Employee Wireless Network (Wi-Fi) Guide

**About**

*Updated 08/01/2022.*

These steps show how to connect to the RSCCD employee wireless network. The employee wireless network is for RSCCD employees only, and is only available on-campus.

Students and guests, please follow the [Student Wireless Network (Wi-Fi) guide](#).

For further assistance, please contact the [ITS Help Desk](#).
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Connect using an iPad or iPhone device

**Step 1 – Select RSCCD.ORG from available networks in Wi-Fi Settings**

Select **RSCCD.ORG** from the list of available networks under **Wi-Fi** settings.

**Step 2 – Enter WebAdvisor ID and password, then connect**

Enter your **WebAdvisor ID and password** and select **Join**.

**Step 3 – Accept the certificate**

You may receive a notification about an invalid certificate. Please select **Accept**.
Connect using an Android device

Step 1 – Select RSCCD.ORG from available networks in Wi-Fi Settings

Select **RSCCD.ORG** from the list of available networks under **Wi-Fi** settings.

![Wi-Fi settings screen with RSCCD.ORG selected](image)

Step 2 – Enter WebAdvisor ID and password, select the certificate, then connect

Enter your **WebAdvisor ID** (in the **Identity** field) and **password**, then select **Connect** or **Save**.

If **Domain** is required, type in **RSCCD.ORG**

If **CA Certificate** is required, select **Use system certificates** or **(unspecified)**.
Connect using a District laptop

Step 1 – Make sure the Wireless Adapter on the device is turned on

Make sure the wireless adapter on is turned on.

On older devices, there is a physical switch on the side or front of the laptop.

On newer devices, press the Function key (FN) plus F2 on the keyboard (or, whichever Function key has the wireless icon for your system).

Step 2 – Check if RSCCD.ORG Wireless Profile automatically connects

Once the wireless adapter is turned on, the District laptop will connect and automatically log in, based on the credentials you logged into Windows with. You should see the following message:

Step 3 – Check for access to District apps and H drive folders

When the District laptop is connected to the RSCCD.org wireless network, using a current employee user ID and password, it will have full access to all District applications and private directories (e.g., Outlook, Colleague, H Drive, etc).

Step 4 – If not working, follow steps to connect to Non-District laptop

If the District laptop does not automatically connect to RSCCD.org, follow the steps below for connecting a NON-DISTRICT laptop.
Connect using a Non-District Laptop

Step 1 – Select RSCCD.ORG from available networks in Wi-Fi Settings

Select **RSCCD.ORG** from the list of available networks under **Wi-Fi** settings.

![RSCCD.ORG Network](image1)

Step 2 – Enter your WebAdvisor ID and password, then Connect

Enter **your WebAdvisor ID and password**, then select **OK** or **Connect**.

![Login Screen](image2)

**NOTE:** Once logged onto the RSCCD wireless network, the non-district laptop will only have access to the Internet. To access District applications, employees will need to log onto the remote site located at: [http://remote.rsccd.edu](http://remote.rsccd.edu) or use a District-issued laptop.
Troubleshooting problems

Troubleshooting sign-in problems

- Use the Password Reset page if you’ve forgotten your password, or need to retrieve your username.
- Use the Change Password page to create a new password.
- Read the Single Sign-On FAQs page for other sign in issues.

Contact the ITS Help Desk

- Website: https://webhelpdesk.rsccd.edu
- Phone: 714-564-4357 Extension 0
- Email: helpdesk@rsccd.edu

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