Employee Wireless Network (Wi-Fi) Guide

About
Updated 03/01/2023.

These steps show how to connect to the RSCCD employee wireless network.

The employee wireless network is for RSCCD employees only, and is only available on-campus.

Students and guests, please follow the Student Wireless Network (Wi-Fi) guide.

For further assistance, please contact the ITS Help Desk.
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Connect using an iPad or iPhone device

**Step 1 – Select RSCCD.ORG from available networks in Wi-Fi Settings**

Select **RSCCD.ORG** from the list of available networks under **Wi-Fi settings**.

**Step 2 – Enter Self-Service ID and password, then connect**

Enter **your Self-Service ID and password** and select **Join**.

**Step 3 – Accept the certificate**

You may receive a notification about an invalid certificate. Please select **Accept**.
Connect using an Android device

Step 1 – Select RSCCD.ORG from available networks in Wi-Fi Settings
Select **RSCCD.ORG** from the list of available networks under Wi-Fi settings.

Step 2 – Enter Self-Service ID and password, select the certificate, then connect
Enter your **Self-Service ID** (in the Identity field) and **password**, then select **Connect** or **Save**.

If **Domain** is required, type in **RSCCD.ORG**

If **CA Certificate** is required, select **Use system certificates** or (unspecified).
Connect using a District laptop

Step 1 – Make sure the Wireless Adapter on the device is turned on

Make sure the wireless adapter on is turned on.

On older devices, there is a **physical switch** on the side or front of the laptop.

On newer devices, press the **Function key (FN) plus F2 on the keyboard** (or, whichever Function key has the wireless icon 📺 for your system).

![Keyboard with F2 highlighted](image)

Step 2 – Check if RSCCD.ORG Wireless Profile automatically connects

Once the wireless adapter is turned on, the *District laptop will connect and automatically log in*, based on the credentials you logged into Windows with. You should see the following message:

![Connected, secured](image)

Step 3 – Check for access to District apps and H drive folders

When the *District laptop is connected to the RSCCD.org* wireless network, using a current employee user ID and password, it will have **full access to all District applications and private directories** (e.g., Outlook, Colleague, H Drive, etc).

Step 4 – If not working, follow steps to connect to Non-District laptop

If the District laptop does not automatically connect to RSCCD.org, follow the steps below for connecting a **NON-DISTRICT laptop**.
Connect using a Non-District Laptop

Step 1 – Select RSCCD.ORG from available networks in Wi-Fi Settings
Select **RSCCD.ORG** from the list of available networks under **Wi-Fi settings**.

Step 2 – Enter your Self-Service ID and password, then Connect
Enter your **Self-Service ID and password**, then select **OK** or **Connect**.

**NOTE:** Once logged onto the RSCCD wireless network, the non-district laptop will only have access to the Internet. To access District applications, employees will need to log onto the remote site located at: [http://remote.rsccd.edu](http://remote.rsccd.edu) or use a District-issued laptop.
Troubleshooting problems

Troubleshooting sign-in problems

- Use the Password Reset page if you’ve forgotten your password, or need to retrieve your username.
- Use the Change Password page to create a new password.
- Read the Single Sign-On FAQs page for other sign in issues.

Contact the ITS Help Desk

- Website: https://webhelpdesk.rsccd.edu
- Phone: 714-564-4357 Extension 0
- Email: helpdesk@rsccd.edu

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