



**Issue**

How to request access to the Ellucian Customer Center (formerly known as the Ellucian Hub) at <https://login.ellucian.com>.

The Ellucian Customer Center is used for:

- Following upcoming Releases, Change Requests and product updates for Colleague UI and it's component
- Participation in Community discussions and suggest Ideas to Ellucian for future changes.
- Reference for Documentation, Training and Knowledgebase articles.

**NOTE:**

**The Ellucian Customer Center at <https://login.ellucian.com> is not compatible with Internet Explorer.**

**They suggest that you use Chrome, Firefox, Microsoft Edge or Safari.**

### Unsupported Browser Detected

It appears you are using Internet Explorer to log into your Ellucian community. Internet Explorer is not a currently supported browser and we suggest that you use Chrome, Firefox, Microsoft Edge or Safari. Please refer to our browser compatibility communication found on the Customer Center section of our corporate website. [Click here to view communication.](#)

If you have any questions or inquires, contact us for assistance at: [cselement@ellucian.com](mailto:cselement@ellucian.com)

**NOTE: The Ellucian Customer Center at <https://login.ellucian.com> is not compatible with Internet Explorer.**

**They suggest that you use Chrome, Firefox, Microsoft Edge or Safari.**

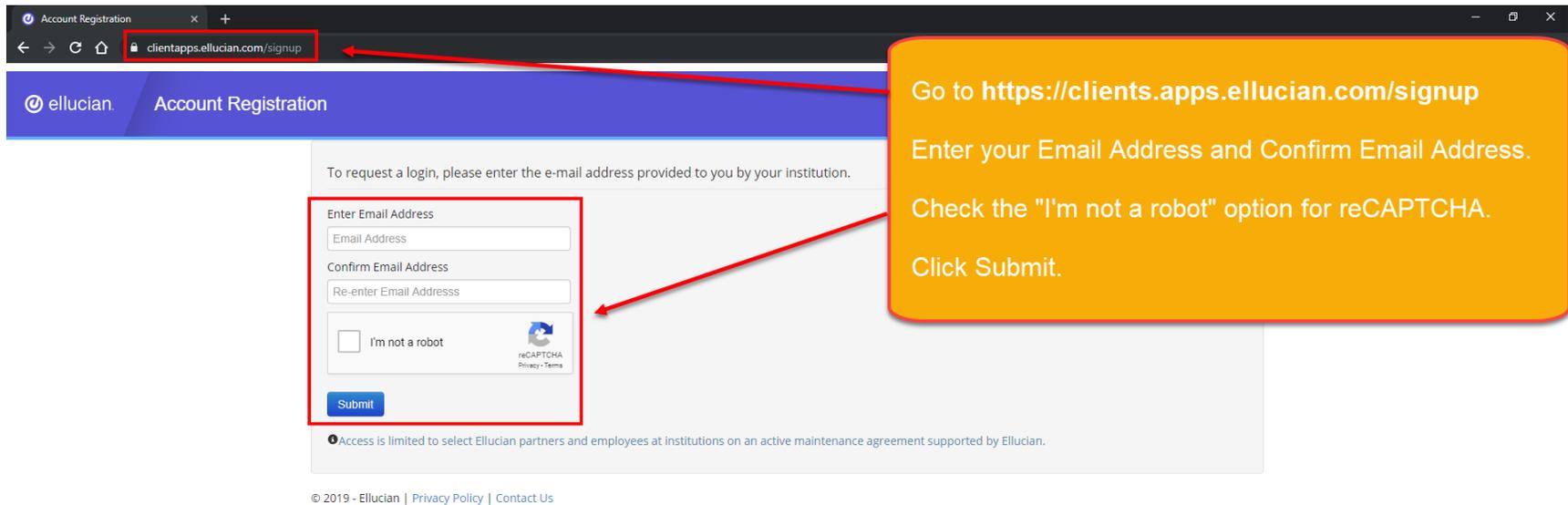
**Step 1**

Go to <https://clientapps.ellucian.com/signup>

Enter your Email Address and Confirm Email Address.

Check the “I’m not a robot” option for reCAPTCHA.

Click Submit.



**Step 2**

Enter the following information. (Note: All fields are required)

1. Organization: Rancho Santiago Community College District
2. Email: Your RSCCD email address
3. User Name: Your WebAdvisor user name
4. First Name and Last Name
5. Phone
6. Job / Role
7. Title
8. Are you a Contractor?: No

When finished, click Submit Registration.

The screenshot shows the 'Account Registration' page in the Ellucian system. The page header includes the Ellucian logo and the text 'Account Registration'. The main content area is titled 'Enter your registration details:' and contains a form with the following fields: Organization (Rancho Santiago Community College District), Email (fulgencio\_jericho@rsccd.edu), User Name (jf04262), Salutation (Mr.), First Name (Jericho), Last Name (Fulgencio), Phone (714-480-7430), Job / Role (Technology), Programmer & Analyst, Title (Help Desk Analyst), and Are you a Contractor? (No). A blue 'Submit Registration' button is located at the bottom of the form. A yellow callout box with a red border is overlaid on the right side of the form, containing the same instructions and list of fields as the text above. At the bottom of the page, there is a copyright notice: '© 2019 - Ellucian | Privacy Policy | Contact Us'.

**Step 3**

Review the Terms of Use Agreement.

Then click "I Agree".

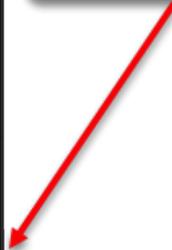
**TERMS OF USE AGREEMENT FOR THE CUSTOMER CENTER AND PARTNER COMMUNITY WEBSITES**

Ellucian created the Customer Center and Partner Community websites to provide a forum where current Ellucian clients or partners (the Institution) and employees, consultants, and agents working on their Institution's behalf (You or Your) and Ellucian software experts, developers, users, and other interested parties (each, a User and collectively, Users) may share information and engage in conversation threads and collaborate around Ellucian's products and services. Any references herein to "You" or "Your" shall include Your Institution. "Services" is defined as the Customer Center, Partner Community, Content (defined in Section 6), and any forums, wikis, blogs or services provided on the Customer Center or Partner Community. As a licensee of certain software products owned or licensed for use by Ellucian or an Ellucian affiliate under one or more agreements (Ellucian Software), Institution wishes for You to participate in the Services.

By accessing and/or using Services, You represent and warrant that (i) Your Institution has a current License Agreement (as defined in Section 1) and (ii) You have the authority to act on behalf of and bind Your Institution to the terms of this Terms of Use Agreement (TOU). By accessing or using the Services, You accept and agree to abide by the terms of this TOU. If You do not agree to the terms of this TOU, You must not attempt to access or use the Services without a separate written acknowledgement from Ellucian

Close I Agree

Review the Terms of Use Agreement.  
Then click "I Agree".



**Step 4**

After registration, you will be taken to a confirmation page that states “Your registration request has been submitted!”.

The Employee Confirmation Contact at RSCCD will then review the request and process it.

Once the request has been processed, you will receive an email at your registered email address with a confirmation link.

**Your registration request has been submitted!**

The Employee Confirmation Contact at your institution is able to process your request immediately. However, if an NDA is required, it may take up to 5 business days to process your request (An NDA is needed if you are a third party contractor who is working with an Ellucian customer and need access to the Ellucian Customer Center). Once your registration has been verified, an email containing an activation link will be sent to you from "noreply@okta.com". Please make sure that this email will not be blocked or sent to your spam folder.

NOTE: If you do not require a NDA and have not received an email from "noreply@okta.com" within two business days of your registration submission, this means we have not received the employment verification from your Employee Confirmation Contact. Please send an email to [cselement@ellucian.com](mailto:cselement@ellucian.com) and in the subject line include "Have not Received ECC confirmation". In the email body, include your name, institution and email address. A case will be created and we will follow-up with your ECC(s) to confirm your employment.

Important: Your registration will not be completed until you click on the activation link and follow the instructions to complete the registration process. The activation link will expire in 7 days after being sent.

Please visit our [FAQ page](#) which offers solutions to common problems you may experience. If you require further assistance, please [contact us](#) directly.

