

# *Welcome!*

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Meet the Continuing Education  
Student Support Team

# Jorge Mora

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Welcome Center Coordinator



# Claudia Gutierrez

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Basic Needs Coordinator



# Staff

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## Welcome Center

- Omar Gardea (*Full-Time Administrative Clerk*)
- Cindy Pastrana
- Yelckin Brenes
- Breanna De Santiago
- Ashley Verduzco
- Lesley Perez – Student Worker

## Basic Needs

- Marielena Zamudio  
(*Full-Time Student Services Specialist*)
- Giselle Tapia

# Welcome Center

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Location:

2900 W. Edinger Avenue Room F-101  
Santa Ana CA 92704

Fall 2025 Hours:

Monday-Thursday 8am-8pm F/S 8am-11am

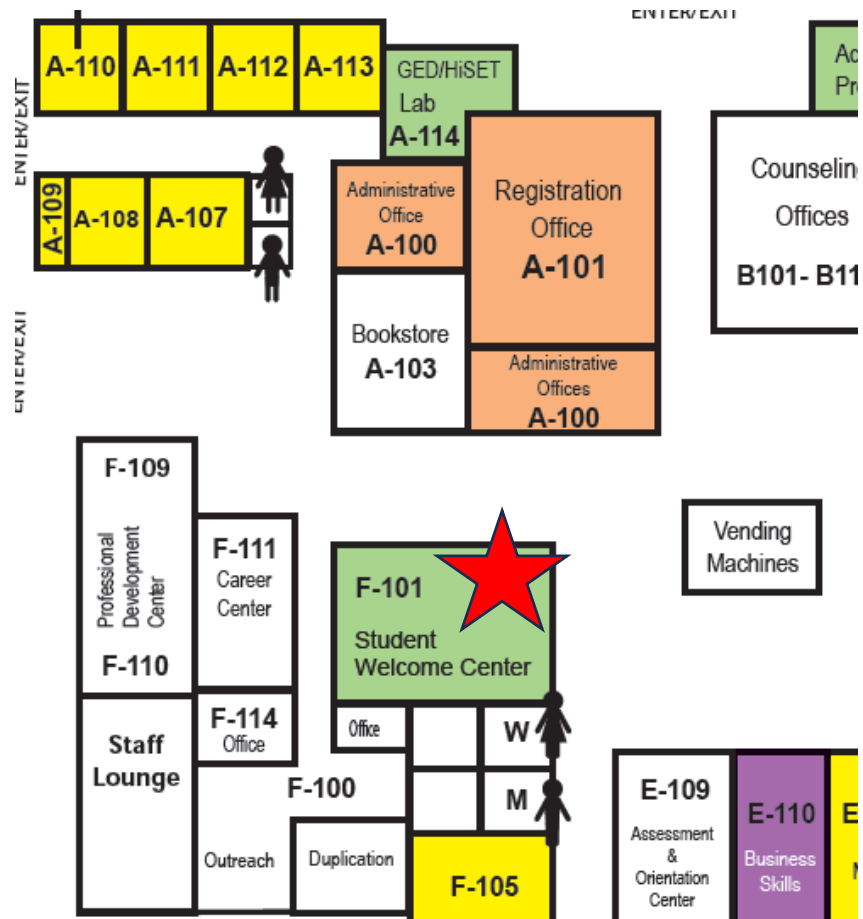
Contact:

714-241-5804

welcomecenter@sac.edu



# Welcome Center



# Welcome Center

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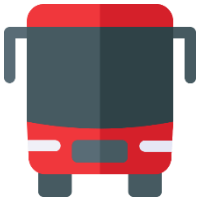
# Welcome Center

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## Services

- One-stop support for all currently enrolled students
  - Basic Technology support
    - Canvas Log in (Single Sign-on)
    - Connect to student WI-FI
  - Bus Pass Activation
  - Purveyors of information ranging from housing support to food resources
- Snack Distribution – 1 item per day





# Student Application for FREE Student Bus Pass

**Important Information:** Starting September 2<sup>nd</sup> students may come to the Welcome Center (F-101 at CEC) to activate a bus pass for the 2025 Fall semester.

