YOUR CONSTITUENTS

OUR STUDENTS 2019
In the heart of Orange County lies Rancho Santiago Community College District, home of one of the state’s oldest community colleges, Santa Ana College, and also one of its newest, Santiago Canyon College.

Both colleges provide education for academic transfer and careers, courses for personal and professional development, and customized training for business and industry.

In addition to Santa Ana College and Santiago Canyon College campuses, the district’s facilities include the Centennial and Orange Continuing Education Centers, the Digital Media Center, Joint Powers Fire Training Center, the Orange County Sheriff’s Regional Training Academy, the College and Workforce Preparation Center, and the District Operations Center.
Solutions for Business

The RSCCD district is an active partner with Orange County businesses and industries to expand the knowledge base for increased competitiveness and an improved quality of life for all residents.

Through its economic and workforce development programs, the college district delivers proven instructional services that yield workforce improvements.

Investing in Economic Growth and Global Competitiveness

To compete in today's economy, a company's workforce must be dynamic, efficient, and flexible. Technology has raised the skill level required for nearly all occupations. Employers are finding significant skill gaps that hinder the performance of their workforce.

Sometimes the solutions are simple and straightforward. Other times, the causes of the problems are less clear. Before spending unnecessary funds on training that may or may not cure the problem, some employers choose to utilize a performance consultant to ensure that the proper training is being sought and that the training is transferred to improved on-the-job performance.

Workforce Development

Our mission is to develop an employee's skills and knowledge that can help a company achieve the full potential of its human resources to reach its goals.

One of RSCCD’s missions is to help local businesses meet their goals by providing convenient, affordable employee training solutions.

We create tailored programs that fit our business clients' needs. Whether your company needs employee training, employee skills assessments, outplacement assistance, or other human resources management assistance, we can help your company in attaining the highest levels of employee performance and productivity.
Students and society as a whole enjoy a range of benefits due to their educational investment in RSCCD. A portion of these benefits accrues to state and local taxpayers in the form of higher tax receipts and a reduced demand for government-supported social services.

**RSCCD Increases Tax Revenue**
- Approximately 99% of RSCCD’s students remain in California upon completing their educational goals. As students earn more, they pay higher taxes. Employers also pay higher taxes through their increased output and spending.
- Over the students’ working lives, state and local government in California will collect a present value of $592 million in the form of higher tax receipts.

**RSCCD Reduces Government Costs**
- RSCCD students who achieve higher levels of education are statistically less likely to have poor health habits, commit crimes, or claim welfare or unemployment benefits.
- The improved lifestyles of students result in a reduced demand for government-supported services. Better health leads to reduced health care costs. Reduced crime leads to a reduced burden on the criminal justice system. Further, increased employability leads to fewer claims for welfare and unemployment benefits.
- As a result, taxpayers in the state of California will see a present value of $78.5 million in savings to government over the students’ working careers.

**RSCCD is a Solid Investment for State and Local Taxpayers**
- In FY 2016-17, state and local taxpayers in California paid $205 million to support the operations of RSCCD.
- For every $1 of public money spent on RSCCD, taxpayers receive a cumulative return of $3.30 over the course of students’ working lives in the form of higher tax receipts and public sector savings.
- Taxpayers see an average annual internal rate of return of 10.0% on their investment in RSCCD. This return compares favorably with the 0.6% discount rate used by the federal government to appraise long-term investments.

**Summary of the Taxpayer Investment**
- Benefit-cost ratio: 3.3
- Rate of return: 10.0%
Your Constituents, Our Students
Santa Ana College • Santiago Canyon College

3,000,000+
Individuals living within Orange County.

Constituents enrolled in college credit programs at SAC & SCC:
58,351

30,877
Constituents enroll in the FREE Adult Basic Education Programs, such as ESL, Citizenship and Career Education.

3,526
Constituents transferred to four-year institutions; local universities CSUF, CSULB and UCI were among the most popular destinations in 2017-18.

Constituents earned 4,560 associate degrees and 11,446 certificates last year.

Constituents with verified disabilities attend SAC/SCC and have equal access to educational opportunities.

