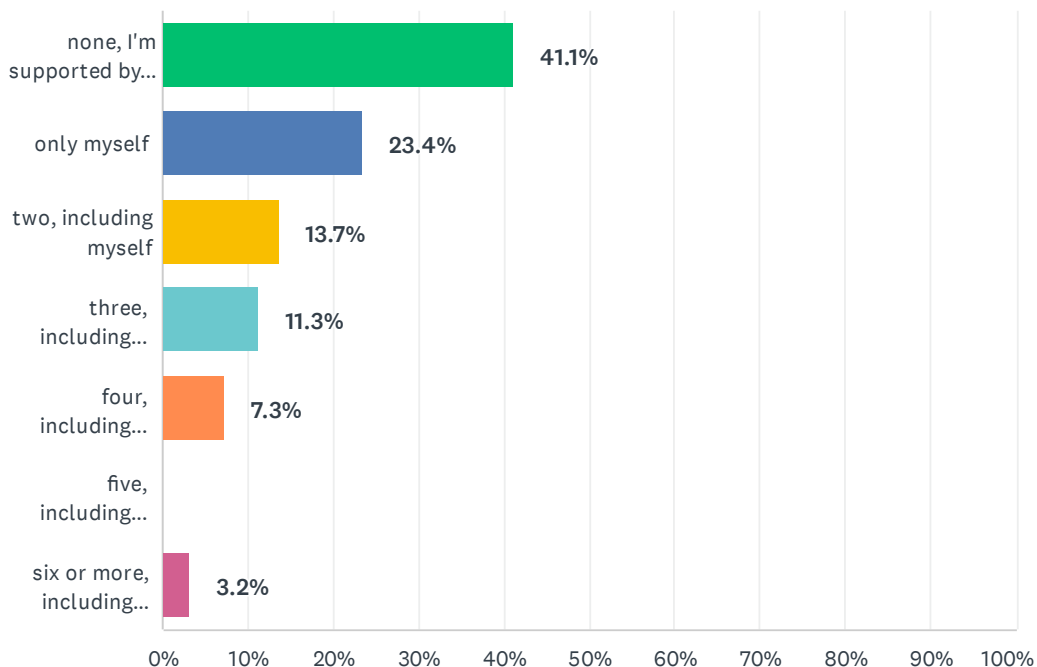
Answered: 125 Skipped: 51



ANSWER CHOICES	RESPONSES	
Cost	50.4%	63
Location	64.0%	80
Course Offerings	49.6%	62
Program Offerings	32.0%	40
To complete lower-division requirements for transfer	45.6%	57
Recommended by family/friend(s)	35.2%	44
Recommended by high school counselor/teacher	19.2%	24
Other (please specify)	5.6%	7
Total Respondents: 125		

Q23 How many people did you support (provide more than half of their housing, food, and expenses in 2020? (include yourself in the count)

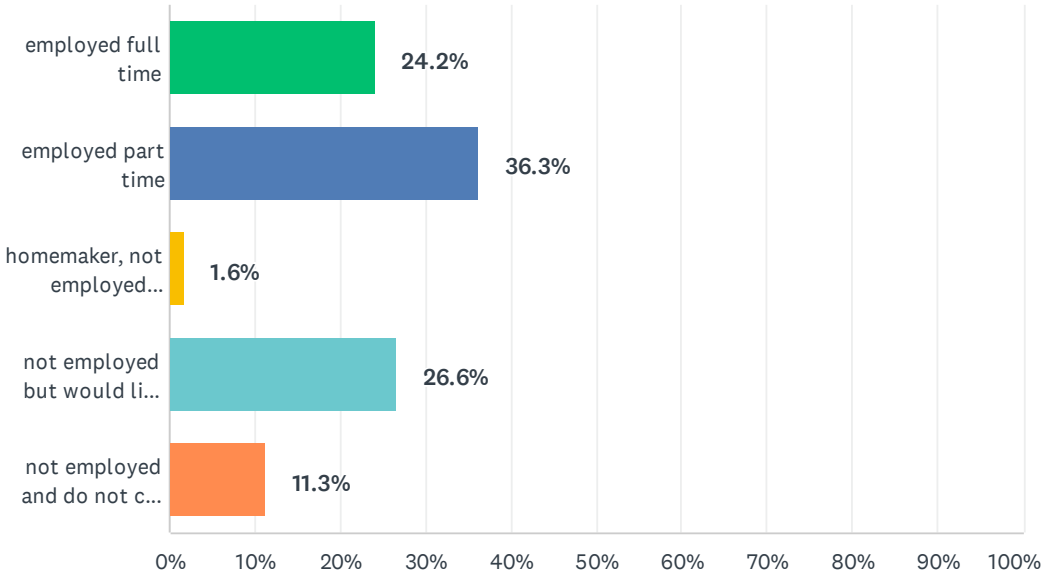
Answered: 124 Skipped: 52



ANSWER CHOICES	RESPONSES	
none, I'm supported by family/spouse	41.1%	51
only myself	23.4%	29
two, including myself	13.7%	17
three, including myself	11.3%	14
four, including myself	7.3%	9
five, including myself	0.0%	0
six or more, including myself	3.2%	4
TOTAL		124

Q24 What is your employment status at this time?

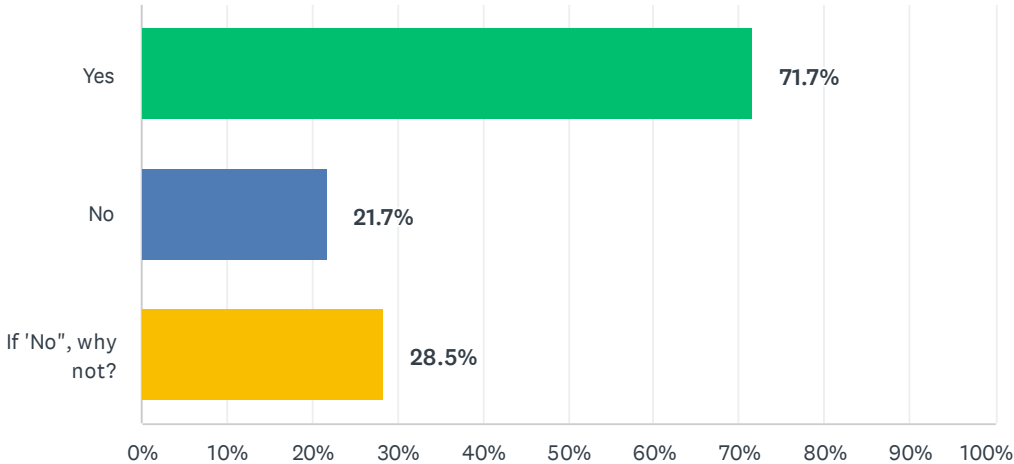
Answered: 124 Skipped: 52



ANSWER CHOICES	RESPONSES	
employed full time	24.2%	30
employed part time	36.3%	45
homemaker, not employed outside of the home	1.6%	2
not employed but would like to work	26.6%	33
not employed and do not care to work at this time	11.3%	14
TOTAL		124

Q3 Do you plan to attend SCC in the fall semester?

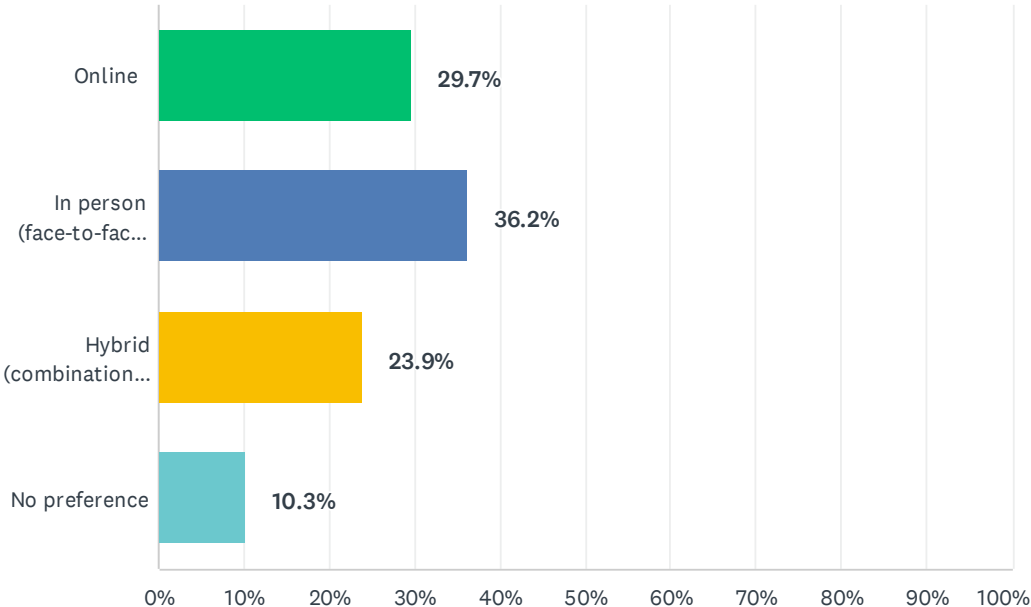
Answered: 724 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	71.7%	519
No	21.7%	157
If 'No', why not?	28.5%	206
Total Respondents: 724		

Q4 What instructional method do you prefer for the fall 2020 semester?

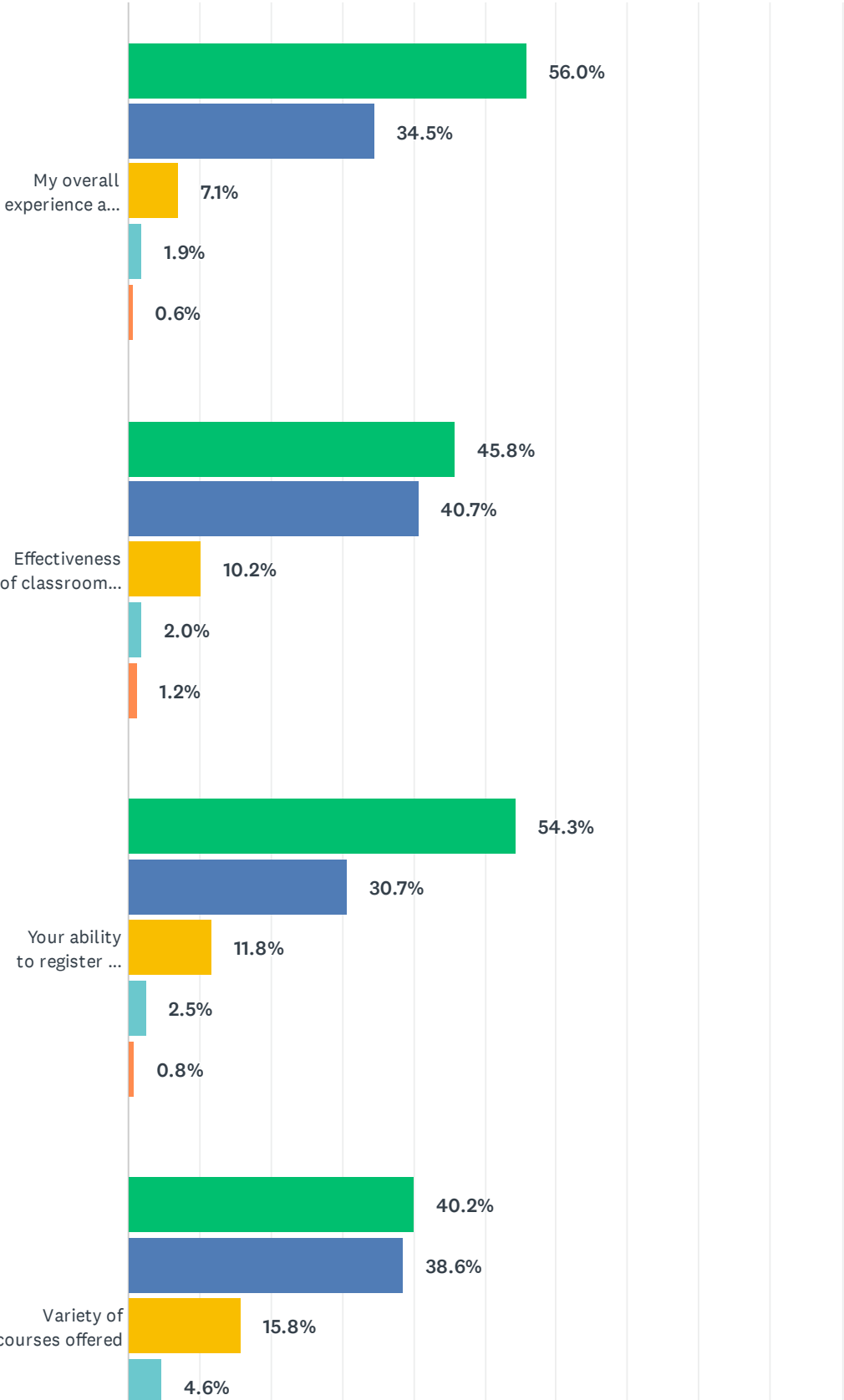
Answered: 721 Skipped: 4



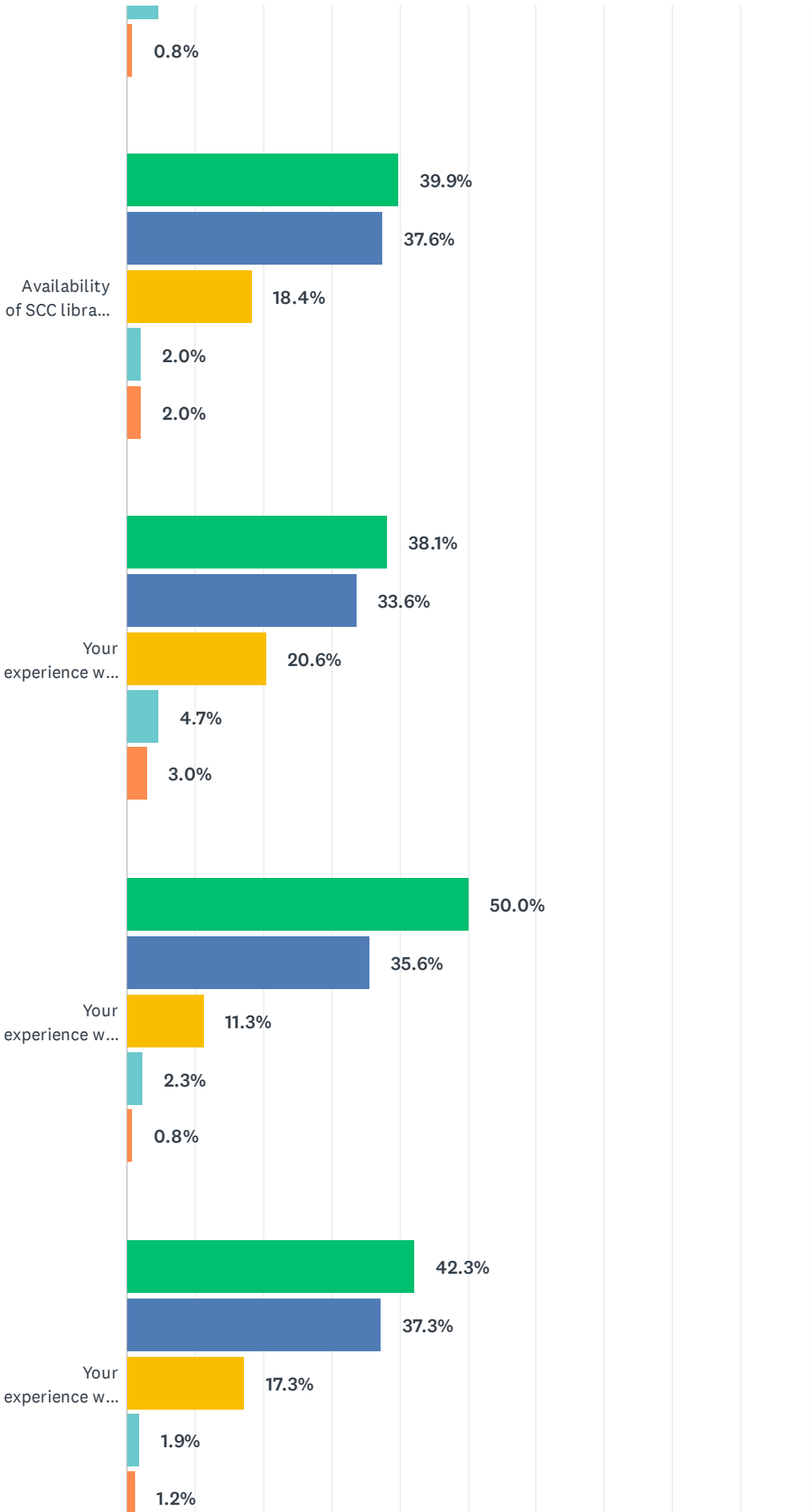
ANSWER CHOICES	RESPONSES	
Online	29.7%	214
In person (face-to-face instruction)	36.2%	261
Hybrid (combination of face-to-face instruction with online learning)	23.9%	172
No preference	10.3%	74
TOTAL		721

Q7 Based on your experiences and satisfaction, please rate the following:

