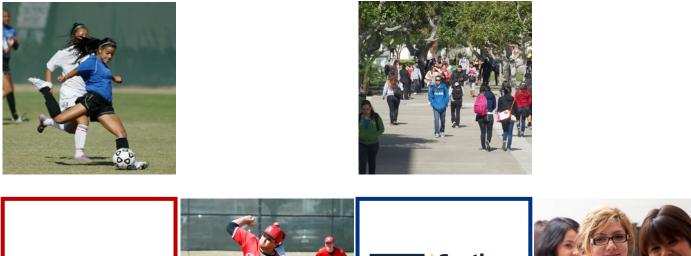


# **12 Measures of Success**

SANTA ANA COLLEGE • SANTIAGO CANYON COLLEGE







RSCCD Research, Planning, and Institutional Effectiveness Office

February 2019

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# **Readers' Summary**

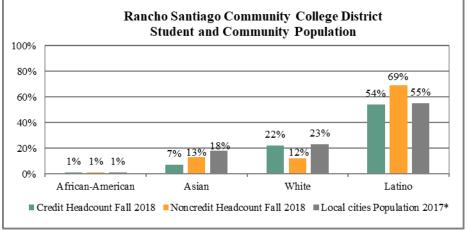
RSCCD staff, faculty, and Board members use this report to annually assess institutional effectiveness. Using a sample of standard measures typically employed to describe the effectiveness of community colleges and their programs, this report includes quantitative data to monitor the quality of the district as a whole and of each of its two colleges. Additionally, the district maintains qualitative data and other processes as means to ensure excellence.

- Both colleges provide **access** and enrollment to diverse students representative of the communities. (p. 1)
- More than two-fifths of Santa Ana U.S.D. high school graduates enrolled at SAC and one-fourth of Orange U.S.D. graduates enrolled at SCC. (p. 2)
- SAC and SCC course success rates were 74% and 71%, respectively. (p. 3)
- SAC and SCC course retention rates were 86% and 84%, respectively. (p. 4)
- Overall, **successful completion of college-level coursework** by students enrolled in remedial EMLS, ACE, and English has increased. SCC's successful completion of college-level coursework by students enrolled English slightly decreased. (p. 5 and 6)
- Overall, the number of students enrolled in remedial math who **successfully completed college-level Math coursework** within four years has slightly increased. (p. 7)
- The number of **degrees and certificates of achievement and proficiency** increased compared to the prior year. SAC experienced a large increase in the number of **certificates of proficiency** awarded due to the recognition of 5600 certificates of Fire Service Core Competencies. (p. 8)
- The number of **HS diplomas** awarded by both SAC School of Continuing Education and SCC Division of Continuing Education experienced a slight increase compared to the prior year. (p. 9)
- SAC School of Continuing Education showed a relatively minor decrease in **certificates of completion** awarded, whereas SCC Division of Continuing Education remained the same. (p. 9)
- The overall number of **transfers** from both colleges has slightly decreased compared to the prior year. (p. 10)
- Student satisfaction results revealed that students are generally pleased with their college experiences. (p. 11)
- Students rated institutional learning outcomes as satisfactory. (p. 12)
- The number of students who matriculated to credit coursework from the **continuing education program** slightly increased at SCC but decreased at SAC. (p. 13)
- Career Technical Education (CTE) students' performance is slightly lower than CTE students statewide. (p. 14)
- As measured by gender and ethnicity, RSCCD employees are **diverse**. (p. 15 and 16)
- The ending fund balance remained constant compared to the prior year. (p. 17)
- Grants received for the District and colleges have steadily increased in the last five years. (p. 18)
- Both SAC and SCC reported an increase in the amount of **financial aid** awarded to students. (p. 19)

#1 ACCESS TO STUDENTS: Comparison of ethnic group representation in the service area, credit, and continuing education student population.

