



District Services Satisfaction Survey, 2013

In an effort to provide quality services to the colleges, district services needs your feedback. Because each area needs input, we ask that you patiently evaluate all the departments listed. We took care to make this survey short, but as comprehensive as possible. The survey is anonymous and results will be aggregated by department for their internal review. Thank you for your time and feedback.

ACCOUNTING SERVICES handles payments to vendors, processes all employee reimbursements, and student enrollment fee payments, coordinates the preparation of the district budget and state reports including categorical programs and conducts the year-end close.

How often do you use the services of the Accounting Department?

- a. Weekly
- b. Monthly
- c. Quarterly
- d. Twice a Year
- e. Once a Year
- f. Never (please skip to the next department)

	<i>Excellent</i>			<i>Poor</i>	<i>N/A</i>
Staff helpfulness	0	0	0	0	0
Staff knowledge	0	0	0	0	0
Timeliness of response to your request(s)	0	0	0	0	0
Availability of assistance	0	0	0	0	0
Overall quality of services	0	0	0	0	0

Please give us feedback and suggestions for the Accounting Department: _____

HUMAN RESOURCES is responsible for the recruitment, selection, placement and orientation of new employees, training and professional development; collective bargaining; compliance with state and federal laws and regulations and management of the performance evaluation process.

How often do you use the services of the Human Resources Department?

- a. Weekly
- b. Monthly
- c. Quarterly
- d. Twice a Year
- e. Once a Year
- f. Never (please skip to the next department)

	<i>Excellent</i>			<i>Poor</i>	<i>N/A</i>
Staff helpfulness	0	0	0	0	0
Staff knowledge	0	0	0	0	0
Timeliness of response to your request(s)	0	0	0	0	0
Availability of assistance	0	0	0	0	0
Overall quality of services	0	0	0	0	0

Please give us feedback and suggestions for the Accounting Department: _____