## Eligibility Requirements:

1. Must be enrolled one of the following programs: Adult Basic Education; High School Subjects (HS Diploma or HiSET/GED); English as a Second Language (ESL); Career Education; Adults with Disabilities Program (CAEP courses)
  - a) CTZN-020 and OAP – on their own do not qualify for bus passes
2. Must attend classes on a regular basis (75% of classes per month)
3. Must be enrolled in an on-campus class at one of our three main campuses.

**Spring 2025**

**Total Bus Passes Activated:**

**1,032**



# Technology Loaner Program

Continuing Education can provide laptop computers to students who are taking **Online, Hybrid, or Remote Live** classes.

**\*Please call or email ahead to inquire about availability**

Digital Dons Location and Hours

*All laptops are now borrowed from Digital Dons at Santa Ana College.*

**Phone:** 714-564-6123

**Email:** [studenthelpdesk@sac.edu](mailto:studenthelpdesk@sac.edu)

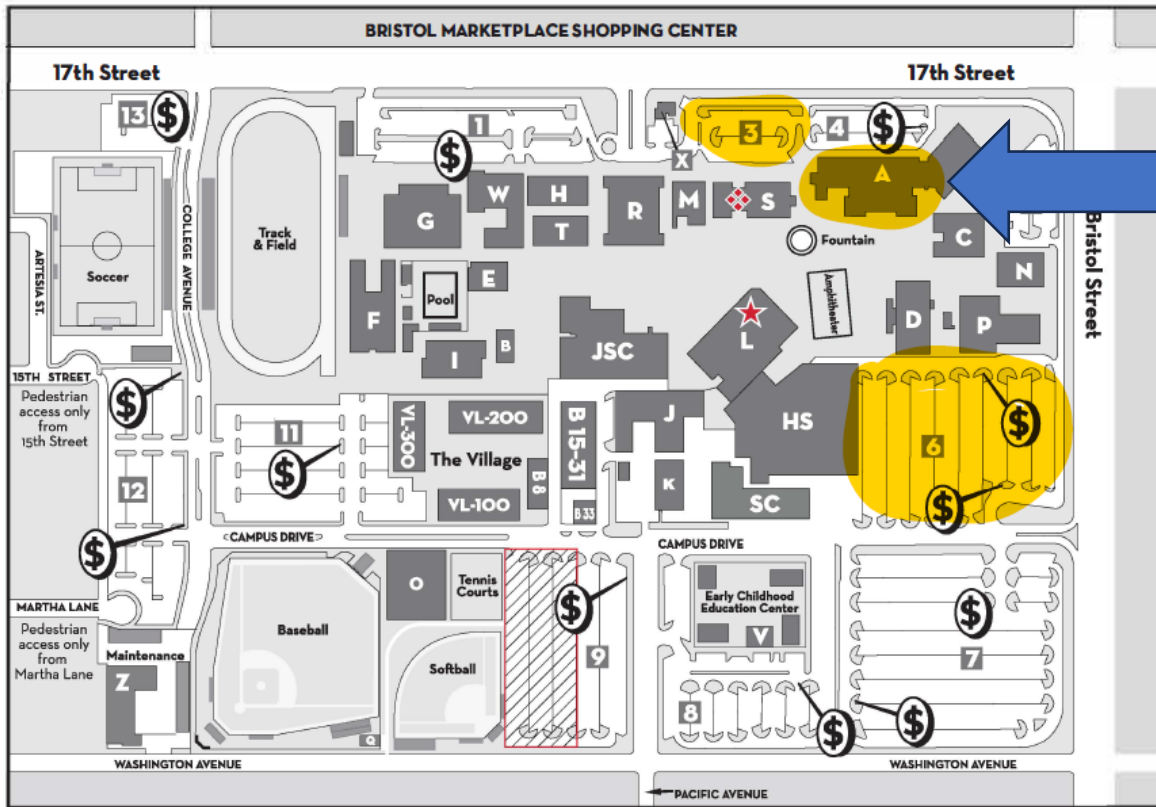
**Location:** Santa Ana College, Building A, Room A-106. [Click here for a map of the campus.](#)

