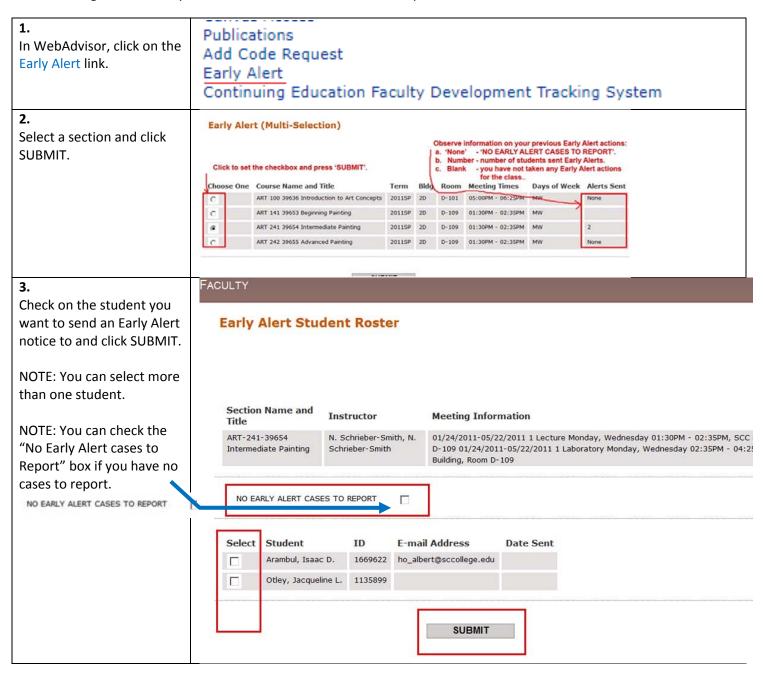
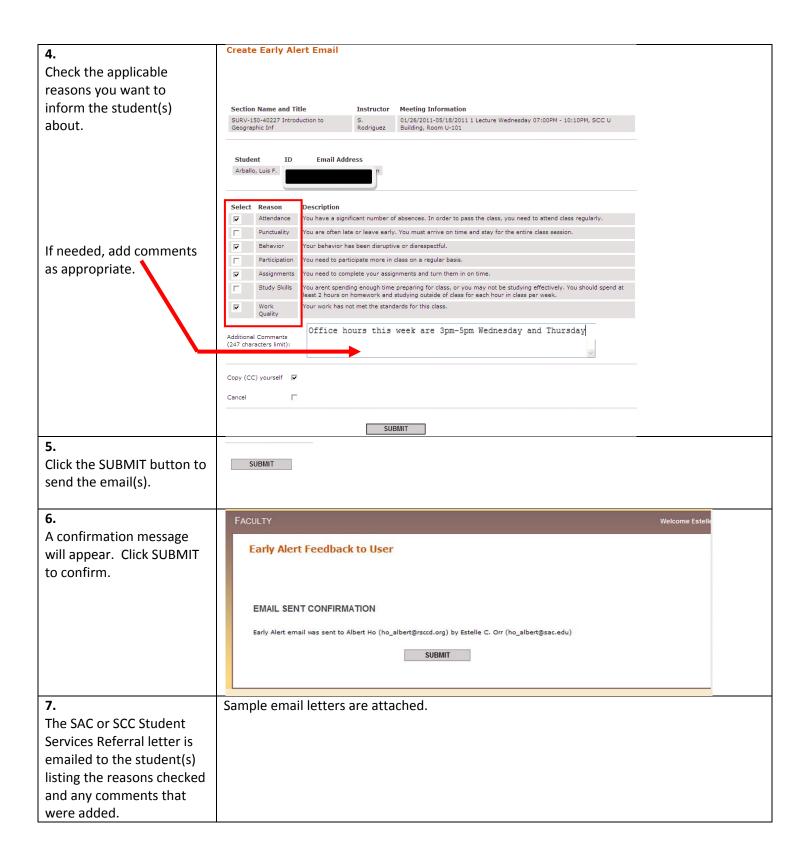
### **Faculty Early Alert Generation Process**

The Early Alert tool provides timely intervention for students who are having academic difficulty early in the semester. Selected students will be emailed a services referral letter based on the Reasons you, as the instructor, have identified. These reasons include Attendance, Punctuality, Behavior, Participation, Assignments, Study Skills, or Work Quality. In addition, there is an opportunity to add comments to the letter where more detailed observations are appropriate. You are encouraged to include your next available office hours in this space.





# **Frequently Asked Questions**

### 1. When should I use Early Alert?

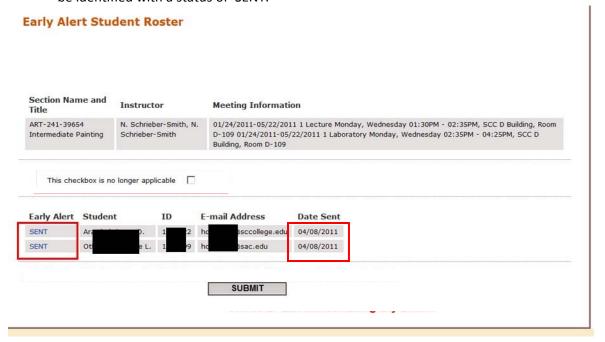
Early Alert is intended to be a student intervention tool for the beginning of the term. It is however available throughout the term.