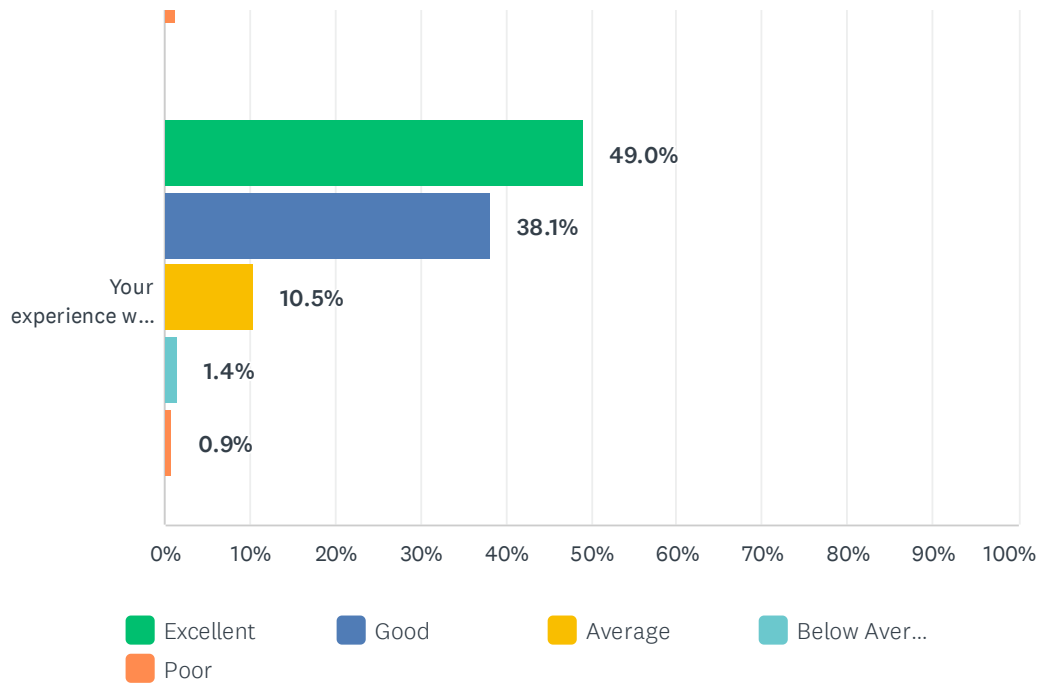
Answered: 650 Skipped: 75



SCC Student Satisfaction Survey, 2020



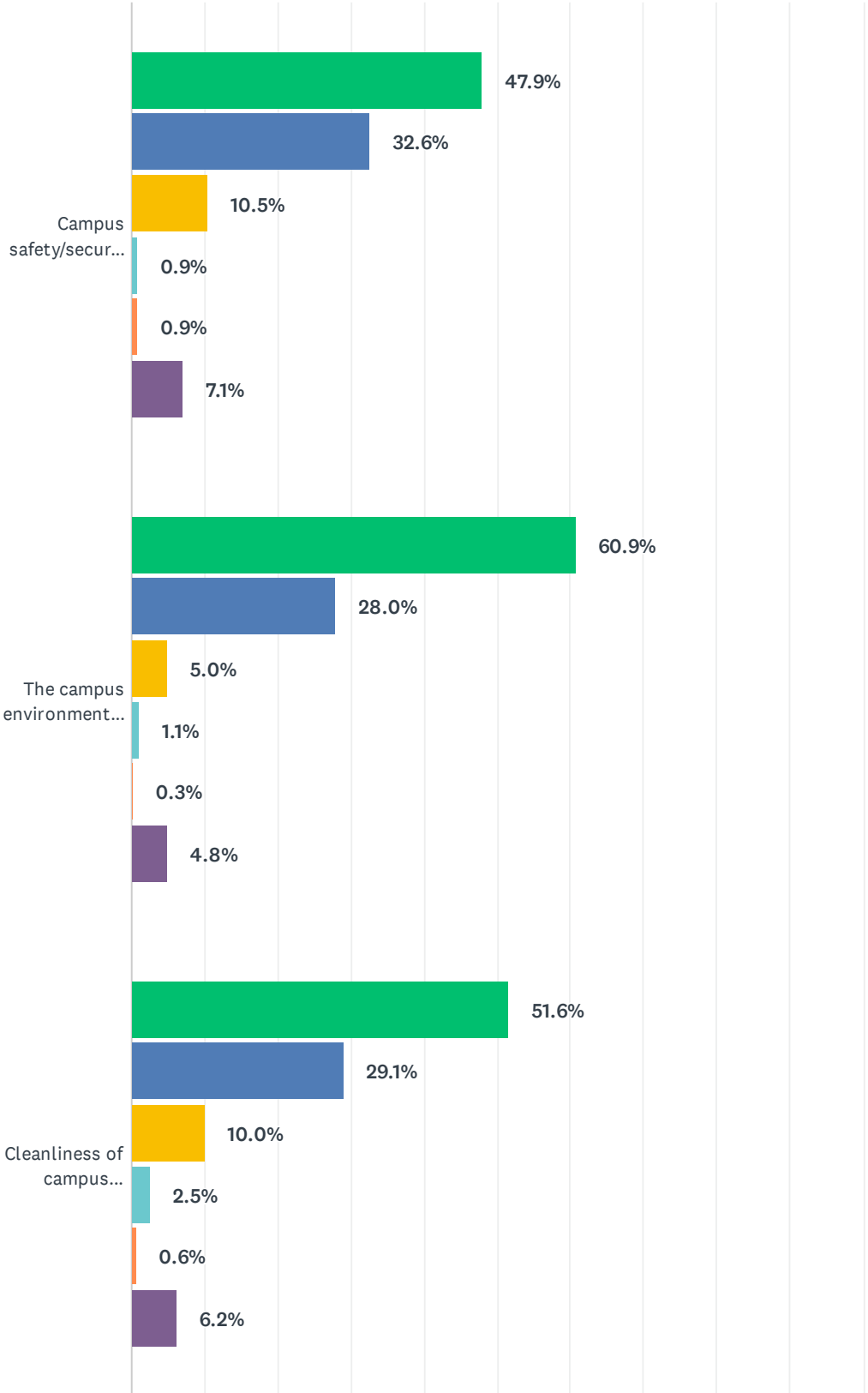
SCC Student Satisfaction Survey, 2020



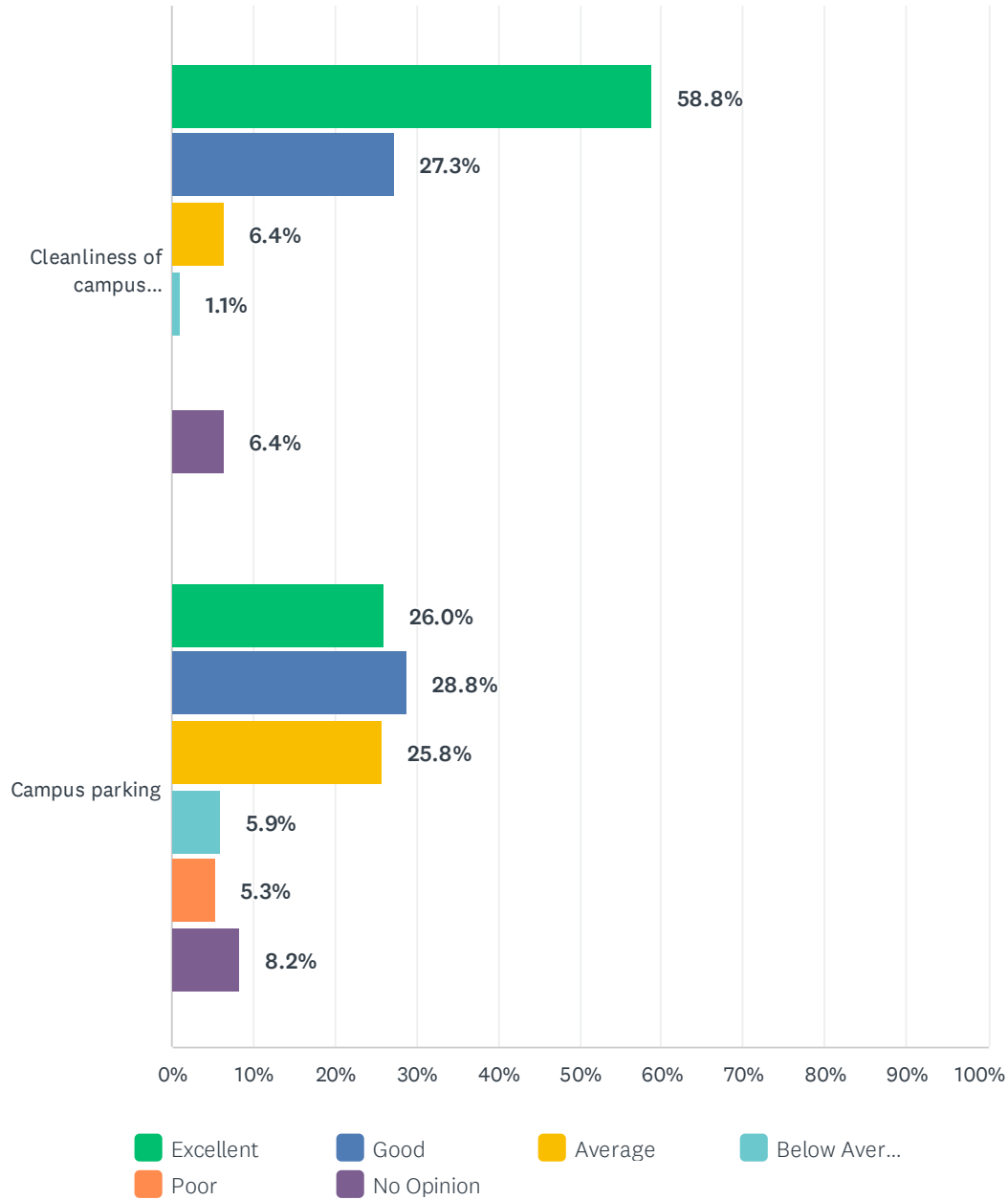
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	TOTAL	WEIGHTED AVERAGE
My overall experience at SCC	56.0% 362	34.5% 223	7.1% 46	1.9% 12	0.6% 4	647	4.43
Effectiveness of classroom learning experiences	45.8% 296	40.7% 263	10.2% 66	2.0% 13	1.2% 8	646	4.28
Your ability to register for classes	54.3% 351	30.7% 198	11.8% 76	2.5% 16	0.8% 5	646	4.35
Variety of courses offered	40.2% 260	38.6% 250	15.8% 102	4.6% 30	0.8% 5	647	4.13
Availability of SCC library (library hours)	39.9% 254	37.6% 239	18.4% 117	2.0% 13	2.0% 13	636	4.11
Your experience with SCC counselors	38.1% 243	33.6% 214	20.6% 131	4.7% 30	3.0% 19	637	3.99
Your experience with SCC instructors	50.0% 323	35.6% 230	11.3% 73	2.3% 15	0.8% 5	646	4.32
Your experience with other students at SCC	42.3% 272	37.3% 240	17.3% 111	1.9% 12	1.2% 8	643	4.18
Your experience with staff at SCC	49.0% 316	38.1% 246	10.5% 68	1.4% 9	0.9% 6	645	4.33

Q8 Based on your experiences and satisfaction, please rate college safety/security and facilities:

Answered: 646 Skipped: 79



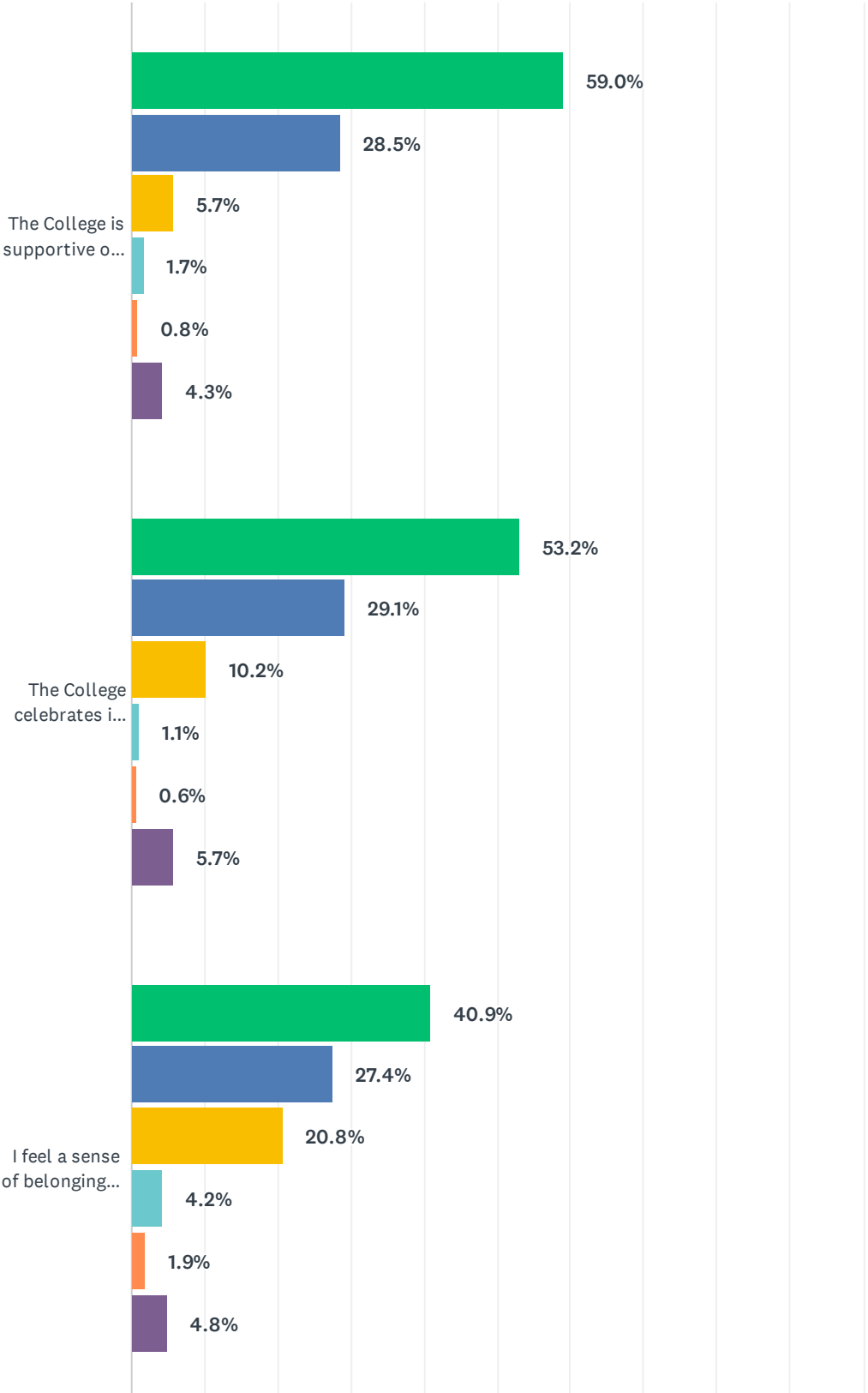
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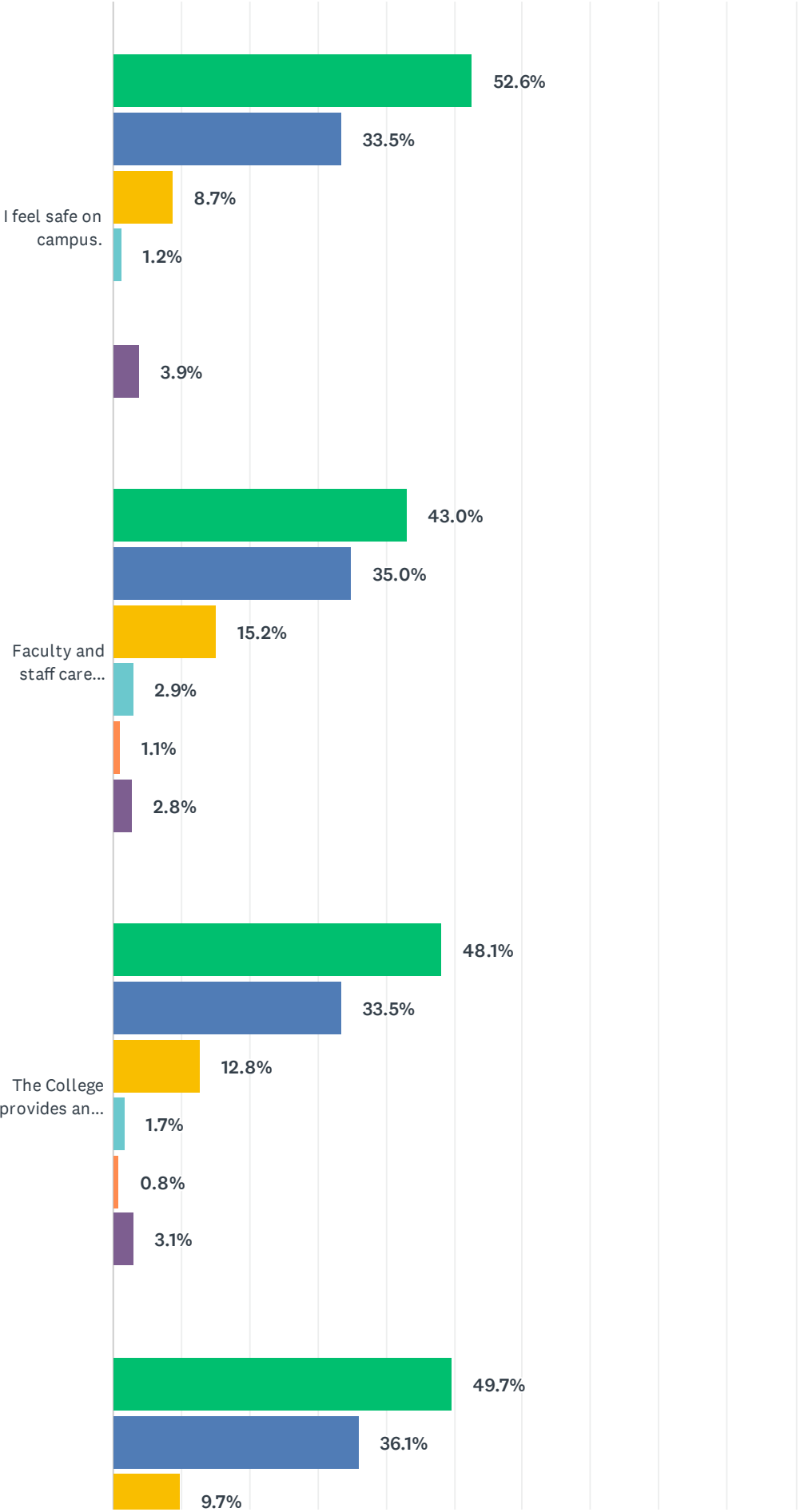
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	NO OPINION	TOTAL	WEIGHTED AVERAGE
Campus safety/security presence	47.9% 309	32.6% 210	10.5% 68	0.9% 6	0.9% 6	7.1% 46	645	4.04
The campus environment (appearance/maintenance of facilities and grounds)	60.9% 392	28.0% 180	5.0% 32	1.1% 7	0.3% 2	4.8% 31	644	4.34
Cleanliness of campus restrooms	51.6% 332	29.1% 187	10.0% 64	2.5% 16	0.6% 4	6.2% 40	643	4.10
Cleanliness of campus classrooms	58.8% 377	27.3% 175	6.4% 41	1.1% 7	0.0% 0	6.4% 41	641	4.25
Campus parking	26.0% 167	28.8% 185	25.8% 166	5.9% 38	5.3% 34	8.2% 53	643	3.40