#### <u>RSCCD</u>

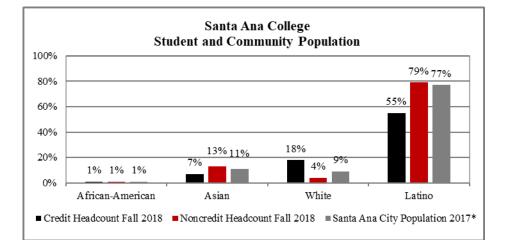
- The local cities population\* is approximately 1,085,000
- 38,326 students were enrolled in credit coursework
- 14,035 students were enrolled in noncredit coursework



Local cities include Anaheim, Garden Grove, Orange, Santa Ana, Tustin, and Villa Park

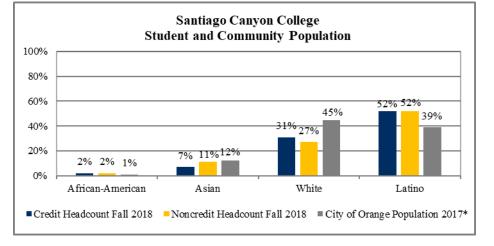
#### <u>SAC</u>

- Santa Ana City population\* is approximately 334,000
- 27,300 students were enrolled in credit coursework
- 9,111 students were enrolled in noncredit coursework



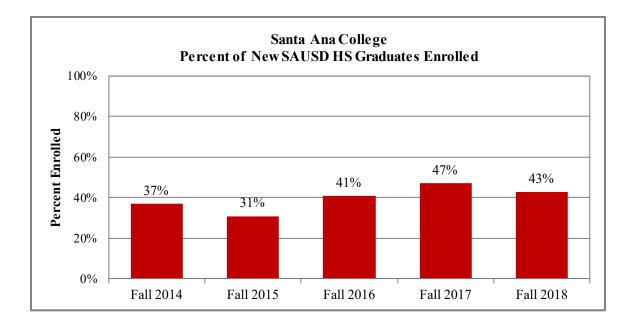


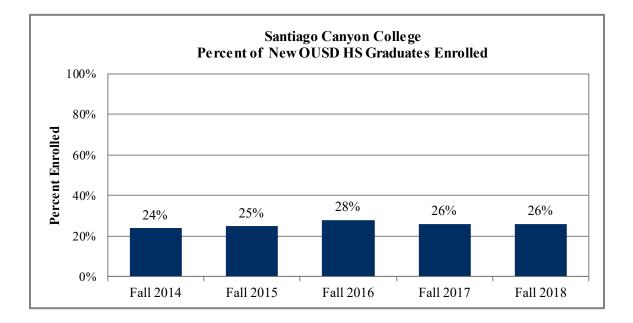
- City of Orange population\* is approximately 140,000
- 11,026 students were enrolled in credit coursework
- 4,924 students were enrolled in noncredit coursework



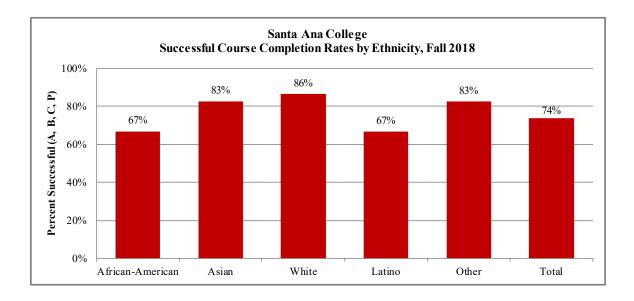
\*Source: U.S. Census Bureau, 2013-2017 American Community Survey 5-Year Estimates

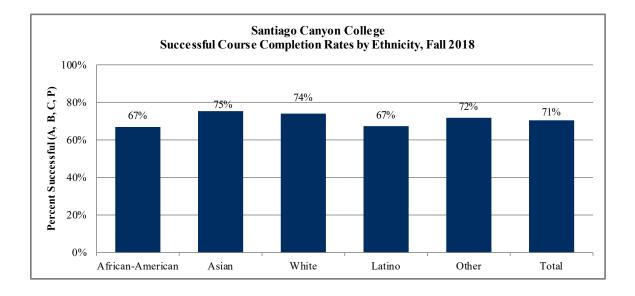
# #1 ACCESS TO STUDENTS: Percent of Feeder High School Graduates Enrolled as New Freshmen.



