Adobe Creative Cloud
For Non-Instructional Computers

Updated July 19, 2022.

These steps show how to login to Adobe Creative Cloud application, while using the non-instructional computers (e.g., N-side computers) on campus.

For using Adobe Creative Cloud at home, please reference the steps for Adobe Creative Cloud Home Use for Faculty and Staff.

For further assistance, please contact the ITS Help Desk.
Step 1 – Open Adobe Creative Cloud app and type in your District Email

Open the Adobe Creative Cloud app.

In the Email address field, type your district provided email address, then select the Continue button.

![Sign in to Adobe Creative Cloud](image)
Step 2 – Select Company or School Account

On the Select an account screen, select **Company or School Account**.
Step 3 - Sign In to RSCCD Single Sign-On

You will be redirected to the Sign In page for RSCCD Single Sign-On. Input your username and password, and click Sign In.

Optional: Check the box for "Keep me signed in" to stay signed in.

Your Username is your college issued email address.

- For Employees, the username format can be:
  - LastName_FirstName@rsccd.edu
  - LastName_FirstName@sac.edu, or
  - LastName_FirstName@sccollege.edu
    - Example: Powers_Austin@sac.edu

Your Password is the one associated with your school account (e.g., for Canvas and Self-Service).
Step 6 – Enjoy using the Adobe applications

Once you have logged in, you will be taken to the All Apps menu.

Under All Apps > Installed, you will see all of the Adobe applications that have been previously installed on the computer.

Under All Apps > Available in your plan, you can see all of the apps available in your Adobe Creative Cloud plan, and Install as needed.
Troubleshooting problems

Troubleshooting sign-in problems

• Use the Password Reset page if you’ve forgotten your password, or need to retrieve your username.
• Use the Change Password page to create a new password.
• Read the Single Sign-On FAQs page for other sign in issues.

Contact the ITS Help Desk

• Website: https://webhelpdesk.rscdd.edu
• Phone: 714-564-4357 Extension 0
• Email: helpdesk@rscdd.edu

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