Veteran constituents attend SAC/SCC and receive help to transition from soldiers to scholars.

High school graduates attended SAC/SCC in their first semester after graduation.

Diverse Constituents Attending SAC & SCC

African American 1%
American-Indian 0%
Asian 7%
Latino 47%
White 13%
Multi-Ethnicity 8%
Other/Not Reported 27%

33%
Constituents enrolled at SAC/SCC receive federal and state financial aid to pay for their education.

75%
Constituents attend SAC/SCC on a part-time basis.

30
Average age of constituents at SAC/SCC.
Rancho Santiago Community College District
In 1915, Santa Ana Junior College opened its doors to 26 students as a department of Santa Ana High School. It was the second junior college founded in Orange County, behind Fullerton College, and the fourth oldest in all of California.

Santa Ana College (SAC) is known for its academic programs as well as top-ranked student services. Students can enroll for full semester, mini-semester (GR8 Weeks), weekend and online classes. A wide variety of courses are available in business, math and sciences, arts and humanities, and career and vocational education. SAC offers over 300 subjects leading to the associate degree in science or arts or vocational certificate of competency.

For the past six consecutive years, Santa Ana College has been recognized by Community College Week as one of the top associate degree producers nationally for minority students. The college is ranked 20th among the top 100 associate degree producers for “total minority” students in the nation.
### INNOVATIVE PROGRAMS

Santa Ana College is over 100 years old, so change and innovation is a part of our DNA. Check out some of the amazing programs that set us apart.

### ACADEMIC PROGRAMS

**Bachelor’s Degree in Occupational Studies**

Santa Ana College is the only college in the area that offers a bachelor’s degree in Occupational Studies. Designed for busy professionals, this program builds upon your associate’s degree in Occupational Therapy Assistant with online, evening and weekend classes.

<table>
<thead>
<tr>
<th>Associate Arts and Associate of Science Degrees and/or Certificates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounting</td>
</tr>
<tr>
<td>American Sign Language</td>
</tr>
<tr>
<td>Anthropology</td>
</tr>
<tr>
<td>Art</td>
</tr>
<tr>
<td>Automotive</td>
</tr>
<tr>
<td>Biology</td>
</tr>
<tr>
<td>Biotechnology</td>
</tr>
<tr>
<td>Black Studies</td>
</tr>
<tr>
<td>Business</td>
</tr>
<tr>
<td>Business Applications and Technology</td>
</tr>
<tr>
<td>Chemistry</td>
</tr>
<tr>
<td>Chicano Studies</td>
</tr>
<tr>
<td>Child Development</td>
</tr>
<tr>
<td>Communication &amp; Media Studies</td>
</tr>
<tr>
<td>Communication Studies</td>
</tr>
<tr>
<td>Community Social Services</td>
</tr>
<tr>
<td>Computer Information Systems</td>
</tr>
<tr>
<td>Computer Science</td>
</tr>
<tr>
<td>Criminal Justice</td>
</tr>
<tr>
<td>Dance</td>
</tr>
<tr>
<td>Diesel Technology</td>
</tr>
<tr>
<td>Earth Science</td>
</tr>
</tbody>
</table>
Students and society as a whole enjoy a range of benefits due to their educational investment in SAC. A portion of these benefits accrues to state and local taxpayers in the form of higher tax receipts and a reduced demand for government-supported social services.

**SAC INCREASES TAX REVENUE**
- Approximately 99% of SAC’s students remain in California upon completing their educational goals. As students earn more, they pay higher taxes. Employers also pay higher taxes through their increased output and spending.
- Over the students’ working lives, state and local government in California will collect a present value of $393.6 million in the form of higher tax receipts.

**SAC REDUCES GOVERNMENT COSTS**
- SAC students who achieve higher levels of education are statistically less likely to have poor health habits, commit crimes, or claim welfare or unemployment benefits.
- The improved lifestyles of students result in a reduced demand for government-supported services. Better health leads to reduced health care costs. Reduced crime leads to a reduced burden on the criminal justice system. Further, increased employability leads to fewer claims for welfare and unemployment benefits.
- As a result, taxpayers in the state of California will see a present value of $54.2 million in savings to government over the students’ working careers.

