

## Aetna HMO (Full Network)

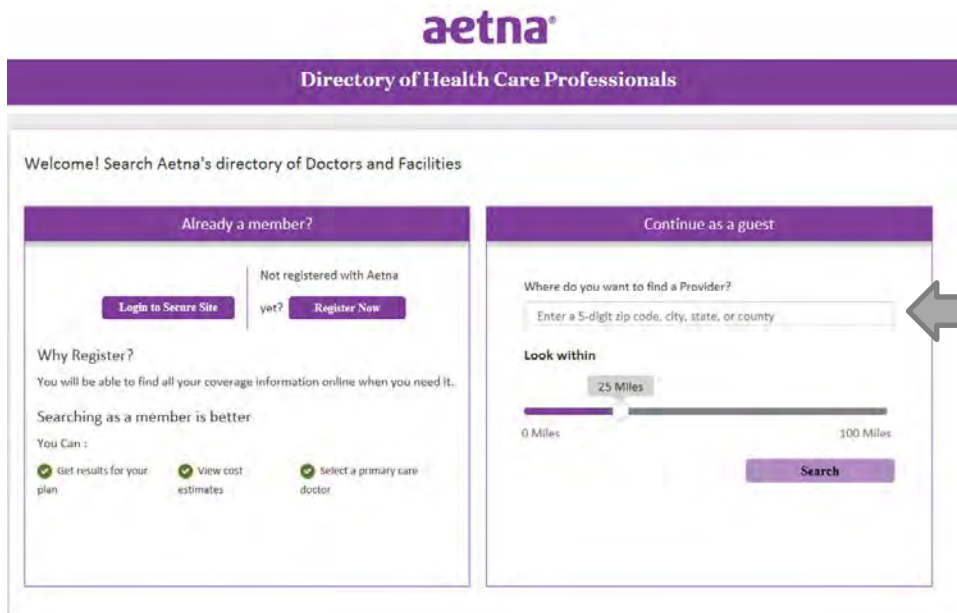
### Find the Right Aetna Doctor or Facility

You can locate a doctor or facility through Aetna's **Find a Doctor Online Directory**. Find a Doctor is updated six times a week. Please keep in mind some providers who are not accepting new patients have asked to be removed from search results, this does not mean they are not in our HMO network.

1. Log on to: <http://www.aetna.com>
2. Continue as a guest and enter required fields.

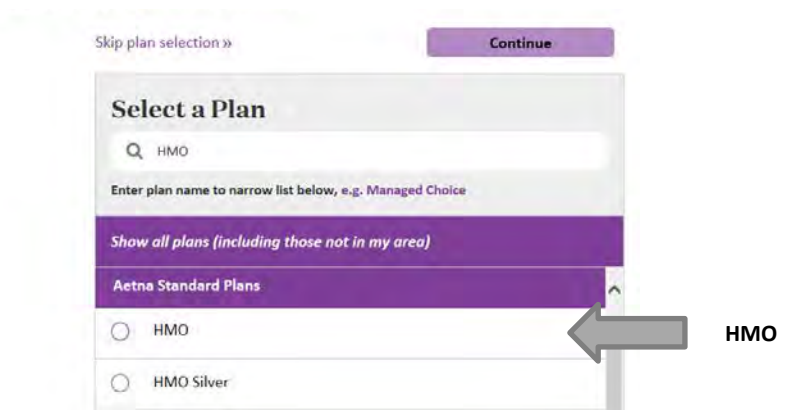
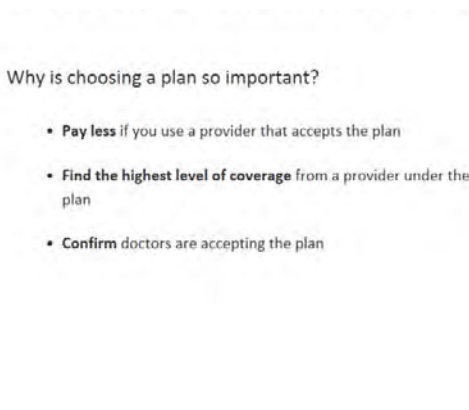
To bypass plan selection, follow this link to go straight to HMO:

[HMO](#)



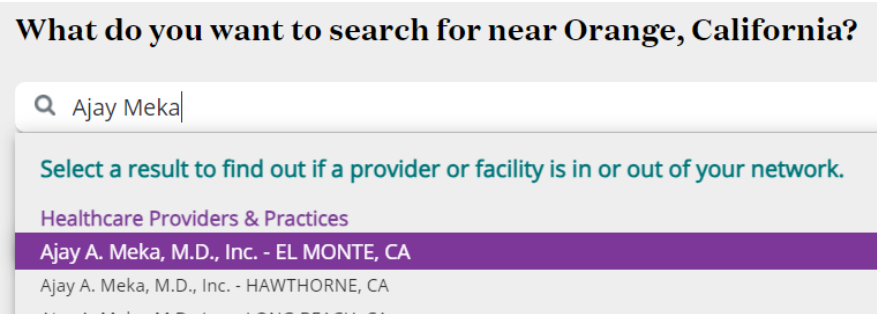
Enter a 5-digit zip code, city, state, or county to begin looking for a provider

3. Select "Aetna Standard Plans"
4. Then select "HMO"



5. Enter in your Provider's First and Last name.

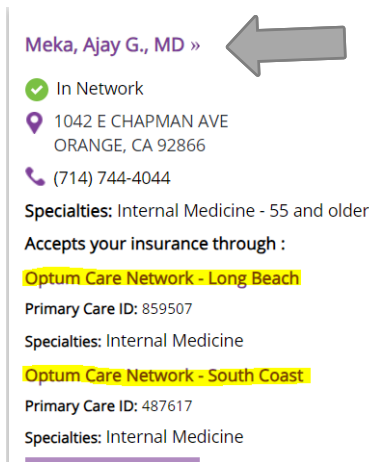
If you are unsure about the correct spelling, please confirm via Google search or on your doctor's website.



Select the location in the drop down

The above provider is used for demonstrative purposes only

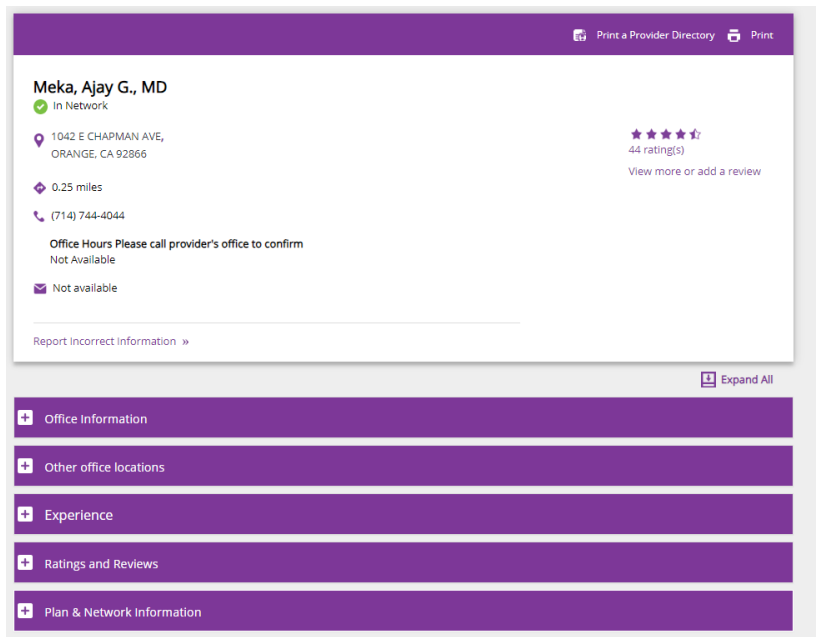
6. Once you select the location from the drop down options, it will take you to your provider results.



