



Santiago Canyon College School of Continuing Education English Class Needs Assessment

October 2005

Prompted by low enrollments of Vietnamese students in English classes offered at the Lampson Elementary School in the city of Garden Grove, the SCC School of Continuing Education conducted a needs assessment of nearby Vietnamese residents to find out if they knew about the free English classes offered or if they were interested in enrolling in these classes. Respondents were also asked to detail the best days, times, and locations for them so that staff can better plan the program for that site. Questionnaires were mailed to 1,095 residents and 66 responded. Those data are reported below.

Summary of Findings

Overall, respondents were generally interested in taking free English classes—the best location for them to attend was indeed the Lampson Elementary School. The majority was not currently attending any English classes, nor were they aware of any currently being offered at that site. Other findings include:

- 94% of respondents reported they would like to take free English classes if offered.
- More than half of respondents did not know of any English courses already offered, and 77% did not know about SCC's classes at Lampson Elementary School.
- 61% of the respondents stated that Lampson Elementary School would be the best location for them to attend English classes.
- 70% of respondents are not currently attending any ESL classes.
- Over half of respondents reported Monday through Thursday as the best day(s) for them to attend classes.
- Specifically, weekday evenings (38%), weekday mornings (8am-10am) (27%) and Saturday mornings (27%) were the best times respondents reported for attending classes.
- Other than English classes, the majority of respondents reported they were interested in taking computer skills classes (72%).
- Of those who were currently attending ESL classes, many reported taking them at Santa Ana College, Centennial Education Center, Orange Education Center, and nearby Lincoln Adult Education Center.

Survey Response Details

1. Would you like to take free English classes if they were offered in your community?
 - 71% Yes
 - 6% No
 - 23% Maybe

2. Do you know of any English courses already offered in your neighborhood?
 - 46% Yes
 - 55% No

3. Do you know about Santiago Canyon College English classes at Lampson Elementary School in Garden Grove?
 - 23% Yes
 - 77% No

4. Have you attended any of the classes at Santiago Canyon College?
 - 27% Yes
 - 73% No

5. Are you currently attending any English as a Second Language classes?
 - 30% Yes
 - 70% No

6. If free English classes were available, what would be the best time(s) for you to attend the classes?
 - 5% weekday afternoons (12-2)
 - 18% weekday mornings (10-12)
 - 27% Saturday mornings (8-12)
 - 27% weekday mornings (8-10)
 - 38% weekday evenings (7-10)
 - 22% weekday evenings (5-7)
 - 5% weekday afternoons (2-5)

7. What would be the best day(s) for you to attend classes?
 - 65% Thursdays
 - 60% Tuesdays
 - 57% Wednesdays
 - 57% Mondays
 - 48% Fridays
 - 36% Saturdays

8. What would be the best location where you could attend the English classes?
 - 61% Lampson Elementary School
 - 7% Santiago Canyon College main campus
 - 24% Orange Education Center (Batavia/Katella)
 - 24% Other:
 - Lincoln Learning Center (4)
 - Westminster (3)
 - SAC (2)
 - Garden Grove
 - Anaheim
 - CEC

9. Are there other classes that you would take?
 - 72% Computer skills
 - 35% High school subjects
 - 33% Citizenship
 - 22% Other: (ESL (4), Conversation (3), Truck driving class, Floral Design, Electronics, Pronunciation)

Survey Comments:

English programs offered in neighborhood where respondents reside:

- Lincoln Adult Education Center (11)
- Lampson Elementary School (8)
- SAC (4)
- CEC (3)
- Coastline College (3)
- SCC (2)
- OEC (2)
- Saint Anselm (Garden Grove)

Classes respondents have taken or are currently taking SCC:

- Math 185 (2)
- Real Estate 102, 106, 107
- ESL Beginning I
- ESL Beginner II
- Intermediate I
- ESL Intermediate 2 and 3 at OEC
- ESL 112
- Citizenship at Vietnamese Community of Orange County
- ESL 1 and 2 at Lampson School
- Electronics
- Math N48
- Counseling

Location where respondents are currently attending ESL classes:

- ESL classes at Santa Ana College (7)
- Classes at OEC (4)
- Centennial Education Center (4)
- Lincoln Adult Education Center (2)
- Lampson Elementary School
- Cypress College, but it's too far because I can't drive. I take buses.

**Question asked that respondents to "mark all that apply." Thus, the total responses exceed 100%.*