Q9 Please rate the degree to which you agree with the following statements:

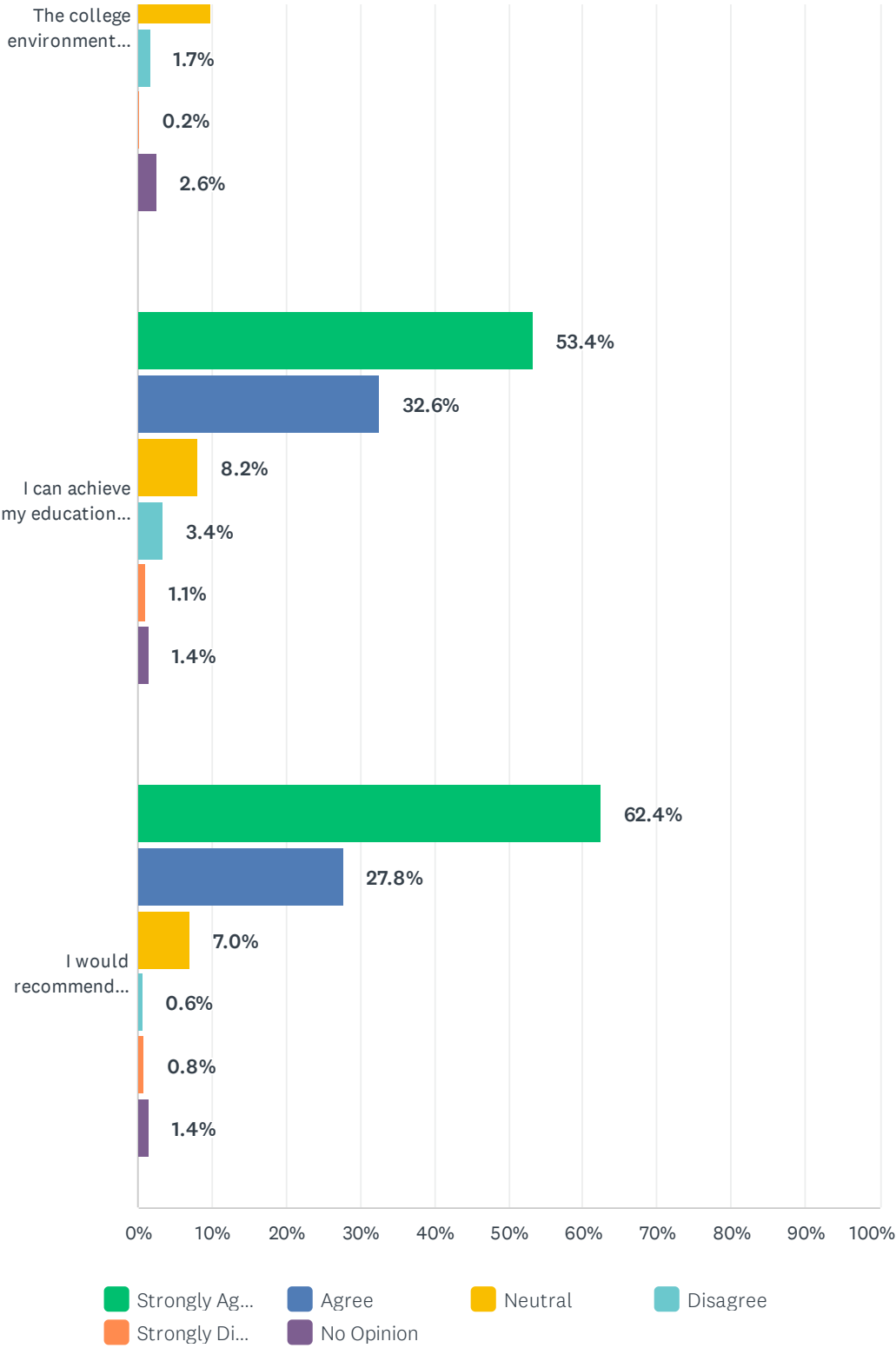
Answered: 648 Skipped: 77



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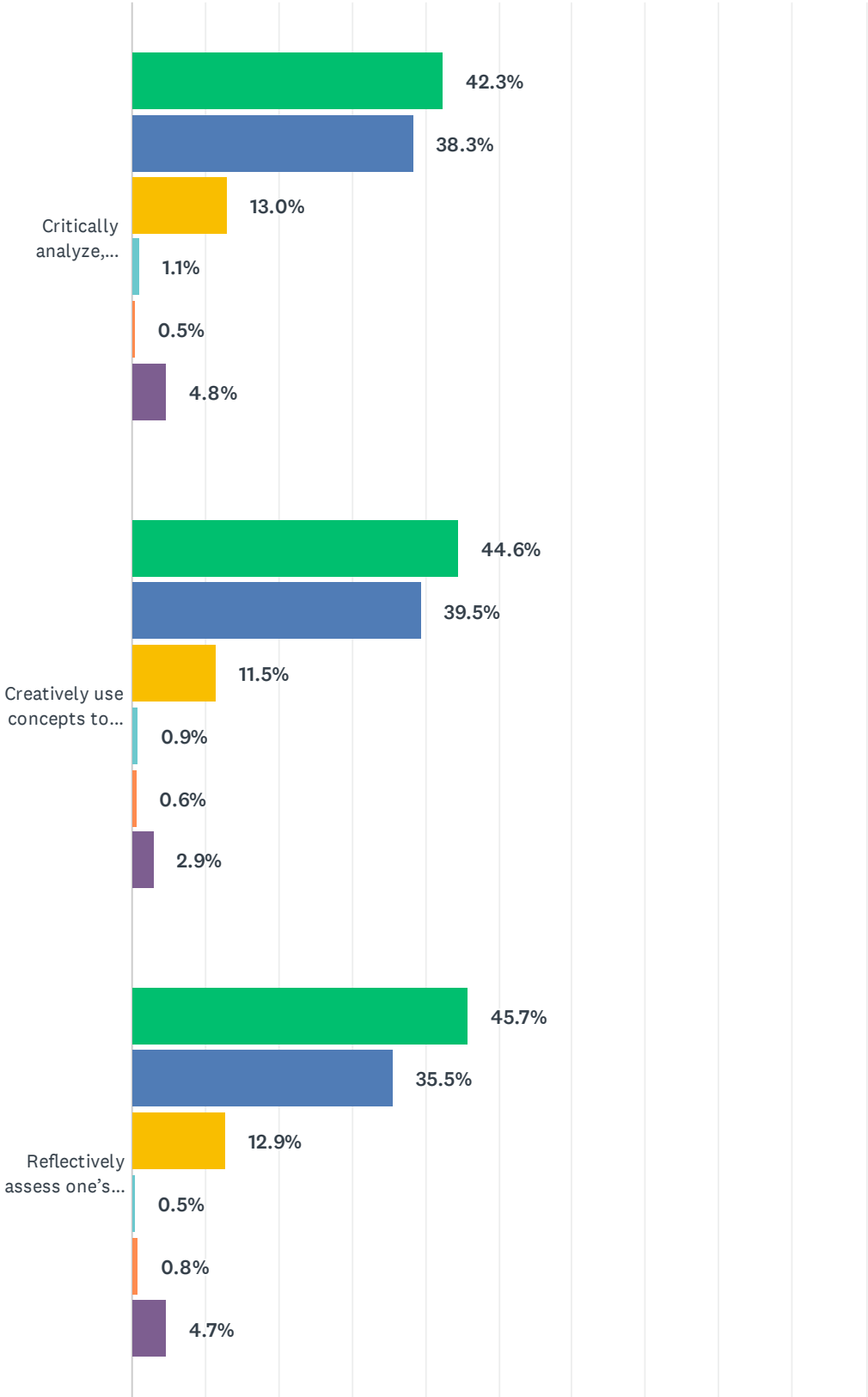


SCC Student Satisfaction Survey, 2020

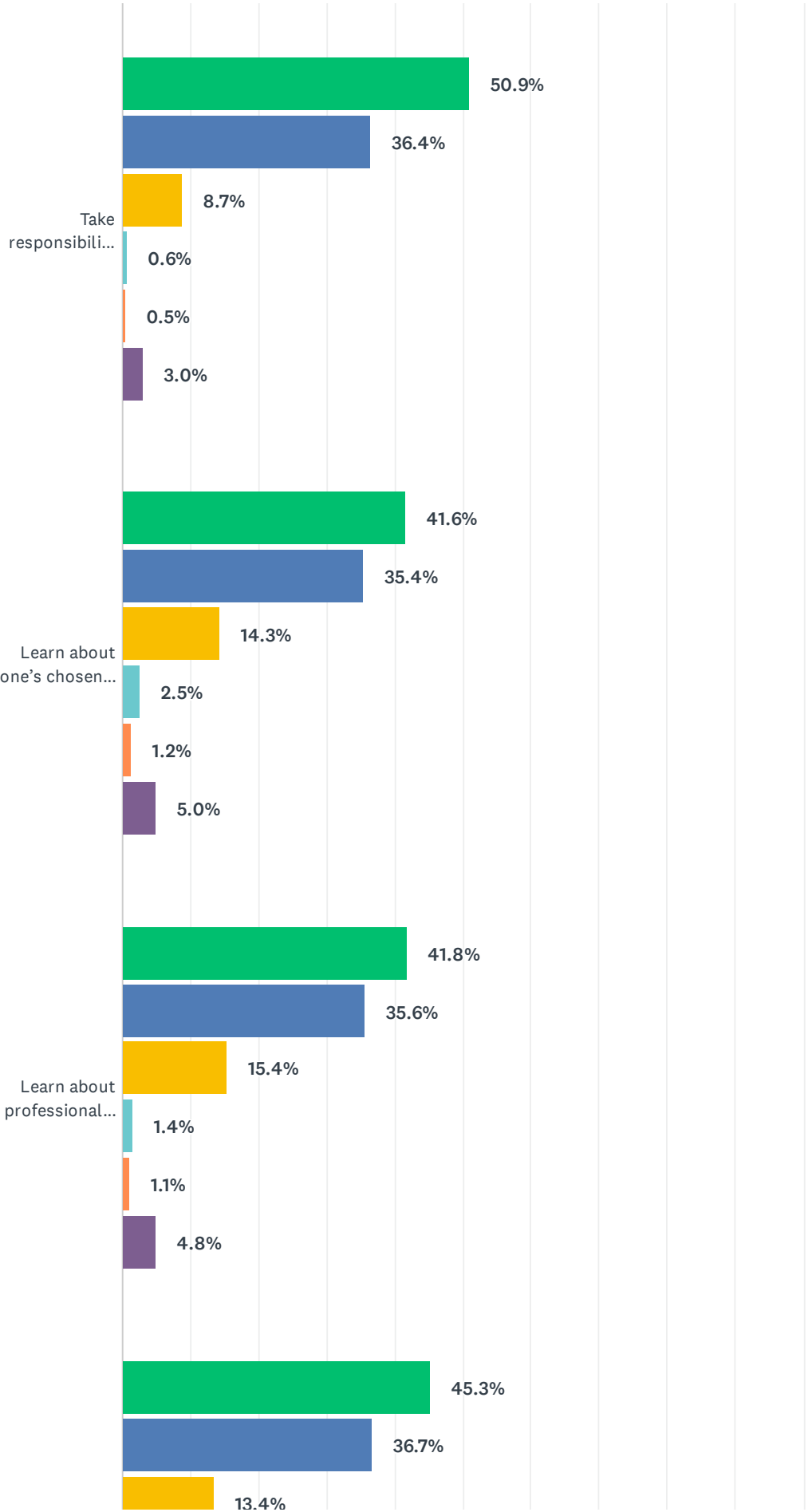
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	NO OPINION	TOTAL	WEIGHTED AVERAGE
The College is supportive of all students regardless of ethnicity, gender, religious beliefs, lifestyle, background, or sexuality.	59.0% 381	28.5% 184	5.7% 37	1.7% 11	0.8% 5	4.3% 28	646	4.30
The College celebrates its community of diverse cultures.	53.2% 343	29.1% 188	10.2% 66	1.1% 7	0.6% 4	5.7% 37	645	4.16
I feel a sense of belonging to this campus.	40.9% 264	27.4% 177	20.8% 134	4.2% 27	1.9% 12	4.8% 31	645	3.87
I feel safe on campus.	52.6% 337	33.5% 215	8.7% 56	1.2% 8	0.0% 0	3.9% 25	641	4.26
Faculty and staff care about me as an individual.	43.0% 278	35.0% 226	15.2% 98	2.9% 19	1.1% 7	2.8% 18	646	4.08
The College provides an environment that encourages my personal growth.	48.1% 312	33.5% 217	12.8% 83	1.7% 11	0.8% 5	3.1% 20	648	4.17
The college environment promotes mutual respect between students and faculty.	49.7% 322	36.1% 234	9.7% 63	1.7% 11	0.2% 1	2.6% 17	648	4.26
I can achieve my educational goal at this college.	53.4% 346	32.6% 211	8.2% 53	3.4% 22	1.1% 7	1.4% 9	648	4.30
I would recommend Santiago Canyon College to a friend or family member.	62.4% 404	27.8% 180	7.0% 45	0.6% 4	0.8% 5	1.4% 9	647	4.46

Q11 Please rate the quality of preparation your SCC education has given you to be able to:

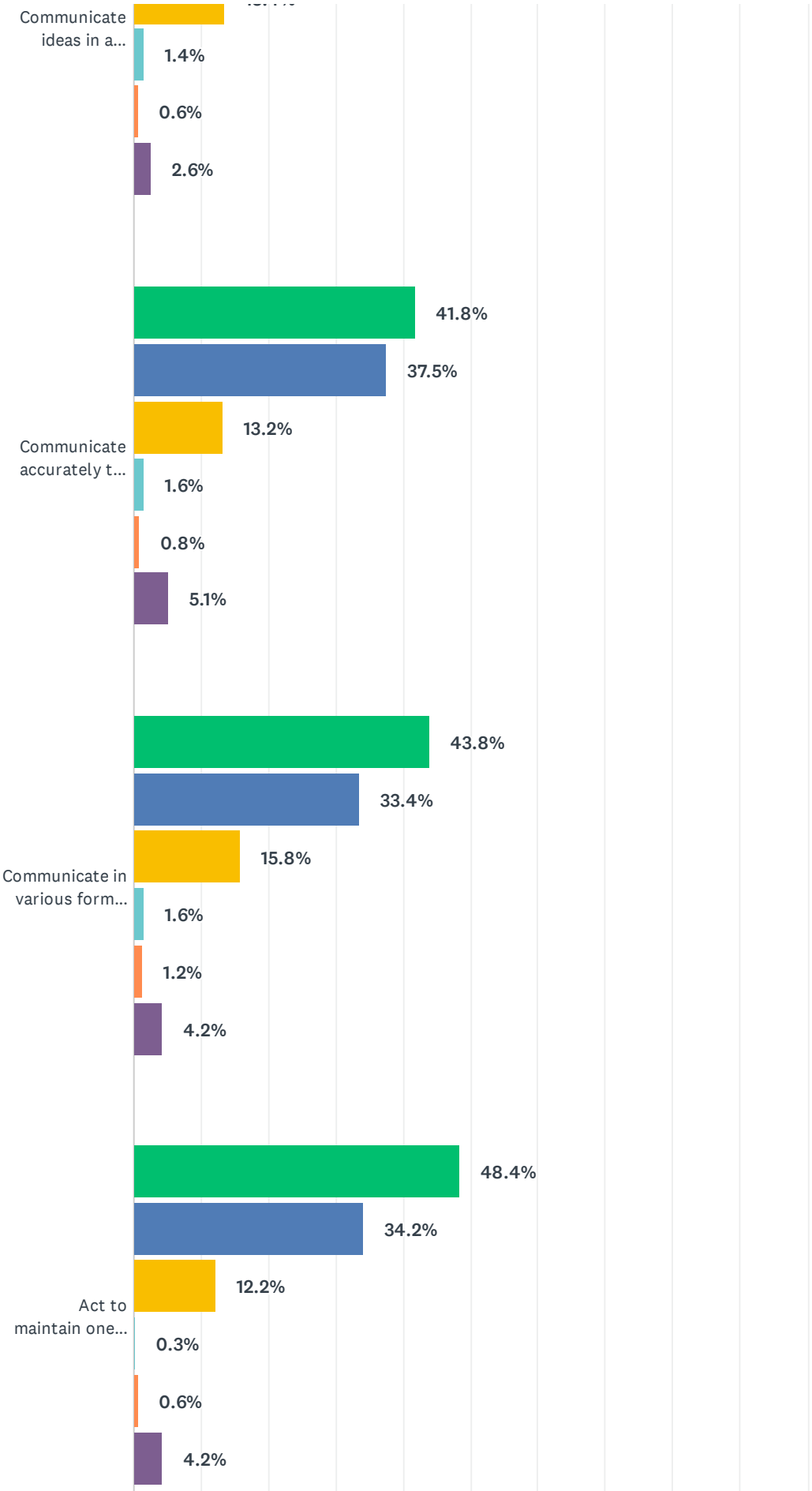
Answered: 647 Skipped: 78



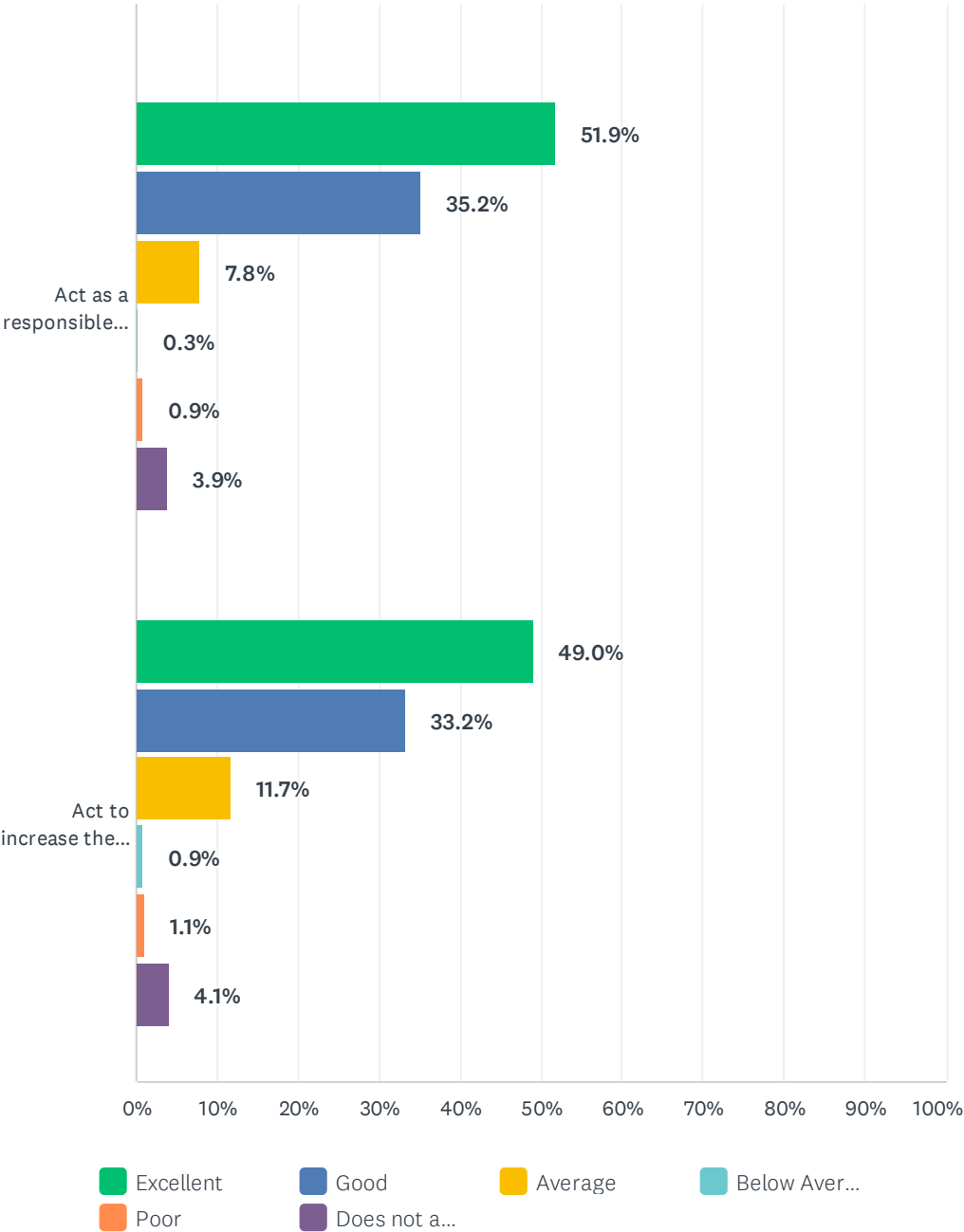
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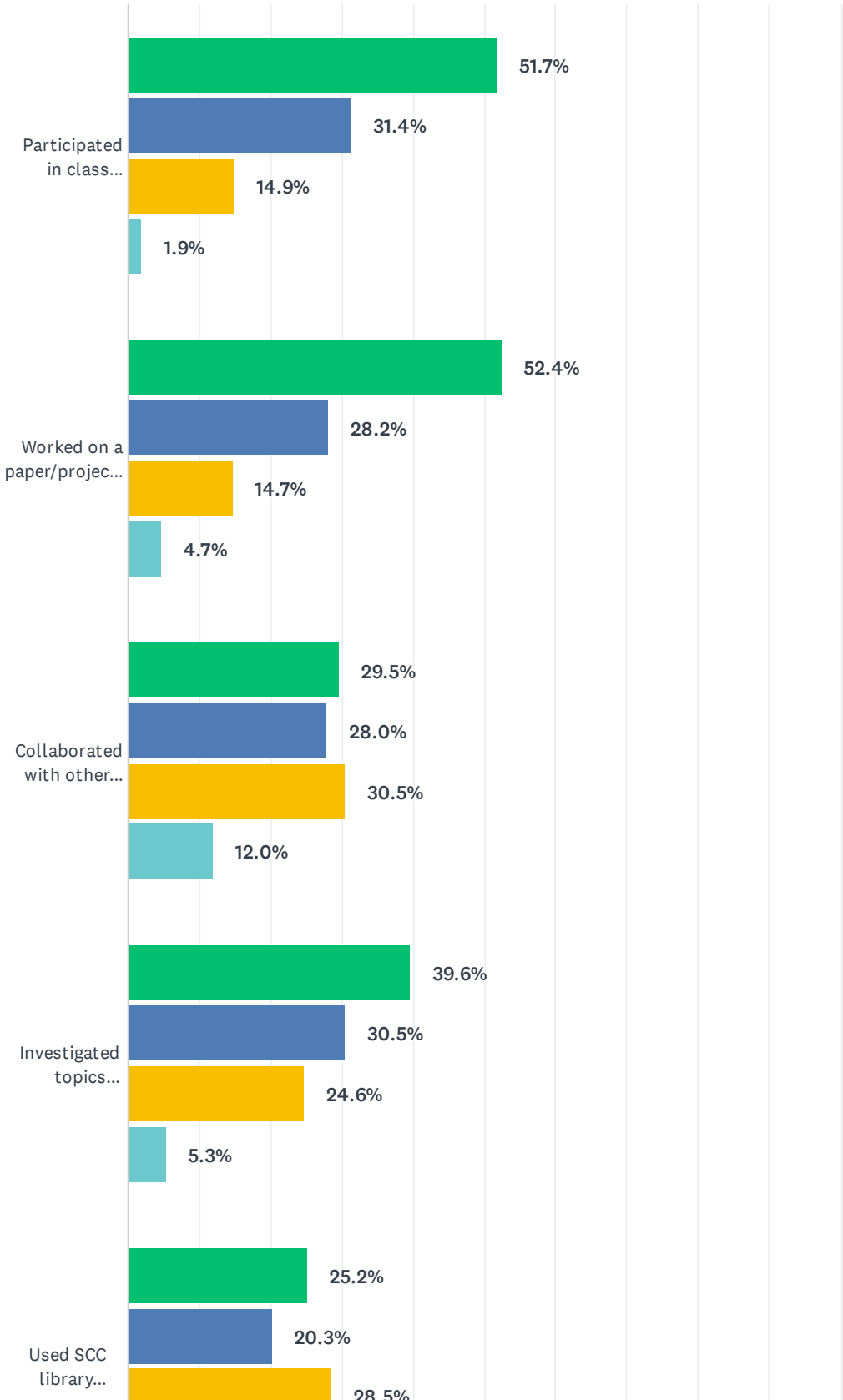


SCC Student Satisfaction Survey, 2020

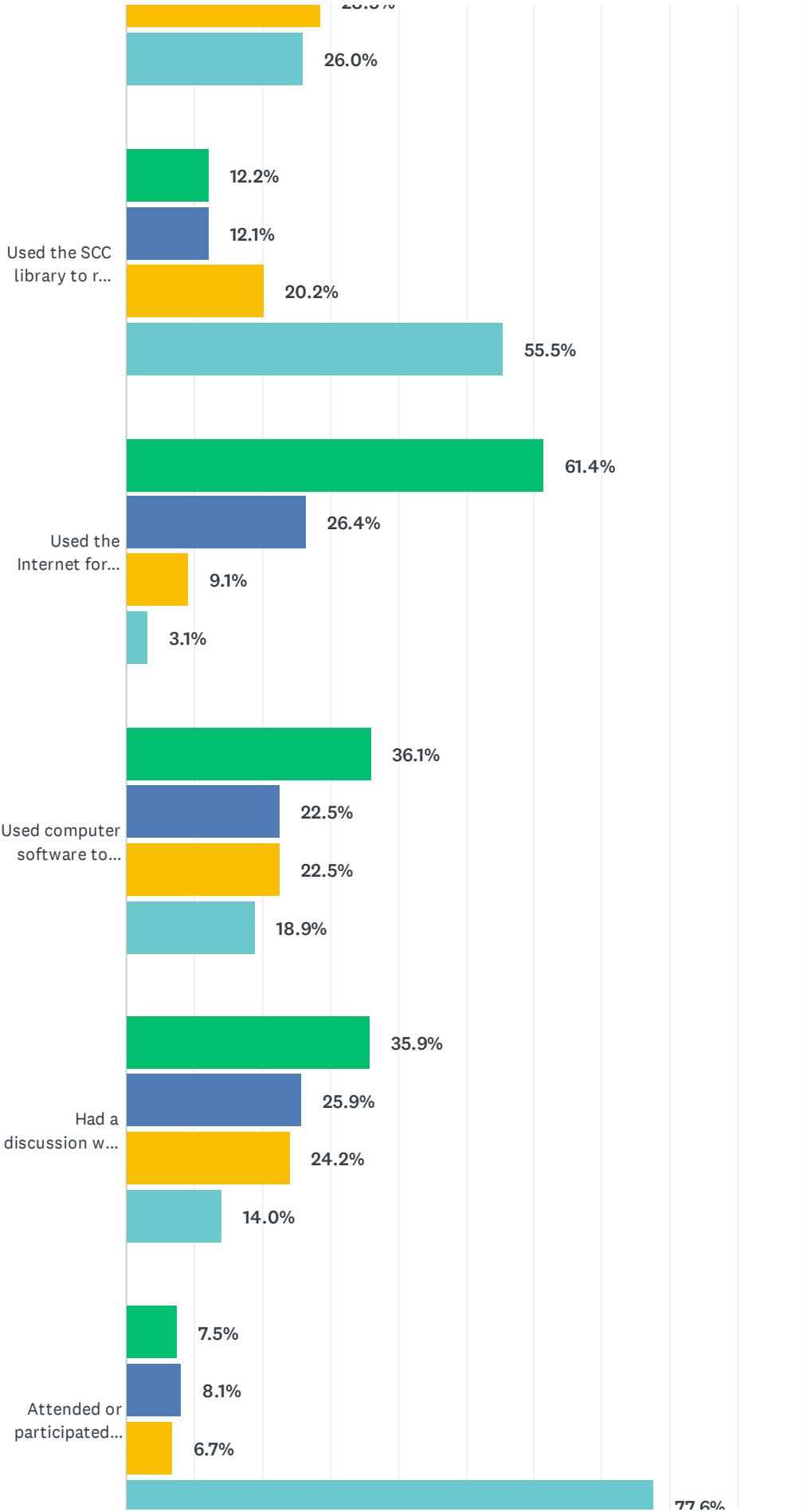
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	DOES NOT APPLY	TOTAL	WEIGHTED AVERAGE
Critically analyze, evaluate, organize and use quantitative and qualitative data to solve problems and develop logical models, hypotheses and beliefs	42.3% 274	38.3% 248	13.0% 84	1.1% 7	0.5% 3	4.8% 31	647	4.27
Creatively use concepts to make learning relevant	44.6% 288	39.5% 255	11.5% 74	0.9% 6	0.6% 4	2.9% 19	646	4.30
Reflectively assess one's values, assumptions, and attitudes	45.7% 295	35.5% 229	12.9% 83	0.5% 3	0.8% 5	4.7% 30	645	4.31
Take responsibility for one's own learning and well-being	50.9% 327	36.4% 234	8.7% 56	0.6% 4	0.5% 3	3.0% 19	643	4.41
Learn about one's chosen academic major, while creating connections across disciplines	41.6% 268	35.4% 228	14.3% 92	2.5% 16	1.2% 8	5.0% 32	644	4.20
Learn about professional conduct, including workplace and community ethics, conflict management, and teamwork	41.8% 269	35.6% 229	15.4% 99	1.4% 9	1.1% 7	4.8% 31	644	4.21
Communicate ideas in a clear and articulate manner	45.3% 291	36.7% 236	13.4% 86	1.4% 9	0.6% 4	2.6% 17	643	4.28
Communicate accurately to diverse audiences	41.8% 269	37.5% 241	13.2% 85	1.6% 10	0.8% 5	5.1% 33	643	4.24
Communicate in various formats using diverse technology	43.8% 281	33.4% 214	15.8% 101	1.6% 10	1.2% 8	4.2% 27	641	4.22
Act to maintain one's dignity and self-respect	48.4% 310	34.2% 219	12.2% 78	0.3% 2	0.6% 4	4.2% 27	640	4.35
Act as a responsible community member who treats others with respect, civility, empathy, honesty and dignity	51.9% 333	35.2% 226	7.8% 50	0.3% 2	0.9% 6	3.9% 25	642	4.42
Act to increase the wellbeing of the global community by maintaining cultural literacy, lifelong learning, ethical consideration of each other, and the environment we all share	49.0% 311	33.2% 211	11.7% 74	0.9% 6	1.1% 7	4.1% 26	635	4.33

Q12 IN THE PAST 12 MONTHS, how often have you done the following?