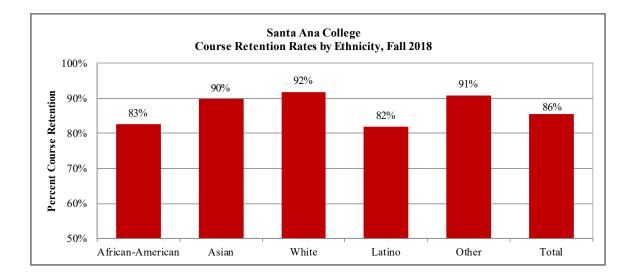


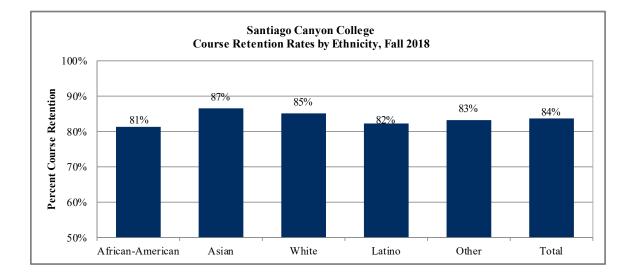
#2 SUCCESSFUL COURSE COMPLETION: The ratio of the number of courses that students successfully complete (A, B, C, P) to the number of courses in which students are actively enrolled the third week of the semester.



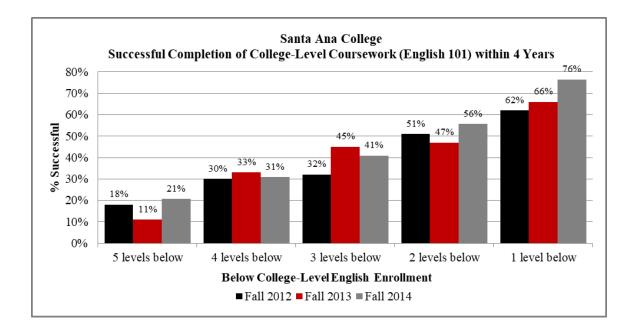


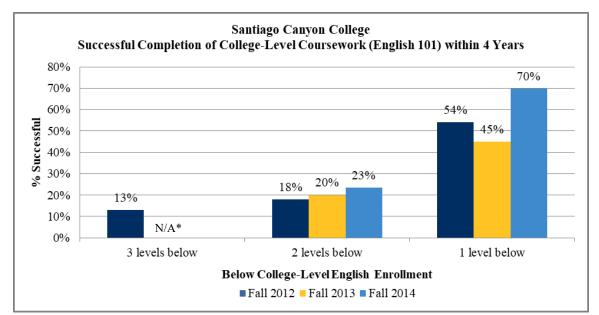
#3 COURSE RETENTION: The percentage of enrollments (active third week of the semester) that result in an end-of-term course grade.





#4 SUCCESSFUL COMPLETION OF COLLEGE-LEVEL COURSEWORK: Within 4-years by students enrolled in remedial EMLS/ACE.

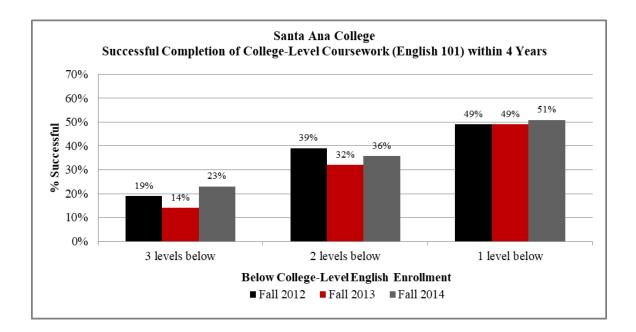


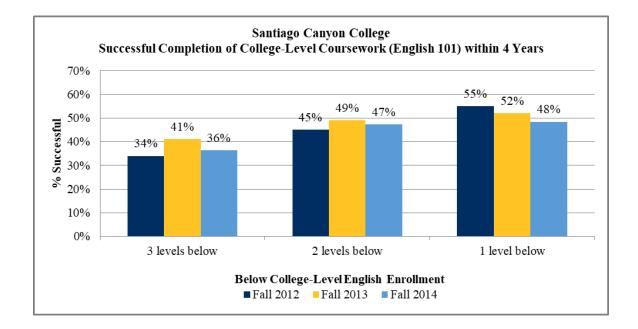


\*ACE 052 and 053 (3 levels below) were not offered in Fall 2013 and Fall 2014.