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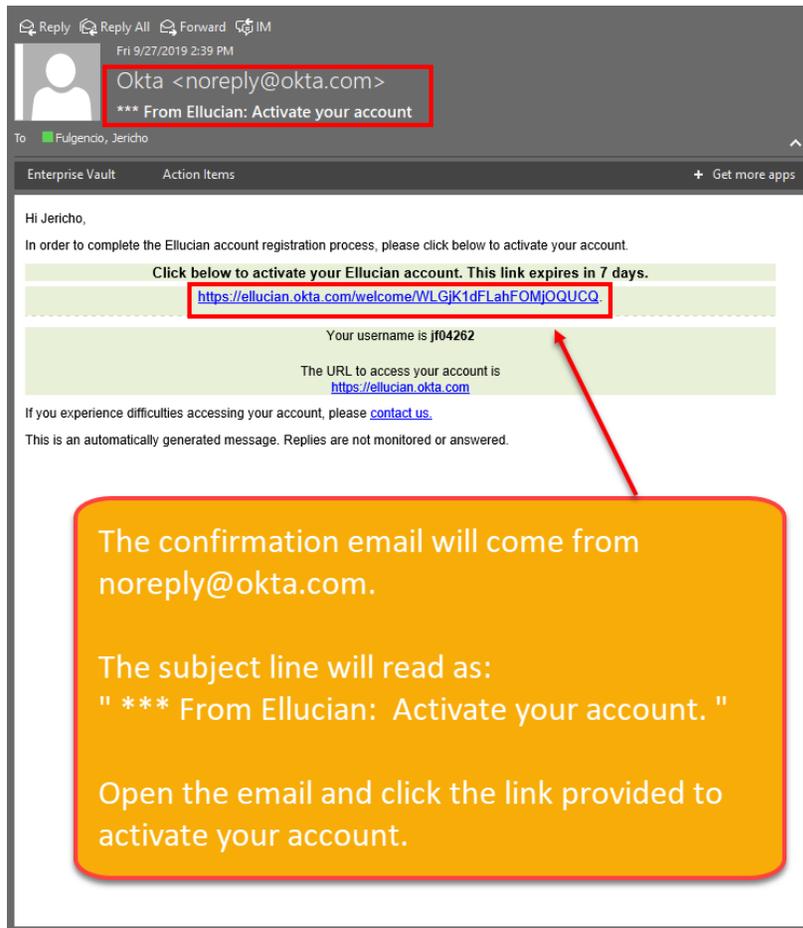
**Step 5**

The confirmation email will come from [noreply@okta.com](mailto:noreply@okta.com).

The subject line will read as:

“ \*\*\* From Ellucian: Activate Your Account. “

Open the email and click the link provided to activate your account.



**Step 6**

Fill out the fields for:

1. Enter New Password
2. Repeat New Password
3. Choose a forgot password question
4. Answer

When finished, click “Create My Account”.

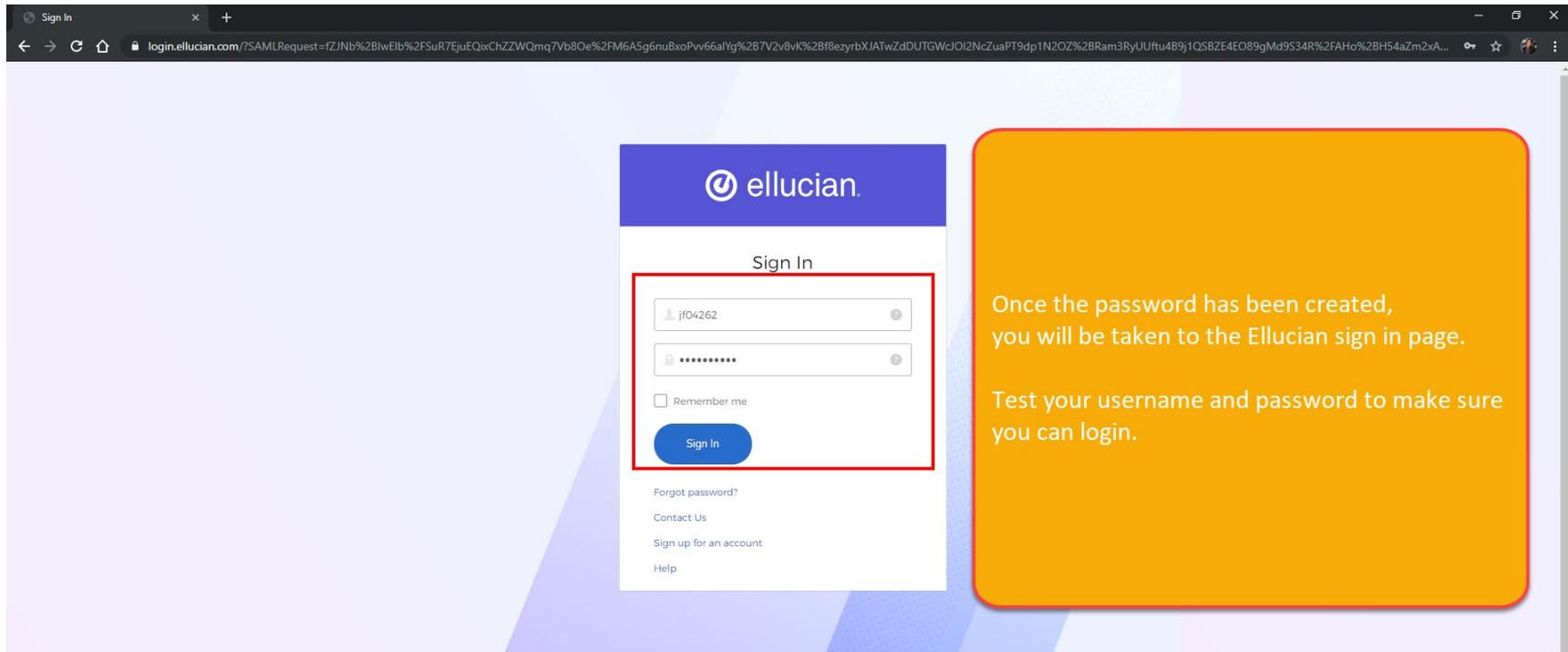
A screenshot of the Ellucian account creation interface. The page title is "Welcome to Ellucian, Jericho! Create your Ellucian account". The form contains two main sections. The first section, titled "Enter new password", includes a password input field, a list of requirements (at least 8 characters, a lowercase letter, an uppercase letter, a number, no parts of your username), and a "Repeat new password" input field. The second section, titled "Choose a forgot password question", includes a dropdown menu with the option "Where did you go for your favorite vacation?" and an "Answer" input field. At the bottom right of the form is a "Create My Account" button. An orange callout box on the right side of the form contains the same instructions as the text above: "Fill out the fields for: 1. Enter New Password 2. Repeat New Password 3. Choose a forgot password question 4. Answer When finished, click 'Create My Account'." A red arrow points from the callout box to the "Create My Account" button.

**Step 7**

Once the password has been created, you will be taken to the Ellucian sign in page at <https://login.ellucian.com>.

Test your username and password to make sure you can login.

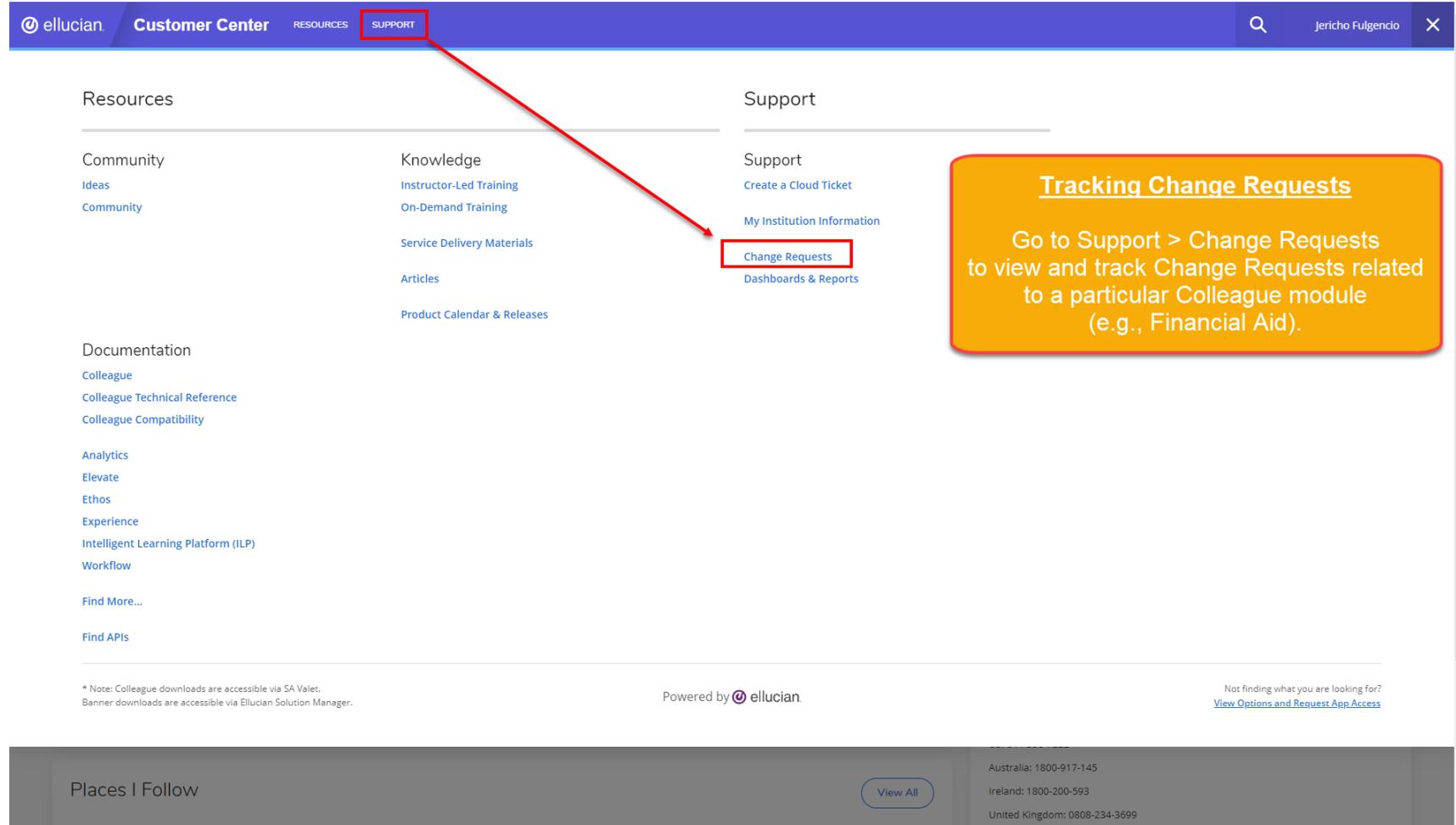
**NOTE: The website <https://login.ellucian.com> is not compatible with Internet Explorer.**



