

OAMC (Open Access Managed Choice)

Find the Right Aetna Doctor or Facility

You can locate a doctor or facility through Aetna’s **Find a Doctor Online Directory**. Find a Doctor is updated six times a week. Please keep in mind that the availability of any particular provider cannot be guaranteed.

1. Log on to: <http://www.aetna.com>
2. Continue as a guest and enter required fields.

To bypass plan selection, follow this link which will take you directly to OAMC:
[OAMC](#)

Directory of Health Care Professionals

Welcome! Search Aetna's directory of Doctors and Facilities

Already a member? Not registered with Aetna yet?

Why Register?
You will be able to find all your coverage information online when you need it.

Searching as a member is better
You Can :
 Get results for your plan
 View cost estimates
 Select a primary care doctor

Continue as a guest

Where do you want to find a Provider?
Enter a 5-digit zip code, city, state, or county

Look within
25 Miles
0 Miles 100 Miles

Enter a 5-digit zip code, city, state, or county to begin looking for a provider

3. Select “Aetna Open Access Plans”
4. Then select “Managed Choice POS (Open Access)”

If you are an Aetna member, you may find your plan name on your member ID Card or in your Enrollment Documents

Skip plan selection >>

Select a Plan

Managed Choice POS (Open Access)

Enter plan name to narrow list below, e.g. Managed Choice

Show all plans (including those not in my area)

Aetna Open Access Plans

Managed Choice* POS (Open Access)

Aexcel Plus

Managed Choice POS (Open Access)

5. Click “Medical Doctors & Specialists”

The screenshot shows a grid of ten categories under the heading "Find what you need by category". The categories are: Medical Doctors & Specialists, Hospitals & Facilities, Behavioral Health, Urgent Care, Alternative Medicine, Dental Care, Vision, Labs & Testing, Pharmacy, and Durable Medical Equipment (DME). Each category has a list of services or providers. A grey arrow points to the "Medical Doctors & Specialists" category.

6. Click “All Primary Care Physicians” and the provider listing will appear.

The screenshot shows the "What are you looking for?" page. It features a section for "Doctors (Primary Care)" with a list of sub-categories: "All Primary Care Physicians", "Adolescent Medicine Physician", "Family Practice Physician", and "General Practice Physician". A grey arrow points to the "All Primary Care Physicians" link.

7. Your provider listing will include specific providers currently accepting your Aetna Health Plan. You must call and check with the provider before scheduling your appointment or receiving services to confirm if he/she is still participating in Aetna’s network.

****Important: use the 6-digit Primary Care ID on the employee application.**

8. To print your provider directory, click “Print a Provider Directory”

The screenshot shows the provider directory interface. It includes a navigation bar with "In Network", "List View", and "Map View" buttons. There are also "Filter & Sort", "Print a Provider Directory", and "Print" buttons. Below the navigation bar is a list of letters from A to Z, with an asterisk at the beginning. A grey arrow points to the "Print a Provider Directory" button.

9. If you followed the above directions and you're still having trouble finding your doctor, please email the Aetna Team at the below mailbox with the following information included:

Mail to: RSCCDProviderSearch@aetna.com

Subject Line: RSCCD: Provider Search Request

Provider First and Last Name
Zip Code
Where you see this provider
Are you currently a patient? (Yes/No)

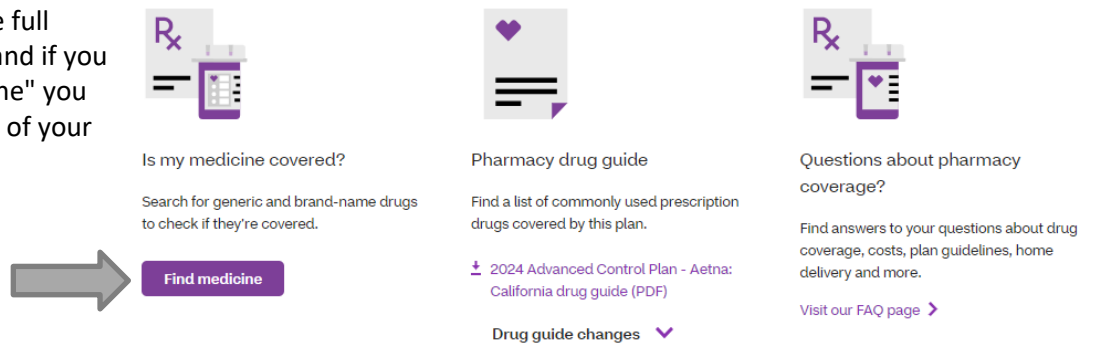
Please include your first and last name in the request. No other personal information is required.

You should receive a confirmation response with estimated turnaround times.

10. To Search for your medications, follow the below link and enter in the medication to see coverage status and copay tier.

www.aetna.com/individuals-families/find-a-medication/2024-aetna-advanced-control-plan-california.html

Here you can find the full formulary list, FAQs and if you click on "Find Medicine" you can search the status of your medication.



The screenshot shows a navigation menu with three main items, each with a purple icon and a description:

- Is my medicine covered?** (Icon: Rx and smartphone) Search for generic and brand-name drugs to check if they're covered. Below this is a large grey arrow pointing to a purple button labeled "Find medicine".
- Pharmacy drug guide** (Icon: Purple heart and document) Find a list of commonly used prescription drugs covered by this plan. Below this is a link: [2024 Advanced Control Plan - Aetna: California drug guide \(PDF\)](#) and a link: [Drug guide changes](#) with a downward arrow.
- Questions about pharmacy coverage?** (Icon: Rx and smartphone) Find answers to your questions about drug coverage, costs, plan guidelines, home delivery and more. Below this is a link: [Visit our FAQ page](#) with a rightward arrow.