



**Santa Ana College  
School of Continuing Education  
Student Satisfaction Survey Results, Spring 2014**

**June 2014**

As an educational institution, it is imperative that we regularly monitor student satisfaction to understand how particular issues, if any, impact their perception in program offerings, support services and resources available, learning environment, as well as facilities usage as it relates to the Santa Ana College School of Continuing Education (SAC-SCE). Findings will assist us to serve students appropriately.

At the end of Spring 2014, staff conducted an online student satisfaction survey of the students actively enrolled at the five main SAC-SCE sites (Santa Ana College campus, Centennial Education Center, El Sol Center, Godinez High School and Santa Ana High School). The survey provided an opportunity for students to report their levels of satisfaction with the programs, services and resources available to them as SAC-SCE students. In addition, the survey included questions regarding their educational background, as well as questions regarding their employment status, family income, etc.

Respondents come from diverse demographic and economic backgrounds. Thirty percent have had some college education and 43% have less than a high school diploma. The majority of respondents are 30 years of age or older (67%), female (60%) and Latino (79%). Though respondents identified numerous native languages, three-fourths of the respondents' primary language is Spanish. More than two-thirds (69%) of the respondents reside in households of three or more family members, with low annual household income (72% with less than \$40,000 per year), and 53% worked (full and/or part time). Seventy-seven percent of them have their own transportation to school, while others depend on public transportation (13%), getting dropped off (9%), carpooling (2%) or walk (10%).

Many of the respondents (88%) took classes at the Centennial Education Center, 13% at the SAC main campus, and the remaining 2% at the Godinez and Santa Ana high schools. Slightly more than half of the respondents (52%) have been enrolled at SAC-SCE for less than a year, 32% from one to two years and 15% for three or more years. Participants come to SAC-SCE for various reasons: to learn English (54%), to obtain a better job (43%), to obtain high school diploma (33%), to obtain a CTE/computer training certificate (29%), to prepare for college/university studies (25%), and to help their children with school work (15%).

This report summarizes the opinions and perceptions of the 949 students who completed the survey. Data from this year will be compared to the survey conducted in 2012 to assist staff in comparing current and past performance.

## **Summary of Results:**

- Respondents enrolled at the SAC-SCE in various programs (*and therefore, may have more than one reason selected*). However, the majority are enrolled in the English as a Second Language program (54%), the Career Technical Education (CTE)/computer training program (31%), the Adult High School Diploma (19%), Adult Basic Education (10%), and GED coursework (3%).
- Respondents gave SAC-SCE a rating of 90% in “excellent” or “good” for overall experience! They were generally satisfied with the facilities, the quality of education, and the services they received at the SAC-SCE. They expressed appreciation for the availability of quality programs offered at no cost to students. Ratings for each area in these categories received rating similar or higher than in 2012. “Quality of instruction” had the highest gains of six percentage points.
  - Respondents gave highest ratings to “classroom experience” (95% of “excellent” and “good”) and “quality of instruction” (94%) and lowest ratings to availability of parking (56%).
  - “Appearance and maintenance of grounds/facilities,” “campus safety/security” and “convenience of classroom/site location” received ratings of 85% to 92% satisfaction.
  - “Class size,” availability of classes, variety of classes offered, and “books and learning materials” received 90% to 92% of excellent” and “good” ratings.
- Respondents do not use many programs and services made available to support them as they pursue their college education. Satisfaction ratings for support services, in general, were slightly lower for each category (other than admissions and assessment) than in 2012.
  - The most often used services were “required” ones in which they need to select and enroll in classes, such as Admissions and Registration Office (96%) and the Assessment/Orientation Office (88%). Both programs also received highest ratings of satisfaction from those who used their services, 92% and 90% respectively and are higher ratings than in 2012.
  - Less than half of the respondents (39%) use counseling services. Of those who did use the services, they gave it a rating of 86% satisfaction. Fewer students used this service and received slightly lower satisfaction rating than 2012.
  - Though some services were not used (by more than half of the respondents), they received general satisfaction ratings of 80% (Child Care Center) to 89% (Student Government Development Program/Leadership) from those who did use them.
- Respondents need the following courses to reach their goals: CTE/computer training (45%), ESL (41%), Adult High School Diploma (35%), GED (16%), ABE (13%), and Citizenship (9%).
- Word-of-mouth is the best form of advertisement for the SAC-SCE program (60%).