#### 2. If I have no Early Alert cases to report do I still have to use it?

Yes. There is a "No Early Alert Cases to report" checkbox that can be used for this purpose.

### 3. How do I know which students I sent an Early Alert to?

The Early Alert roster will be updated to reflect the last date an Early Alert email was sent to a student and will be identified with a status of 'SENT.'



### **SAC Early Alert Student Services Referral Letter**

Dear [Student's Name]

We know that there may be a variety of factors impacting your ability to be successful in your class. Fortunately, SAC has free resources that can help you.

It has been [\_\_\_\_] weeks since the start of the semester and [Instructor's Name] in [Course Title/Section Number] is concerned about your progress. [Instructor's Name] indicates that the following issues are impeding your progress and you are in jeopardy of not passing this class for the following reason(s):

- \* Attendance: You have a significant number of absences. In order to pass the class, you need to attend class regularly.
- \* Punctuality: You are often late or leave early. To maximize learning, you need to be in attendance for the entire class session.
- \* Behavior: Your behavior has been disruptive or disrespectful.
- \* Participation: You need to participate in class on a regular basis.
- \* Assignments: You need to complete your assignments and turn them in on time.
- \* Study Skills: You may not be spending enough time preparing for class, or you may not be studying effectively. You should spend at least 2 hours on homework and studying outside of class for each hour in class per week.
- \* Work Quality: Your work is not meeting the standards for this course.
- \* Additional Instructor Comments: [Instructor's Comment]

First visit or call your instructor to discuss your situation and ask what you need to do to pass the class. Instructor contact information is on the syllabus.

Also, go to the offices on campus that can provide the help you want. It's not too late!

- Would you like assistance understanding class content, reading your textbook, completing assignments (including essays and research papers) or studying and taking tests? Meet with a tutor in the:
  - o Academic Computing Center A106 714-564-6731
  - o <u>Learning Center</u> D307 714-564-6569
  - o Math Center L204 714-564-6679
- Are you worried about personal, family, health or immigration issues that may be affecting your ability to succeed in college? Visit the:
  - o <u>Health and Wellness Center</u> VL211 714-564-6216
- Are you concerned about finances and your ability to stay in school? Visit the:
  - o Financial Aid Office VL105 714-564-6242
- Would you like to talk to someone about your course schedule or any other matter that affects your ability to do your best at college? Meet with a counselor:
  - o Counseling office S112 714-564-6103

If you are currently receiving services with <u>DSPS</u>, <u>EOPS/CARE/CalWORKs</u>, or Veterans Resource Center, you will also want to meet with them as they may have additional resources available to assist you. Be sure to meet with a counselor before you make any changes to your schedule since it may affect your eligibility in programs to which you are entitled.

Your success is important to us, so don't wait!

Maria Dela Cruz, Ph.D. Dean of Counseling Santa Ana College

# **SCC Early Alert Student Services Referral Letter**

Dear [name of student],

#### YOUR SUCCESS IS IMPORTANT TO US.

Santiago Canyon College is dedicated to supporting your academic goals. This letter is for students who are experiencing academic difficulty and suggests changes that you can make now to help you succeed in the class.

PLEASE NOTE: By not taking any action, you might not pass this class.

We urge you to talk to the instructor who has sent you this notification and to use the services SCC can offer.

[name of instructor] in [name of class] is indicating that you are in jeopardy of not passing this class for the following reason(s):

• Attendance: You have a significant number of absences. In order to pass the class, you

need to attend class regularly.

Punctuality: You are often late or leave early. You must arrive on time and stay for the

entire class session.

Behavior: Your behavior has been disruptive or disrespectful.

Participation: You need to participate more in class on a regular basis.

• Assignments: You need to complete your assignments and turn them in on time.

Study Skills: You aren't spending enough time preparing for class, or you may not be

studying effectively. You should spend at least 2 hours on homework and

studying outside of class for each hour in class per week.

• Work Quality: Your work has not met the standards for this class.

Additional Additional comments inserted here.

Comments:

The following campus services are available to help you.

1. Math Study Hall (MaSH)	U-78	(714) 628-4965
2. Tutoring Center	U-79	(714) 628-4795
3. Writing Center	A-210	(714) 628-4701
4. Academic Success Center	D-209	(714) 628-4830
5. Counseling	D-106	(714) 628-4800
6. Health Center & Psychological Services	T-102	(714) 628-4773
8. Disabled Students' Programs and Services	E-105	(714) 628-4860
9. EOPS / CARE	E-108	(714) 628-4915
10. Financial Aid	E-104	(714) 628-4876
11. Child Development Center	CDC	(714) 628-4890
12. SCC Library	L	(714) 628-5001

See also: http://sccollege.edu/studentservices/pages/default.aspx

If you are in certain programs that require enrollment in a minimum number of units such as EOPS, International Students, Financial Aid, Disabled Students, CalWORKS or Athletics, do not drop any courses without first discussing your situation with the program staff.

Santiago Canyon College is dedicated to supporting your academic goals. Your success is important to us, so we hope that you will use this information to work with your instructors and utilize support services available to you.

Sincerely,

Ruth Babeshoff, Dean Counseling & Student Support Services