## Tracking Change Requests

### Step 1

Go to Support > Change Requests to view and track Change Requests related to a particular Colleague module (e.g., Financial Aid).



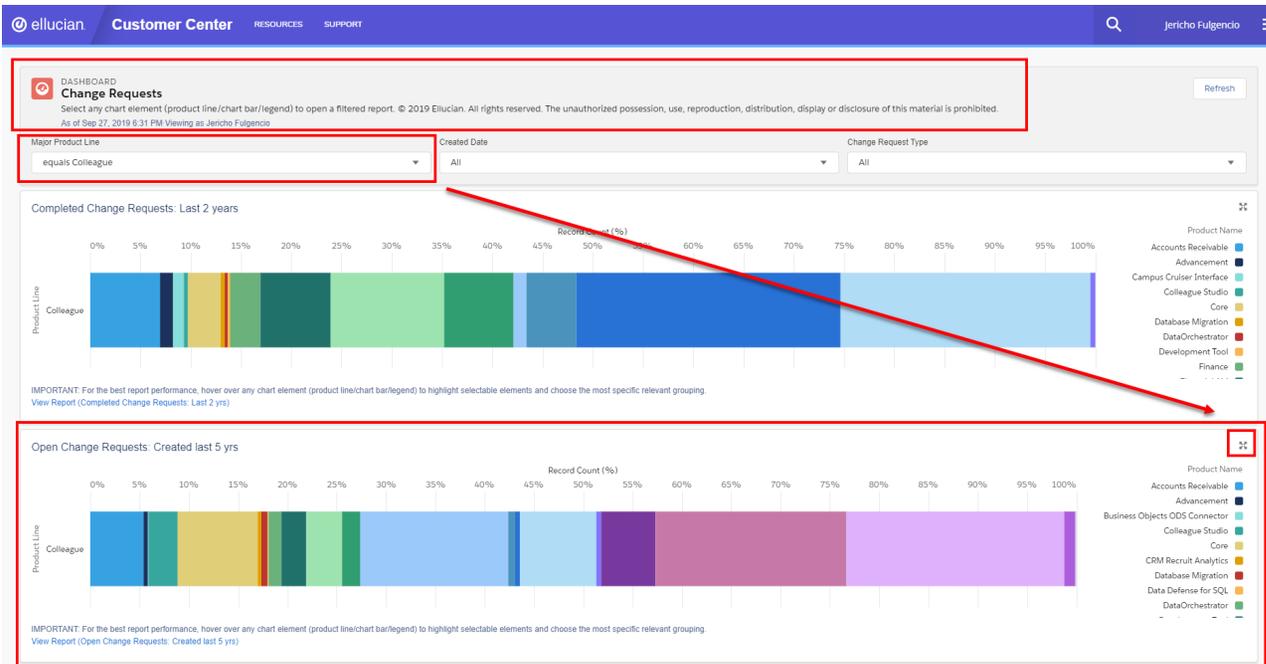
The screenshot displays the Ellucian Customer Center interface. The top navigation bar includes the Ellucian logo, 'Customer Center', and menu items for 'RESOURCES' and 'SUPPORT'. The 'SUPPORT' menu item is highlighted with a red box. A red arrow points from this box to the 'Change Requests' link in the 'Support' column of the main content area. The 'Support' column also includes links for 'Create a Cloud Ticket', 'My Institution Information', and 'Dashboards & Reports'. A yellow callout box on the right side of the page contains the following text: **Tracking Change Requests**  
Go to Support > Change Requests to view and track Change Requests related to a particular Colleague module (e.g., Financial Aid).

## Tracking Change Requests

### Step 2

Under the Change Requests Dashboard, select “equals Colleague” under Major Product Line.

For a detailed view of a particular category (e.g., Open Change Requests: Created Last 5 yrs), click the expansion icon to bring up a new window.



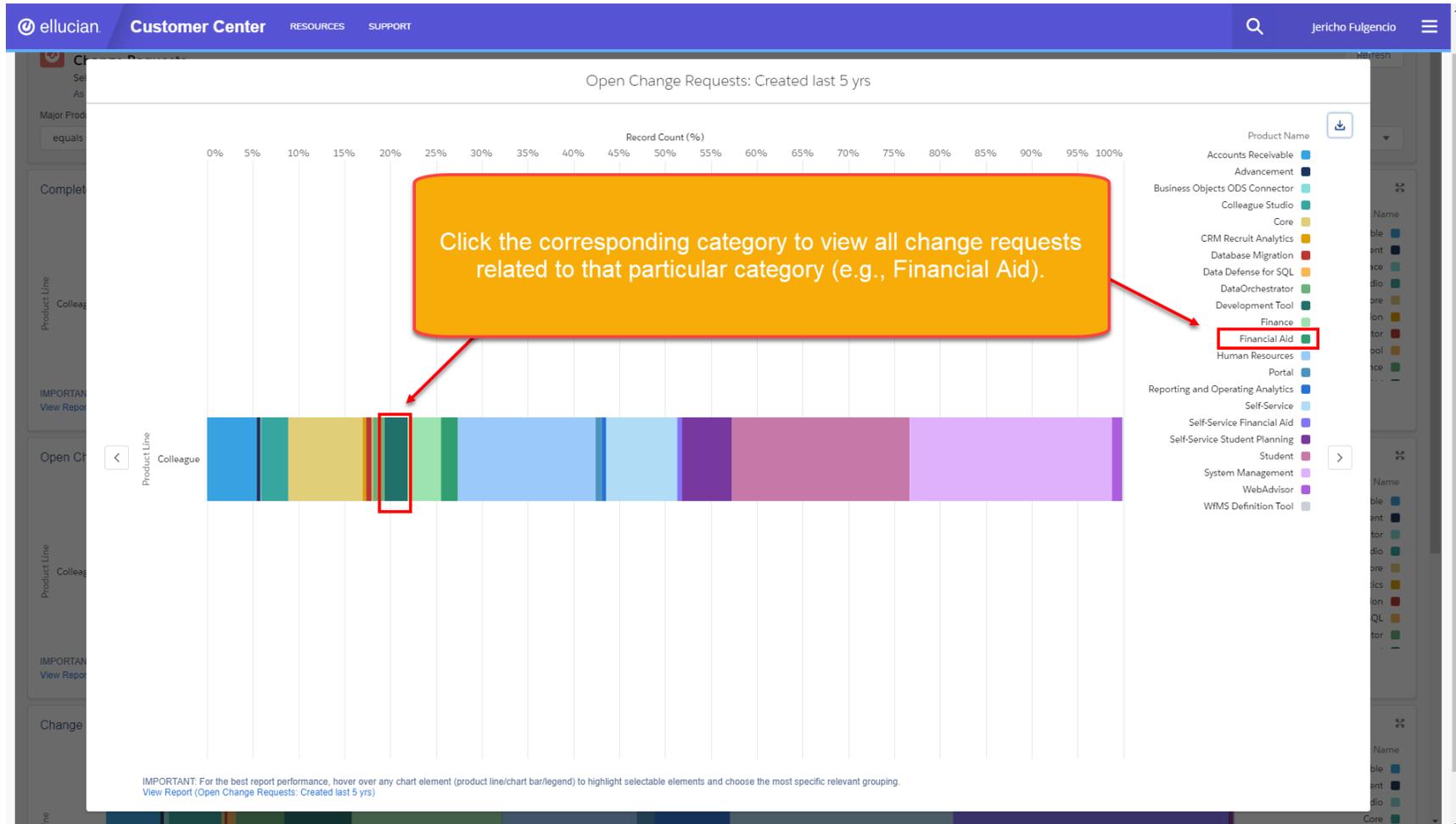
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### Tracking Change Requests

