

## Aetna Questions

When you search the formulary site for medications ask the plan name for Aetna? what would it be please?

**Alistair Winter** to Everyone 2:15 PM  
RSCCDProviderSearch@aetna.com

**Anh-Phuong Tran** to Everyone 2:28 PM  
Can I get my medications at Costco Pharmacy vs CVS at no addition costs?

Yes – they are covered the same. For mail order prescriptions, those will be filled through CVS – 90 day mail order for 2x copays instead of 3x. Tier 1a generics covered at \$0 for all in network retail pharmacies.

**Jeffrey Friedli** to Everyone 2:28 PM  
UCI is in the OAMC (PPO), but not the HMO.

**Kennethia Vega** to Everyone 2:29 PM  
Virtual appointments with Doctor.

TeleDoc & CVS virtual care are both options for virtual appointments. These can be done on a “walk-in” basis or as a scheduled appointment. General Medicine, Dermatology and Behavioral health are all available.

**Dr. Brenda Estrada** to Everyone 2:27 PM  
Providence is not on this list correct?

**Jessica Avalos** 2:29 PM  
Aetna HMO Network includes: Providence Affiliated Physicians Mission  
Providence Affiliated Physicians St Joseph  
Providence Affiliated Physicians St Jude

**Dr. Brenda Estrada** to Everyone 2:28 PM  
what happens if we are already in treatment we will need to suspend care while we wait for new referrals?

**van nguyen** to Everyone 2:27 PM  
UCI medical is not on the list of network. Is that correct?

**Jessica Avalos** 2:30 PM

Aetna HMO Network **DOES NOT** include: UC Irvine - Orange 8 No  
UC Irvine - Tustin 13 No  
UC Irvine Health - Yorba Linda 5 No  
UCI University Physicians And Surgeons

**Jessica Avalos** to Everyone 2:33 PM  
Is this the 2024 Aetna Pharmacy Drug Guide?  
<http://www.aetna.com/formulary>

No – This is the correct link:

<https://www.aetna.com/individuals-families/find-a-medication/2024-aetna-advanced-control-plan-california.html>

**Amy Freese** to Everyone 2:34 PM

Just back home from cancer treatment at UCI for my dependent. We are on the Anthem HMO. The consultations, appointments, specialists, surgeries, and time spent when you are fighting for your life is everything. Please know what a transition of care would mean for so many of our families who use UCI HMO and the other the others who would not be covered by AETNA.

The transition of care form, which will be shared, is to be filled out by your primary care physician/specialist and submitted into Aetna. This process can be started before the effective date, but we will only be able to process these requests when all members are enrolled with Aetna (if the implementation timelines are followed, this will be before January 1<sup>st</sup>).

**Miriam Velarde** to Everyone 2:36 PM

Is St Joseph Heritage Medical Group affiliated within the Aetna HMO network?

Yes

**Kevin Chang** to Everyone 2:36 PM

that is also my question. how is the transition within my current doctor who does take AETNA but I have Anthem so will there be break in service?

Members will be able to go to their same Primary Care Physician (if they are an Aetna in network provider) but to see your specialists, you will have to get a referral from your PCP again. The same thing goes for prescriptions. Your provider should be aware when this happens and should be able to provide an extra prescription fill while the new prescription goes through. Make sure to refer to the Aetna formulary to check your current medications.

**Peterson Bunch** to Everyone 2:33 PM

Is Hoag Affiliated Physicians within the Aetna HMO Network?

Yes