## **Fall 2025 Hours:**

**Monday - Thursday:** 9 AM - 6 PM

**Fridays:** 10:30 AM - 2:30 PM

**Weekends & Holidays:** Closed



**PARKING**  
 \$ Daily Permit Dispenser (\$2.00 daily)

3 VISITOR  
 4 - 5 STAFF  
 6 - 13 STUDENT (except as posted)

**CAUTION!**  
 Parking in Bristol Marketplace, across the street from Santa Ana College, is not allowed. Violations will result in tow-aways. RSCCD requires parking permits for student and staff lots at Santa Ana College and Santiago Canyon College. Semester Parking Permits may be purchased at time of registration for \$30.00 in the Student Business Office in the Johnson Student Center (JSC-202) at Santa Ana College, as well as in the Cashier's Office at Santiago Canyon College. The purchase of your permit funds parking services and vehicle security when parked on campus

**Digital Dons**, the new home of the Technology Loaner Program for continuing education students

Denotes "Closed for Construction" ★ Student Help Desk - Inside Nealley Library ❖ Student Resource Desk: S-Building Lobby

# SAC FACILITIES AND LOCATIONS

<b>A</b> Cesar Chavez Building	Disabled Students Program (DSPS)	JSC-108	<b>P</b> Philips Hall Theatre
Academic Computing Center	A-106	EOPS/CARE/CalWORKs	JSC-212
Distance Education	A-101	Financial Aid	JSC-201
			<b>Q</b> Sports Concession
			<b>R</b> Russell Hall

# Hotspots

- Available on a first come first served basis.
- Devices available to students enrolled in Career Development and College Preparation (CDCP) courses taught in **any online** format.

Must be a current student, actively taking classes in one of the following programs:

1. English as a Second Language
2. Career Education (excluding overview classes)
3. High School Diploma
4. HiSET/GED Preparation
5. Adult Basic Education (ABE)

- Students can contact the Welcome Center to request their name be added to Hotspot waitlist. Additionally, students can call 714-241-5804 or visit F-101 at CEC.
- Monthly service capped at 25gb a month; service available in T-Mobile service areas.



# Free SAC Parking

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**Application Period: 8/18/25 - 8/24/25**

## Requirements:

- \*Currently registered student taking face to face classes at SAC.**
- \*Student must know their student ID# and Student email address**

**Instructors will receive an email with information to share with students.**

**VEHICLE INFORMATION**

Plate Number

Make

Model

Color

Year

State / Province

# Basic Needs

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Services & Resources for Students

# What are Basic Needs?

Basic Needs are essential things people need to live a healthy and functional life.

- Housing/Shelter
- Food and Water
- Physical Healthcare
- Mental Healthcare
- Transportation
- Hygiene
- Financial Security

# Basic Needs

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## **MISSION:**

**Our mission is to equip students with services and resources designed to assist in meeting essential needs, including but not limited to food, shelter, transportation, physical health, and mental health needs. We aim to alleviate stress levels and improve overall well-being by removing insecurity barriers and supporting the academic success of all students.**