Comments were transcribed verbatim and grouped when similar thoughts were expressed. Participants complimented the helpful staff and faculty, the quality of education, as well as the many resources available; however, they also did not hesitate in making many suggestions for improvements (such as the need for better parking, better classroom technology, better classroom configuration to cut down noise, additional lab hours to complete assignments, etc.). Staff are encouraged to read the comments as they are very revealing.

**Survey Response Details:**

Please circle the number that best describes your satisfaction with SAC-SCE.

	Excellent	Good	Average	Below Average	Poor
Classroom experience	58%	37%	4%	1%	0%
Availability of classes	46%	46%	6%	2%	0%
Variety of classes offered	45%	45%	9%	1%	0%
Quality of instruction	58%	36%	6%	0%	0%
Books and learning materials	47%	43%	9%	1%	0%
Class size (# of student in a class)	40%	50%	9%	1%	0%
Appearance/maintenance of the facility	37%	51%	9%	1%	2%
Campus safety/security	35%	50%	12%	2%	1%
Convenience of classroom/site location	46%	46%	7%	1%	0%
Availability of parking	22%	34%	24%	10%	10%
Overall experience	39%	51%	8%	1%	1%

Please circle the number that best describes the quality of services and programs that you have used at SAC-SCE.

	Level of Satisfaction of Those Who Used Services/Programs*					Have Not Used
	Excellent	Good	Average	Below Average	Poor	
Admissions & Registration Office	53%	39%	7%	1%	0%	4%
Assessment/Orientation	43%	47%	9%	1%	0%	12%
CalWORKS	30%	54%	15%	1%	0%	50%
Child Care Center	32%	48%	14%	2%	4%	61%
Counseling	41%	45%	12%	2%	0%	36%
Disabled Student Program & Services	33%	47%	16%	4%	0%	58%
Student Government Development Program/Leadership	39%	50%	9%	2%	0%	41%
Student Transition Program	37%	49%	13%	1%	0%	46%

What program are you in? (*select all that apply*)

- 54% English as a Second Language (ESL)
- 31% CTE/ Computer Training
- 19% Adult High School Diploma
- 10% Adult Basic Education (ABE)
- 3% General Education Development

Your ethnic background:

- 1% African-American
- 79% Hispanic/Latino
- 17% Asian/Pacific Islander
- 3% Non-Hispanic Caucasian

How do you get to classes? (*select all that apply*)

- 77% I drive
- 13% I use public transportation
- 10% I walk
- 9% I get dropped off by family/friends
- 2% I carpool

How old are you?

- 0% Less than 18
- 4% 18-19
- 5% 20-21
- 8% 22 to 25
- 10% 26-29
- 26% 30 to 39
- 20% 40 to 49
- 21% 50 to 64
- 7% 65+

Your gender:

- 40% Male
- 60% Female

Your gross household income in 2013:

19%	Less than \$10,000
22%	\$10,000-\$19,999
20%	\$20,000-\$29,999
11%	\$30,000-\$39,999
4%	\$40,000-\$49,999
3%	\$50,000-\$59,999
1%	\$60,000-\$69,999
2%	\$70,000 or more
18%	I don't know

How many people are in your household during 2013? (*includes respondent*)

10%	only me
22%	two, including me
42%	three or four including me
27%	five or more including me

What is your employment status at this time?

32%	Employed full time
21%	Employed part time
8%	Homemaker not employed outside of the home
30%	Not employed
7%	Retired
3%	Disabled

What is your native language?

75%	Spanish
13%	Vietnamese
7%	English
1%	Chinese
1%	Korean
1%	Farsi
1%	Russian
1%	Other: Cambodian, Italian, Lao, and Tagalog)

I have attended classes at SAC-SCE for:

52%	Less than a year
32%	1 to 2 years
10%	3 to 4 years
5%	5 or more years

My highest level of education is:

43%	Less than high school
27%	I am a high school graduate
15%	I have had some college, no degree
4%	I have an associate degree
10%	I have a bachelor's degree
1%	I have a master's or doctorate degree

I come to school because (*select all that apply*):

54%	I want to learn English
16%	I want a job
43%	I want to get a better job
33%	I want to get a high school diploma
29%	I want to get a career technical education/computer training certificate
25%	I want to study at a college or university
15%	I want to help my children with their school work

What classes would you like to attend to help you reach your goals? (*select all that apply*)