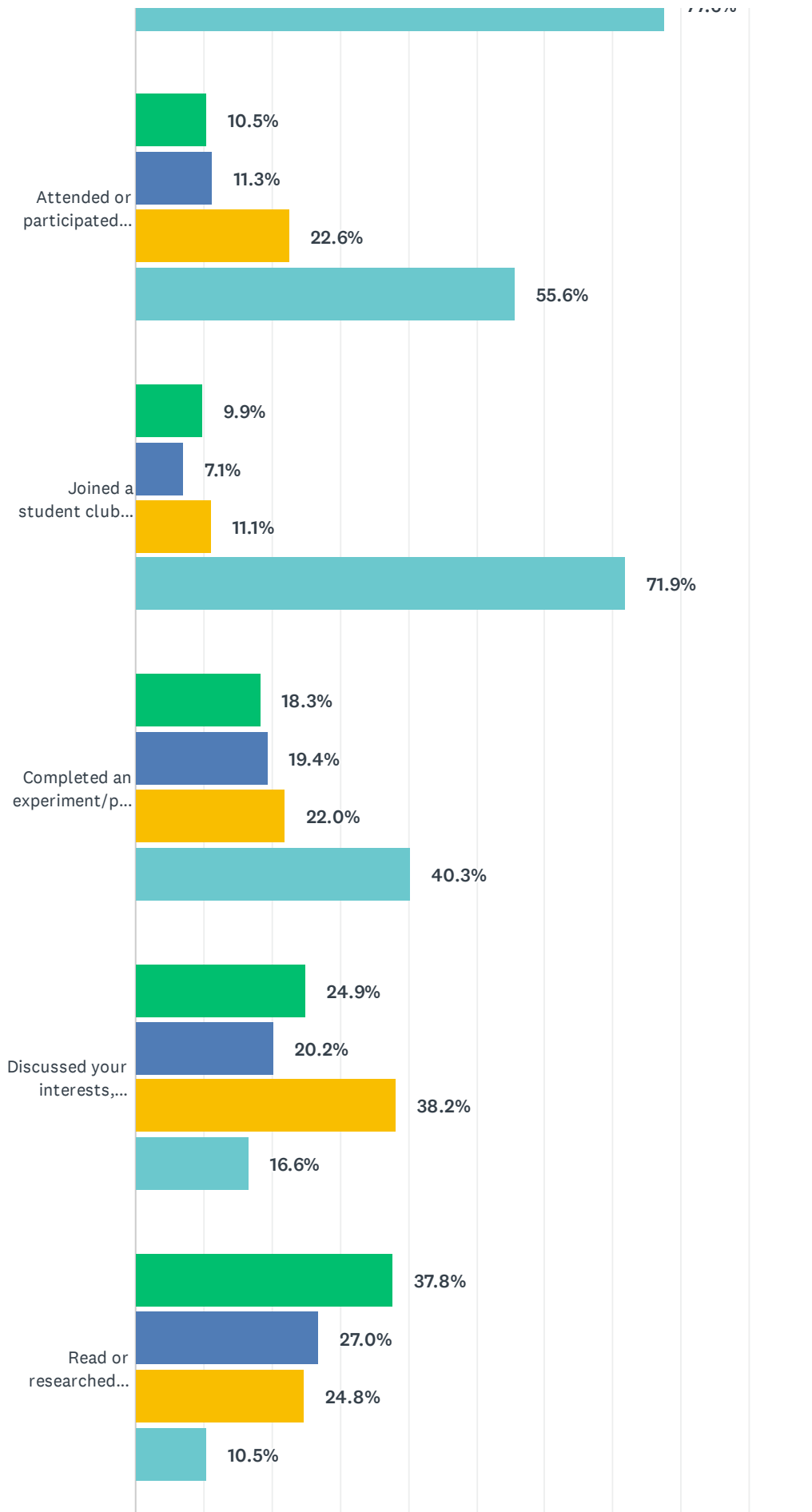
Answered: 641 Skipped: 84



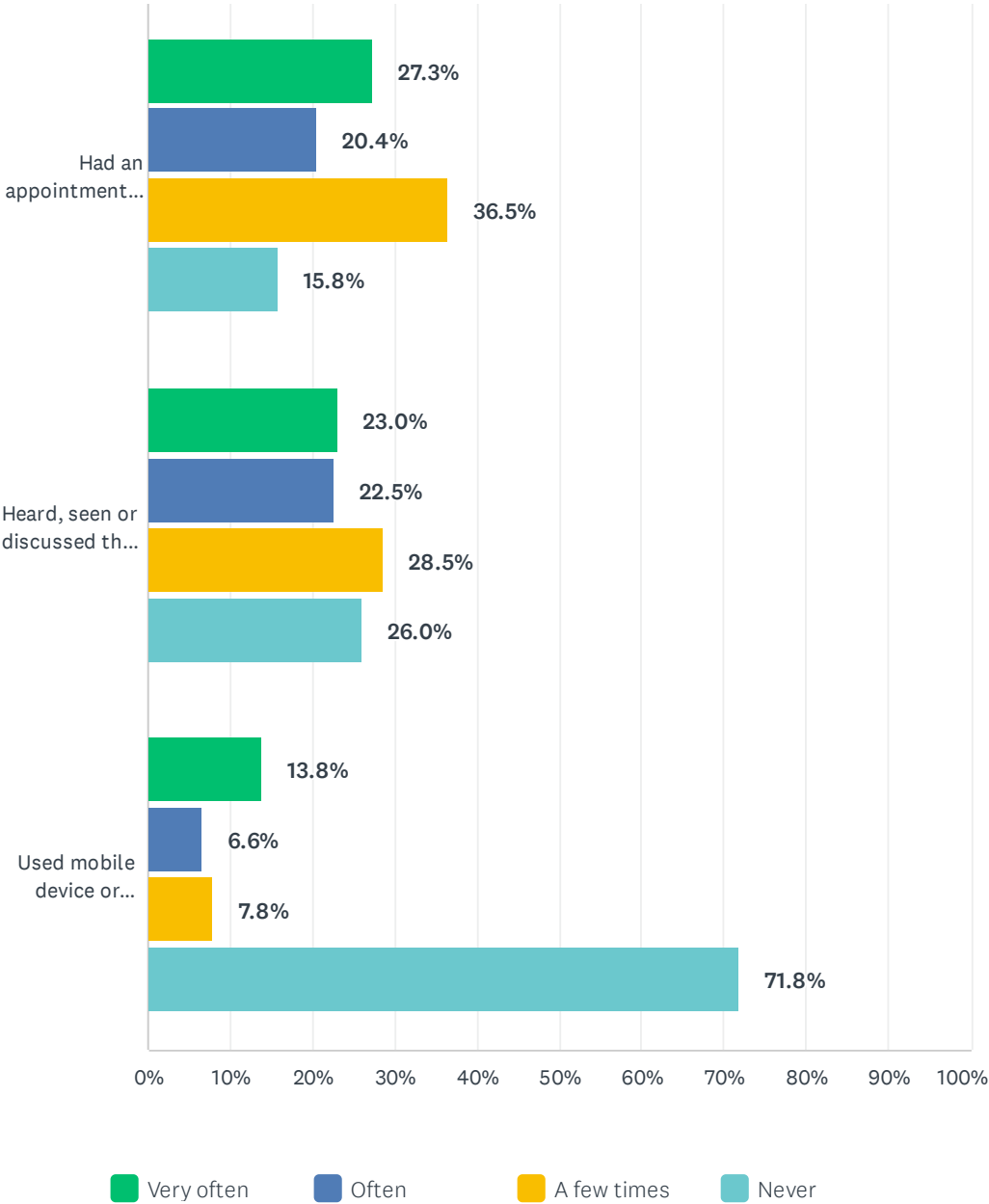
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SCC Student Satisfaction Survey, 2020



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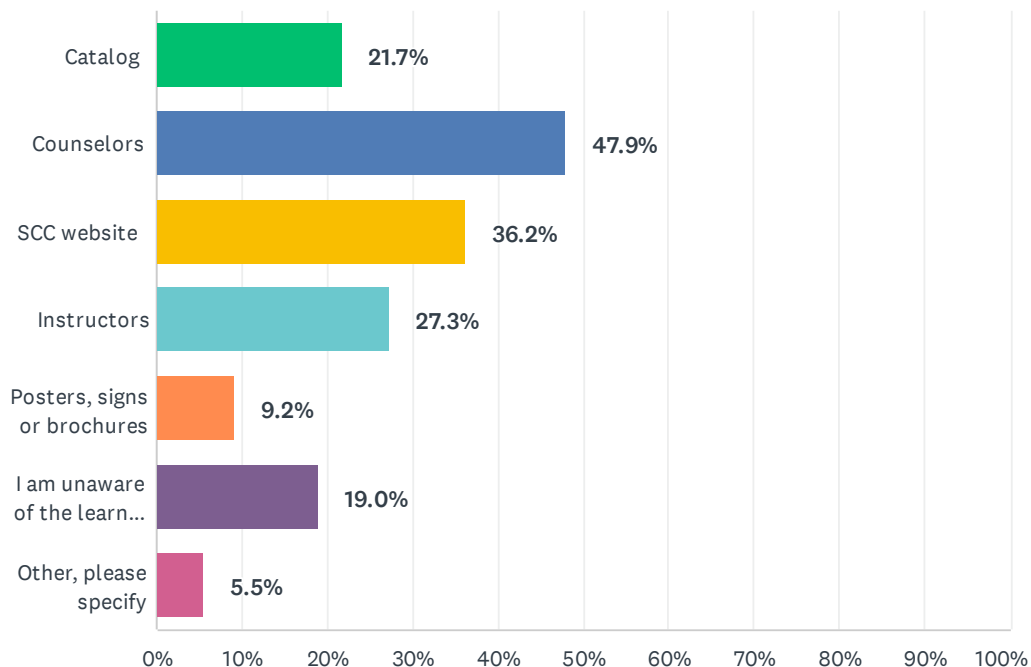


SCC Student Satisfaction Survey, 2020

	VERY OFTEN	OFTEN	A FEW TIMES	NEVER	TOTAL	WEIGHTED AVERAGE
Participated in class discussions	51.7% 329	31.4% 200	14.9% 95	1.9% 12	636	2.33
Worked on a paper/project using ideas from different information sources	52.4% 335	28.2% 180	14.7% 94	4.7% 30	639	2.28
Collaborated with other students in a class project	29.5% 189	28.0% 179	30.5% 195	12.0% 77	640	1.75
Investigated topics introduced in class, outside of class	39.6% 252	30.5% 194	24.6% 157	5.3% 34	637	2.04
Used SCC library resources for a research paper or project	25.2% 161	20.3% 130	28.5% 182	26.0% 166	639	1.45
Used the SCC library to read materials not assigned by a class	12.2% 78	12.1% 77	20.2% 129	55.5% 354	638	0.81
Used the Internet for information resources for a class assignment	61.4% 391	26.4% 168	9.1% 58	3.1% 20	637	2.46
Used computer software to create charts/graphics/presentations for a project	36.1% 231	22.5% 144	22.5% 144	18.9% 121	640	1.76
Had a discussion with students whose ethnic, religious, political, or cultural background was different from your own	35.9% 230	25.9% 166	24.2% 155	14.0% 90	641	1.84
Attended or participated in a sports event on campus	7.5% 48	8.1% 52	6.7% 43	77.6% 496	639	0.46
Attended or participated in student activities or sponsored events such as cultural programs, speakers, open forums or concerts	10.5% 67	11.3% 72	22.6% 144	55.6% 355	638	0.77
Joined a student club, organization or government	9.9% 63	7.1% 45	11.1% 71	71.9% 458	637	0.55
Completed an experiment/project using scientific method(s)	18.3% 116	19.4% 123	22.0% 140	40.3% 256	635	1.16
Discussed your interests, abilities and plans with a counselor/advisor	24.9% 159	20.2% 129	38.2% 244	16.6% 106	638	1.53
Read or researched information about a university or a career you're interested in	37.8% 241	27.0% 172	24.8% 158	10.5% 67	638	1.92
Had an appointment with a counselor to discuss classes, requirements or develop an educational plan	27.3% 174	20.4% 130	36.5% 233	15.8% 101	638	1.59
Heard, seen or discussed the Student Learning Outcomes for your courses and/or programs	23.0% 146	22.5% 143	28.5% 181	26.0% 165	635	1.43
Used mobile device or student ID to access an OCTA bus	13.8% 88	6.6% 42	7.8% 50	71.8% 458	638	0.62

Q13 How did you find out about the Learning Outcomes for your specific degree or certificate? (Select all that apply)

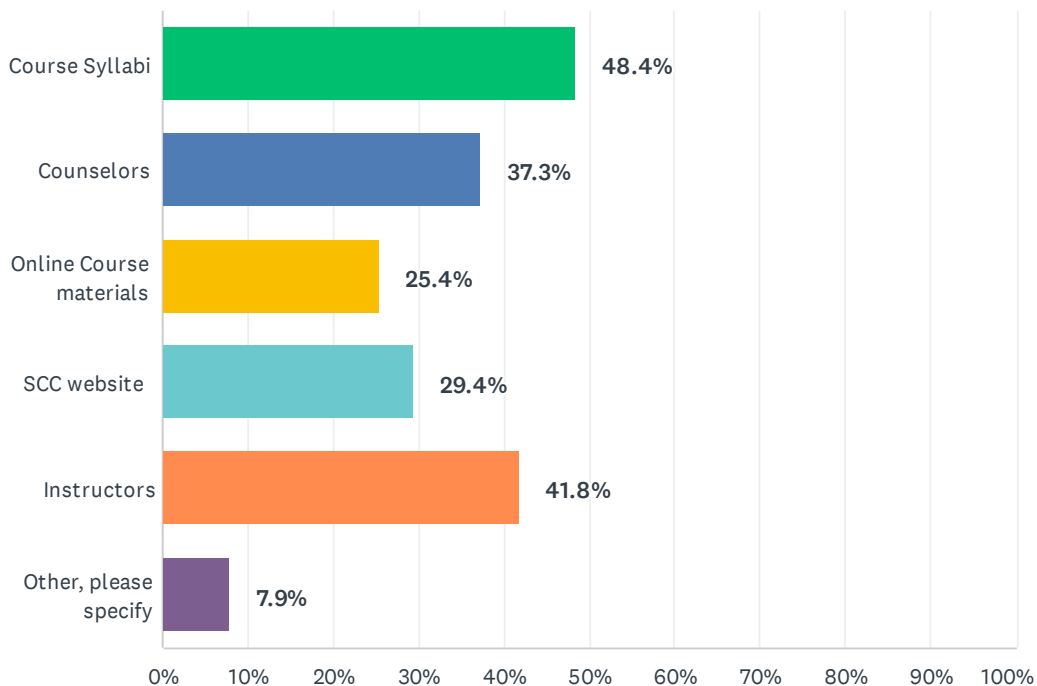
Answered: 641 Skipped: 84



ANSWER CHOICES	RESPONSES	
Catalog	21.7%	139
Counselors	47.9%	307
SCC website	36.2%	232
Instructors	27.3%	175
Posters, signs or brochures	9.2%	59
I am unaware of the learning outcomes for my program	19.0%	122
Other, please specify	5.5%	35
Total Respondents: 641		

Q14 How did you find out about the Learning Outcomes for your courses? (Select all that apply)

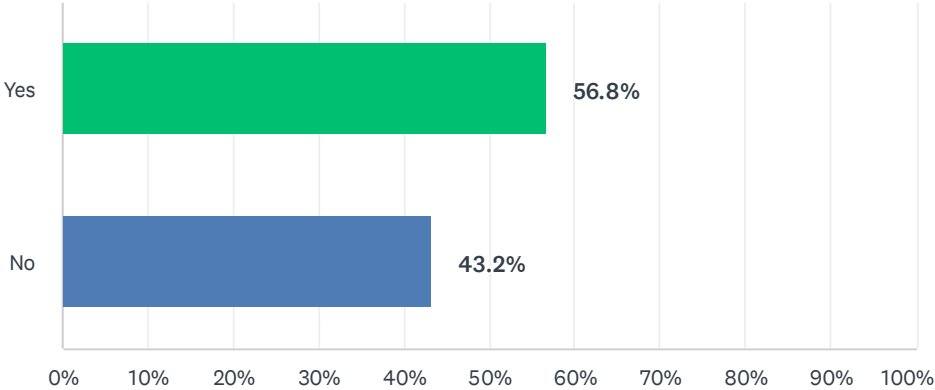
Answered: 622 Skipped: 103



ANSWER CHOICES	RESPONSES	
Course Syllabi	48.4%	301
Counselors	37.3%	232
Online Course materials	25.4%	158
SCC website	29.4%	183
Instructors	41.8%	260
Other, please specify	7.9%	49
Total Respondents: 622		

Q15 Are you aware of the SCC's Institutional Student Learning Outcomes (To Learn, To Communicate, To Act, To Think)?

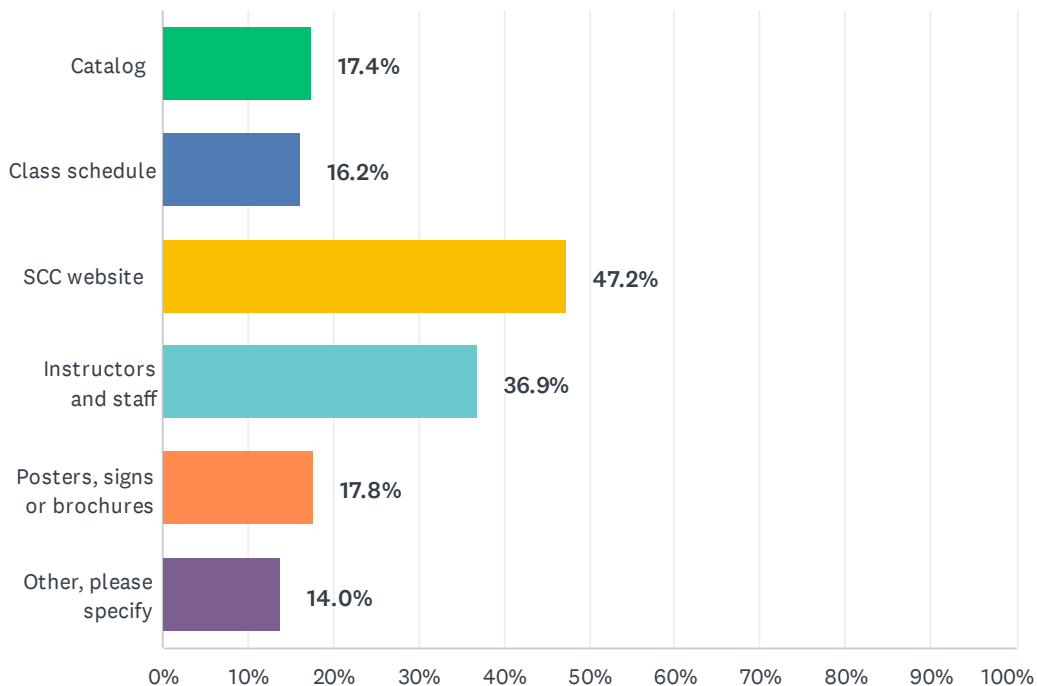
Answered: 634 Skipped: 91



ANSWER CHOICES	RESPONSES	
Yes	56.8%	360
No	43.2%	274
TOTAL		634

Q16 How did you find out about SCC's Institutional Student Learning Outcomes? (Select all that apply)