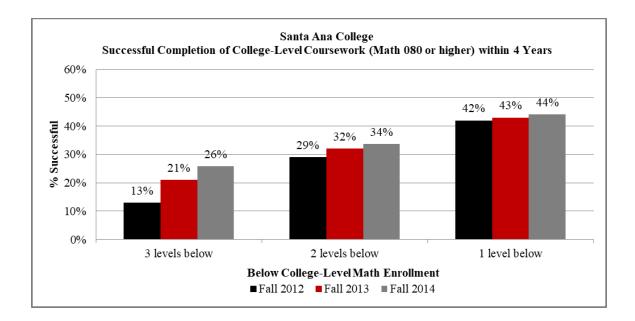
```
5 levels below: EMLS 055
4 levels below: EMLS 107
3 levels below: EMLS 109 (ACE 052/053)
2 levels below: EMLS 110 (ACE 093/102)
1 level below: EMLS 112 (ACE 116)
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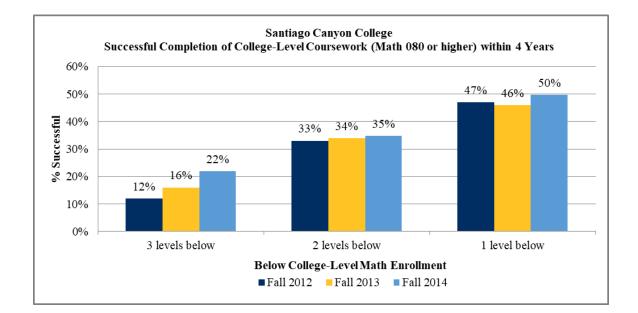
#4 SUCCESSFUL COMPLETION OF COLLEGE-LEVEL COURSEWORK: Within 4-years by students enrolled in remedial English.



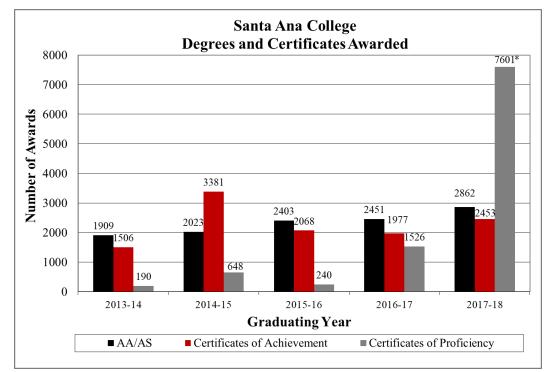


3 levels below: English N50 2 levels below: English N60 1 level below: English 061 #4 SUCCESSFUL COMPLETION OF COLLEGE-LEVEL COURSEWORK: Within 4-years by students enrolled in remedial math.



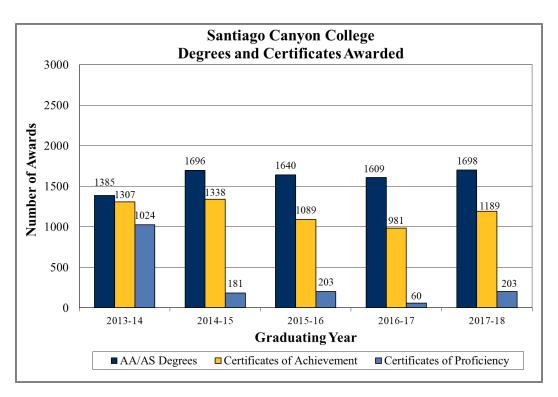


3 levels below: Math N05A/B/C and N06 2 levels below: Math N47A/B and N48 1 level below: Math 060 and 061



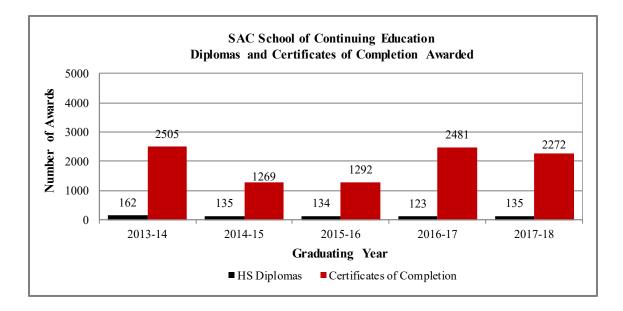
### #5 GRADUATES: AA/AS degrees and certificates awarded.

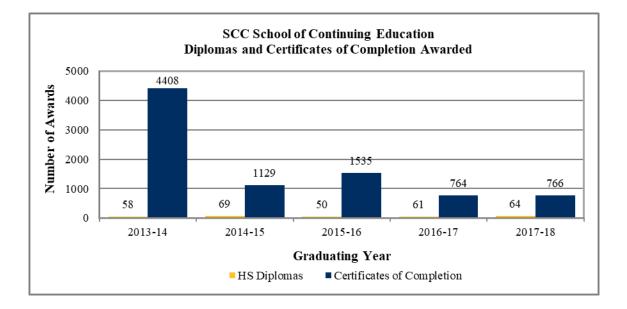
\*In 2017-18, SAC recognized 5600 certificates of Fire Service Core Competencies.



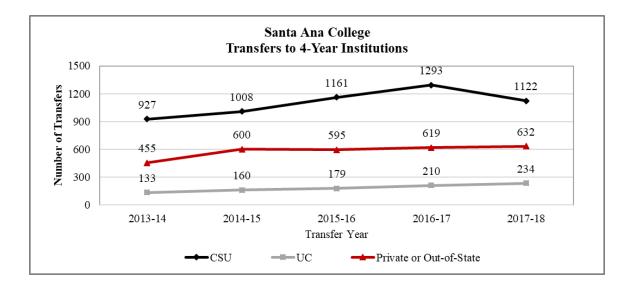
Source: SAC and SCC Graduation Office

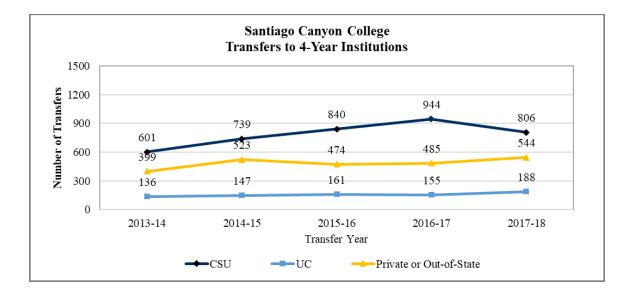
#5 GRADUATES: High school diplomas and certificates of completion awarded by the School of Continuing Education.