41%	ESL classes
45%	CTE/ Computer Training classes
35%	Adult High School Diploma classes
13%	ABE classes
9%	Citizenship classes
16%	GED classes

How did you hear about our classes? (*select all that apply*)

60%	A friend/family member
10%	Class schedule received in the mail
19%	Walked in
10%	Internet
7%	Newspaper advertisement
4%	Flyer at public library
3%	Flyer at the EDD Office
3%	Representatives from SAC
2%	Marquee at SAC Campus
1%	Advertisement posted on home doorknob

## Comments Regarding the Quality of Services and Programs

### Instruction/Instructors

- Excellent class environment! (28)
- CEC has great teachers. (23)
- Teachers are very accommodating, very nice and they are very patient in teaching students. (9)
- **Professor Allen**, computer skills and conversation class, is an excellent teacher. (4)
- All these programs the school offered are excellent.
- **Barbara Barone** really helped me with everything I need to continuing my education.
- Excellent teacher, **Jim Hall**
- Everything is okay, but some teachers have a bad attitude towards students. One of them is \_\_\_\_\_, from the Composition 1 & 2 (afternoon). She is not polite and very rude. She is aggressive when talking to students and that's not right. That's harassment for students (the way she treats students). She needs to take it easy and calm down. If she doesn't like her job she needs to look for another one. The rest are good teachers.
- There should be teachers' aides to help out with all the questions that students have and teachers sometimes get overwhelmed or don't have enough time to help students. I have seen a drop in students because of frustration in students not getting the help they need. We need more days/hours of availability of classes in computers, here at the Corbin Center a variety of other computer programs like Photoshop, graphics and publisher.
- I love the dedication that the teacher gives her students. The staff is also very patient. Campus security is 100% on task. I am pleased with all the dedication given to me.
- I have really enjoyed my computer class! Our instructor, **Frank Castillo**, makes sure we understand what we are doing! I can now teach someone the basics computer steps. I appreciate very much, that this class was close to my home!
- My teacher is excellent! I have learned a lot and feel good going to class. The lessons the teacher makes are good and we are always busy in class. However, my computer class used to meet four times a week and now we only meet twice a week.
- This service is a very much appreciated. My teacher **Mrs. Barone** is an excellent instructor, with great knowledge about the subject she teaches as well as the manner she uses to teach.
- We need more counselors.
- I have had 3 different and they are very good teachers with different teaching styles. However, the class is never boring. We always have the opportunity of participate, to talk, to read or give opinions. The teachers always give us orientation about our future and they are very kind to us.
- I like the leadership programs the best. I have an excellent teacher.
- Teachers are so nice especially **Ann Bernal**. Thank you so much
- **Alan G.** is very good and very helpful. I would like to see him teach other computer classes.
- The instructors are very kind and understanding. They always have great disposition in assisting us. The only problems I have with my high school classes are the availability in the classroom, the crowded parking lot and very loud students.

### Class offerings

- More open classes and on different days because it is hard those who work. (2)
- More computer classes with teacher one-on-one because studying the book is difficult sometimes.
- Some of the classes are full (like payroll) and it is not accepting any student until September. It would be nice if the school could provide more classes.
- The classes are very good for people who only have few hours during the week to study.
- I've been taking only English classes but I think everything is perfect.
- I would like to have more days added to the class.
- Please add more computer programs courses.
- I need conversation class at night.
- I would like to see classes with word expressions or different meanings word and definition.

### **Facilities/supplies**

- Need more space for parking (11)
- We need more security and parking. You need to draw lines so people can park correctly. (4)
- I would like to have Internet in my class permanently so do not shut down the internet. (2)
- We need to be more current in technology. (2)
- I think Santa Ana College needs a place to study.
- I would like people make less noise so I can concentrate more.
- The classrooms smell, please put in new carpet and clean the classrooms. And there is not enough parking for all the students. Thank you.
- We need bigger classroom.
- I suggest improving the facilities like bathrooms and a comfortable area to rest when student have to stay a long time at the center.
- The computers we use break down sometimes we would like some help to get new ones.
- The women's bathrooms need to be cleaned more often.
- You need a child care facility for the parents who study at CEC.
- In the classroom of grammar, we need more books and computers.
- Everything is good except the security. I do not feel safe in the parking lot, especially at night.
- I am so glad I have the opportunity to learn English at this facility! The only thing that I don't like very much is that I cannot concentrate because the noise made by teachers and students. I think they should be more considerate when talking.