# Basic Needs: Collaboration

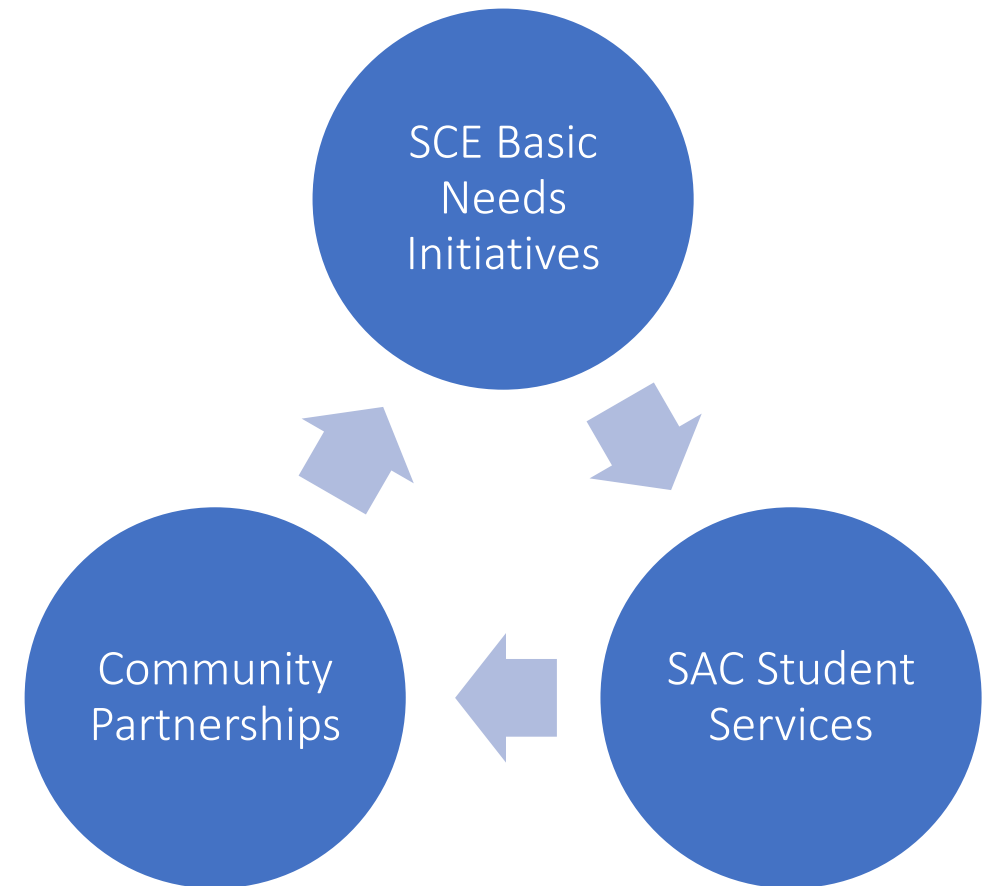
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**SCE students have access to services and resources through:**

- 1. Centennial Education Center**  
2900 W. Edinger Ave, Santa Ana CA 92704  
Welcome Center (Room-F101)
- 2. Santa Ana College (main campus)**  
1530 W. 17<sup>th</sup>, Street Santa Ana CA 92706

- \*Thrive Center (VL-110)
- \*Health & Wellness Center (JSC-110)
- \*Undocu-Scholars (VL-109)
- \*CLIRRC- Community Legal Information Resource & Referral Clinic
- \*LGBTQ support

- 3. Services provided through Community Partnerships**



# SCE Basic Needs Initiatives

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## Services Available to SCE students at Centennial Education Center

2900 W. Edinger Ave. Santa Ana CA. 92704 (Welcome Center F-101)

- Three monthly food Distributions
- Grab-N-Go Snack Pantry
- Bus Passes
- Hygiene Kits/Menstrual Kits
- Cal-Fresh Application Assistance
- Basic Needs Assistance Form
- One-On-One Support/Referrals
  - \*Free Haircuts- in partnership with Coastline Beauty College
  - \*Mobile Vision Care- in partnership with Serve The People
  - \*Mobile Medical Care- in partnership with Families Together
  - \*Behavioral Health sessions with Families Together

**\*Services provided at CEC campus through community partnership**



FY 2024-2025

Households Served: 4,560

Individuals Served: 18,284

**Volunteers Needed:** Faculty/Staff/ASG students



\*(In-Kind Service)



# FREE FOOD DISTRIBUTION

Distribución gratuita de alimentos

Phân phối thực phẩm miễn phí

	Second Harvest Food Bank	OC Food Bank / CAP OC (TEFAP)
August	<del>8/20/25</del> Cancelled	8/27/25
September	9/10/25	9/24/25
	9/17/25	
October	10/8/25	10/22/25
	10/15/25	
November	11/5/25	11/19/25
	11/12/25	
December	12/3/25	
	12/10/25	

**10am - 12pm (While supplies last)**

Location: Centennial Education Center, CEC Quad  
2900 W. Edinger Ave, Santa Ana, CA 92704

Please bring your student ID number and a grocery bag.