#6 TRANSFERS TO FOUR-YEAR INSTITUTIONS: The number of students for whom records were found at four-year institutions the first semester after leaving SAC/SCC.





# **#7** STUDENT SATISFACTION: Student Assessment of the Colleges, Education, and Services.

My overall experience at SAC	86%
Class size	83%
Effectiveness of classroom learning experiences	82%
Campus safety/security	82%
The campus environment	81%
My relationship with SAC instructors	80%
Variety of courses offered	78%
Appearance/maintenance of facilities and grounds	77%
My relationship with other students at SAC	75%
My ability to register for classes I want/need	74%
My relationship with staff at SAC	71%
My relationship with SAC counselors	63%

#### Santa Ana College Student Satisfaction

Percentage of "good" and "excellent"

#### Santiago Canyon College Student Satisfaction

Cleanliness of campus	92%
Educational environment	90%
Campus environment	89%
Overall experience at SCC	88%
Experience with SCC instructors	87%
Ability to register for classes	86%
Effectiveness of classroom learning experiences	86%
Experience with staff at SCC	85%
Campus safety/security	85%
Class size	85%
Experience with other students at SCC	79%
Availability of library	78%
Experience with SCC counselors	75%
Variety of courses offered	75%
Campus parking	59%

Percentage of "good" and "excellent"

# **#7** STUDENT SATISFACTION: Student Assessment of Institutional Learning Outcomes.

Listen actively and respectfully to others	89%
Respect and work with people of different backgrounds	88%
Interact with integrity and awareness of others' opinions and values	88%
Read effectively and analytically at the college level	86%
Think logically, solve problems, explain conclusions	86%
Understand ethical issues about the environment	85%
Speak in a clear and organized fashion to explain ideas/feelings	85%
Understand ethical issues to make sound decisions and judgments	85%
Formulate original ideas and concepts and to integrate ideas	84%
Write in an organized and grammatically correct fashion to explain ideas/feelings	84%
Become informed, ethical, and active citizensof the community, nation, and world	83%
Demonstrate habits of intellectual and physical well-being	82%
Work effectively in groups to make decisions and seek consensus	80%
Produce and respond to artistic and creative expression	80%
Use college-level mathematical concepts and methods	78%
Conduct research using printed material and computertechnology	78%
Select and develop a career	77%