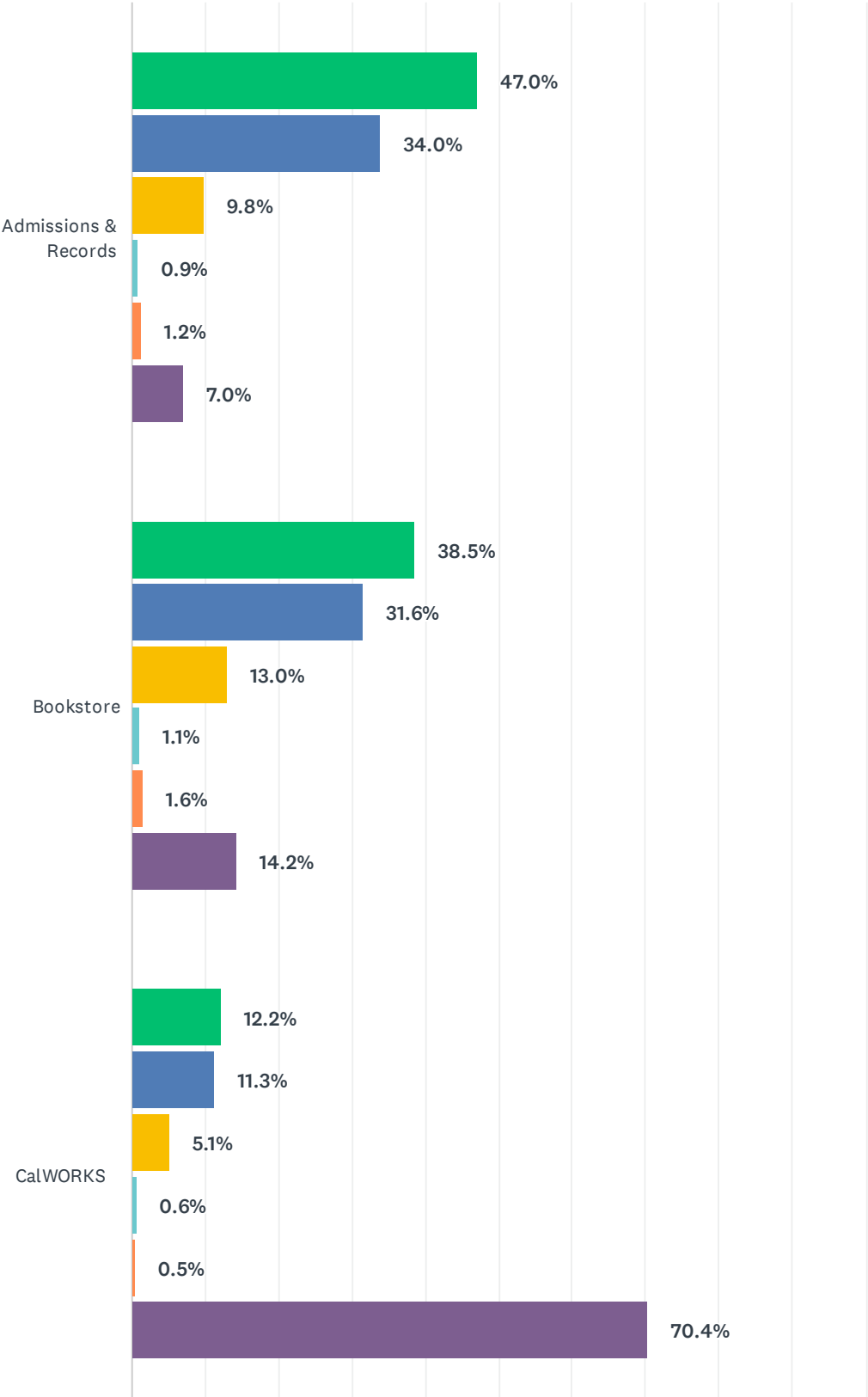
Answered: 580 Skipped: 145



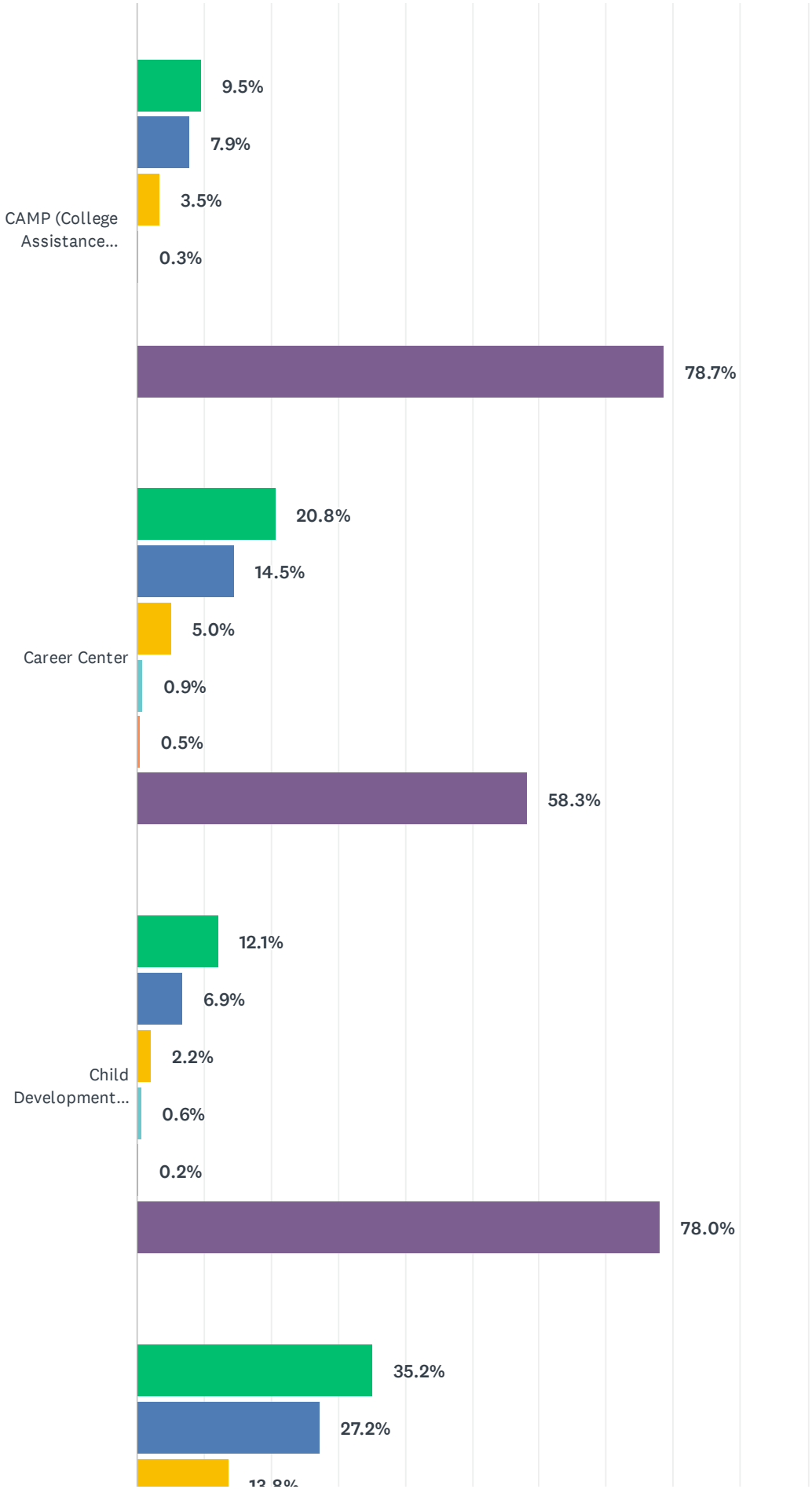
ANSWER CHOICES	RESPONSES	
Catalog	17.4%	101
Class schedule	16.2%	94
SCC website	47.2%	274
Instructors and staff	36.9%	214
Posters, signs or brochures	17.8%	103
Other, please specify	14.0%	81
Total Respondents: 580		

Q17 Please rate the quality of services and programs that you have used at Santiago Canyon College:

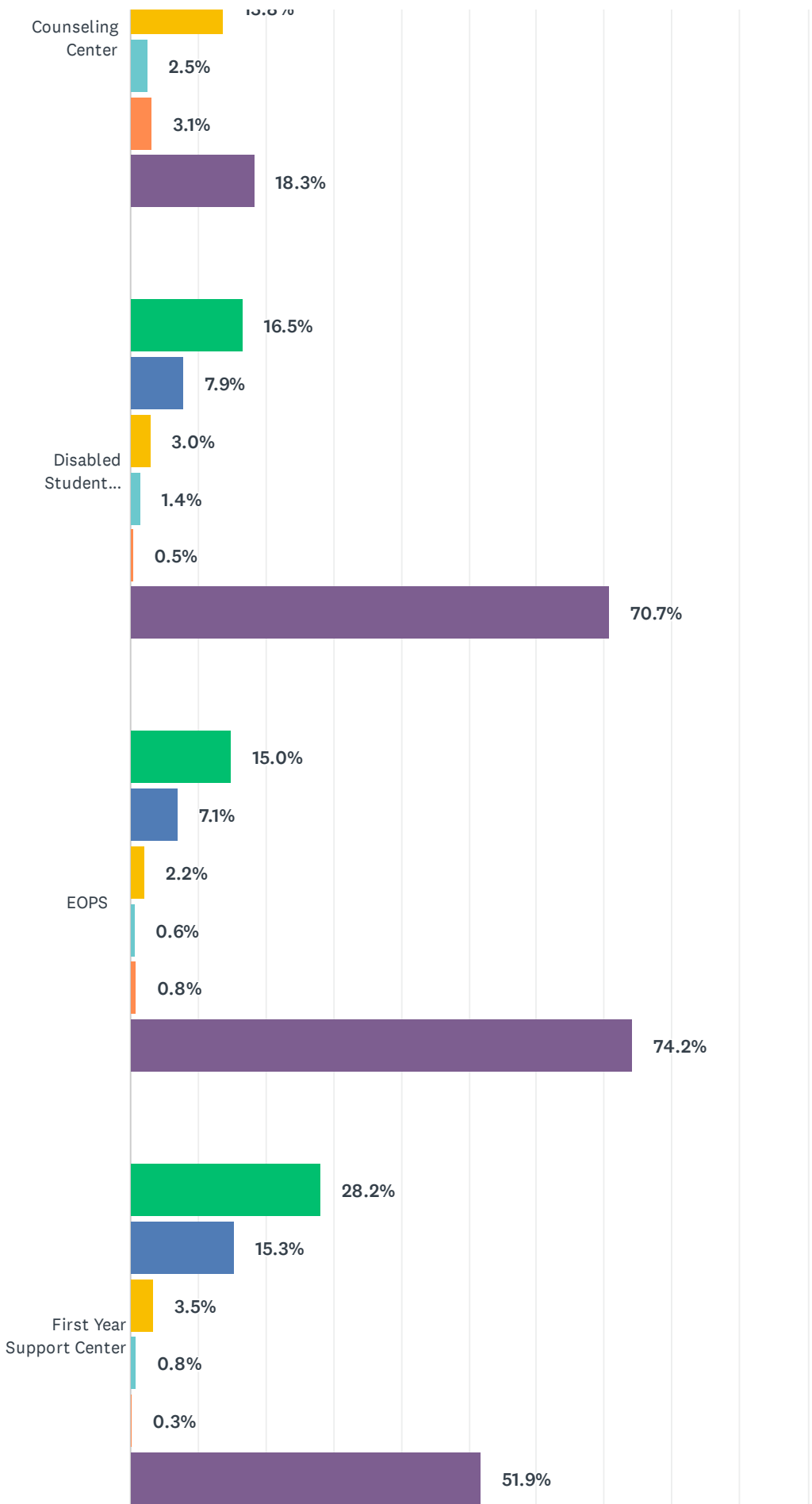
Answered: 643 Skipped: 82



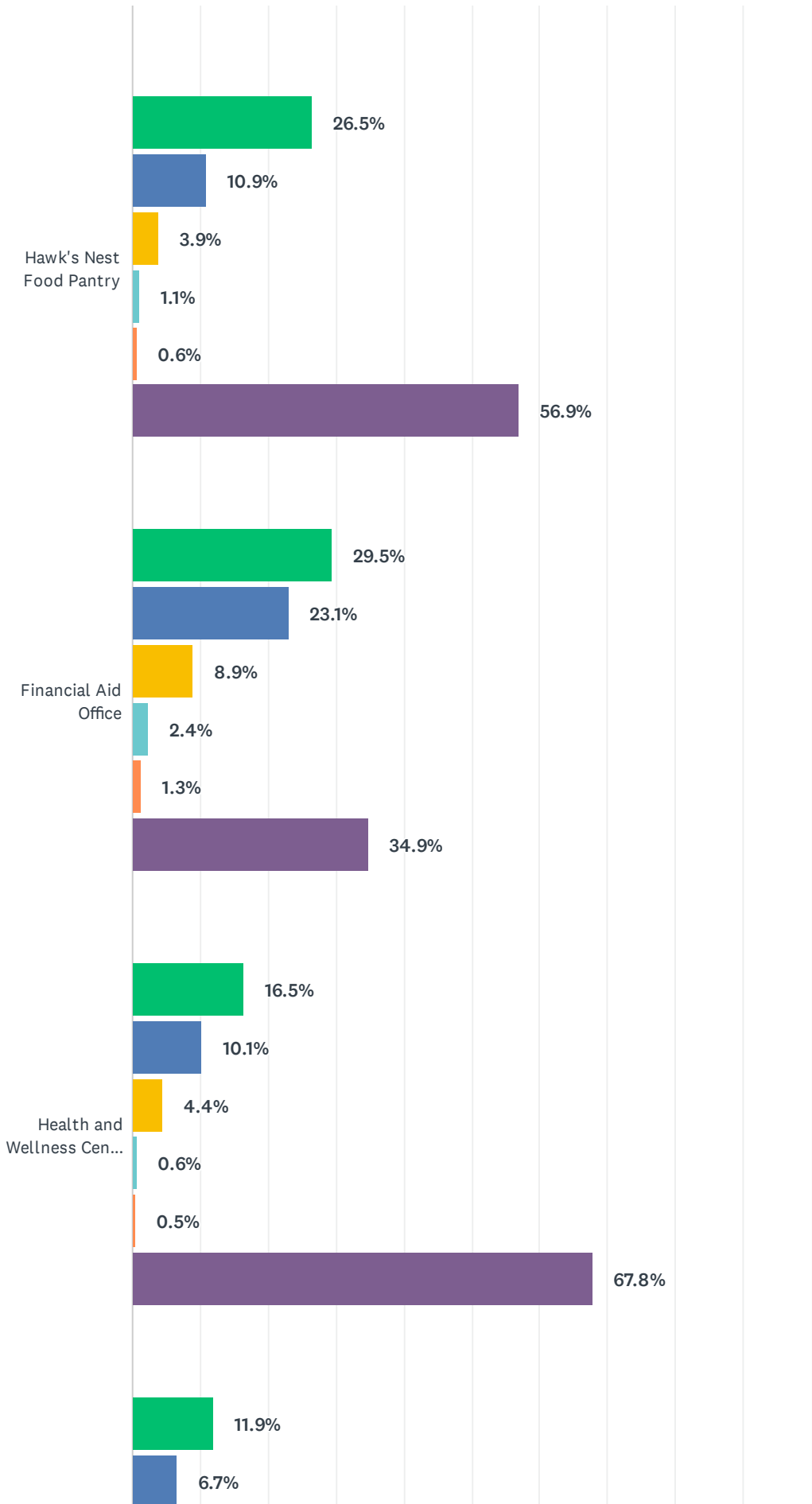
SCC Student Satisfaction Survey, 2020



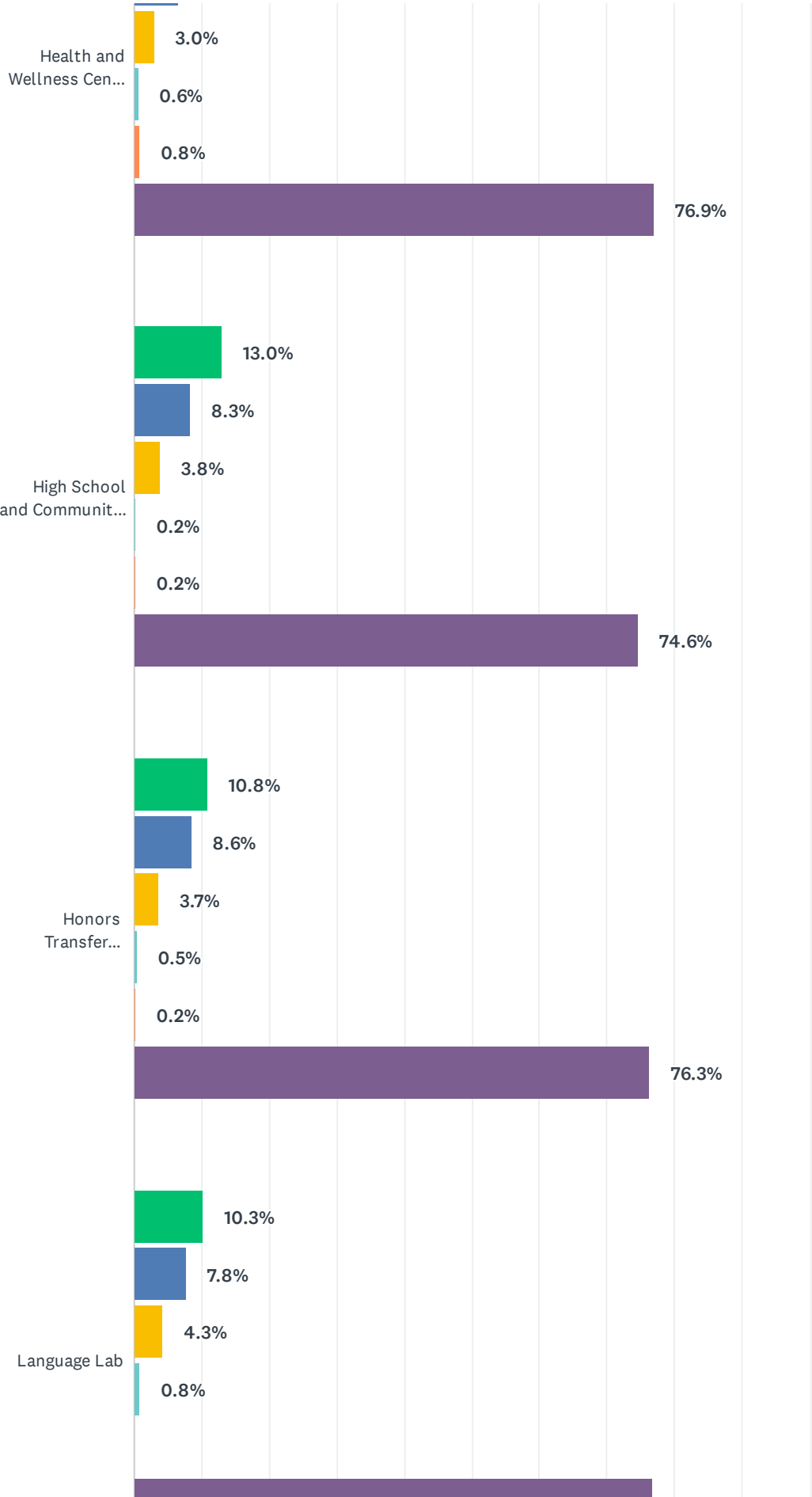
SCC Student Satisfaction Survey, 2020



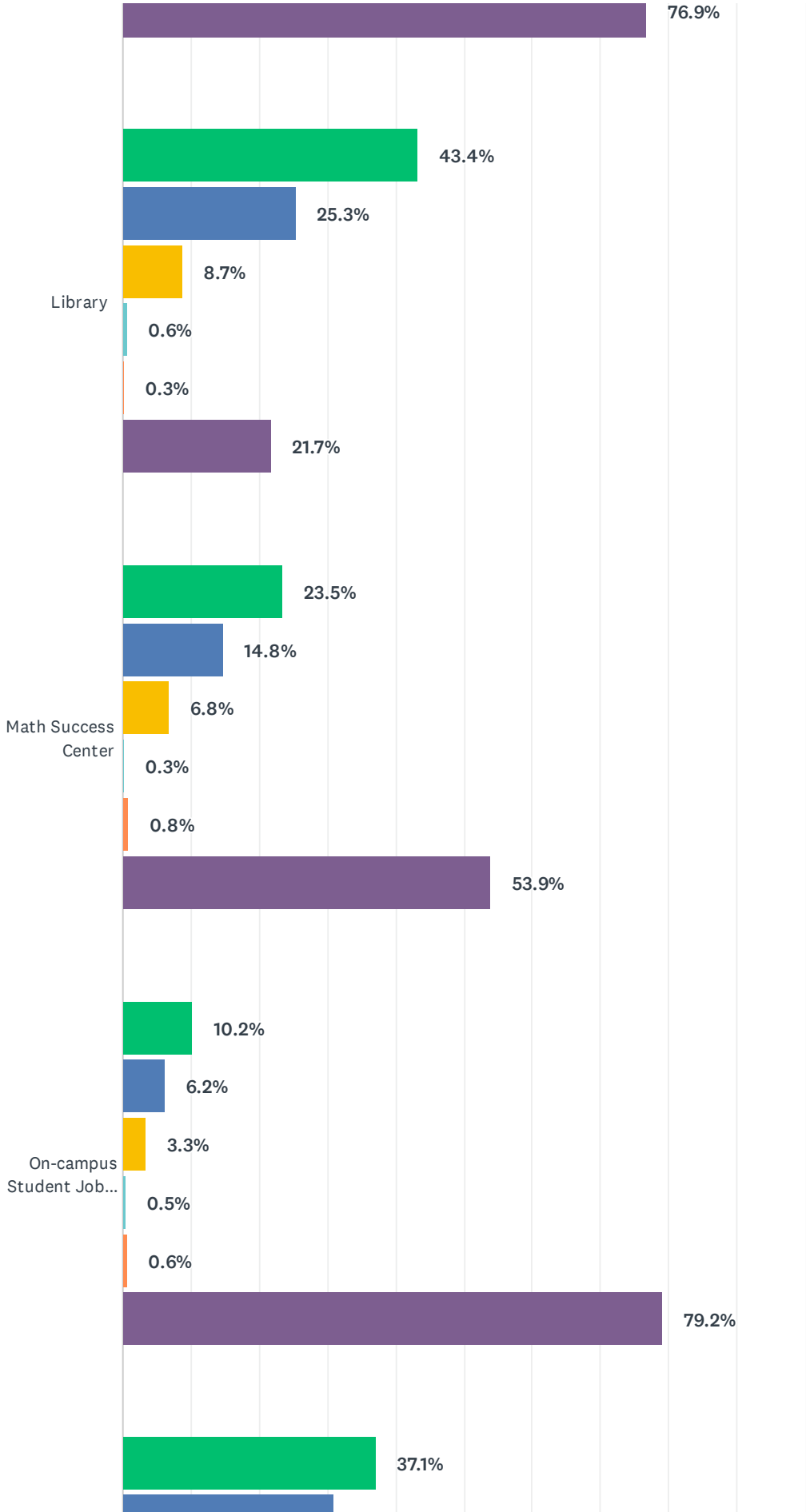
SCC Student Satisfaction Survey, 2020



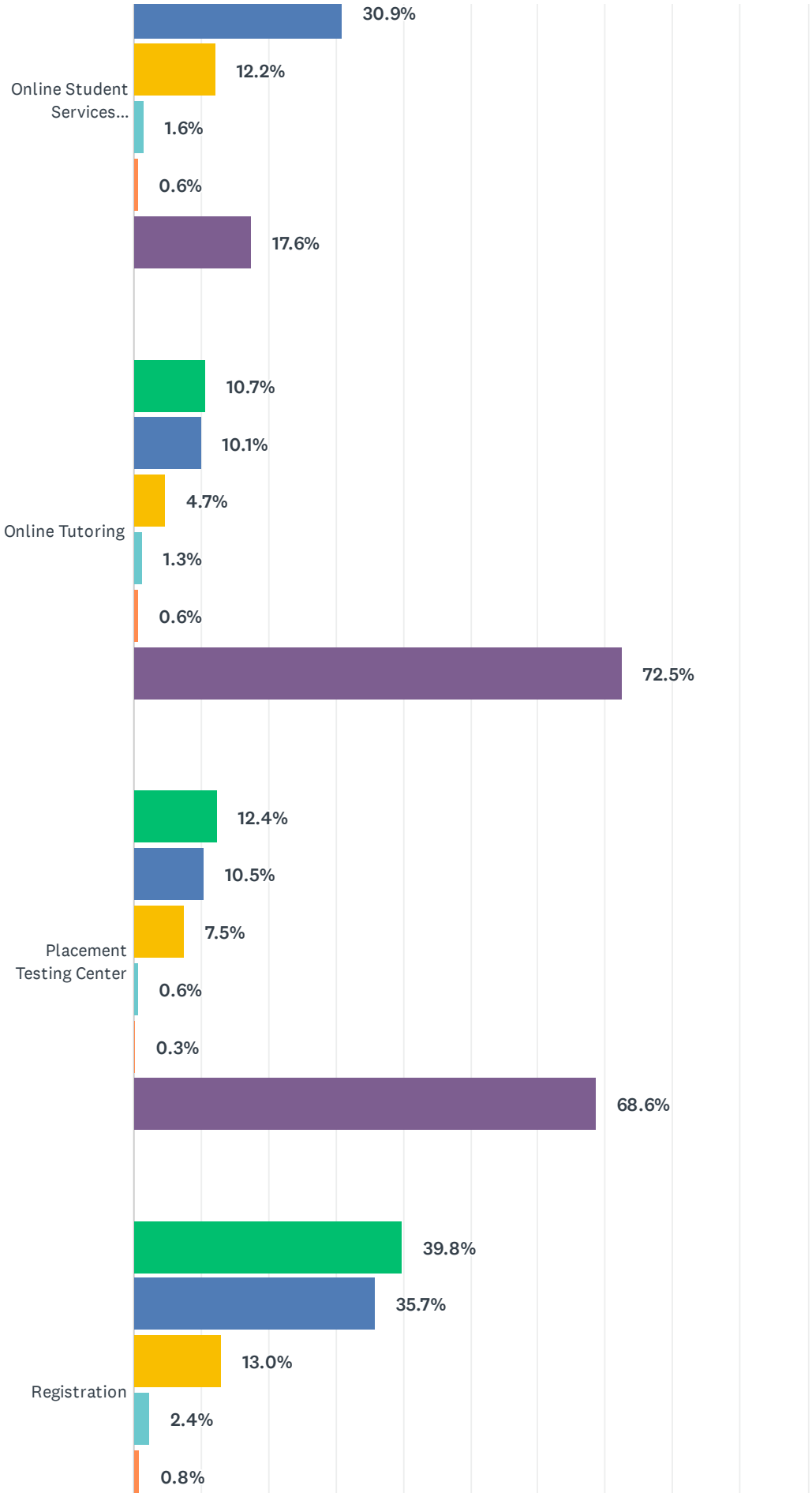
SCC Student Satisfaction Survey, 2020



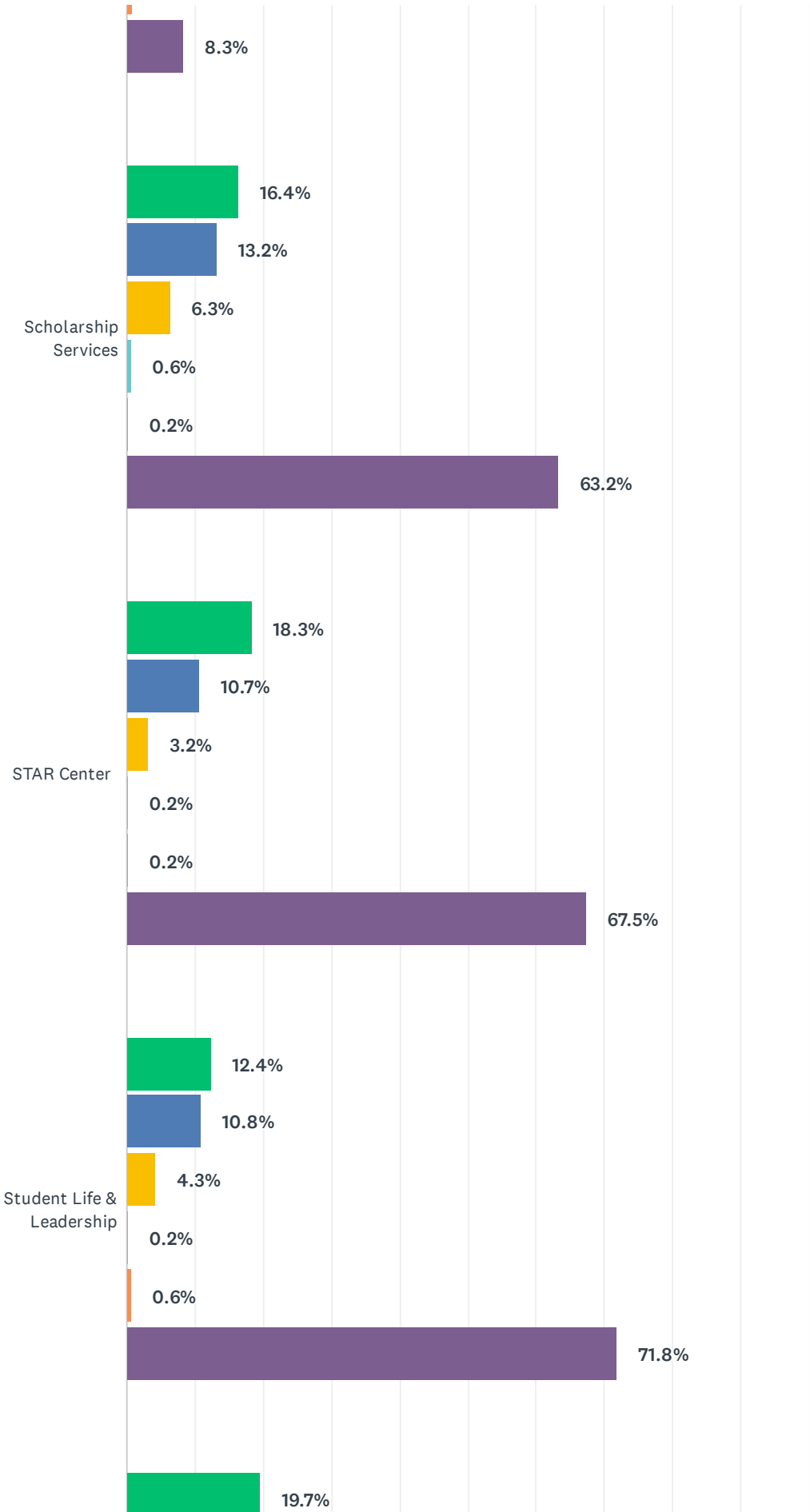
SCC Student Satisfaction Survey, 2020



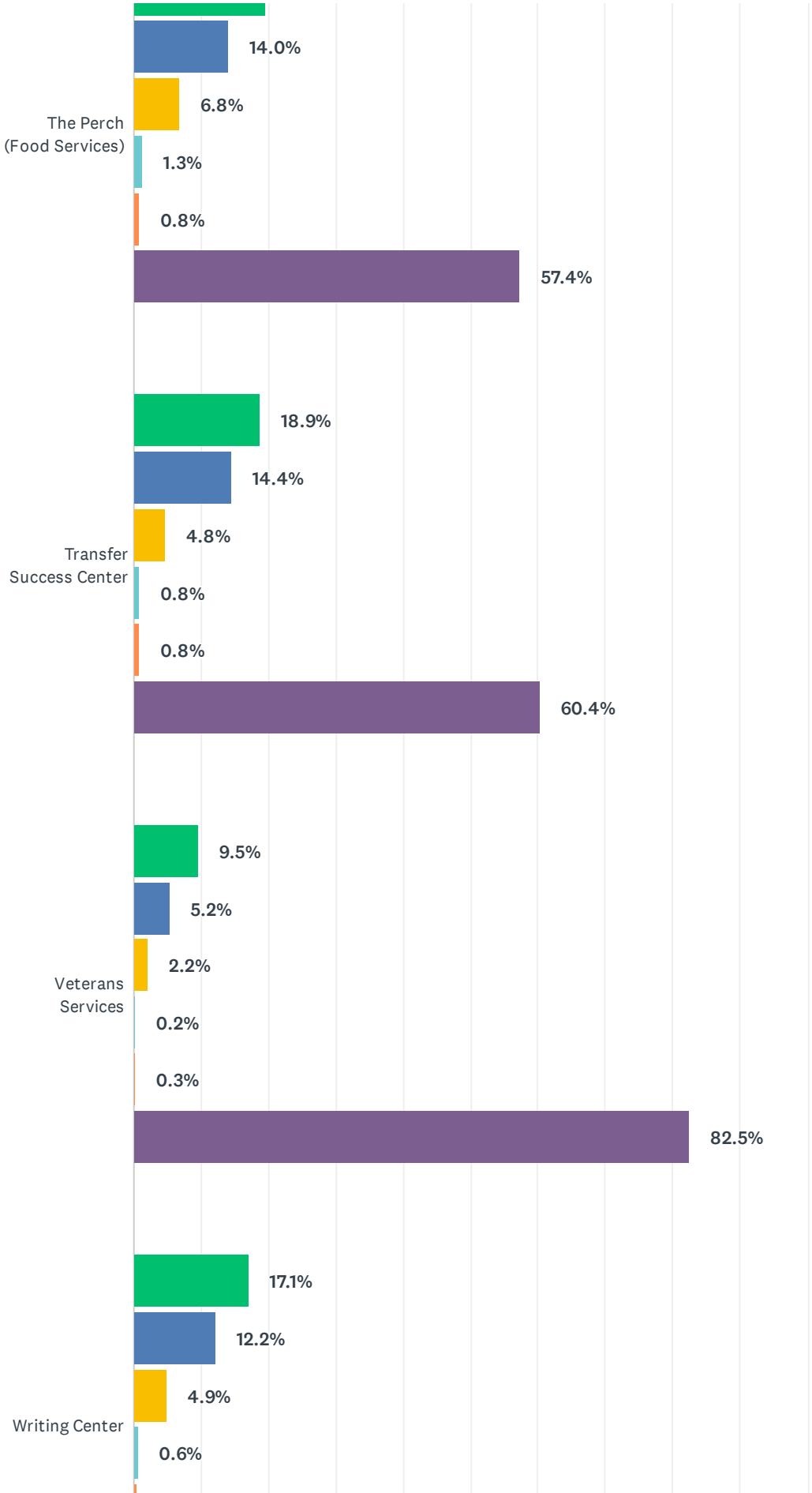
SCC Student Satisfaction Survey, 2020



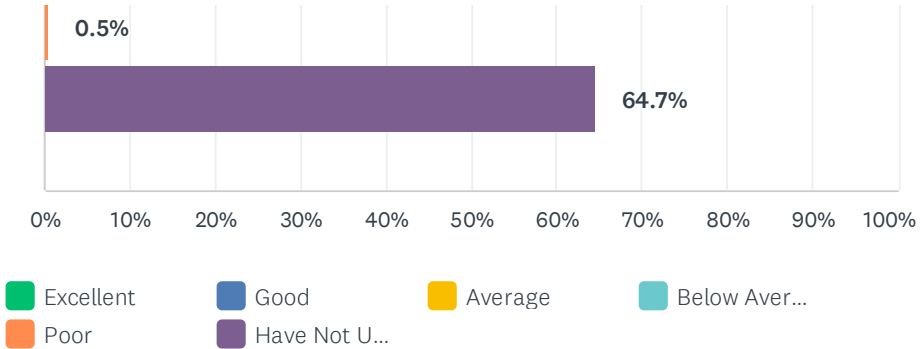
SCC Student Satisfaction Survey, 2020



SCC Student Satisfaction Survey, 2020



SCC Student Satisfaction Survey, 2020



SCC Student Satisfaction Survey, 2020

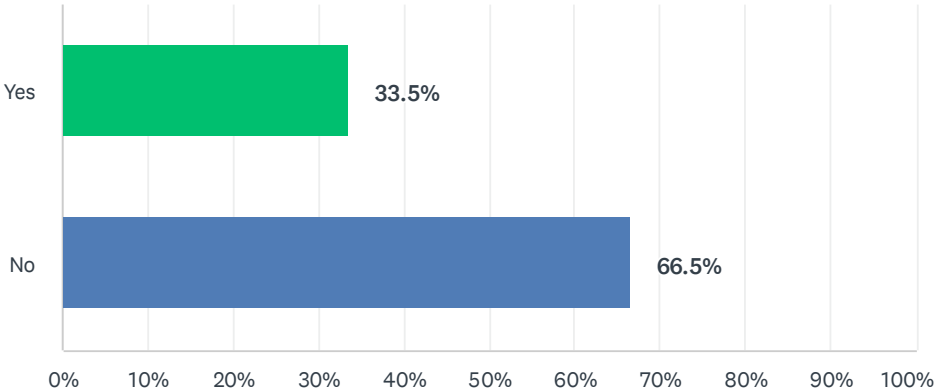
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	HAVE NOT USED	TOTAL	WEIGHTED AVERAGE
Admissions & Records	47.0% 302	34.0% 218	9.8% 63	0.9% 6	1.2% 8	7.0% 45	642	4.34
Bookstore	38.5% 246	31.6% 202	13.0% 83	1.1% 7	1.6% 10	14.2% 91	639	4.22
CalWORKS	12.2% 77	11.3% 71	5.1% 32	0.6% 4	0.5% 3	70.4% 444	631	4.15
CAMP (College Assistance Migrant Program)	9.5% 60	7.9% 50	3.5% 22	0.3% 2	0.0% 0	78.7% 495	629	4.25
Career Center	20.8% 132	14.5% 92	5.0% 32	0.9% 6	0.5% 3	58.3% 370	635	4.30
Child Development Center	12.1% 76	6.9% 43	2.2% 14	0.6% 4	0.2% 1	78.0% 488	626	4.37
Counseling Center	35.2% 225	27.2% 174	13.8% 88	2.5% 16	3.1% 20	18.3% 117	640	4.09
Disabled Student Programs & Services	16.5% 105	7.9% 50	3.0% 19	1.4% 9	0.5% 3	70.7% 449	635	4.32
EOPS	15.0% 95	7.1% 45	2.2% 14	0.6% 4	0.8% 5	74.2% 470	633	4.36
First Year Support Center	28.2% 179	15.3% 97	3.5% 22	0.8% 5	0.3% 2	51.9% 329	634	4.46
Hawk's Nest Food Pantry	26.5% 168	10.9% 69	3.9% 25	1.1% 7	0.6% 4	56.9% 361	634	4.43
Financial Aid Office	29.5% 188	23.1% 147	8.9% 57	2.4% 15	1.3% 8	34.9% 222	637	4.19
Health and Wellness Center - Medical	16.5% 104	10.1% 64	4.4% 28	0.6% 4	0.5% 3	67.8% 428	631	4.29
Health and Wellness Center - Psychological Counseling	11.9% 75	6.7% 42	3.0% 19	0.6% 4	0.8% 5	76.9% 484	629	4.23
High School and Community Outreach	13.0% 82	8.3% 52	3.8% 24	0.2% 1	0.2% 1	74.6% 470	630	4.33
Honors Transfer Program	10.8% 68	8.6% 54	3.7% 23	0.5% 3	0.2% 1	76.3% 480	629	4.24
Language Lab	10.3% 65	7.8% 49	4.3% 27	0.8% 5	0.0% 0	76.9% 485	631	4.19
Library	43.4% 278	25.3% 162	8.7% 56	0.6% 4	0.3% 2	21.7% 139	641	4.41
Math Success Center	23.5% 149	14.8% 94	6.8% 43	0.3% 2	0.8% 5	53.9% 342	635	4.30
On-campus Student Job Placement	10.2% 64	6.2% 39	3.3% 21	0.5% 3	0.6% 4	79.2% 499	630	4.19
Online Student Services (Financial Aid awards, parking fees, cashier services, adding and/or dropping classes)	37.1% 237	30.9% 197	12.2% 78	1.6% 10	0.6% 4	17.6% 112	638	4.24
Online Tutoring	10.7% 68	10.1% 64	4.7% 30	1.3% 8	0.6% 4	72.5% 459	633	4.06