### **Overall**

- You have excellent services and programs. (98)
- I really appreciate programs and services offered. (20)
- I am very happy to be taking English classes. (8)
- Being that you're offering free classes, they are good! Thank you. (4)
- I have good experience in the classroom. (4)
- You offer a very good service with "free classes" for the community people. (4)
- This school has excellent programs that help a lot to the students. I have been studying here for many years, and I'm very happy. Thank you very much for these opportunities. (2)
- Programs for education are abundant and so practical for the adults who want to improve their general knowledge or for the youth who need necessary certificates for their jobs.
- All services that I get here very good and the staff are very reliable.
- Please treat all students the same.
- CEC has a very good number of classes to help you get a better job or simply help you with personal goals. The teachers I have had are very nice. They are always happy to help you with any questions you have. They make you feel good.
- CEC has a very good program for students of all ages and I think it is helpful for everyone. I am so grateful for this opportunity. I hope this center continues helping people to be successful.
- Could improve a little more of services.
- Define levels according to education level for students.
- Get more information help students find a better job.
- I am very happy with this chance to improve my English and computers skills.
- I have attended CEC for several years and I love it. I tell all my friends and relatives about it.
- I like English class pronounce, read, write, hear, and listen.
- CEC is doing a fantastic service to the community. It's a great push for us to be better citizens.
- I think the programs are very important for us, because they help us learn English.
- I think having an English lab class will be very effective and useful to all students.
- I think it is good for us, because I can come when I have a time. I work in my free time.
- I think staff should be checked on once in a while to see how they are doing.

- This school and the computer skills class have a high level of success. I can't wait to continue the rest of this program and see what the outcome is going to be like.
- The programs and teachers are good, but the programs are too long and difficult to finish.
- I think this is the best Adult Continuing School in the State of California. It offers all kind of classes that prepare you to find a good job and encourages you to go to college or university.
- I would like people at the office to be polite and kind to students.
- I have a good experience with teachers and staff. They are patient and very supportive to students. They are professional and understand cultural differences. I am confident in recommending people to attend this college. I would like to thank the teachers for helping me.
- I'm very glad to study here. The services are complete and I like the diversity of programs.
- I am surprise that this good school is free. Teachers are always on time and give us the material free of charge.
- I'm very happy with these services. The hours of operations are awesome and very convenient. Thank you for giving us the opportunity to learn at our own pace.
- Just want to thank all the support and patience we get from all the staff here at the computer lab.
- Maybe offer more programs on the weekends, because we are working, we don't have time to take others classes or programs.
- Our community is very fortunate to have these opportunities, especially at no charge.
- Some of the programs are good and some are not. Before we were allowed to use the computer lab to work after class. That helped us a lot because we got a chance to practice what we learned in class and also if we got stuck there are some teachers in the lab who can help us. Although not all of them are experts. There were also times that you asked some of them and they were not able to help you. But there are also some who are very smart. I think that those teachers who work in the lab should get familiarized with those textbook they are using so that they become more efficient in helping the students. I really think that it is very important that students be allowed to use the computer lab to practice and to do their homework because most of the students don't have the programs that are needed at home and some don't even have computers.
- Thank you for programs like this and giving me another opportunity in life.
- The services and programs in my school are excellent. I'm attending a lot of classes here and all of them are free. I love my school and my classes very much because the atmosphere there is so friendly and respectful with a lot of kind and wonderful teachers who are always available to help students immediately. From here, I have been learning and improving myself so much, day after day, to prepare for college in the next semester.
- They should be able to provide private parking for the school because in back of the school right now they have public parking and people outside are finding ways to open up the slot and take the money out so when they come to check if the people paid they don't find any more money and then they give out the tickets. I have experienced this before other than that I enjoy this program

## Suggestions for Improvement

### Overall

- This college has everything that we need. (27)
- The services and programs are very good. You're doing a great job. No suggestions. (17)
- Please give us more information about the services and programs that exist when we register. (4)
- I can speak better English and I am happy because this is better for my job and friends.
- I feel we have the best. The instructors help and guide us students through all of our subjects. I have completed Keyboarding, and Windows and now have a certificate. I could not have done it without the teacher's assistance; to me they are the best.
- Have a kind program to learn something about be successful learning about business and learn some skills about financial programs.
- I would like to be advised on how to get a GED diploma.