#### Step 3

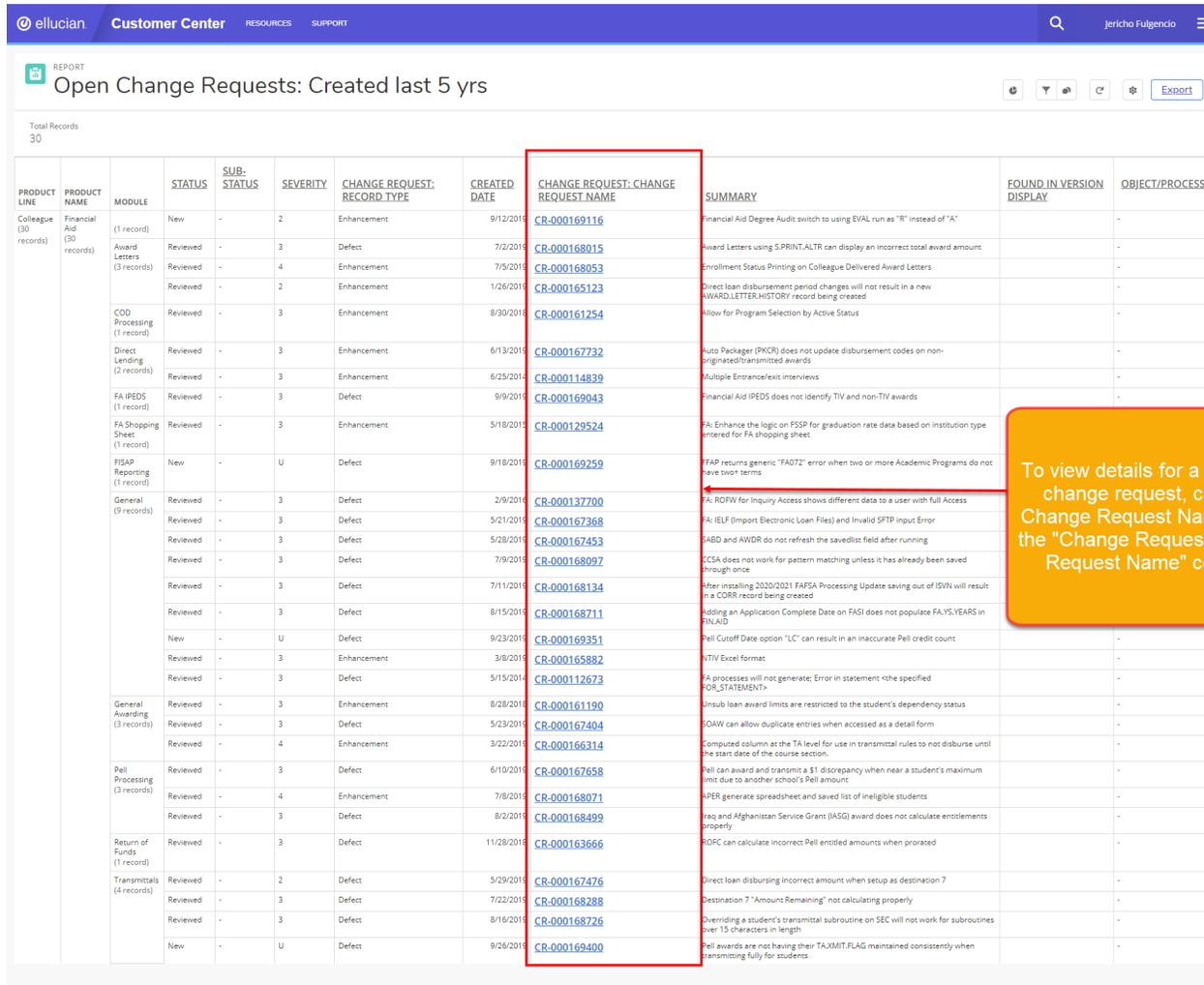
Click the corresponding category to view all change requests related to that particular category (e.g., Financial Aid).



## Tracking Change Requests

### Step 4

To view details for a particular change request, click the Change Request Name under the “Change Request: Request Name” column.



PRODUCT LINE	PRODUCT NAME	MODULE	STATUS	SUB-STATUS	SEVERITY	CHANGE REQUEST: RECORD TYPE	CREATED DATE	CHANGE REQUEST: CHANGE REQUEST NAME	SUMMARY	FOUND IN VERSION DISPLAY	OBJECT/PROCESS
Colleague Aid (30 records)	Financial Aid (30 records)		New	-	2	Enhancement	9/12/2019	<a href="#">CR-000169116</a>	Financial Aid Degree Audit switch to using EVAL run as "R" instead of "A"		-
			Reviewed	-	3	Defect	7/2/2019	<a href="#">CR-000168015</a>	Award Letters using SPRINT-ALTR can display an incorrect total award amount		-
			Reviewed	-	4	Enhancement	7/9/2019	<a href="#">CR-000168053</a>	Enrollment Status Printing on Colleague Delivered Award Letters		-
			Reviewed	-	2	Enhancement	1/26/2019	<a href="#">CR-000165123</a>	Direct loan disbursement period changes will not result in a new AWARD.LETTER.HISTORY record being created		-
			Reviewed	-	3	Enhancement	8/30/2019	<a href="#">CR-000161254</a>	Allow for Program Selection by Active Status		-
			Reviewed	-	3	Enhancement	6/13/2019	<a href="#">CR-000167732</a>	Auto Packager (PKCR) does not update disbursement codes on non-originated/transmitted awards		-
			Reviewed	-	3	Enhancement	6/23/2019	<a href="#">CR-000114839</a>	Multiple Entrance/exit interviews		-
			Reviewed	-	3	Defect	9/9/2019	<a href="#">CR-000169043</a>	Financial Aid IPEDS does not identify TV and non-TV awards		-
			Reviewed	-	3	Enhancement	5/18/2019	<a href="#">CR-000129524</a>	FA: Enhance the logic on FSP for graduation rate data based on institution type entered for FA shopping sheet		-
			New	-	U	Defect	9/18/2019	<a href="#">CR-000169259</a>	FAP returns generic "FA072" error when two or more Academic Programs do not have two terms		-
			Reviewed	-	3	Defect	2/9/2019	<a href="#">CR-000137700</a>	FA: RDPW for Inquiry Access shows different data to a user with full Access		-
			Reviewed	-	3	Defect	5/21/2019	<a href="#">CR-000167368</a>	FA: IELF (Import Electronic Loan Files) and Invalid SFTP Input Error		-
			Reviewed	-	3	Defect	5/28/2019	<a href="#">CR-000167453</a>	SABD and AWDR do not refresh the savedlist field after running		-
			Reviewed	-	3	Defect	7/9/2019	<a href="#">CR-000168097</a>	CCSA does not work for pattern matching unless it has already been saved through once		-
			Reviewed	-	3	Defect	7/11/2019	<a href="#">CR-000168134</a>	After installing 2020/2021 FAFSA Processing Update saving out of ISVN will result in a CORR record being created		-
			Reviewed	-	3	Defect	8/15/2019	<a href="#">CR-000168711</a>	Adding an Application Complete Date on FASI does not populate FA.YS.YEARS in FINAID		-
			New	-	U	Defect	9/23/2019	<a href="#">CR-000169351</a>	Pell Cutoff Date option "LC" can result in an inaccurate Pell credit count		-
			Reviewed	-	3	Enhancement	3/8/2019	<a href="#">CR-000165882</a>	NTW Excel format		-
			Reviewed	-	3	Defect	5/15/2019	<a href="#">CR-000112673</a>	FA processes will not generate; Error in statement <the specified FOR_STATEMENT>		-
			Reviewed	-	3	Enhancement	8/28/2019	<a href="#">CR-000161190</a>	Unsub loan award limits are restricted to the student's dependency status		-
			Reviewed	-	3	Defect	5/23/2019	<a href="#">CR-000167404</a>	SOAW can allow duplicate entries when accessed as a detail form		-
			Reviewed	-	4	Enhancement	3/22/2019	<a href="#">CR-000166314</a>	Computed column as the TA level for use in transmittal rules to not disburse until the start date of the source section.		-
			Reviewed	-	3	Defect	6/10/2019	<a href="#">CR-000167658</a>	Pell can award and transmit a \$1 discrepancy when near a student's maximum limit due to another school's Pell amount		-
			Reviewed	-	4	Enhancement	7/8/2019	<a href="#">CR-000168071</a>	APER generate spreadsheet and saved list of ineligible students		-
			Reviewed	-	3	Defect	8/2/2019	<a href="#">CR-000168499</a>	Iraa and Afghanistan Service Grant (IASG) award does not calculate entitlements properly		-
			Reviewed	-	3	Defect	11/28/2019	<a href="#">CR-000163666</a>	ROPF can calculate incorrect Pell entitled amounts when prorated		-
			Reviewed	-	2	Defect	5/29/2019	<a href="#">CR-000167476</a>	Direct loan disbursing incorrect amount when setup as destination 7		-
			Reviewed	-	3	Defect	7/22/2019	<a href="#">CR-000168288</a>	Destination 7 "Amount Remaining" not calculating properly		-
			Reviewed	-	3	Defect	8/16/2019	<a href="#">CR-000168726</a>	Overriding a student's transmittal subroutine on SEC will not work for subroutines over 15 characters in length		-
			New	-	U	Defect	9/26/2019	<a href="#">CR-000169400</a>	Pell awards are not having their TAXMIT.PLAG maintained consistently when transmitting fully for students		-