# Grab-N-Go Snack Pantry

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## Students may visit the Welcome Center (CEC-F101) for a snack!

Many of our students rely on the bus for transportation and attend class before or after work which doesn't allow time to eat. A simple snack makes a big difference when someone is hungry in class.

- **Examples of snacks available:**

granola bars, crackers, nuts, pretzels, and cookies

**FY 2024-2025**

**Students Served:**

**11,883**

# Cal-Fresh Application Assistance



CalFresh is a food assistance program that helps low-income individuals and families buy the food they need.

Those who qualify for the program, receive Cal Fresh benefits to buy groceries at the grocery store with an EBT card that looks like a debit card.

- **The SCE Basic Needs Team provides students assistance in completing the CalFresh application.**

**We currently provide 9 weekly appointments:**

**Mon-Thu: 10 am & 3 pm**

**Fri: 9:00 am**

To schedule an appointment, students may visit the Welcome Center (CEC-F101); students may also call (714)241-5804.

[CalFresh Office Hours at the Fainbarg Chase Thrive Center](#)



# FREE HAIRCUTS



We partnered with Coastline Beauty College to provide our students free haircuts! It's a win for both. Their students can practice under the supervision of their instructors and our students are grateful for the service.

**FY 2024-2025**

**224 students served**

## CORTES DE PELO GRATIS CẮT TÓC MIỄN PHÍ

- **Wednesday, September 3, 2025, 9:30am - 12:30pm**
- **Wednesday, October 1, 2025, 9:30am - 12:30pm**
- **Wednesday, October 29, 2025, 9:30am - 12:30pm**

First-come, first-served as time permits.

 Centennial Education Center: 2900 W. Edinger Ave, Santa Ana, CA 92704 - Quad Area

Coastline Beauty College will provide free haircuts to SCE students. No registration required.



**\*(In-Kind Service)**

# Hygiene & Menstrual Kits

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The Basic Needs Program provides free hygiene kits and menstrual kits to currently enrolled students who are in **critical need or facing housing insecurity**.

**Location:** CEC Welcome Center (F101)

Mon-Thu 8:00 am – 8:00 pm

Fri-Sat: 8:00 am – 11:00 am

\*Hygiene kit includes: toothpaste, toothbrush, soap, razor, deodorant, washcloth



# BASIC NEEDS FORM:

- The Basic Needs Form centralizes resources for all SAC students facing challenges with access to adequate food, stable housing, financial resources, and other basic needs.

*(Aid with late bills, late rent, diapers, business clothing, shelter referrals)*

- SAC Thrive Center reviews forms submitted daily, and students should expect a response within 5-7 business days.
- **Emergency Housing cases are prioritized.**

Students may visit the Welcome Center (CEC/F101) for assistance completing this form.

[SAC Basic Needs Assistance Form](#)

# Free Flu Vaccines

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*Provided in Partnership with Walgreens*

**Location:** CEC Welcome Center (F102)

**Dates:** Wednesday, 9/10/25 & Wednesday,  
10/8/25

**Time:** 8:00 am – 7:00 pm

**Students may invite friends and family**

**\*(In-Kind Service)**

*Walgreens*



# One-On-One Support

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The Basic Needs team provides one-on-one support to help students connect to on-campus services as well as community resources through referrals and advocacy to ensure students have the guidance to be able to meet their basic needs.

# Services through SAC

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**Thrive Center**

**Undocu-Scholars**

**Health & Wellness Center**

**CLIRRC- Community Legal Information Resource & Referral Clinic**

**LGBTQ Support**

# Thrive Center

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**Food Pantry:** Mon/Wed/Thu 10am-12pm, 1pm-5:45pm & Fri 12pm-1:45pm

**Housing Support/Emergency Housing-** offer referrals to shelters and community organizations.

**Emergency Aid Assistance:** Food: grocery benefit gift card  
Housing: Facing eviction, past due rental payments  
Cost of living expenses impacting basic needs: multiple missed utilities payments

**Diaper Program-** 50 free diapers per child monthly for currently enrolled parenting students.

**CalFresh Application Assistance:** staff provide students assistance completing the form.

**Hygiene Support:** provide students menstrual kits and hygiene kits

**Career Closet:** students can get professional clothing to thrive in.

- Students can complete the Student Assistance Form to request services.