**SAC IS A SOLID INVESTMENT FOR STATE AND LOCAL TAXPAYERS**
- In FY 2016-17, state and local taxpayers in California paid $138.9 million to support the operations of SAC.
- For every $1 of public money spent on SAC, taxpayers receive a cumulative return of $3.20 over the course of students’ working lives in the form of higher tax receipts and public sector savings.
- Taxpayers see an average annual internal rate of return of 9.7% on their investment in SAC. This return compares favorably with the 0.6% discount rate used by the federal government to appraise long-term investments.

**SUMMARY OF THE TAXPAYER INVESTMENT**
- **3.2** Benefit-cost ratio
- **9.7%** Rate of return
Headcount Enrollment

<table>
<thead>
<tr>
<th>Program Type</th>
<th>Fall 2017 (n = 36,543)</th>
<th>Spring 2018 (n = 37,821)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Noncredit</td>
<td>9,272</td>
<td>10,653</td>
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<tr>
<td>Credit</td>
<td>27,271</td>
<td>27,168</td>
</tr>
<tr>
<td>Full-time</td>
<td>5,704</td>
<td>4,744</td>
</tr>
<tr>
<td>Part-time</td>
<td>21,567</td>
<td>22,424</td>
</tr>
</tbody>
</table>

Student Ethnicity

- African-American: 1.2%
- Asian/Pacific/Filipino: 8.8%
- Latino: 53.5%
- Native American/Alaskan: 0.2%
- White: 14.0%
- Multi-Ethnicity: 1.1%
- Other/Unreported: 21.2%

Student Gender

- Female: 45%
- Male: 55%

Student Age

- 19-24: 17%
- 25-29: 20%
- 30-39: 14%
- 40-49: 16%
- 50+: 13%

Degrees and Certificates Awarded

- Associate Degrees: 2,165
- Associate Degrees for Transfer: 692
- Certificates: 10,040
- Noncredit Certificates: 1,840

Transfers to Four-Year Universities

- California University: 1,122
- University of California: 234
- Private/Out-of-State: 632

Staffing

- Full-time Faculty: 261
- Part-time Faculty: 1,504
- Full-time Support Staff: 236
- Part-time Support Staff: 134
- Management: 37

Price per Course Unit

- California Resident: $46
- Non- Resident: $285

SEE MORE OF SAC

www.facebook.com/SantaAnaCollege
www.twitter.com/SantaAnaCollege

SAC.edu
In 1985, Santiago Canyon College (then called the Rancho Santiago Orange campus) opened its doors to about 2,500 students on its 82 acre campus. The college became independently accredited by the ACCJC in January of 2000.

Santiago Canyon College recent facilities improvement and expansion include a new humanities building, athletics and aquatics center, science center, library building, student services/classroom building, maintenance and operations center, parking lots and soccer and softball fields thanks to bond Measure E, passed by voters in 2002.
SCC engages students through a vibrant Honors Program across multiple disciplines, whose students transfer to top universities.

Offers the most comprehensive water utility sciences program in Orange County. Graduates work at water districts and agencies throughout Southern California.

Offers through the Community Services Program a year-round educational and recreational schedule of classes to suit all ages.

Directs the state’s largest trade’s apprenticeship program providing skilled workers in the fields of carpentry, cosmetology, electricity, maintenance mechanic, operating engineer, power lineman, and surveying.

PERSONALIZED SERVICES

- Academic Success Center
- College Preparation
- Guardian Scholars
- Math Study Hall
- Pathways to Teaching Program
- HS and Community Outreach
- Student Support Services Trio
- Upward Bound Math and Science
- Veterans Resources
- Writing Center
- Transfer Success Center