To view details for a particular change request, click the Change Request Name under the "Change Request: Change Request Name" column.

## Tracking Change Requests

### Step 5

Under the Request Details, you can choose to “Follow Change Request.”

This option will send you email notifications on any updates made to the change request.

This option will also show updates to the change request on your Colleague Customer Center dashboard feed under the “Change Requests” category.

**Change Request CR-000169116**

[Follow Change Request](#) [Email me this page](#)

**Request Details**

**Summary**  
Financial Aid Degree Audit switch to using EVAL run as "R" instead of "A"

**Product Hierarchy**  
Colleague - Financial Aid

Change Request Type	Status	Severity
ENHANCEMENT	NEW	2

**Found in Version**  
-

**Substatus**  
-

**Created Date**  
09/12/2019

**Identifier**  
-

**Object/Process**  
-

**Language**  
English - US

**Affected Languages**  
English - US

**Description**  
Currently, in order for Financial Aid degree audit to work, it requires that BEV/EVAL has been run using an include code of "A" for students, and it reads the results from these "A" runs specifically in order to determine how to apply course credit hours  
By using the "A" code this causes the system to also include planned courses in addition to current/registered coursework, and this can lead to a confusing credit evaluation. By switching to using include code of "R" instead these planned courses will no longer be included, and that will lead to a more accurate and current display of course credits for Financial Aid

**Business Purpose**  
-

**Correction Details**

Resolved in Release	Date Resolved
-	-

**Patch Number**  
-

**Notes and Attachments (0)**

**Activity History (0)**

**Comments**

Share an update... [Share](#)

Search this feed...

**Michelle Taylor (Ellucian) updated this record.**  
September 16, 2019 at 10:30 AM

**Issues**  
A blank value to Low  
**Severity**  
Urgent

**Michelle Taylor (Ellucian) updated this record.**  
September 16, 2019 at 8:02 AM

**Record Type**  
Defect to Enhancement

**Callout Box:**  
Under the Request Details, you can choose to "Follow Change Request."  
This option will send you email notifications on any updates made to the change request.  
This option will also show updates to the change request on your Colleague Customer Center dashboard feed under the "Change Requests" category.

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## Tracking Product Calendar & Releases

### Step 1

Go to Support > Knowledge > Product calendar & Releases to view and track Product Calendar & Release information related to a particular Colleague module (e.g., Financial Aid).

The screenshot shows the Ellucian Customer Center interface. At the top, there is a blue navigation bar with the Ellucian logo, 'Customer Center', and tabs for 'RESOURCES' and 'SUPPORT'. The 'SUPPORT' tab is highlighted with a red box. Below the navigation bar, the page is divided into two main sections: 'Resources' on the left and 'Support' on the right. In the 'Resources' section, there is a 'Knowledge' link highlighted with a red box. Below 'Knowledge', there are several sub-links: 'Instructor-Led Training', 'On-Demand Training', 'Service Delivery Materials', 'Articles', and 'Product Calendar & Releases', which is also highlighted with a red box. A red arrow points from the 'SUPPORT' tab to the 'Knowledge' link, and another red arrow points from 'Knowledge' to 'Product Calendar & Releases'. In the 'Support' section, there are links for 'Create a Cloud Ticket', 'My Institution Information', 'Change Requests', and 'Dashboards & Reports'. A large yellow callout box with a red border is positioned in the center-right of the page, containing the text: 

**Tracking Product Calendar & Releases**  
Go to Support > Knowledge > Product Calendar & Releases to view and track Product Calendar & Release information related to a particular Colleague module (e.g., Financial Aid).

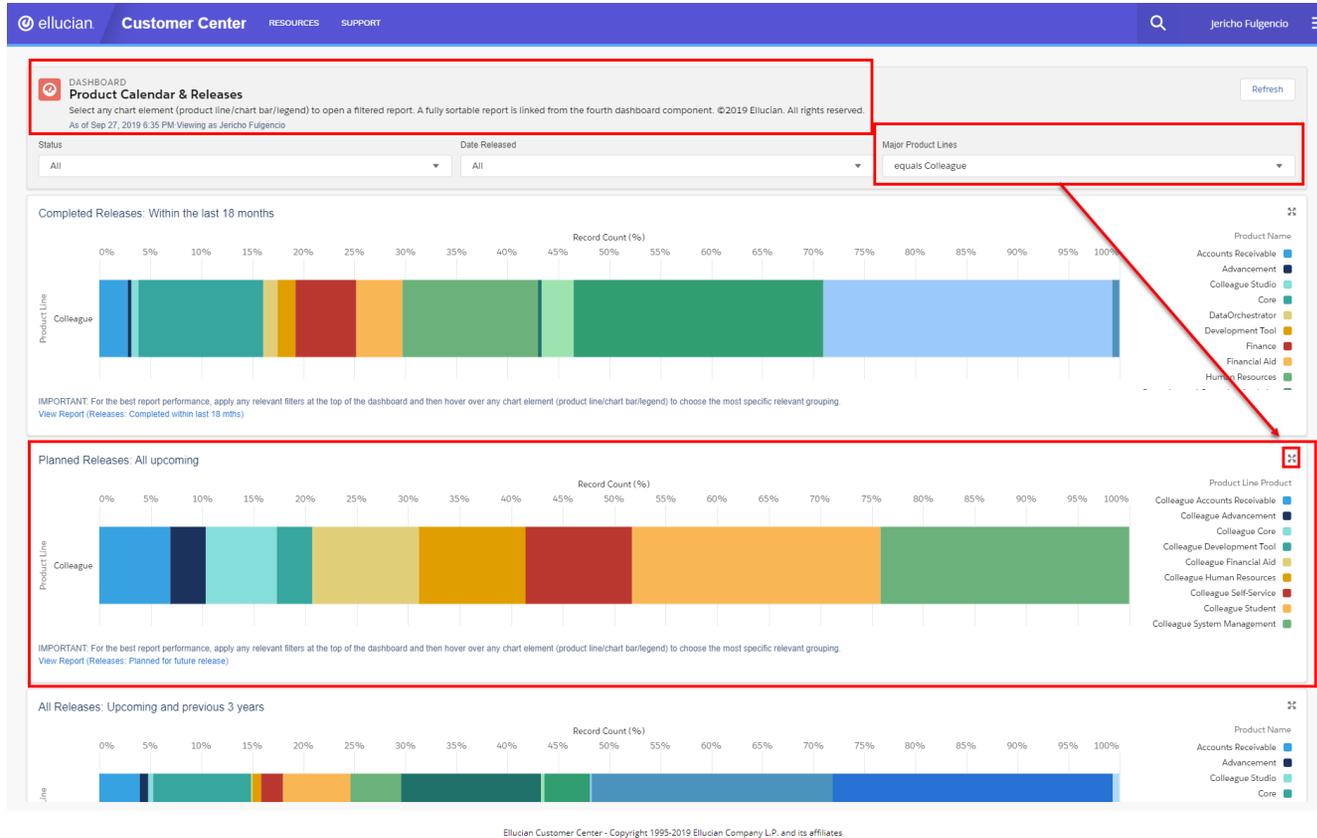
 At the bottom of the page, there is a footer with a note about Colleague downloads, the text 'Powered by ellucian.', and a link for 'View Options and Request App Access'. The page number '14 | Page' is located at the bottom right corner.

## Tracking Product Calendar & Releases

### Step 2

Under the Product Calendar & Releases Dashboard, select “equals Colleague” under Major Product Line.

