

Take the first step to better hearing

EPIC Hearing Healthcare is here to make it easier

Treat hearing loss and protect your hearing health with a hearing exam and consultation covered by your plan.



Contact EPIC to request an initial hearing exam and consultation

Call **1-866-956-5400** to start treating any hearing loss and to protect your hearing health.

Have your plan name on hand when you call: **CICCS Trust**



Find the solution for your lifestyle

At your appointment, your hearing care professional will assess your hearing, answer questions and provide a personalized recommendation based on your goals and activities.

Hearing plan name: **CICCS Trust**

Hearing exam frequency:

Annually

Hearing aid benefit:

\$1,000 per ear, once every 60 months (adults)
\$1,000 per ear, once every 24 months (children)

Be sure to have your plan name available when you call to request your appointment.



Learn more about your hearing health

Scan using your smartphone's camera or visit
epichearing.com/2025

Continued on the back.



Hear better, live better

Your overall wellness is affected by your hearing — now and into the future. Your EPIC benefits are here to help you safeguard your health, simply by catching and addressing hearing loss as soon as possible. Learn more about the connections between hearing and overall wellness at epichearing.com/connect.



Nearly **8 in 10**

hearing aid users say that their quality of life was better since wearing aids¹

Good-to-know details

- ✓ You have 60 days to try out hearing aids purchased from a hearing care professional
- ✓ Your plan includes a 3-year extended warranty for repairs and a one-time loss or damage replacement²
- ✓ Schedule up to 3 follow-up visits at no cost,³ with additional support available
- ✓ Save on a broad array of high-quality hearing aids from major brands

What to expect from prescription hearing aids

Innovative new hearing aids help you stay connected and engaged, thanks to the cutting-edge technology of today's prescription hearing aids. They include:



**Expert care with
in-person support**



**Personalized hearing aid
recommendations**



**Holistic follow-up for
comfort and adjusting to use**

Ready to get started?

1-866-956-5400, TTY 711

Call 6 a.m. to 6 p.m. PT, Monday through Friday.

Be sure to have your plan name available.

Hearing plan name: CICC Trust

¹American Speech-Language-Hearing Association. "Attitudes and actions towards hearing health." <https://www.asha.org/siteassets/bhsm/2021/asha-bhsm-2021-report.pdf>. Accessed June 2025.

²One-time professional fee may apply.

³Hearing aids purchased in the Silver technology level will receive 1 follow-up visit.

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Hearing aids must be ordered through the EPIC Hearing Healthcare provider network. Price per hearing aid, based on suggested manufacturer pricing. Hearing aids ordered through providers outside of the EPIC Hearing Healthcare provider network will not be covered. Home delivery may not be available on all plans. EPIC Hearing Healthcare complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

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