### Instruction/Instructors

- I need more practice conversing and listening so I can develop good English skills. (15)
- We need more teachers' aides to help answer questions. (6)
- Students need to have time to practice what they learn in class (conversing and dialoguing). (6)
- I think we need more teachers at CEC. (5)
- Offer shorter programs so we can finish faster. (2)
- Bring back workshop labs. They help us perform better when we are working with books. (2)
- We need more instructors and materials to work with. (2)
- The teachers must teach idioms, daily English conversation. I need conversation skills. (2)
- I suggest the teachers take time to teach the basics first. Some of them are so fast that it's hard to catch up. We should be allowed to use the computer laboratory so we can practice. (2)
- Mrs. \_\_\_\_\_ needs to be nicer to students. (2)
- I would like to see more one-on-one support for those that need more computers help. (2)
- Develop an app so students can see their progress, schedule and options. It would be nice if you could help us find a job or link us to a job bank because a lot of us are looking for jobs.
- We need guidance in deciding which class is for us.
- Establish a minimum attendance and participation.
- Establishing social programs in order to increase the opportunities to practice English.
- All teachers should focus on students. They need to explain more clearly about the activities and all the assignment to pass the tests. They should respect us, be friendly, have good manner, good attitude and encourage students with the goals.
- We need more tutors in the lab.
- This program helped me finish my high school diploma.
- The counselors are not very courteous or helpful. We need people to give us advices.
- Yes people over 50 need help with more help so we can go back to work with better salary.
- Talk to your teachers, have meetings and make them understand that their job is to teach us a new language not to be despot. You need to talk to teacher, \_\_\_\_\_. I gave her my worksheet 10 minutes before the deadline, but she despotically told me that she wasn't taking any more assignments that she had more to grade. I understand that and I wouldn't complain if she would it tell me politely, but the tone she used was not appropriate for a "teacher with higher education" than me. Besides saying that all loud out to intimidate me in front of my classmates wasn't right. This is not the first complain that I have about her and I'm sure I'm not the only one.
- We need more interaction with the professor.
- I think instructors should have an orientation with students before class starts.

### **Facilities/Supplies**

- We need classrooms that are suitable for instruction. It is often too noisy. (10)
- We need better computers for our class! It takes a long time for our computers to be fixed. (6)
- We need access to the Internet in the classroom. (6)
- I want to use a book to read and write about grammar we need more materials for practice and facilities to take books to read at home. (6)
- Better parking lots, redraw the lines (5)
- Please have more lab hours so we can work. Some of us do not have a computer at home. (5)
- I would like to see more security and more lights in the parking lot. (4)
- More programs in the computer class. (2)
- Provide more interesting books for students to read. (2)
- You need more spaces for new students in computer classes, like accounting and payroll. (2)
- A classroom with enough seats for all the students is necessary. The current class has a huge wall that makes the classroom too small.
- Please have better audio laboratory equipment for those learning English.
- The large computer lab is too noisy. Can you put up wall to help with this problem?
- We need a library, a place to study and a cafeteria.
- Please have classrooms open in the afternoon so we can finish the program faster.
- Please keep the classrooms warmer in the winter months.
- If the school has a childcare that will be helpful to me.
- Improve areas where they are damaged and give more budgets for programs and services.
- More videos, more history about all countries, and more exercises like home work.
- Please update the GED books so they are current with the new GED test.

### **Class Offerings**

- I prefer classes on weekends or in the evening. (9)
- Please add more days to classes as we need more time to learn the materials. (6)
- Please offer more classes. (6)
- Please offer more classes in the morning M-F (4)
- Offer courses in the medical field
- I need free Spanish classes, and more classes about CBA.
- Need pronunciation classes
- More Spanish and accounting classes.
- There is no advanced ESL course so we have to go to SAC and it's too far.
- I wish class starts at 9:00 am to give mothers with kids time to drop off kids before coming here.
- It would be nice if Excel was offered every term.
- I want outside classes to learn about the country, the museum, or cinema.
- I think it would be good if you could add advanced English classes.
- Please offer higher level science courses in the adult high school program.