For a detailed view of a particular category (e.g., Planned Releases: All Upcoming), click the expansion icon to bring up a new window.



Under the Product Calendar & Releases Dashboard, select "equals Colleague" under Major Product Line.

For a detailed view of a particular category (e.g., Planned Releases: All Upcoming), click the expansion icon to bring up a new window.

### Tracking Product Calendar & Releases

#### Step 3

Click the corresponding category to view all Product Calendar & Release information related to that particular category (e.g., Colleague Financial Aid).



### Tracking Product Calendar & Releases

#### Step 4

To view details for a particular Release, click the Release Name under the “Release: Release Name” column.

REPORT  
Releases: Planned for future release

Total Records  
3

PRODUCT LINE	PRODUCT LINE PRODUCT	RELEASE: RELEASE NAME	STATUS	TARGET GA DATE ↓	SUMMARY
Colleague (3 records)	Colleague Financial Aid (3 records)	<a href="#">021070</a>	Planning	3/6/2020	2020/2021 COD Processing Update
		<a href="#">020285</a>	Planning	12/19/2019	2019 Financial Aid Enhancement software update
		<a href="#">020379</a>	In Process	12/19/2019	Offer (Award) Letter Enhancements project

To view details for a particular Release, click the Release Name under the "Release: Release Name" column.

## Tracking Product Calendar & Releases

### Step 5

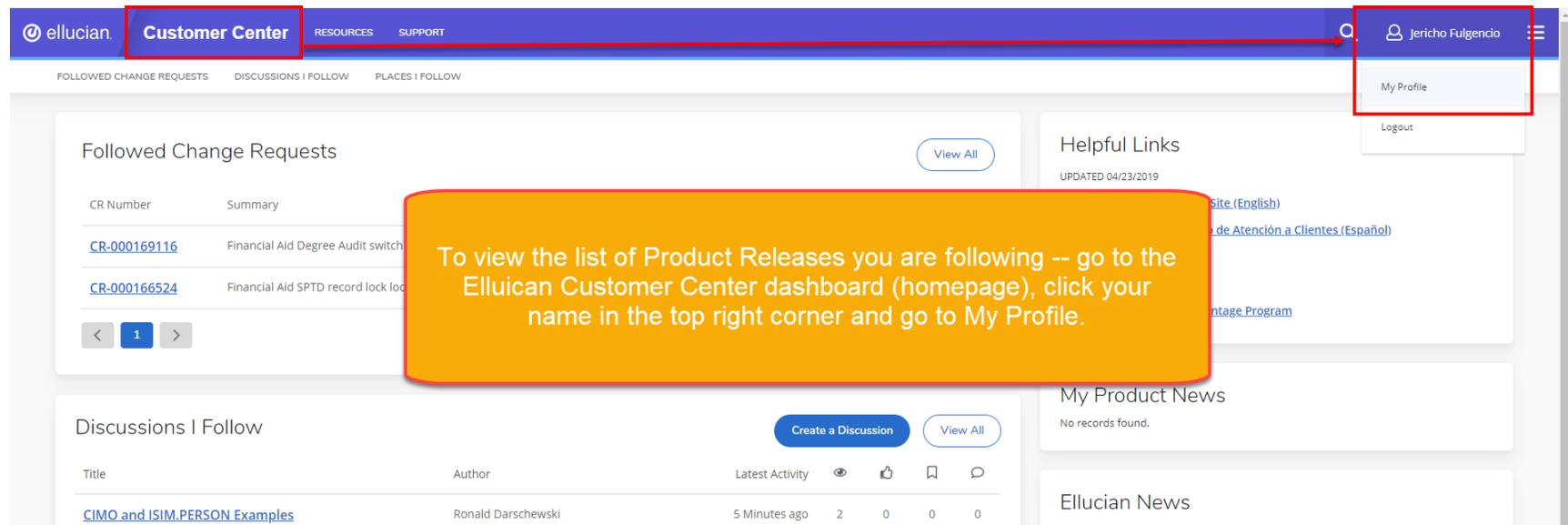
Under the Release Details, you can choose to “Follow Release”.

The screenshot displays the Ellucian Customer Center interface. At the top, the navigation bar includes the Ellucian logo, 'Customer Center', and links for 'RESOURCES' and 'SUPPORT'. A search icon and the user name 'Jericho Fulgencio' are also present. The main content area features a header for 'Release 021070'. Below this, the 'Release Details' section provides information about the product hierarchy ('Colleague - Financial Aid - COD Processing'), status ('PLANNING'), version, target GA date ('03/06/2020'), and supported languages ('English - US'). A red box highlights the 'Release 021070' header, and a red arrow points from it to a 'Follow Release' button, which is also highlighted with a red box. To the right of the 'Follow Release' button is an 'Email me this page' link. Below the release details, there is a 'Support Assurance' section with 'Support Status' and 'Maintenance' information, and a 'Comments' section with a 'Share an update...' input field and a 'Share' button. A yellow callout box with a red border is overlaid on the page, containing the text: 'Under the Release Details, you can choose to "Follow Release".' The footer of the page reads 'Ellucian Customer Center · Copyright 1995-2019 Ellucian Company L.P. and its affiliates'.

### Tracking Product Calendar & Releases

#### Step 6

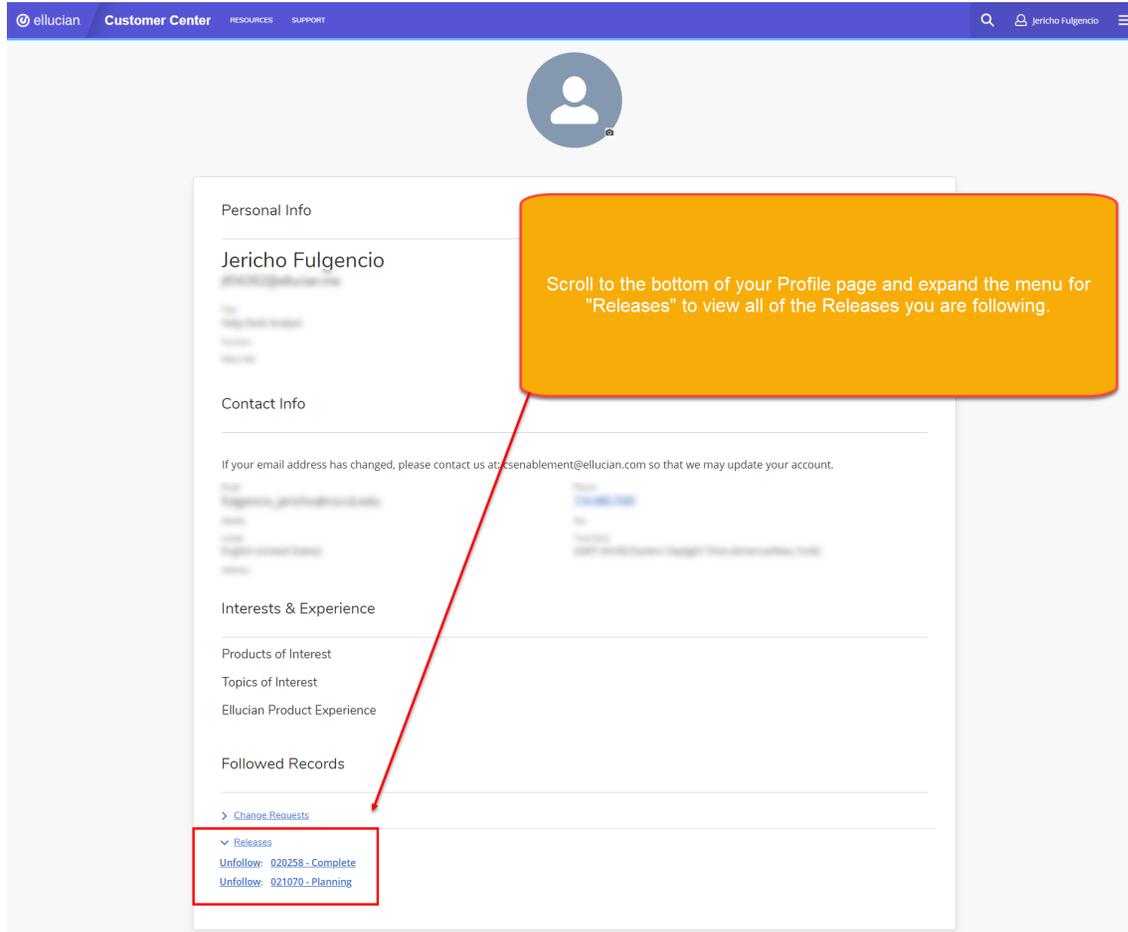
To view the list of Product Releases you are following – go to the Ellucian Customer Center dashboard (homepage), click your name in the top right corner and go to My Profile.