[SAC Basic Needs Assistance Form](#)

Location: SAC-VL110  
714-564-6458  
Thrivecenter@sac.edu

## SAFE. CONVENIENT. CONFIDENTIAL.

The Health and Wellness Center supports student success at Santa Ana College by recognizing that total wellness is essential to academic achievement. Our welcoming environment in the Johnson Student Center is equipped to help you with:

Physical and Mental Health Services

Therapy (Therapist On Site Daily)


Physician Consults (By Appointment)

## HEALTH AND WELLNESS CENTER

### Located at:

Santa Ana College  
Johnson Student Center-110

### Connect with us at:

(714) 564-6216  
SACHealth\_Center@sac.edu  
 sac\_health

### Learn more at:

[sac.edu/student-services/HealthCenter](http://sac.edu/student-services/HealthCenter)



## PHYSICAL HEALTH SERVICES

- Birth control and Family Pact
- Blood pressure checks
- Dermatology
- Emergency contraception\*
- First aid treatment
- Flu immunization\*
- Hearing test
- Laboratory (blood and urine) tests\*
- Physical examination\*
- STD testing and treatment\*
- Tuberculosis (TB) skin test\*
- Urine drug test\*
- UTI testing and treatment
- Vaccines for Allied Health programs\*
- Vision screening

\* Modest fees apply

## MENTAL HEALTH SERVICES

- Anger management
- Anxiety or stress management
- Crisis
- Depression/Lack of motivation
- Domestic violence
- Family and social relationships
- Life transitions
- LGBTQIA2S+ related support
- Self-esteem/Self-worth
- Sleep disturbances
- Substance use and abuse
- Sexual assault

### Mental Health Outreach:

- Paws-4-Stress Relief
- Social support groups
- Wellness workshops

## HEALTH AND WELLNESS CENTER

### Located at:

Santa Ana College  
Johnson Student Center-110

### Connect with us at:

(714) 564-6216  
SACHealth\_Center@sac.edu  
📍 sac\_health

### Learn more at:

[sac.edu/studentservices/HealthCenter](http://sac.edu/studentservices/HealthCenter)



## COMMUNITY PARTNERS

### Resources and/or referrals to off-campus collaborations available to students include:

- Drug and alcohol treatment
- Food and housing insecurity
- Health insurance accessibility
- Medication management
- Orange County Community Clinics network

### Confidentiality

Health professionals are legally and ethically bound by confidentiality. Information is not released to campus officials, faculty members, parents, or outside agencies without the student's permission. Exceptions to confidentiality arise when concerns involve child or elder abuse, homicidal or suicidal ideations, or with court orders.

# CLIRRC- Community Legal Information Resource & Referral Clinic

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Santa Ana College's Legal Studies department offers workshops and legal assistance in partnership with various community partners.

Students can complete the '[Request for Legal Information Form](#)' or call 714-340-5042 to request the following services:

- to request information about an upcoming legal clinic at SAC
- legal resources
- legal referral

# SAC Pride! LGBTQ+

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*The Santa Ana College Pride! Advisory Board advocates for an inclusive and affirming campus environment that supports and empowers the LGBTQ+ community. Our mission is to advocate for diversity, equity, and inclusion by providing educational resources, promoting awareness, and fostering a sense of belonging for all students, faculty, and staff.*

## **LGBTQ Support:**

Beck Miller is here to support LGBTQ+ students for SAC Pride!  
(SAC/VL205)

- Tuesdays 8am-5pm
- Wednesdays 12pm-5pm
- Fridays 7am-12:30pm
- [SAC Pride! Advisory Board Members](#)



# Community Partnerships

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•The Basic Needs Team develops partnership with community organizations and maintains the Welcome Center informed of services and resources that are available to students.