### Santa Ana College Institutional Learning Outcomes

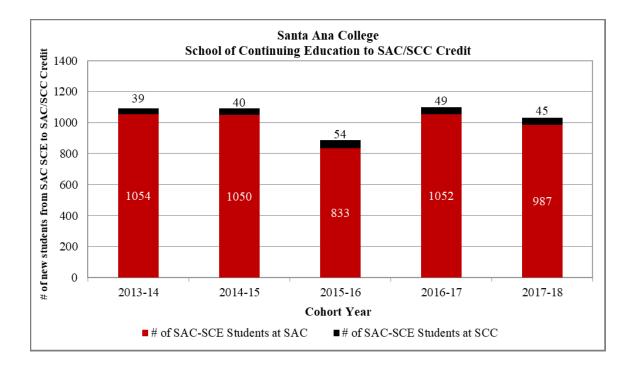
Percentage of "good" and "excellent"

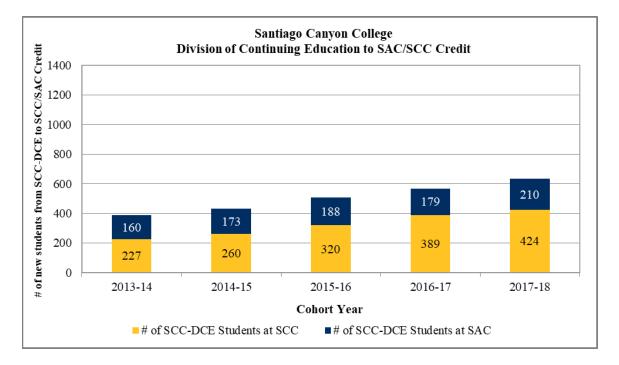
### Santiago Canyon College Institutional Learning Outcomes

Take responsibility for one's own learning and well-being	86%
Be a responsible community member	85%
Act to maintain one's dignity and self-respect	83%
Critically analyze, evaluate, and organize data to solve problems	83%
Creatively use concepts to make learning relevant	82%
Communicate ideas in a clear and articulate manner	81%
Maintain cultural literacy, lifelong learning, and the environment	81%
Reflectively assess one's values, assumptions, and attitudes	80%
Communicate accurately to diverse audiences	80%
Communicate in various formats using diverse technology	78%
Learn about one's chosen academic major	76%
Learn about professional conduct and workplace ethics	76%

Percentage of "good" and "excellent"

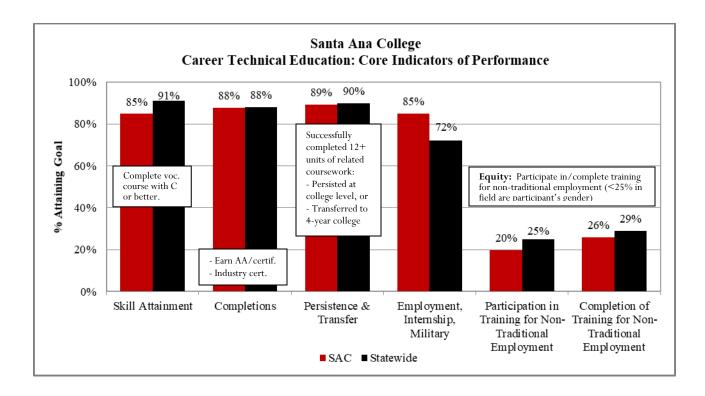
### #8 MATRICULATION OF CONTINUING EDUCATION STUDENTS TO COLLEGE CREDIT COURSEWORK

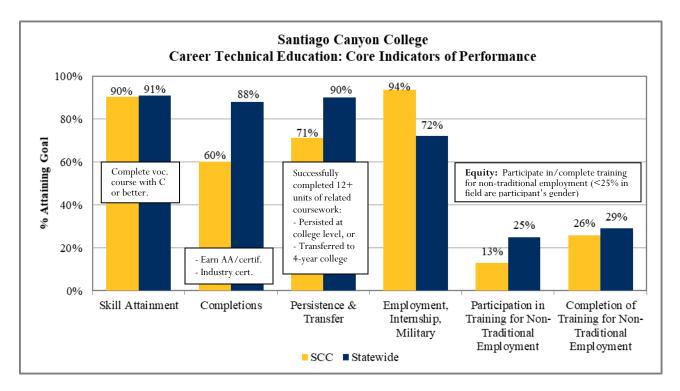




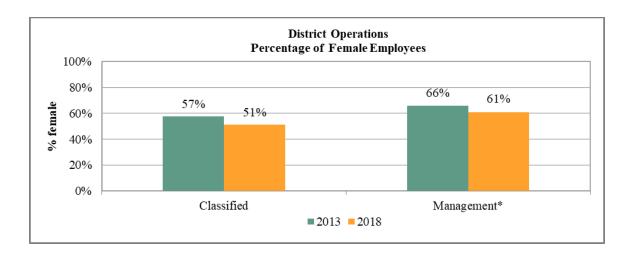