## Tracking Product Calendar & Releases

### Step 7

Scroll to the bottom of your Profile page and expand the menu for “Releases” to view all of the Releases you are following.



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## Tracking Community Discussions

### Step 1

Go to Resources > Community to view and track Community Discussions related to a particular Colleague subject (e.g., Colleague Student).

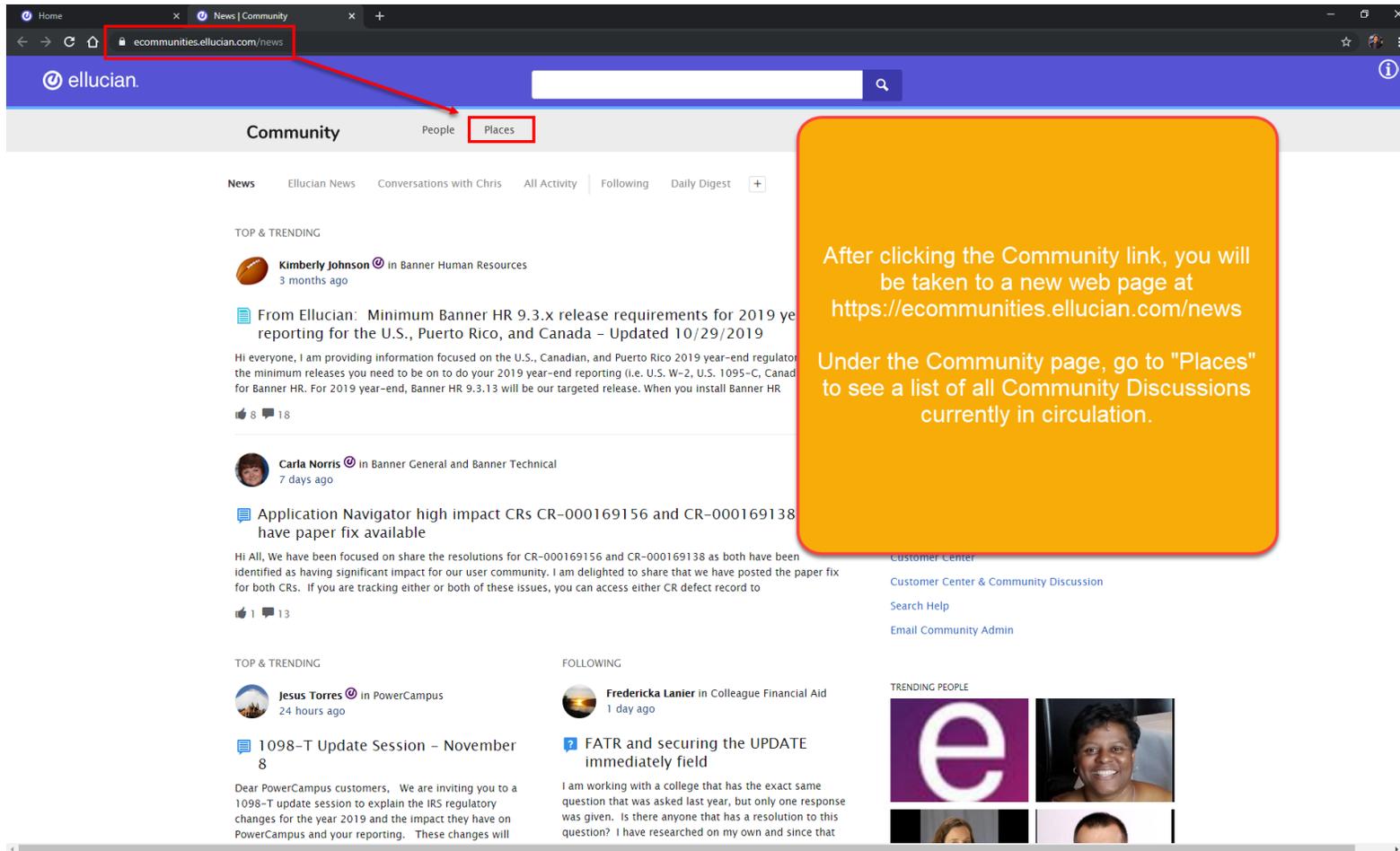
The screenshot shows the Ellucian Customer Center interface. The top navigation bar includes the Ellucian logo, 'Customer Center', 'RESOURCES' (highlighted with a red box), and 'SUPPORT'. A search bar and user profile 'Jericho Fulgencio' are on the right. The main content area is titled 'Resources' and is divided into three columns: 'Community', 'Knowledge', and 'Documentation'. Under 'Community', 'Ideas' and 'Community' (highlighted with a red box) are listed. Under 'Knowledge', there are links for 'Instructor-Led Training', 'On-Demand Training', 'Service Delivery Materials', 'Articles', and 'Product Calendar & Releases'. Under 'Documentation', there are links for 'Colleague', 'Colleague Technical Reference', 'Colleague Compatibility', 'Analytics', 'Elevate', 'Ethos', 'Experience', 'Intelligent Learning Platform (ILP)', 'Workflow', 'Find More...', and 'Find APIs'. A large orange callout box on the right contains the text: 'Tracking Community Discussions' followed by 'Go to Resources > Community to view and track Community Discussions related to a particular Colleague subject (e.g., Colleague Student)'. At the bottom, there is a note about Colleague downloads, the text 'Powered by ellucian', and a link for 'View Options and Request App Access'.

## Tracking Community Discussions

### Step 2

After clicking the Community link, you will be taken to a new web page at <https://ecomunities.ellucian.com/news>

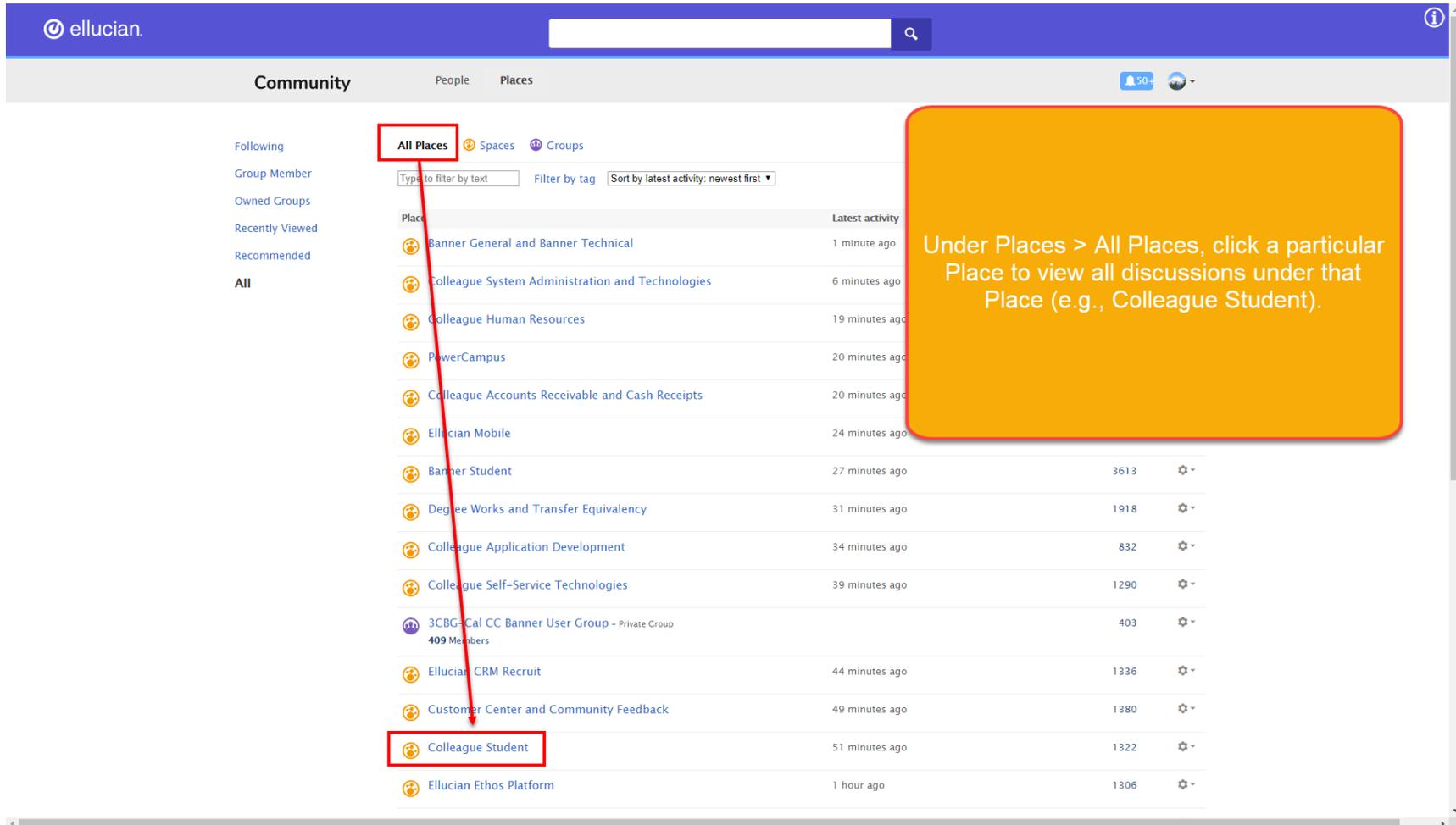
Under the Community page, go to “Places” to see a list of all Community Discussions currently in circulation.