## Additional Comments Respondents Shared

### Overall

- Thank you for offering these programs and supporting us to make our lives better. (20)
- I like the school because I can learn English. (19)
- I'm so happy to have these free classes so I can take advantage of it. (17)
- I like this program and course are very good. (14)
- I appreciate that all services I receive here are free. I have been improving day after day. I appreciate the help that is offered by people that work here. (14)
- I think this college offers great opportunities to improve education to accomplish our goals. (6)
- The education is excellent. When students finish the programs, they are prepared. (3)
- I think you need advertise the free English class program. It will be better for those who want to learn English but they don't know the locations! (3)
- I feel very fortunate to be able to participate and have access to the services. (3)
- I am so glad to be in this country and to have the education I have always dreamed about. Moreover that my child is been taking care of while I am studying at school! I really appreciate that!
- I'm very, very lucky to have a lot of help from the government of the USA, the government of California, from our school, our classes, our teachers, our counselors. I appreciate it.
- I have learned a lot of grammar with the focused worksheet and been advancing at a nice pace thanks to my own availability of time.
- CEC is a great school with wonderful atmosphere and knowledgeable teachers. I am very happy.
- Those who are taking the programs here are lucky people!
- We need to keep this school functioning to help the community and those who want to succeed in life. For a better education, a better future for our kids.
- Because I did not know English, I couldn't get a job. But after attending CEC, my life changed completely because now I have a better job. Thank you so much for everything.
- The student government does nothing, what is the real point for having a student government.
- Thank you for offering these classes. They truly do make a difference in our community. I am thankful that I live in Santa Ana and have these free classes offered.
- I wish that we can have more workshops, help in all areas.
- On behalf of the community and from the bottom of my heart: thank you.
- It is good to have surveys ask our opinions.
- It is important to motivate students using technology to support our process of learning English.
- It would be nice if we can take work home that way we can finish better our classes.
- It's a great school and it has great staff.
- In computer lab most of assistants need more training in learning the Microsoft programs offered.
- Please treat all students fairly.
- CEC helps me learn computer hardware, software and network. I highly recommend it.
- CEC has been a great tool for me to turn my life around and become a better person.

### Course offerings

- More class offering from 8am to 10pm. (2)
- Extend the program to offer classes during the weekends. (2)
- Open more computer classes because it's always full and we must be trained for job.
- Some of the students are mothers and it would help if the classes start at 8:30 am.
- Can you discontinue some classes and replace them with better ones?
- I really like to go back to the same schedule of computer class that we had before. Thanks a lot for all attention to this survey.

### Instruction/instructors

- The teachers are very good! (23)
- Thanks so much to all the teachers and all the people who work here. (10)
- Thanks to all the people who work at this school, you are really nice and professional people.
- The English classes needs more practice.
- The staff and teachers are friendly, helpful and have knowledge of the courses they teach. I appreciate the patience they display to all the students. Although almost all the time the class is slowed down by students who don't know have basic computer skills so it should be a requirement to have basics so we can move faster.
- Mr. \_\_\_\_\_ needs to prepare paperwork with the steps so we can follow him.
- CEC and the teachers help me graduate.
- Give rewards to good teachers and warnings to bad ones and send them home. Teachers like \_\_\_\_\_ need to be re-educated.
- Provide counseling services
- I have good comments about teachers. When I finish my tasks, they kindly grade them. If there was something I didn't understand, they kindly explain it to me. They are very helpful.
- I have improved my speak English and found a better job. Thank you.
- I have a very good experience with teachers. They help me a lot.
- Teacher **Angela Alvarez** is the best teacher ever.

### Facilities/supplies

- We need to paint the lines for parking spaces for more cars. (24)
- We need more parking spaces. (14)
- The classroom is too noisy with too many people and it is hard to study. (6)
- There is not adequate lighting in the parking lot. (4)
- We need new computers as they are too old. (4)
- More lights and cameras to improve the security system for a safe school. (3)
- Please fix all or any of the drinking fountains. None of them work. (3)
- I like you to have child care at this location. (2)
- Unfortunately, the restrooms usually are not cleaned and unusable.
- Books are expensive and should be free or used only in class.
- The classroom it not very clean and we need new and fast computers.
- Maybe if some day more budgets are allocated to this facility, you could replace old equipment.
- We've been hearing about the fact that the school rents the land and the lease is about to expire. The truth is that we need the school. If the problem is money, we could collect a small amount of money from students every month so we can help pay for school, even \$20 is affordable for me.
- I think I would like more natural lighting instead of artificial one.
- I think the school needs a gym for student use.
- I think they need to clean the restroom.
- I want to see a new cafeteria.