RANCHO SANTIAGO COMMUNITY COLLEGE DISTRICT SANTA ANA, CALIFORNIA

FINANCIAL AID SENIOR ACCOUNT CLERK

CLASS SUMMARY

Under general supervision – manage student loan program, financial aid check disbursement, collections & auxiliary services program reconciliation, performs related duties as required.

REPRESENTATIVE DUTIES

Coordinates student loan account collection, including analyzing deferment needs, negotiating repayment issues, trace lost borrowers, provide notification changes of loan status; post payments and reconcile sub-ledgers with general ledger; reviews, verifies and prepares data for journal entries; performs financial aid invoicing & collection contacts with students; posts all payments to sub-ledger & reconcile with general ledger; Performs financial aid check disbursement: balances checks against accounts payable register, pulls checks for financial aid office, cancels or reissues lost checks; conducts Financial Aid Program account reconciliation: provides totals to Financial Aid, EOPS & CARE program offices; conducts individual and group loan exit interviews: prepares promissory notes, repayment agreements and schedules, counsels borrowers regarding repayment terms, deferment entitlements, cancellation benefits and consequences of failure to make timely payments; liaison to HUD Child Care Provider loan program. Analyzes auxiliary services expenditure funds for accuracy and appropriateness of recommended expenditures; prepares spreadsheet and invoices for diversified fund reimbursement; performs other duties as required.

ORGANIZATIONAL RELATIONSHIPS

This position reports to designated manager in assigned department.

DESIRABLE QUALIFICATIONS GUIDE

Training and Experience

Any combination of training, education and experience equivalent to college level courses in accounting; and two years of increasingly responsible experience in a related bookkeeping/financial recordkeeping environment.

Knowledge and Abilities

<u>Good Knowledge of</u>: basic mathematics; methods, principles, practices and terminology used in accounting and recordkeeping; related school district accounting policies and regulations.

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FINANCIAL AID SENIOR ACCOUNT CLERK CONT'D

<u>Knowledge of</u>: Spreadsheet and wordprocessing software applications; basic office procedures, methods and office equipment.

<u>Ability to</u>: to prioritize work load and prepare necessary reports; work independently and accurately; follow through on own initiative to clear up discrepancies or obtain necessary support materials.

<u>Skills:</u> Must complete math, checking & coding skill evaluation. Screening committee will use results as one of the selection criteria.