### Tracking Community Discussions

#### Step 3

Under Places > All Places, click a particular Place to view all discussions under that Place (e.g., Colleague Student).



The screenshot shows the Ellucian Community interface. At the top, there is a blue header with the 'ellucian.' logo and a search bar. Below the header, the 'Community' section is active, with 'People' and 'Places' tabs. The 'All Places' tab is selected and highlighted with a red box. Below this, there are filters for 'Type to filter by text', 'Filter by tag', and 'Sort by latest activity: newest first'. A list of places is displayed, with 'Colleague Student' highlighted by a red box. A yellow callout box with a red border contains the instruction: 'Under Places > All Places, click a particular Place to view all discussions under that Place (e.g., Colleague Student).'

Place	Latest activity	Members	Settings
Banner General and Banner Technical	1 minute ago		
Colleague System Administration and Technologies	6 minutes ago		
Colleague Human Resources	19 minutes ago		
PowerCampus	20 minutes ago		
Colleague Accounts Receivable and Cash Receipts	20 minutes ago		
Ellucian Mobile	24 minutes ago		
Banner Student	27 minutes ago	3613	⚙️
Degree Works and Transfer Equivalency	31 minutes ago	1918	⚙️
Colleague Application Development	34 minutes ago	832	⚙️
Colleague Self-Service Technologies	39 minutes ago	1290	⚙️
3CBG - Cal CC Banner User Group - Private Group 409 Members		403	⚙️
Ellucian CRM Recruit	44 minutes ago	1336	⚙️
Customer Center and Community Feedback	49 minutes ago	1380	⚙️
Colleague Student	51 minutes ago	1322	⚙️
Ellucian Ethos Platform	1 hour ago	1306	⚙️

### Tracking Community Discussions

#### Step 4

Use the content search bar to look up a particular Discussion (e.g., registration).

Click a particular Discussion to view all comments related to that Discussion.

The screenshot shows the Ellucian Community interface. At the top, there is a search bar with the text 'registration' entered. Below the search bar, a list of discussion titles is displayed. Two titles are highlighted with red boxes: 'Registration Rules in ACTM vs RGUS' and 'webadvisor registration data completely lost!?!?'. A yellow callout box with a red border contains the text: 'Use the content search bar to look up a particular Discussion (e.g., registration). Click a particular Discussion to view all comments related to that Discussion.'

Title	Author	Latest activity	Views	Like	Bookmark	Comment	More
Assign Registration Times (ARGT) – RGPREND.DATE/TIME Not Assigned	Ja						
Need a Restriction rule to stop registration in a course if a different specific course has been taken	Pa						
Registration Rules in ACTM vs RGUS	Ja						
Colleague NSC – Reporting Early Registration Data	Car						
webadvisor registration data completely lost!?!?	Arnold Chan	August 27, 2019 6:22:08 AM	124	0	0	11	⚙️
Block Registration	Russ Bilotta	August 27, 2019 6:07:34 AM	296	2	1	9	⚙️
Registration restriction for balance owed	Judi Myers	August 23, 2019 10:56:39 AM	35	0	0	3	⚙️
RGST – Registration Statement	Michelle Burwell	July 3, 2019 8:37:54 AM	43	0	0	0	⚙️
Pass/Fail option turned off in student planning registration	Marah Jacobson-Schulte	June 27, 2019 5:58:38 AM	71	3	1	2	⚙️
Batch Update for Section Registration Dates (SRGD) – NOW Available	Debbie Smith	May 23, 2019 9:32:25 AM	321	2	6	6	⚙️
How do schools deal with students holding multiple sections of the same class during	Mindy Kaplan	May 6, 2019 2:49:26 PM	453	11	13	27	⚙️

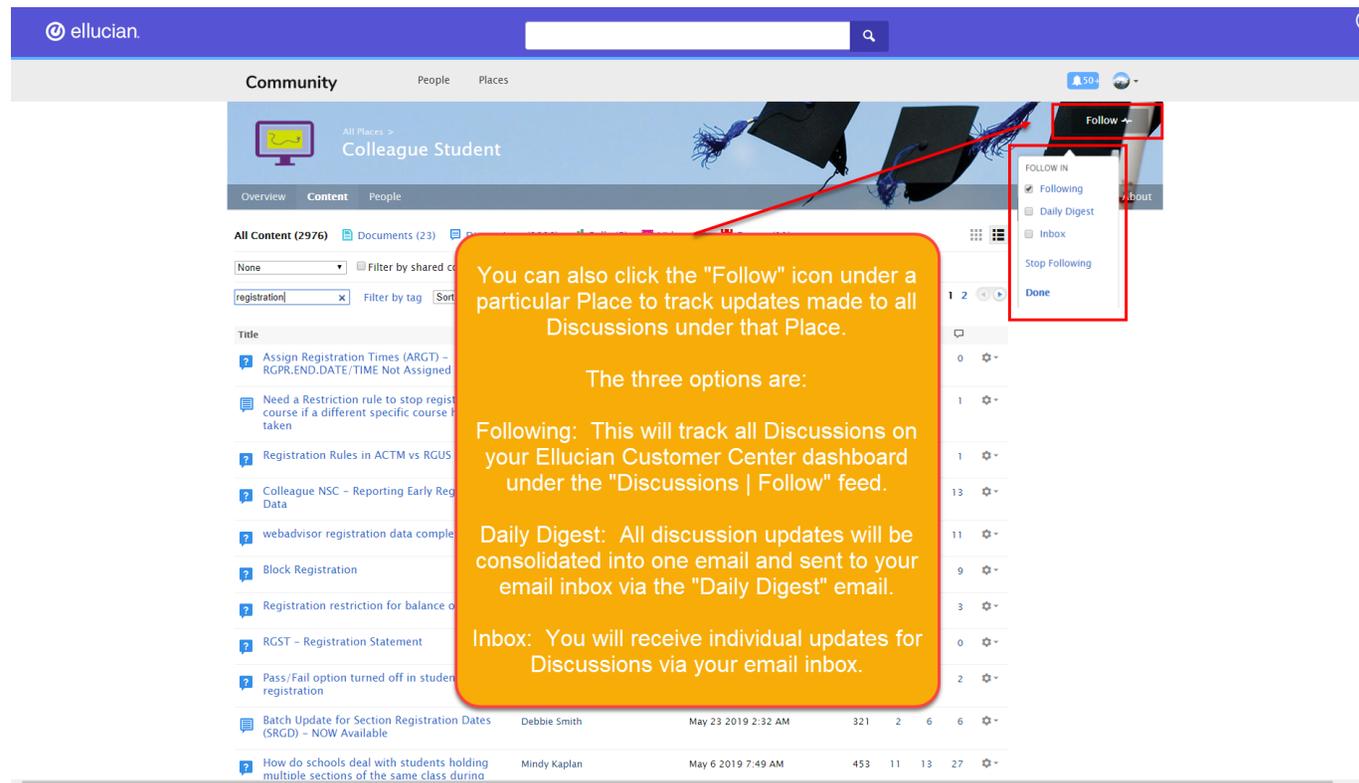
**Tracking Community Discussions**

**Step 5**

You can also click the “Follow” icon under a particular Place to track updates made to all Discussions under that Place.

The three options are:

- Following: This will track all Discussions on your Ellucian Customer Center dashboard under the “Discussions | Follow” feed.
- Daily Digest: All discussions updates will be consolidated into one email and sent to your email inbox via the “Daily Digest” email.
- Inbox: You will receive individual updates for Discussions via your email inbox.



**Tracking Community Discussions**

**Step 6**

Under a particular Discussion, you can click the “Follow” icon to receive updates made to that Discussion.

The three options are:

- Following: This will track updates to this particular Discussion on your Ellucian Customer Center dashboard under the “Discussions | Follow” feed.
- Daily Digest: Updates for this particular discussion will be consolidated into one email and sent to your email inbox via the “Daily Digest” email.
- Inbox: You will receive individual updates for this particular Discussion via your email inbox.