SCC Student Satisfaction Survey, 2020

Placement Testing Center	12.4% 78	10.5% 66	7.5% 47	0.6% 4	0.3% 2	68.6% 431	628	4.09
Registration	39.8% 254	35.7% 228	13.0% 83	2.4% 15	0.8% 5	8.3% 53	638	4.22
Scholarship Services	16.4% 104	13.2% 84	6.3% 40	0.6% 4	0.2% 1	63.2% 401	634	4.23
STAR Center	18.3% 116	10.7% 68	3.2% 20	0.2% 1	0.2% 1	67.5% 427	633	4.44
Student Life & Leadership	12.4% 78	10.8% 68	4.3% 27	0.2% 1	0.6% 4	71.8% 453	631	4.21
The Perch (Food Services)	19.7% 125	14.0% 89	6.8% 43	1.3% 8	0.8% 5	57.4% 364	634	4.19
Transfer Success Center	18.9% 119	14.4% 91	4.8% 30	0.8% 5	0.8% 5	60.4% 381	631	4.26
Veterans Services	9.5% 60	5.2% 33	2.2% 14	0.2% 1	0.3% 2	82.5% 520	630	4.35
Writing Center	17.1% 108	12.2% 77	4.9% 31	0.6% 4	0.5% 3	64.7% 408	631	4.27

Q18 Are you aware of the noncredit program on campus that offers tuition free short-term, entry-level employment preparation programs, such as Nursing Assistant, Customer Service Representative, Multi-Media Artists & Animators, and classes that lead toward the attainment of an adult high school diploma?

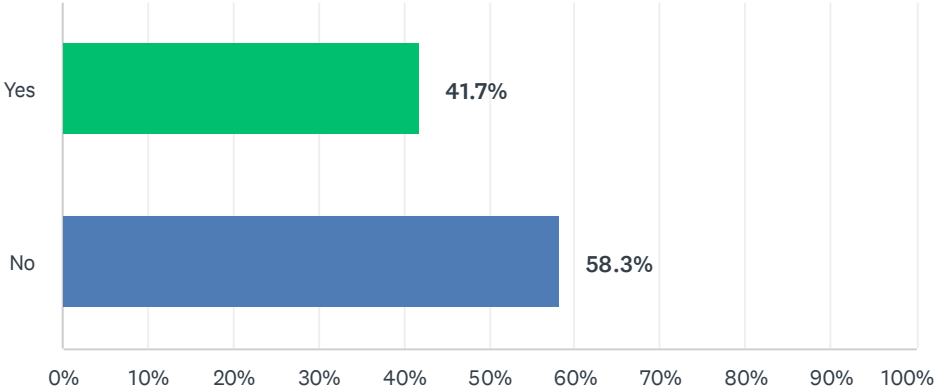
Answered: 639 Skipped: 86



ANSWER CHOICES	RESPONSES	
Yes	33.5%	214
No	66.5%	425
TOTAL		639

Q19 Are you aware of SCC's Community Services program that provides additional options for educational opportunities to the community?

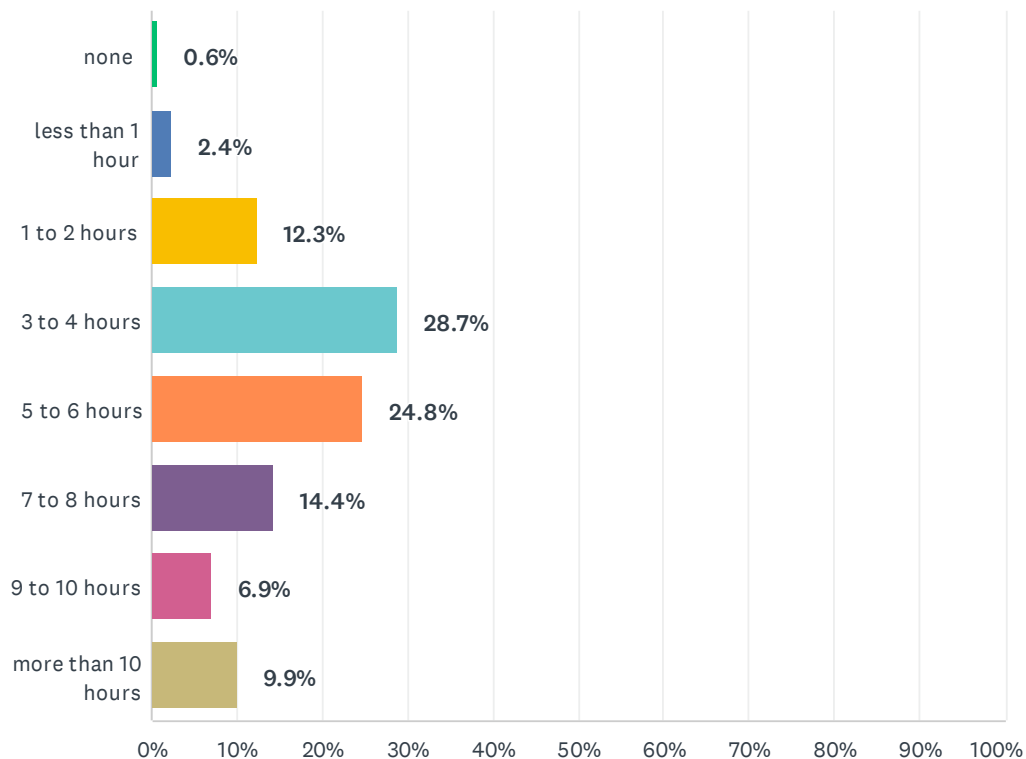
Answered: 642 Skipped: 83



ANSWER CHOICES	RESPONSES	
Yes	41.7%	268
No	58.3%	374
TOTAL		642

Q20 On average, how many hours a week do you spend studying or preparing outside of class for a typical 3-unit class?

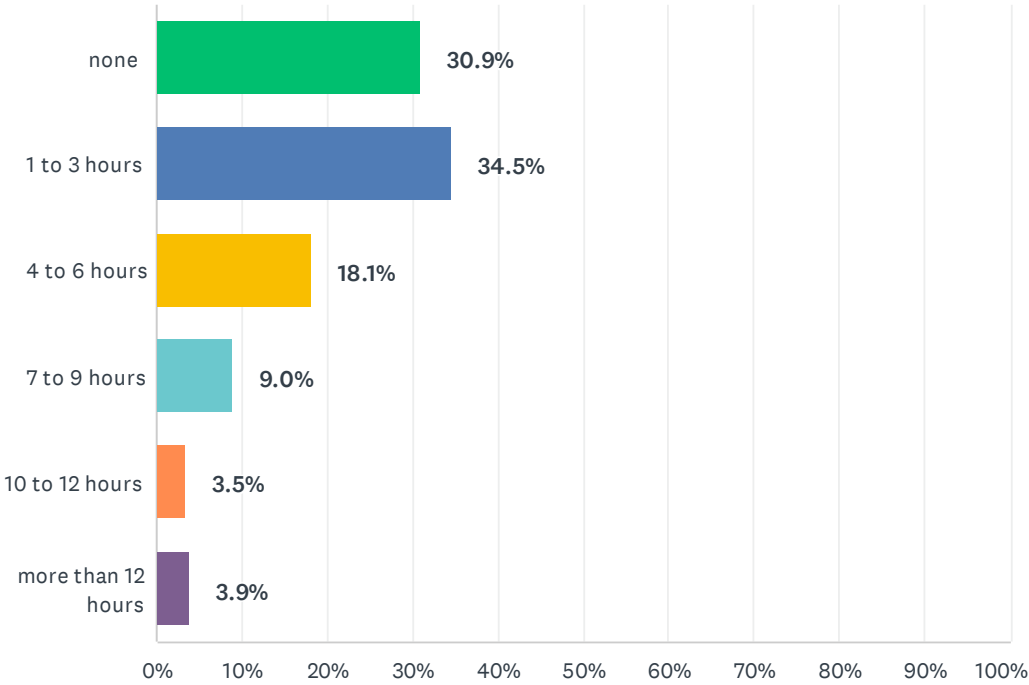
Answered: 634 Skipped: 91



ANSWER CHOICES	RESPONSES
none	0.6% 4
less than 1 hour	2.4% 15
1 to 2 hours	12.3% 78
3 to 4 hours	28.7% 182
5 to 6 hours	24.8% 157
7 to 8 hours	14.4% 91
9 to 10 hours	6.9% 44
more than 10 hours	9.9% 63
TOTAL	634

Q21 On average, how many hours a week do you spend on campus other than attending classes?

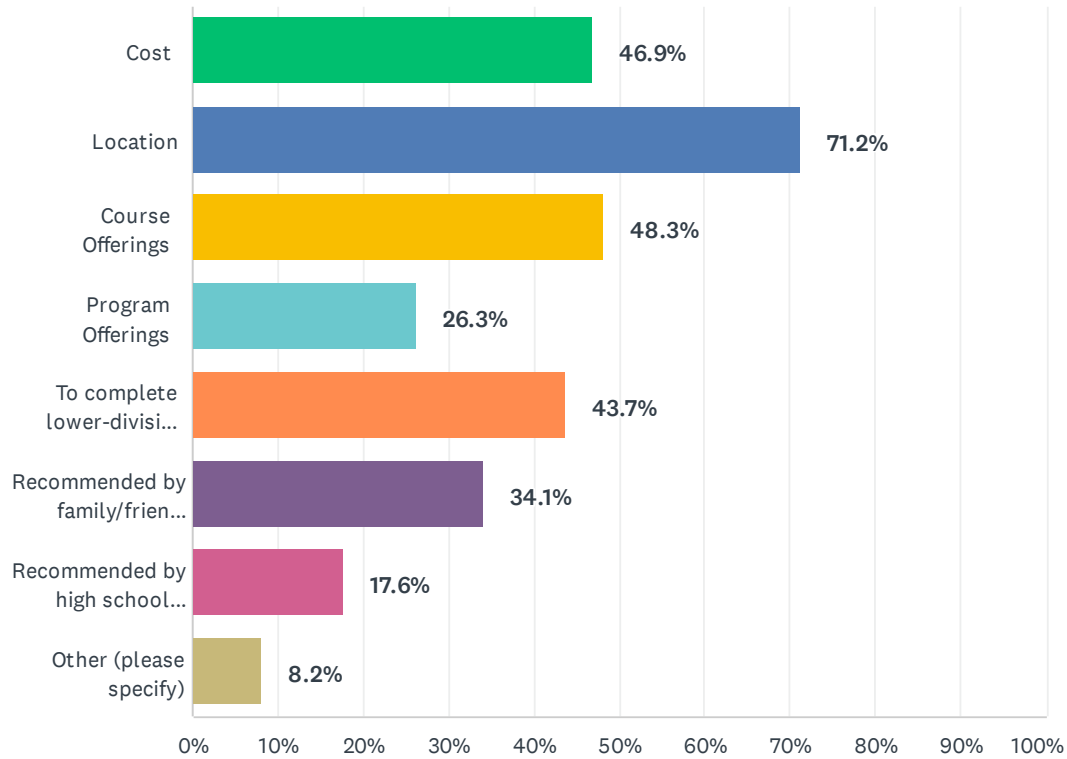
Answered: 634 Skipped: 91



ANSWER CHOICES	RESPONSES	
none	30.9%	196
1 to 3 hours	34.5%	219
4 to 6 hours	18.1%	115
7 to 9 hours	9.0%	57
10 to 12 hours	3.5%	22
more than 12 hours	3.9%	25
TOTAL		634

Q22 Why did you choose to enroll at Santiago Canyon College? (Select all that apply)

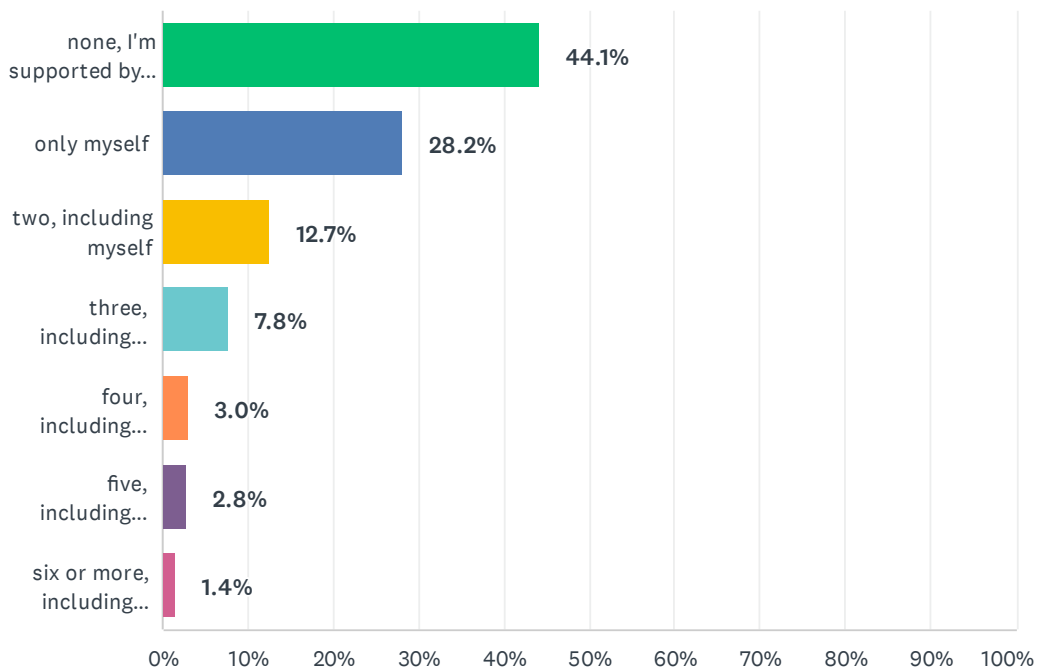
Answered: 636 Skipped: 89



ANSWER CHOICES	RESPONSES	
Cost	46.9%	298
Location	71.2%	453
Course Offerings	48.3%	307
Program Offerings	26.3%	167
To complete lower-division requirements for transfer	43.7%	278
Recommended by family/friend(s)	34.1%	217
Recommended by high school counselor/teacher	17.6%	112
Other (please specify)	8.2%	52
Total Respondents: 636		

Q23 How many people did you support (provide more than half of their housing, food, and expenses in 2019? (include yourself in the count)

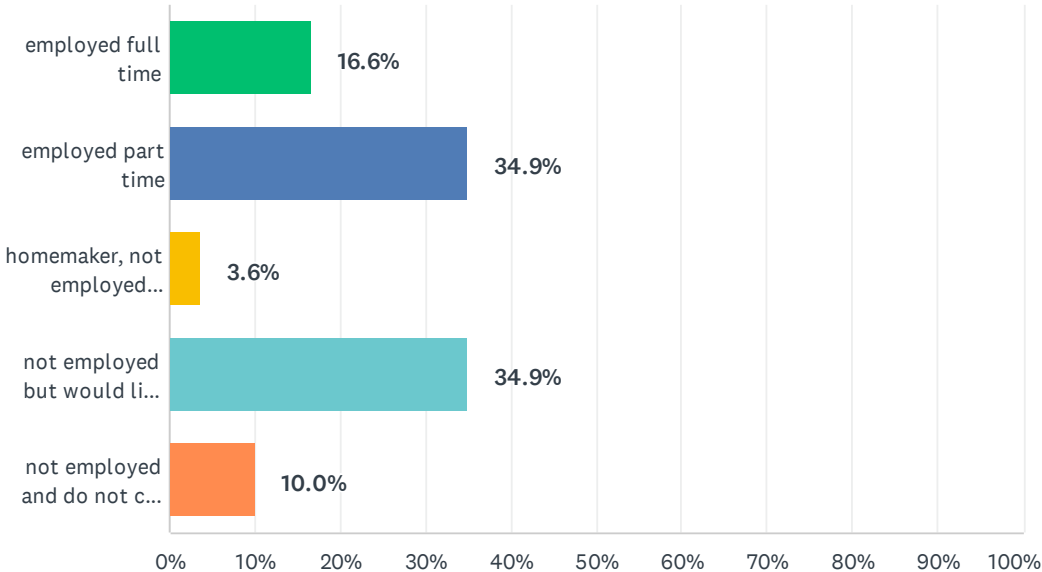
Answered: 632 Skipped: 93



ANSWER CHOICES	RESPONSES	
none, I'm supported by family/spouse	44.1%	279
only myself	28.2%	178
two, including myself	12.7%	80
three, including myself	7.8%	49
four, including myself	3.0%	19
five, including myself	2.8%	18
six or more, including myself	1.4%	9
TOTAL		632

Q24 What is your employment status at this time?

Answered: 633 Skipped: 92



ANSWER CHOICES	RESPONSES	
employed full time	16.6%	105
employed part time	34.9%	221
homemaker, not employed outside of the home	3.6%	23
not employed but would like to work	34.9%	221
not employed and do not care to work at this time	10.0%	63
TOTAL		633