ACADEMIC PROGRAMS

Associate Arts and Associate of Science Degrees and/or Certificates

<table>
<thead>
<tr>
<th>Accounting</th>
<th>Computer Science</th>
<th>Modern Foreign Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Sign Language</td>
<td>Cosmetology</td>
<td>Philosophy</td>
</tr>
<tr>
<td>Anthropology</td>
<td>Economics</td>
<td>Physics</td>
</tr>
<tr>
<td>Apprenticeship - Carpentry</td>
<td>Education</td>
<td>Political Science</td>
</tr>
<tr>
<td>Apprenticeship - Cosmetology</td>
<td>Electrician</td>
<td>Psychology</td>
</tr>
<tr>
<td>Apprenticeship - Electricity</td>
<td>English</td>
<td>Public Works</td>
</tr>
<tr>
<td>Apprenticeship - Mechanic</td>
<td>Gemology</td>
<td>Real Estate</td>
</tr>
<tr>
<td>Apprenticeship - Operating Engineers</td>
<td>General Education (CSU)</td>
<td>Science</td>
</tr>
<tr>
<td>Apprenticeship - Power Lineman</td>
<td>General Education (IGETC)</td>
<td>Social Science</td>
</tr>
<tr>
<td>Apprenticeship - Surveying</td>
<td>Geography</td>
<td>Sociology</td>
</tr>
<tr>
<td>Art</td>
<td>Geology</td>
<td>Spanish</td>
</tr>
<tr>
<td>Astronomy</td>
<td>History</td>
<td>Survey/Mapping Sciences</td>
</tr>
<tr>
<td>Biology</td>
<td>Kinesiology</td>
<td>Television/Video Communications</td>
</tr>
<tr>
<td>Business</td>
<td>Liberal Arts</td>
<td>Water Utility Science</td>
</tr>
<tr>
<td>Chemistry</td>
<td>Management</td>
<td>Women's Studies</td>
</tr>
<tr>
<td>Child Development</td>
<td>Marketing</td>
<td></td>
</tr>
<tr>
<td>Communication</td>
<td>Mathematics</td>
<td></td>
</tr>
<tr>
<td>Computer Information Systems</td>
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</tbody>
</table>
Students and society as a whole enjoy a range of benefits due to their educational investment in SCC. A portion of these benefits accrues to state and local taxpayers in the form of higher tax receipts and a reduced demand for government-supported social services.

**SCC INCREASES TAX REVENUE**
- Approximately 99% of SCC’s students remain in California upon completing their educational goals. As students earn more, they pay higher taxes. Employers also pay higher taxes through their increased output and spending.

- Over the students’ working lives, state and local government in California will collect a present value of $188.5 million in the form of higher tax receipts.

**SCC REDUCES GOVERNMENT COSTS**
- SCC students who achieve higher levels of education are statistically less likely to have poor health habits, commit crimes, or claim welfare or unemployment benefits.

- The improved lifestyles of students result in a reduced demand for government-supported services. Better health leads to reduced health care costs. Reduced crime leads to a reduced burden on the criminal justice system. Further, increased employability leads to fewer claims for welfare and unemployment benefits.

- As a result, taxpayers in the state of California will see a present value of $24.3 million in savings to government over the students’ working careers.

**SCC IS A SOLID INVESTMENT FOR STATE AND LOCAL TAXPAYERS**
- In FY 2016-17, state and local taxpayers in California paid $66.1 million to support the operations of SCC.

- For every $1 of public money spent on SCC, taxpayers receive a cumulative return of $3.20 over the course of students’ working lives in the form of higher tax receipts and public sector savings.

- Taxpayers see an average annual internal rate of return of 8.9% on their investment in SCC. This return compares favorably with the 0.6% discount rate used by the federal government to appraise long-term investments.

**SUMMARY OF THE TAXPAYER INVESTMENT**

<table>
<thead>
<tr>
<th>Benefit-cost ratio</th>
<th>3.2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate of return</td>
<td>8.9%</td>
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</tbody>
</table>
Headcount Enrollment

<table>
<thead>
<tr>
<th>Program Type</th>
<th>Fall 2017 (n = 17,145)</th>
<th>Spring 2018 (n = 18,336)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Noncredit</td>
<td>5,146</td>
<td>6,345</td>
</tr>
<tr>
<td>Credit</td>
<td>11,999</td>
<td>11,991</td>
</tr>
<tr>
<td>Full-time</td>
<td>2,961</td>
<td>2,546</td>
</tr>
<tr>
<td>Part-time</td>
<td>9,038</td>
<td>9,445</td>
</tr>
</tbody>
</table>