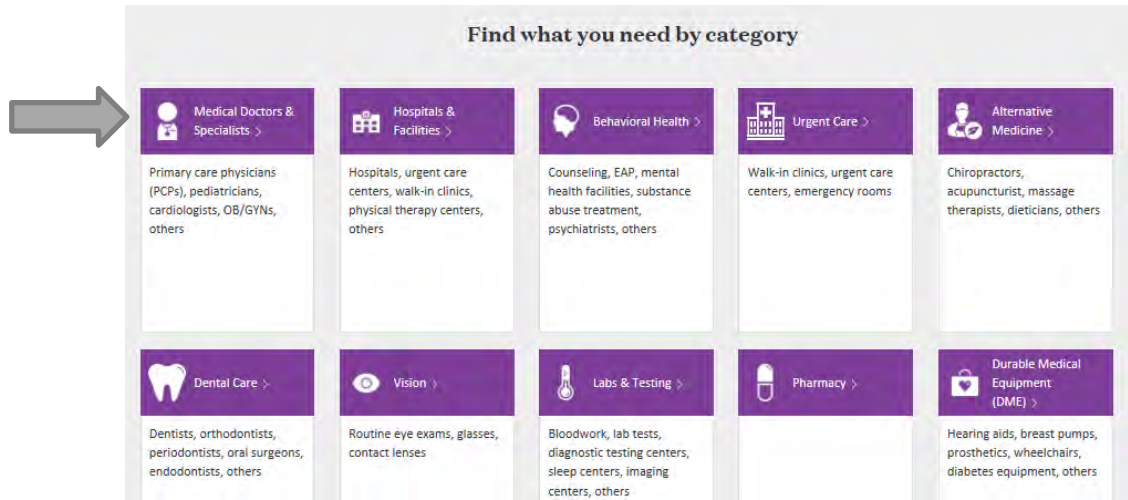
Once you've arrived at this point you will be able to see all medical group affiliations, as well as specialties, address, phone number and network status.

If you would like to view the provider's full profile, click on the provider's name.

Please keep in mind some providers who are not accepting new patients have requested to be temporarily removed from our search results. This does not mean those providers are no longer in our network. If your provider is affiliated with an in network medical group, your provider is likely participating in our network.



7. To print a provider directory, start from step 4 and then select "Medical Doctors & Specialists," Select "All Primary Care Physicians" and then select "Print a Directory."



8. If you followed the above directions and you're still having trouble finding your doctor, please email the Aetna Team at the below mailbox with the following information included:

Mail to: [RSCCDProviderSearch@aetna.com](mailto:RSCCDProviderSearch@aetna.com)

Subject Line: RSCCD: Provider Search Request

Provider First and Last Name  
 Zip Code  
 Medical Group OR where you see this provider  
 Are you currently a patient? (Yes/No)

Please include your first and last name in the request. No other personal information is required.

You should receive a confirmation response with estimated turnaround times.

9. To Search for your medications, follow the below link and enter in the medication to see coverage status and copay tier.

[www.aetna.com/individuals-families/find-a-medication/2024-aetna-advanced-control-plan-california.html](http://www.aetna.com/individuals-families/find-a-medication/2024-aetna-advanced-control-plan-california.html)

Here you can find the full formulary list, FAQs and if you click on "Find Medicine" you can search the status of your medication.



Is my medicine covered?

Search for generic and brand-name drugs to check if they're covered.



[Find medicine](#)



Pharmacy drug guide

Find a list of commonly used prescription drugs covered by this plan.

[2024 Advanced Control Plan - Aetna: California drug guide \(PDF\)](#)

[Drug guide changes](#) ▾



Questions about pharmacy coverage?

Find answers to your questions about drug coverage, costs, plan guidelines, home delivery and more.

[Visit our FAQ page](#) >