**Second Harvest Food Bank-** Food Distribution

**OC Food Bank/Community Action Partnership (TEFAP) The Emergency Food Assistance Program-**Food Distribution

**Serve The People-** Mobile Vision Clinic, Mental Health Services

**Families Together-** Mobile Medical Clinic, Upcoming weekly behavioral health sessions

**Santa Ana Federal Credit Union-** Banking Service

**California Credit Union-** Baking Service

**Bento** – Free Fresh Groceries

**Latino Health Access** – Health Services

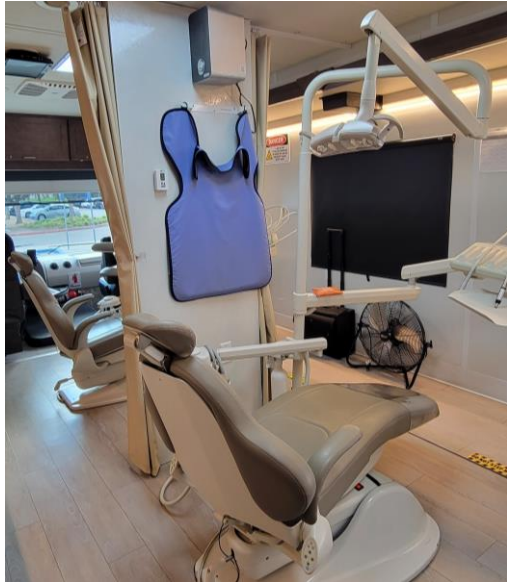
**Mercy Health** – Health Services, Covid Vaccinations, Flu Shots, Narcan, etc.

**Public Law Center-** Free Legal Resources

**Coastline Beauty College-** Free Haircuts

# Serve The People

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- Students may schedule appointments for dental/vision mobile clinics by visiting the Welcome Center (CEC-F101) or by calling (714)241-5804

# Serve The People

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**Mobile Vision Clinic:** provide a free comprehensive eye exam and eyeglasses

Students may schedule appointments for vision mobile clinics by visiting the Welcome Center (CEC-F101) *or* by calling (714)241-5804



*\*These services are primarily intended for students without insurance or students with Medi-Cal.*

*FY 2024 –2025: 198 appointments*

**Mobile Dental Clinic: (On Hold)**

*FY 2024-2025: 419 appointments*



**\*(In-Kind Service)**

# Families Together



## **Mobile Medical Clinic:**

Physical Exams, Immunizations, Lab work, Women's Health, Wound Care, Evals/Referrals  
(Upcoming Initiative (Breast Cancer screening referrals/Cervical Cancer screening))

\*Accepts any insurance including Medi-Cal. Sliding Fee Discount for uninsured or underinsured.

\*No one will be turned away for lack of ability to pay

\*Students interested may complete the Microsoft Form: [shorturl.at/geqvs](https://shorturl.at/geqvs) or visit the CEC Welcome Center-F101



## **Behavioral Health Sessions**

Location: CEC Welcome Center (F102)

Dates: Weekly on Thursdays 8/18/25-12/11/25 \*Except 11/27

Time: 10:30 am – 12:00 pm

Topics: Emotional Wellness, Art & Therapy, Resiliency, Healing Your Inner Child

\*Students are welcome to come the day of the session and register in person.



# Santa Ana Federal Credit Union

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Our partnership with SAFCU has been very successful!

**Our students have access to the following services:**

- SAFCU gifts our students their initial \$5 deposit to open a savings account
  - Zero monthly fees without requiring a direct deposit
  - Competitive rates are offered
  - Account can be opened with ITIN or SSN
- 
- As a bonus, SAFCU donates gift cards to raffle off to ASG students who volunteer during the food distributions!



**Free, delicious, healthy groceries delivered weekly to eligible CalOptima members with health conditions!**

**Bento is a Medicaid health plan service provider that delivers fresh groceries to the homes of students who have a Medicaid health plan with a self-reported health condition (e.g diabetes, high blood pressure) or have recently been discharged from the hospital.**

**Ready to enroll?**

[gobento.com/enroll/bhsac](https://gobento.com/enroll/bhsac)



# Public Law Center

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Public Law Center offers free legal services to low-income residents of Orange County.