Student Ethnicity

- African-American 2.1%
- Asian/Pacific/Filipino 8.6%
- Latino 47.3%
- Native American/Alaskan 0.2%
- White 26.6%
- Multi-Ethnicity 2.9%
- Other/Unreported 12.3%

Student Gender

- Female 44%
- Male 56%

Student Age

- ≤19: 25%
- 20-24: 26%
- 25-29: 15%
- 30-39: 15%
- 40-: 8%
- 50+: 11%

Degrees and Certificates Awarded

- Associate Degrees: 1,142
- Associate Degrees for Transfer: 545
- Certificates: 1,372
- Noncredit Certificates: 622

Transfers to Four-Year Universities

- California University: 806
- University of California: 188
- Private/Out-of-State: 544

Staffing

- Full-time Faculty: 121
- Part-time Faculty: 604
- Full-time Support Staff: 121
- Part-time Support Staff: 64
- Management: 24

Price per Course Unit

- California Resident: $46
- Non-Resident: $285

SEE MORE OF SCC

www.facebook.com/SantiagoCanyonCollege
www.twitter.com/SantiagoCanyon
www.sccollege.edu
As a trusted resource for launching, growing and expanding your business since 1991, the Orange County SBDC helps businesses to grow and thrive. The Orange County SBDC’s services include training, access to resources, and no-charge, one-on-one, confidential consulting covering business development, operations, marketing, financing, and government and corporate contracting. Workshops, seminars, and conferences are offered on a variety of topics including access to capital, traditional and online marketing, and sales. Our dedicated team has guided small business owners and entrepreneurs to achieve success.

Orange County SBDC, an accredited member of the Association of Small Business Development Centers, is recognized by the U.S. Small Business Administration (SBA) with the Distinguished Center of Excellence Award.

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>New Businesses Created</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bought/Started Business Milestones</td>
<td>58</td>
<td>73</td>
<td>48</td>
</tr>
<tr>
<td>New Businesses Created</td>
<td>59</td>
<td>72</td>
<td>55</td>
</tr>
<tr>
<td>Job Created (Full and Part-Time)</td>
<td>388</td>
<td>464</td>
<td>303</td>
</tr>
<tr>
<td>Job Retained</td>
<td>368</td>
<td>340</td>
<td>98</td>
</tr>
<tr>
<td>Change in Sales</td>
<td>$24,294,302</td>
<td>$11,861,871</td>
<td>$3,568,966</td>
</tr>
<tr>
<td>SBA Loans, Number of</td>
<td>10</td>
<td>18</td>
<td>2</td>
</tr>
<tr>
<td>SBA Loans, Dollar Amount</td>
<td>$2,636,080</td>
<td>$5,448,880</td>
<td>$2,165,000</td>
</tr>
<tr>
<td>Non-SBA Loans, Number of</td>
<td>21</td>
<td>72</td>
<td>15</td>
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<tr>
<td>Non-SBA Loans, Dollar Amount</td>
<td>$1,920,000</td>
<td>$5,138,633</td>
<td>$1,020,000</td>
</tr>
<tr>
<td><strong>Total Loans</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Loans</td>
<td>31</td>
<td>90</td>
<td>17</td>
</tr>
<tr>
<td>Dollar Amount of Loans</td>
<td>$4,556,080</td>
<td>$10,587,513</td>
<td>$3,185,000</td>
</tr>
<tr>
<td><strong>Equity Capital</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Equity Capital</td>
<td>94</td>
<td>134</td>
<td>83</td>
</tr>
<tr>
<td>Dollar Amount of Equity Capital</td>
<td>$12,748,300</td>
<td>$7,823,296</td>
<td>$3,220,561</td>
</tr>
<tr>
<td><strong>Total Capital (Loans + Equity)</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Loans/Equity</td>
<td>125</td>
<td>224</td>
<td>100</td>
</tr>
<tr>
<td>Dollar Amount of Loans/Equity</td>
<td>$17,304,380</td>
<td>$18,410,809</td>
<td>$6,405,561</td>
</tr>
<tr>
<td><strong>Total Counselor Hours</strong></td>
<td>5,010</td>
<td>3,849</td>
<td>3,840</td>
</tr>
<tr>
<td><strong>Clients Counseled</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Clients Counseled</td>
<td>709</td>
<td>612</td>
<td>679</td>
</tr>
<tr>
<td>Number of New Clients Counseled</td>
<td>337</td>
<td>348</td>
<td>401</td>
</tr>
<tr>
<td><strong>Clients Hours</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Client Hours</td>
<td>5,019</td>
<td>3,847</td>
<td>3,798</td>
</tr>
<tr>
<td>New Client Hours</td>
<td>2,358</td>
<td>2,336</td>
<td>2,274</td>
</tr>
<tr>
<td><strong>Extended Engagement Clients</strong> (since prior year)</td>
<td>383</td>
<td>321</td>
<td>291</td>
</tr>
<tr>
<td><strong>Long Term Clients</strong> (since prior fiscal year)</td>
<td>433</td>
<td>384</td>
<td>288</td>
</tr>
<tr>
<td><strong>Total Training Events</strong></td>
<td>62</td>
<td>54</td>
<td>44</td>
</tr>
<tr>
<td><strong>Total Training Event Sessions</strong></td>
<td>62</td>
<td>54</td>
<td>44</td>
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<tr>
<td><strong>Training Attendees</strong></td>
<td>1,717</td>
<td>1,231</td>
<td>863</td>
</tr>
</tbody>
</table>
County of Orange * Rancho Santiago CCD
Chambers of Commerce