### #9 CAREER TECHNICAL EDUCATION (CTE): Comparison of college performance to statewide community college performance on six "Core Indicators" established

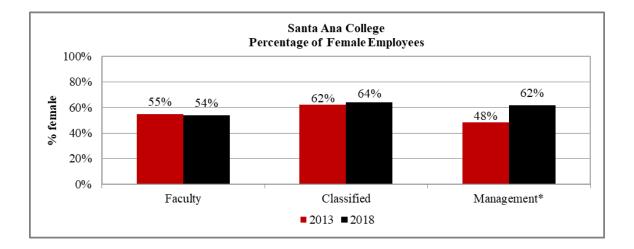
by the CCCCO to evaluate major areas of student performance in vocational programs.

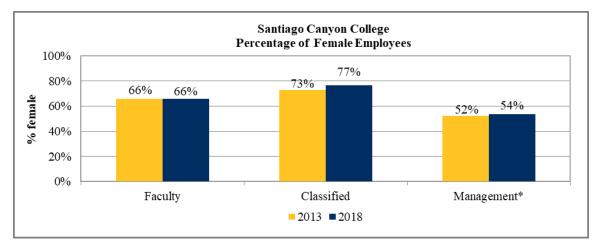




### #10 RSCCD EMPLOYEE DIVERSITY, FULL-TIME: Gender

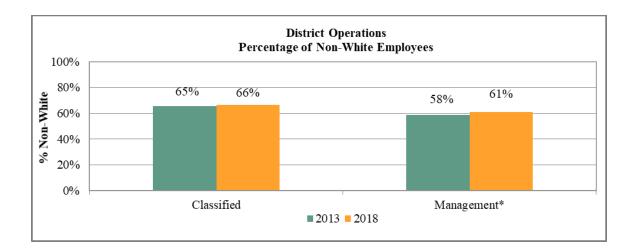


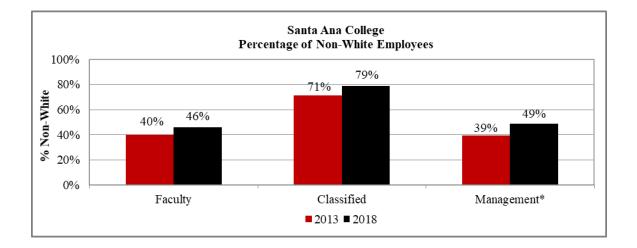


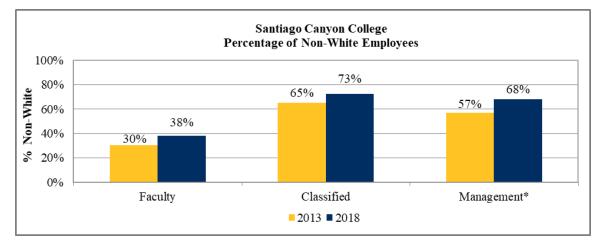


\*Management includes confidential

## #10 RSCCD EMPLOYEE DIVERSITY, FULL-TIME: Ethnicity





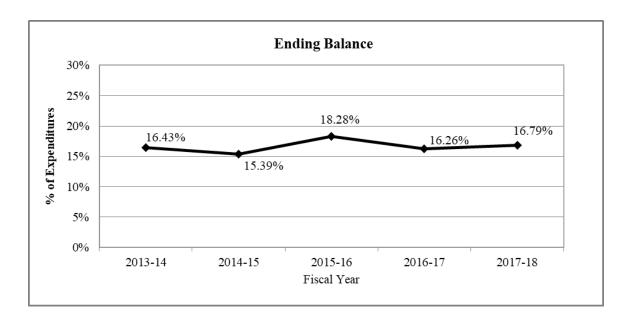


\*Management includes confidential

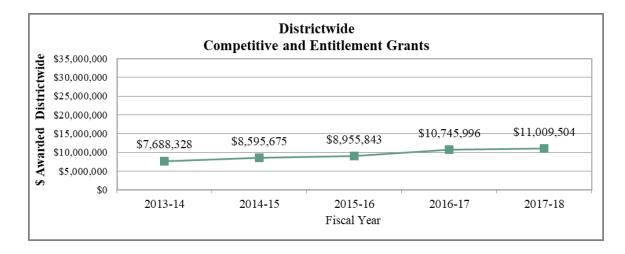
# #11 FINANCIAL INDICATORS

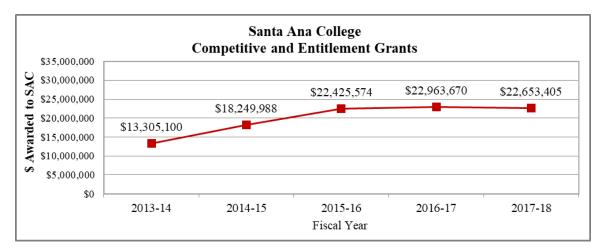
Ending Fund Balance - Cash set aside as prudent reserve for extraordinary expenditures.

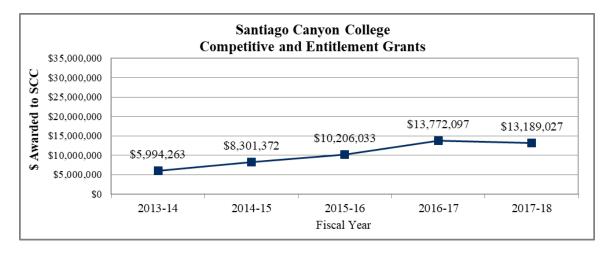
**5% of Total Expenditures** - The amount established by the State Chancellor's Office as a measure of financial well-being. (An unrestricted general fund reserve balance under 5% of total expenditures is a possible indication of financial problems.)



### #12 RESOURCE DEVELOPMENT: Competitive and entitlement grants received.







## #12 RESOURCE DEVELOPMENT: Financial aid awarded to students.