## **Families and Children Services:**

Leave a voicemail at: 714-541-1010 ext. 374 for abuse, abduction, and restraining order matters, and ext. 367 for all other matters: Divorce, Custody, Child/Spousal Support, Marital Asset and Debt Division, Grandparent Visitation, Guardianship, Limited Conservatorships, Restraining Order Matters

## **Immigration Services:**

Leave a voicemail at: 714-541-1010 ext. 332



\*(In-Kind Service)

# Basic Needs

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We promote Basic Needs services via email, social media, flyers, and through student engagement.

**More Info:** Visit Welcome Center, call 714-241-5804, or visit [Basic Needs Home](#)

## How can you help?

Share upcoming events with your students and forward questions to: [sce\\_basicneeds@sac.edu](mailto:sce_basicneeds@sac.edu)

# ASG SAC SCE

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Associated Student Government

# ASG SAC SCE

Executive Team 2025-2026



**Cindy Hernandez**  
ASG President



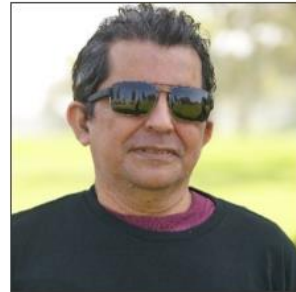
**Rafael Lopez**  
ASG Social Media Commissioner



**Esther Fausto**  
ASG Recruitment Commissioner



**Alicia Patron**  
ASG Vice President



**Huby Orozco**  
ASG Social Media Commissioner



**Shelby Rudd**  
ASG Public Relations Commissioner



**Gonzalo Contreras**  
ASG Treasurer



**Maria Graterol**  
ASG Recruitment Commissioner



**Rafaela Abazan**  
ASG Member

SAC SCE ASSOCIATED STUDENT GOVERNMENT (ASG)

# JOIN ASG

Tuesdays, 11am at CEC - F101

*Martes, 11am en CEC - F101*


**Thứ Ba, 11 giờ sáng tại CEC - F101**

**Cuộc họp của các nhà lãnh đạo sinh viên**



Stop by the Welcome Center for more information or call 714-241-5804!

 [sac.edu/sceasg](http://sac.edu/sceasg)

 714-241-5804



ASG Coordinator:  
Jorge Mora  
Mora\_Jorge@sac.edu



Learn more about  
**SCE ASG**

Santa Ana College School of Continuing Education | [sac.edu/go](http://sac.edu/go) | 714-241-5700

# ASG SAC SCE

2025-2026

SAC SCE ASSOCIATED STUDENT GOVERNMENT (ASG)

# WELCOME WEEK CELEBRATION

Celebra con nosotros la semana de bienvenida

**TUẦN LỄ CHÀO MỪNG**

**8-26-25 \* 10AM-11:30AM \* CEC**

Community Partners, School Resources, music, and giveaways for all students.

Socios comunitarios, recursos escolares, música y obsequios para todos los estudiantes.

Đối tác cộng đồng, nguồn lực trường học, âm nhạc và quà tặng cho tất cả học sinh.


**WELCOME**

**¡Bienvenidos!**

**CHÀO MỪNG**

Stop by the Welcome Center for more information or call 714-241-5804!

 [sac.edu/sceasg](http://sac.edu/sceasg)

 714-241-5804



ASG Coordinator:  
Jorge Mora  
Mora\_Jorge@sac.edu



Learn more about  
**SCE ASG**

Santa Ana College School of Continuing Education | [sac.edu/go](http://sac.edu/go) | 714-241-5700

# ASG SAC SCE

Goals and Initiatives for 2024-2025

## ***Student Initiatives/Goals:***

- Water fountains,
- Feminine hygiene products,
- Microwaves, and
- Dedicated student space



# ASG SAC SCE

Welcome Week Fall 2024



# ASG SAC SCE

Welcome Week Fall 2024



# ASG SAC SCE



Food Distributions at CEC

# ASG SAC SCE



CEC Townhall with Dr. Nery, SAC President