Rancho Santiago Community College District and its colleges participate with all the chambers listed below to ensure we serve the many needs of our communities. We also have vested interest in chambers that have broader focus or those focusing on cultural business needs of our communities, such as those highlighted, to ensure that we serve our diverse student body.

Anaheim Chamber of Commerce
2099 S State College Blvd #650
Anaheim, CA 92806

Asian Business Association of OC
3943 Irvine Blvd, #14
Irvine, CA 92602

Orange County Black Chamber of Commerce
17891 Cartwright
Irvine, CA 92614

Costa Mesa Chamber of Commerce
1700 Adams Ave #101
Costa Mesa, CA 92626

Filipino American Chamber of Commerce OC
1748 W. Katella Ave. Ste. 200
Orange, CA 92867

Fountain Valley Chamber of Commerce
10055 Slater Ave #250
Fountain Valley, CA 92708

Garden Grove Chamber of Commerce
12866 Main St #102
Garden Grove, CA 92840

Huntington Beach Chamber of Commerce
2134 Main St #100
Huntington Beach, CA 92648

Korean American Chamber of Commerce
9828 Garden Grove Blvd #207
Garden Grove, CA 92844

Los Alamitos Chamber-Commerce
3231 Katella Ave
Los Alamitos, CA 90720

National Hispanic Business Women’s Association
2020 N. Broadway Ste 100
Santa Ana, CA 92706

North Orange County Chamber of Commerce
44 N Harbor Blvd #200
Fullerton, CA 92832

Orange Chamber of Commerce
1940 N Tustin St #107
Orange, CA 92865

Orange County Hispanic Chamber of Commerce
2130 E 4th St #160
Santa Ana, CA 92705

OC Iranian American Chamber of Commerce
30100 Town Center Dr #155
Laguna Niguel, CA 92677

Placentia Chamber of Commerce
117 N Main St
Placentia, CA 92870

Santa Ana Chamber of Commerce
1631 W Sunflower Ave C-35
Santa Ana, CA 92704

Seal Beach Chamber of Commerce
201 8th St #120
Seal Beach, CA 90740

Tustin Chamber of Commerce
700 W First St #7
Tustin, CA 92780

Vietnamese American Chamber of Commerce
16027 Brookhurst St
Fountain Valley, CA 92708

Westminster Chamber of Commerce
14491 Beach Blvd Suite B
Westminster, CA 92683

Women in International Trade — OC
3843 S Bristol St, Suite 231
Santa Ana, CA 92704